2004 Owner’s Manual

USA and Canada

Pneumatic Series
1100 Electronic Series
2300 Electronic Series
5000 Electronic Series
7000 Electronic Series
9000 Electronic Series

Duplication without written consent is strictly prohibited.
This Owner’s Manual is for spas manufactured after January 1, 2004
Due to continuous improvement program, all models, operation, and/or specifications are subject to change without prior notice.

LTR17000171
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IMPORTANT SAFETY INSTRUCTIONS

When installing and using this electrical equipment, basic safety precautions should always be followed, including the following:

READ AND FOLLOW ALL INSTRUCTIONS

WARNING: To reduce the risk of injury, do not permit children to use this product unless they are supervised at all times.

All 110 volt spas require a DEDICATED 20 AMP GFCI SERVICE. Do not use extension cords.

NOTE: This may require a licensed electrician to upgrade your standard receptacle and/or circuit breaker.

All 220 volt spas require a DEDICATED 50 AMP GFCI SERVICE WITH FOUR # 6 AWG COPPER WIRES.

DANGER RISK OF ACCIDENTAL DROWNING: Extreme caution must be exercised to prevent unauthorized access by children. To avoid accidents, ensure that children cannot use the spa unless they are closely supervised at all times (Keep the spa cover on and locked when not in use. See instructions enclosed with your cover).

DANGER –RISK OF INJURY: The suction fittings in this spa are sized to match the specific water flow created by the pump. Should the need arise to replace the suction fittings or the pump, be sure that the flow rates are compatible.

DANGER RISK OF INJURY: Never operate spa if the suction fittings or filter baskets are broken or missing.

DANGER RISK OF INJURY: Never replace suction fitting with one rated less than the flow rate marked on the original suction fitting.

DANGER— RISK OF ELECTRIC SHOCK: Install spa at least 5 feet (1.5m) from all metal surfaces. As an alternative, a spa may be installed within 5 feet of metal surfaces if each metal surface is permanently bonded by a minimum No. 8 AWG solid copper conductor to the outside of the spas control box.

DANGER— RISK OF ELECTRICAL SHOCK: Do not permit any electrical appliances, such as a lights, telephones, radios, televisions, and etc., within 5 feet (1.5m) of spa. Never attempt to operate any electrical device from inside the spa.
IMPORTANT SAFETY INSTRUCTIONS

WARNING RISK OF INJURY:

a.) Before entering a spa, the user should measure the water temperature with an accurate thermometer, since the tolerance of water temperature-regulating devices varies.

b.) The spa water should never exceed 104°F (40°C). Water temperatures between 100°F (38°C) and 104°F (40°C) are considered safe for a healthy adult. Lower water temperatures are recommend for young children, and when spa use exceeds 10 minutes.

c.) Since excessive water temperatures have a high potential for causing fetal damage during early months of pregnancy, pregnant or possibly pregnant women should always check with a physician prior to spa usage.

d.) The use of alcohol, drugs or medication before or during spa use may lead to unconsciousness with the possibility of drowning.

e.) Persons suffering from obesity or with a medical history of heart disease, low or high blood pressure, circulatory system problems or diabetes should consult a physician prior to spa usage.

f.) Persons using medications should consult a physician before using a spa since some medication may induce drowsiness while other medication may affect heart rate, blood pressure and circulation.

HYPERTHERMIA:

Hyperthermia occurs when the internal temperature of the body reaches a level several degrees above normal body temperature of 98.6°F (37°C).

Symptoms of Hyperthermia Include:
- Dizziness
- Fainting
- Drowsiness
- Lethargy
- Increase in internal body temperature

The Effects of Hyperthermia Include:
- Unawareness of impending hazards
- Failure to perceive the need to exit the spa
- Physical inability to exit the spa
- Fetal damage in pregnant women
- Unconsciousness resulting in the possibility of drowning

WARNING: The use of alcohol, drugs or medication can greatly increase the risk of fatal hyperthermia.

Save these instructions.
Your new Cal Spa has been engineered with a high-powered water pump that pushes water through various therapy jets, which will relax even the tightest of muscles. In addition to the water pressure, you can add air into the spa water with air venturies or the optional turbo feature, to increase the intensity of your massage. Do not be afraid to push buttons or turn knobs to learn about your new Cal Spa, as it is built with quality materials and excellent craftsmanship.

The following operating and maintenance instructions are very important and must be followed carefully. With the proper care and maintenance, your Cal Spa will provide you with years of satisfaction and performance. The filtering of your spa is very important, this alone will cut down cleaning time and use of excess chemicals. We recommend that your spa filters no less than four hours twice a day.

It is very important to keep the spa covered when not in use for three reasons. The first is heating efficiency; covered spas use less electricity in maintaining your set temperature. The second is to protect your spas finish from the sun’s ultraviolet rays. Covering your spa is mandatory to maintain warranty coverage. And again, to prevent children from falling and drowning.

Operating your new Cal Spa equipped with an electric heater correctly will ensure efficient operation. The most efficient operating method is as follows:

1. Operate spa in Economy Mode. (See pages 21 through 36 for your specific models operation) (Except in freezing climates)
2. Set spas filtration mode to a maximum setting of F4 (See pages 21 through 36 for your specific models operation)
3. Set spa to run off peak hours. (i.e. F4 at 7 to 11 AM and 7 to 11 PM) (See pages 21 through 36 for your specific models operation)
4. Set spas operating temperature within 10˚ of desired usage temperature and raise temperature one to two hours prior to usage. (This method is only for spa usage under 2 hours a week)
5. If spa usage exceeds two hours a week, set temperature within 5˚ of desired usage temperature and raise temperature one hour prior to usage.
6. The optional turbo feature should be used sparingly. When operating the turbo, water temperature drops quite rapidly and can also dissipate chemicals.

NOTE: Allowing the water temperature to lower more than 10 degrees below desired usage temperature and reheating prior to usage will cause the heater to operate longer than it normally would maintaining the desired temperature.

Your spas optional turbo feature should be used sparingly. When operating the turbo, water temperature drops quite rapidly and can also dissipate chemicals. The filter needs to be cleaned on a regular basis. This is very simple and only takes a few minutes. The result is increased waterclarity and equipment longevity. (See pages 13 and 14 for filter cleaning instructions.)

The spa water level is very important to the operation of your spa. If the water level is too low or too high, your spa won’t run or clean properly. (The water level should be to the middle of the “skimmer area” when no one is in the water.)

We recommend that your spa water be changed every 4 to 6 months. You may find the need to change your spa water more often with heavy use. When empty, your spa should be cleaned with a non-abrasive cleaner, such as “Cal Spas All Surface Cleaner,” then rinsed thoroughly.

When draining your spa, turn off the power to the spa and attach a garden hose to the hose bib fixture either located on the floor of the equipment area or on the outside of the cabinet.

When filling your spa, always fill through the skimmer filter canister. Only use regular tap water. DO NOT USE SOFT WATER.

Spas built in the winter months may be delivered with the bleeder valves removed from the pumps and taped inside the control box. We remove the bleeder valves after water testing at the factory to prevent possible freeze damage during shipping. Prior to filling your spa for the first time, make sure you replace the air bleeder valves and check the equipment area for any unions that might have loosened during shipment.

In addition to your portable spas’ redwood skirt, you may have purchased a gazebo, cabana, steps or any other redwood accessory. We recommend that you protect them by applying a high quality redwood protectant, and repeat as specified in the directions. This is mandatory to maintain warranty coverage.
QUICK REFERENCE INFORMATION

Set Up and Delivery

Electrical
1. 110-volt spas will require a 20 amp dedicated receptacle.
2. 220-volt spas will require a 50 amp dedicated GFCI breaker.
3. See Pages 7 through 10 for more information.

Surface and Pad Requirements for Spas and Gazebos
1. Your new portable spa and or gazebo must be placed on a uniformly firm, flat and level concrete pad. We recommend a 3” thick slab.
2. See Page 7 for more information

General Start-up Information

Portable Spas
1. Once your spa is placed on an approved surface and is connected to the correct electrical service, inspect all plumbing connections in the equipment area of your spa. These connections may have loosened during shipment.
2. If equipped, open all gate valves or slice valves in the equipment area.


NOTE: When operating the spa, these valves must be in the up or open position.

3. To fill spa, place a garden hose into the skimmer / filter canister. Fill spa up to the “Water Level” line or half way up the skimmer / filter area.
4. Open the air relief valve, located in the skimmer area of most system spas. On all other spas, use the air relief valve located on the front of the pump housing in the equipment area.
5. After the air bubbles stop coming out of the air relief valve, tighten valve until closed (Do not over tighten).
6. Once water level is correct, turn on the spas power at the GFCI breaker (220-Volt Spas). 110-Volt spas must be connected to the proper 20 Amp electrical service.
7. The spa will perform a diagnostic check, and power up in 30 seconds.
8. All electronically controlled spas will default to 100°F and filter for two (2) hours twice a day.
9. Pneumatic spas in Freeze Protection Mode will operate and heat to the manual setting (the temperature where the thermostat is set). (See Pneumatic Operating instructions on page 21 for more information.)
10. Install filter cartridge into filter canister.
11. The spa is now ready for use.

Inground and Ported Spas
1. Once your spa is properly installed either on an approved surface as listed above (Ported Spas) or inground and is connected to the correct electrical service, inspect all plumbing connections at the spa and equipment base.
2. If equipped, open all gate valves or slice valves on the equipment base.


NOTE: When operating the spa, these valves must be in the up or open position.

3. To fill spa, place a garden hose into the skimmer / filter canister on the spa shell. Fill spa up to the “Water Level” line or half way up the skimmer / filter area. Once the spa is filled to the proper level, fill the filter canister and the filter baskets located on the equipment pack.
4. Once full of water, replace both the filter canister lid and the filter baskets on the pumps.
5. Turn on the spas power at the GFCI breaker (All 220-Volt Spas).
6. The spa will perform a diagnostic check and power up in 30 seconds.
7. These electronically controlled spas, will default to 100°F and filter for four (4) hours twice a day.
8. The spa is now ready for use.

For complete Installation instructions, please see the 2004 Inground and Ported Installation Guide. If you purchased an Inground or Ported spa and Did Not receive a copy with this manual, Please contact your selling dealer or the C.A.I. Customer Service Department at (909) 623-8781.
QUICK REFERENCE INFORMATION  
(Continued)

3. Filtration Settings and Recommendations:
   a. F2 = Two hours of filtration every twelve (12) hours. This setting is for occasional spa usage only.
   b. F4 = Four hours of filtration every twelve (12) hours. This setting is for light spa usage. (Up to four hours of usage a week)
   c. F6 = Six hours of filtration every twelve (12) hours. This setting is for normal spa usage. (Up to six hours of usage a week)
   d. F8 = Eight hours of filtration every twelve (12) hours. This setting is for heavy spa usage. (Up to eight hours of usage a week)
   e. FC = 24 hour filtration. This setting is for spa usage that exceeds twelve hours a week.

**NOTE:** F8 and FC filtration settings are only to be used with spas equipped with the “Spa Cal Filtration Pump”. These settings can cause conventional two speed pump systems to raise the water temperature well above the set temperature.

4. To set the filtration cycles, use the following information:
   a. 1100 Depress the TEMP pad, followed by the JETS. Each additional press of the TEMP pad will increase the filtration time.
   b. 2100 Depress the TEMP pad, followed by the JETS. Each additional press of the TEMP pad will increase the filtration time.
   c. 2200 Depress either Up or Down followed by either the JETS 1 or JETS 2. Each additional press of the Up or Down pad will increase or decrease the filtration time.
   d. 2300 Depress either Up or Down followed by either the JETS 1 or JETS 2. Each additional press of the Up or Down pad will increase or decrease the filtration time.

General Chemical Maintenance Information (500-Gallon Spa) Start-up:
   a. Add 3 oz. of “Iron Out” or 16 oz. of “Metal Protector”.
   b. Add 2 oz. of “Sodium Bromide”.
   c. Add 2 oz. of “Oxidizer Shock”.
   d. Add 3 to 4 Bromine tablets to a “mostly” closed floater.

**NOTE:** Do not place bromine tablets in skimmer basket.

Weekly
1. Test spa water with test strips for the following items twice a week:
   a. Bromine: Acceptable Range without a Cal Zone Ozonator is between Three (3) to Five (5).
   b. Bromine: Acceptable Range with a Cal Zone Ozonator is between One (1) to Three (3).
   c. Chlorine: Acceptable Range without a Cal Zone Ozonator is between Three (3) to Five (5).
   d. Chlorine: Acceptable Range with a Cal Zone Ozonator is between One (1) to Three (3).
   e. pH acceptable Range is between 7.2 to 7.8 P.P.M.
   f. Alkalinity: Acceptable Range is between 80 to 120 P.P.M.
2. Add one to two bromine tablets. Usage varies with water temperature and bather loads.
3. Add 2 oz. of “Oxidizing Shock”. Always follow directions on the container. (Do not use chlorinating shock.)
4. Add 2 oz. “Stain & Scale Defense” or 3 oz. of “Iron Out” as directed on the container.
5. Add “pH Up”, if needed. Always follow directions on the container.

Bi-Weekly
1. Follow the weekly instructions, and the following.
2. Clean the filter cartridge. (See the “Filter Maintenance” section on pages 13 and 14)
3. Visually inspect the equipment area for the following:
   a. Equipment area is clean. (Cabinet vents are unobstructed)
   b. Ozonator operation. (Ozonator only operates during filtration cycles)
   c. Pumps, Plumbing, Air Blowers, Unions, Gate valves, and Ozone check valves for leakage.

**NOTE:** Component failure as a result of leaks not promptly reported will void the warranty.

**Important Chemical Notice:** Before the use of any chemicals, C.A.I. recommends all spa users to consult with their physician for possible allergic reactions to the corresponding chemicals. C.A.I. also recommends consulting with your local Cal Spas Dealer for a chemical program that is best suited for your local water condition, climate and usage habits.
SET-UP AND DELIVERY INSTRUCTIONS

Getting Ready for Delivery and Set-up of Your New Cal Spa

Planning For Delivery of Your Portable Spa
1. Your 110-Volt spa will require a 20 amp dedicated receptacle.
2. Your 220-volt spa will require a 50 amp dedicated GFCI circuit breaker.
3. If you have any doubts, have your electrical system checked by a qualified, licensed electrician.

Surface and Pad Requirements for Spas and Gazebos
1. Your new portable spa and/or gazebo must be placed on a uniformly firm, flat and level concrete pad. We require a 3” thick cement slab. Gazebos assembled on surfaces either not flat or level will result in windows and doors closing improperly.

**NOTE:** In some climates it may not be feasible to have a cement slab. In these regions the acceptable foundation would be flat and level decking rated to support 150 pound per square foot.

2. If the location of your spa is going to be near a sprinkler system, make sure you adjust the sprinkler heads away from the spa and/or gazebo. Water that is continually sprayed on the spa cabinet or in the equipment area may cause wood or electrical component damage.

Requirements for Decking, Gates and Balconies
1. All decking must be able to support 150 pounds per square foot.
2. Surrounding area gates must be self-closing and self-latching (California Requirements).
3. Balconies must be constructed to current state and local codes. (Spa load requirements are 150 lbs. per square foot)

Planning for Delivery of Your In-ground Spa
1. Selecting the right site for the installation of your in-ground spa and equipment is very important. These sites should be city and state approved, also considering the ease of access, landscaping, and architectural styling.

For complete Installation instructions, please see the 2004 Inground and Ported Installation Guide. If you purchased an Inground or Ported spa and Did Not receive a copy with this manual, please contact your selling dealer or the C.A.I Customer Service Department at (909) 623-8781.

The delivery crew will need the following list of information prior to delivery of your spa
1. Clearance through gates, around gas meters, fireplace, air conditioners or other obstacles.
2. Measure the height between ground and lowest point of roof eaves.

**External Equipment:**
3. Measure the distance between the spa and equipment. (Including turns and obstacles)

**Inground Spas:**
4. Finished height of spa lip. (From ground to bottom of lip)

**IMPORTANT:** ALWAYS HAVE A LICENSED ELECTRICIAN/CONTRACTOR INSTALL ALL EQUIPMENT. ALWAYS WATER TEST YOUR NEW IN-GROUND SPA FOR FIVE DAYS BEFORE COMPLETING ANY DECKING OR FINISH WORK. DO NOT PLACE EQUIPMENT MORE THAN 20 FEET FROM SPA. DO NOT INSTALL EQUIPMENT HIGHER THAN SIX INCHES ABOVE WATER LEVEL, OR LOWER THAN THE BOTTOM OF THE SPA. LEAVE ALL TRENCHES OPEN FOR FINAL INSPECTION BY YOUR LOCAL INSPECTOR.
110 VOLT INSTALLATION INFORMATION

Always Follow Applicable Local, State, Federal Codes and Guidelines.
1. Use only a dedicated electrical line with a 20-amp breaker.
2. Do not use an extension cord.
3. Always use a weatherproof/covered receptacle.
4. Never have your spa with in 10 feet to the receptacle.
5. Do not bury the power cord.
6. A damaged cord must be replaced before next usage.
7. All 110-volt spas must have a GFCI. This can either be a 20 Amp GFCI receptacle or a GFCI cord and plug kit (CKIT110).
8. GFCI plug should be tested prior to every use. To test the GFCI plug version, please follow these easy instructions:

**NOTE:** Spa should be already plugged in and operational.
9. Press the button marked “Test” on the GFCI. The GFCI will trip and the spa will stop operating
10. Press the button marked “Reset” on the GFCI. The GFCI will reset and the spa will turn back on in about 5 seconds.
11. The spa is now safe to use.

If the GFCI should turn off (trip) while the spa is in use, press the reset button. If the GFCI will not reset, unplug the GFCI and call your local Showroom/Dealership for service. **DO NOT USE SPA.**

![GFCI Plug](image)

**FIGURE 1.** 110v / 20a GFCI Plug.
ALL 220-VOLT SPAS ARE REQUIRED TO HAVE A GFCI BREAKER AND SHOULD ONLY BE WIRED BY A LICENSED ELECTRICIAN. TO ENSURE PROPER WIRING OF YOUR GFCI, PLEASE FOLLOW THE WIRING DIAGRAMS ON PAGES 9 AND 10.

1. Always follow applicable local, state, federal codes and guidelines.
2. Your new 220 volt CAL SPA requires a DEDICATED 50 AMP GFCI SERVICE WITH FOUR #6 AWG COPPER WIRES. This will include a black and red wire for your incoming power, a white wire used for your neutral and a green wire for your ground.

**NOTE:** #6 AWG wire acceptable on wire run up to 100’. Wire run over 100’ must increase wire to #4 AWG.

3. Please note that this is the only acceptable electrical wiring procedure. Spas wired in any other way will void your warranty and may result in serious injury.

Before each use of your spa you should check the GFCI. During this test the spa should be operational.

1. Press the test button on the GFCI. The GFCI will trip and the spa will shut off.
2. Wait 30 seconds and reset the GFCI breaker. This is done by turning the breaker off and then back on. Your spa will be operational in about 5 seconds.
3. Your spa is now safe to use.

**Figure 2.** GFCI Hook-Up
STARTING UP YOUR PORTABLE SPA

Filling and Powering-up Your Cal Spa:
1. Once spa is placed on an approved surface and is connected to the correct electrical service, inspect all plumbing connections in the equipment area of your spa. These connections may have loosened in shipment.
2. If equipped, open all gate valves or slice valves in the equipment area.

**NOTE:** Before operating the spa these valves must be in the up or open position.
3. Remove filter basket and cartridge from skimmer / filter canister.
4. Place a garden hose in the skimmer / filter canister and continue filling your spa with *Regular Tap Water* up to the Water Level line or half way up the skimmer area.
5. Open the air relief valve located in the skimmer area of most system spas. On all other spas, use the air relief valve located on the front of the pump housing.
6. After the air bubbles stop coming out of the air relief valve, hand tighten valve until closed (do not over tighten).
7. Once the water is at the correct level, turn on the power at the GFCI breaker.

**NOTE:** Ensure110-Volt spas are connected to the proper electrical outlet.
8. The spa will perform a diagnostic check for 30 seconds. Once complete, the spa will automatically operate at filter speed and continue heating until the spa water temperature reaches 100°F. (This is every electronically controlled spas default temperature).

**NOTE:** Pneumatic spas will operate and heat to the manual setting (where the thermostat is set). See pneumatic operating instructions on page 21 for more information.
9. Re-install filter and filter basket into skimmer / filter canister.
10. The spa is now ready for use. For operation instructions see the “Controls Operation” sections of this manual on pages 21 through 36.

**IMPORTANT:** Be careful not to over tighten plumbing fittings. Never run spa with gate valves closed or without water circulating for long periods of time. Never fill your spa with soft water. Soft water makes it impossible to maintain the proper water chemistry and may cause the water to foam and ultimately harm your spas finish and void your warranty.
STARTING UP YOUR INGROUND, CHAMPION, OR OLYMPIAN SPA

Filling and Powering-up Your Cal Spa
1. Once your spa is installed inground or placed on an approved surface and connected to the correct electrical service, you can proceed with these instructions.
2. If equipped, open all gate valves or slice valves.

NOTE: Before operating the spa, these valves must be in the up or open position.
3. Place a garden hose in the skimmer basket and continue filling spa with Regular Tap Water up to the “Water Level” line or half way up the skimmer area.
4. Remove lid(s) from pump basket(s) and filter canister.
5. Fill the pump basket(s) and external filter canister with a garden hose until full and replace the lids snugly.
6. Once the water is at the correct level and the pump baskets and external filter canister is full of water, turn on the spas power at the GFCI breaker.
7. The spa will perform a diagnostic check for 30 seconds. Once complete, the spa will automatically operate at filter speed and continue heating until the spa water temperature reaches 100°F. (This is every electronically controlled spas default temperature).
8. For information on adjusting the temperature setting, see the applicable “Controls Operation” sections of this manual on pages 21 through 36.
9. The spa is now ready for use.

For operation instructions see the applicable “Control Operation” sections of this manual on pages 21 through 36.

For complete Installation instructions, please see the 2004 Inground and Ported Installation Guide. If you purchased an Inground or Ported spa and Did Not receive a copy with this manual, please contact your selling dealer or the C.A.I Customer Service Department at (909) 623-8781.

IMPORTANT: Be careful not to over tighten plumbing fittings, filters, and pump basket lids. Never run spa with gate valves closed or without water circulating for long periods of time. Never fill your spa with soft water. Soft water makes it impossible to maintain the proper water chemistry and may cause the water to foam and ultimately harm your spas finish and void your warranty.
Filter Maintenance

Portable Spas:
Filtration starts on electronically controlled spas as soon as the pumps are primed and water flow is steady. As the flow of water goes through the filter, dirt and debris is removed and accumulated in the filter cartridge. As the filter cartridge accumulates minerals, dirt and debris, water flow is lessened and jet performance is reduced. This can cause your spa to not to run or heat properly.

Clean Your Filter Regularly and Replace as Needed.

Filter Cleaning
Your new Cal Spa has been designed for quick and easy filter maintenance. The filter cartridge should be cleaned once a week.

1. Turn the power off at the breaker.
2. Remove the filter(s) cover (If equipped).
3. Remove the filter(s) basket (Align flat areas on filter basket and canister).
4. Remove the filter(s) by Pulling up and Out, clean filter with a garden hose.
   a. Hold filter vertically.
   b. Spray the filter cartridges with a pressure nozzle, starting from the top and spraying down each pleat.
   c. Turn filter cartridge over and repeat step 4.b.
   d. Reinstall the filter cartridge in reverse order of removal.
5. Deep clean filter cartridge(s) every month. Use only a Cal Spas approved filter-cleaning chemical.
FILTER MAINTENANCE (Continued)

Inground and Olympian Spas Outdoor Equipment

1. Turn the power off at breaker.
2. If your spa is equipped with a spa side filter canister in addition to the external equipment mounted canister, please follow the portable spa filter maintenance steps on page 13 in addition to the steps listed below.
3. Close all gate valves if equipped (down = closed).
4. Unscrew the lid on the pump basket(s).
5. Remove the lint traps inside and spray clean with a pressure nozzle attached to a garden hose.
6. Remove lock nut from top of filter external canister.
7. Remove filter cartridge. (Pull-up and Out)
   a. Hold filter vertically.
   b. Spray filter cartridge with a pressure nozzle starting from the top and spraying down each pleat.
   c. Turn the filter cartridge over and repeat Step 7b.
   d. Re-install the filter cartridge in reverse order of removal.
8. Deep clean the filter cartridge every month. Use a Cal Spas approved filter-cleaning chemical only.

Figure 5. Outdoor Spa Equipment
GENERAL OPERATING INSTRUCTIONS

Your new Cal Spa is very versatile, you can direct the flow of water and air through various locations throughout your spa. The following list of features are available on most spas:

**Air Venturies**

Air Venturies are the smaller knobs located around the top of your spa. Each one will let you add a mixture of air in with the jet pressure. This is accomplished by simply rotating the air venturi handle to the left (Counter clockwise) to increase the amount of airflow through the jets. To decrease the amount of airflow through the jets, simply rotate the handle to the right (Clockwise).

**NOTE:** The Air Venturi system may not be controlled on spas with the optional Turbo System.

Spas equipped with a Cal Zone Quest 2000 Ozonator and Pure Water System will generally make a small amount of suction noise. If this noise is bothersome, simply close the air venturi located to the left of the control panel. However, if you leave this air venturi closed, the Pure Water System will not be able to function properly. Please see page 16 for operation description.

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**Adjustable Jets**

Almost all of the jets in your spa are adjustable. Rotating the face of an adjustable jet to the left (Counter clockwise) will decrease the amount of water flow through the jet. Rotating the face of an adjustable jet to the right (Clockwise) will increase the amount of water flow through the jet.

**NOTE:** Neck jets will be reversed when adjusting pressure.
GENERAL OPERATING INSTRUCTIONS (Continued)

Diverter Knobs
Diverter knobs are the larger knobs located around the top of your spa. They allow you to divert water through jets from one side of the spa to the other. Or in most cases from “Floor Jets” to” Wall Jets”. This is accomplished by simply rotating the diverter knob to the left (Counter clockwise) decreasing the amount of water flow through a section of jets. To increase the amount of water flow through the other section of jets, simply rotate the handle to the right (Clockwise).

![Figure 8. Diverter Knobs.](image)

Cal Zone Quest 2000 Ozonator
Your new Cal Zone Quest 2000 Ozonator is a state-of-the-art bacteria killing machine. This unit will assist you in maintaining clean and clear spa water, while saving you time and expense with spa chemicals.

Operation
Your Cal Zone Quest 2000 Ozonator will automatically operate during the filter cycles. When the spa is in filtration cycle, the Ozone Indicator light on the topside control panel will light up, letting you know that the control box is sending power to the Cal Zone Quest 2000 Ozonator unit.

The Cal Zone Quest 2000 Ozonator unit also has two forms of operating signals. On the topside control panel there is a yellow light labeled “OZONE INDICATOR”. This light indicates that the Ozonator unit is receiving power from the control box. The second operating signal is the most important. Located on the front side towards the bottom, is the ozone-mixing chamber. When operating, the lens will display a purple/black light. This light and energy is creating ozone in front of your eyes.

NOTE: Due to the nature of the ozone light, it is difficult to see the light in daylight. This lens should be checked at night or in a shaded condition.

Ozone Servicing
Your new Cal Zone Quest 2000 Ozonator has been engineered to be service friendly. In the event that you need to replace the ozone cartridge, simply follow the instructions listed on the front of the ozone unit.
GENERAL OPERATING INSTRUCTIONS  (Continued)

**Pure Water System (Optional)**
The Pure Water System is designed to remove the chemical and ozone vapors from the area between the water level and spa cover. Normally, this area is the harshest environment of the spa causing the deterioration of fixtures, pillows, and the spa cover. With the exclusive Pure Water System, this area is protected by removing these vapors and recycling them through the spa water.

This System will generally make a small amount of suction noise when the pumps are operating. If this noise is bothersome, simply close the Pure Water System fitting by rotating it counter clockwise. Remember to reopen this fitting by rotating the fitting clockwise before exiting the spa. This will ensure that the system performs its normal daily cleaning.

**Maintenance**
Simply remove the Pure Water System cover by rotating it counter clockwise slightly past the its normal stopping point and gently lifting. Once out, you may rinse clean with a garden hose.

![Figure 9. Pure Water System Suction Fitting](image)

**Adjustable Therapy System (Optional)**
Spas equipped with this system, allow you complete control of the therapy seat and/or lounger. This unique system offers convenient operation with its seat side controls, seven different massage modes, a soothing demo mode and all at a touch of a button.

**Operating the System**

**Pump On/Off**
This button allows the user to turn on and off the Adjustable Therapy Seats pump. Press this button once to turn the pump on. Once on, the Green LED light on the Adjustable Therapy Seat Control Panel will illuminate signifying that the system is operational. To turn off the pump, simply press the Pump O/I button a second time.

**NOTE:** The pump must be on prior to operating any other features of this system.

**Pulse Mode**
This button allows the user to turn the Adjustable Therapy Seat massage control On/Off. Press the pulse button once to turn on the massage control. Once pressed the Orange LED in position number 1 will come on, signifying the number one pulse mode. Each press of either the up or down button will move the Orange LED up or down to the next pulse mode.

**NOTE:** Allow one second between each button press. Pressing the button quickly may cause improper operation. To turn the pulse mode off and return to normal pump operation, simply press the Pulse Mode button a second time.
Up
This button allows the user to cycle Up from one though seven massage modes one at a time. Each mode offers a different pulsating massage. Some modes are faster than others, so just cycle through them to find the massage you like best.

Down
This button allows the user to cycle Down through all seven massage modes, one at a time. Stop the demo in that massage mode.

Demo Mode
After turning on the Pump and Pulse modes, press and hold both the UP and Down Buttons together for two seconds then release. In this mode, every twenty (20) seconds this system will automatically switch to the next massage mode. Once the user finds the perfect massage mode, pressing either the UP or DOWN button will stop the demo in that massage mode.

Time Reset Mode
Pulse will normally run for 15 minutes then time-out. The user might press the pulse button for another 15 minute session, if the user wants to use it one more time, a green LED will blink and the pump will run on H1 speed mode as part of a 15-minute cool down period. After that, the pump will stop automatically and the green LED light on the panel will continue to blink for a period of 1 minute then shut off automatically.

Pulse Mode System
Pulse mode system will shut off for two hours unless reset by the following procedure. During this time the pump will run at a maximum speed.

1. In the off position, press the pulse mode 1 time.
2. Power green light will flash to indicate reset.

IMPORTANT: This system will automatically turn itself off after fifteen (15) minutes of operation. The system can be restarted again by pressing the pump on/off button and the Pulse on/off button. After the second fifteen minute session, the system will run through a cool down cycle for up to two (2) hours. In this cool down mode, the user will only be able to operate the pump (by again pressing the pump on/off button). However, the massage modewill remain off until the cool down mode is completed.
FITNESS SERIES INSTRUCTIONS

The fitness series spas put the fun back into fitness. This comes with everything you need for a high powered, low impact, result-getting workout in total comfort and privacy. Plus you get a spa loaded with incredible therapeutic seating, variable jet massage and generous control options, and the most gorgeous cabinetry on the planet.

The fitness equipment consists of 2 exercise arm bars, 2 exercise band cords, 2 exercise bands and grips, and an exercise belt. This equipment attaches quickly and easily to the exercise anchors located on the spa walls.

IMPORTANT: Always consult your physician before starting any exercise activity or program. The fitness series spas feature rubber exercise bands. When stretched, these bands create a hi-tension condition. Improper use or failure to connect the exercise bands properly may cause injury. Always inspect all of the exercise equipment prior to beginning any exercise. Do not use any damaged equipment.
FITNESS SERIES EXERCISE PROGRAM

Many people have never performed resistance training and/or may not fully understand the benefits of this extremely important form of exercise for the goal of improving your health, appearance and overall confidence. Resistance training is necessary when trying to loose body fat, maintain and improve lean muscle structure and increase energy levels while improving flexibility.

Hydrotherapy is a remarkable way of utilizing water and heating to promote health and wellness. The majority of people are turning back to natural methods of healing and health practices to improve their body externally, but most of all internally. Hydrotherapy provides specific benefits for increased blood circulation, detoxification, reduction of body fat, replenish minerals and nutrients in the body and relieve stress.

**Fitness Series Exercise Program** (20 to 30 min. session three times a week)

1. **Seated Row**: An all around exercise that focuses on the muscles of the upper back, shoulders and arms. Using the exercise bars in a seated position with your feet stable, abs tight and lower back stable. Palms down, arms extended with elbows slightly bent. Pull towards your chest squeezing your shoulder blades to the middle back and returning slowly to the starting position. *This exercise can be performed one side at a time.*

2. **Standing Chest Fly**: An excellent upper body exercise that focuses on the muscles of the chest, shoulders and arms. Using the exercise grips, place palms sideways facing your body with your elbows slightly bent. Pull forward toward your body bringing hands together, squeezing and flexing chest muscles, then slowly returning to the starting position.

3. **Standing Chest Press**: Using the exercise grips, place your palms down with your elbows bent at 90°. Press forward bringing your hands together, squeezing and flexing your chest muscles, then slowly return to the start position.

4. **Standing Shoulder Press**: Using the exercise grips, place your palms facing away from your body with your elbows bent at 90°. Press upward bringing your hands together in front of you, above your head and slowly return to the start position.

5. **Arm Curls**: Using the exercise grips, place your hands face up with your elbows slightly bent, pull upward towards your chin squeezing and flexing your biceps then slowly return to start position.

6. **Hydro Squats**: Excellent for defining and firming the buttocks, thighs and legs. From a standing position, slowly sink down into the water until your buttocks is level with your knees (90°). Squeezing your muscles tightly like sitting in a chair with abs tight and your back straight then slowly returning to standing position.

7. **Hydro Leg Extensions**: Sitting with your feet flat, knees bent (90°) and abs tight. Lift your foot upwards straightening the leg while squeezing and flexing the thigh muscles and slowly lowering the foot to start position.

**Figure 11. Fitness Equipment.**

**IMPORTANT:** Consult your physician before starting any exercise activity or program. The fitness series spas feature rubber exercise bands. When stretched, these bands create a hi-tension condition. Improper use or failure to connect the exercise bands properly may result in injury. Always inspect all exercise equipment prior to beginning any exercise. Do not use any damaged equipment.
PNEUMATIC OPERATION

Start up
When first powered up, flip the selector switch to the Freeze Protection Mode and the spa will run and heat to the temperature the thermostat is positioned on.

Time Clock / Freeze Protection
Freeze Protection Mode:
When in this mode, the thermostat will automatically maintain the water temperature that the thermostat is set to. The filter speed of the pump and heater will operate whenever the spa water drops by more than 2°F. This will ensure that your desired water temperature is always maintained.

Time Clock Mode:
When in this mode, the temperature will only be maintained during the time that you have set on the time clock. See the Time Clock Operation section below for setting instructions.

Temperature Adjustment
Rotate the thermostat knob clockwise, from OFF to HOT to set desired water temperature. Range of water temperature will be from OFF to 104°F in the HOT position.

Time Clock Operation
Filtration of the spa water is accomplished any time the pump is running. To set filtration time, simply press the white tabs towards the center of the time clock. Each white tab equals (15) fifteen minutes of filtration and heating time. Cal Spas recommends a filter setting of two (2) to four (4) hours twice a day.
**PNEUMATIC OPERATION** (Continued)

**Hi Limit**
Your spa is equipped with a High Limit Safety Switch that will automatically shut down the spa in the unlikely event of an overheating situation. To reset the Hi-Limit, simply push the Hi-Limit Reset Button in until it stops, and the spa will restart itself.

**Safety Suction System**
Your spa is equipped with a Safety Suction System that will automatically shut down the spa in the event of blockage to a suction fitting or filter obstruction. To reset the Safety Suction System, simply clear any obstruction or debris from the suction fittings, push the button located on the right side of the control box, and the spa will restart itself.

**Jet Controls**
Depress the Jet button(s) to activate the high-speed pump(s). Depress the Jet button again to turn off the high-speed pump(s).

**Light**
Depress the Light button to turn on the spa light. Depress the Light button again to turn off the spa light.

**Turbo** (Optional)
Depress the Turbo button to turn on the spas Turbo System. Depress the Turbo button again to turn off the turbo system.

**120 / 240 Volt Toggle Switch** (Optional)
Convertible control boxes include a 120 /240 Volt toggle switch located on the left side of the control box. This switch is used to control the heating element at different voltages.

**Toggle Switch Position**
- UP = 120-Volt Position
- Down = 240-Volt Position

**NOTE:** If the toggle switch is in the wrong position the GFCI breaker is subject to trip, and render the spa inoperable.
1100 ELECTRONIC OPERATION

Temperature Adjustment  (Range 80°F to 104°F)

The display screen will always display the actual water temperature.

Example: The actual water temperature is 100°F, the topside display will read 100.

To display the set temperature, simply depress the Temp pad and the temperature setting will flash on and off on the display panel. While the display is flashing, each time you depress the Temp pad the set temperature will increase one degree. Allow the display to revert back to the actual water temperature, then depressing the Temp pad again, allows you to decrease the set temperature by one degree with each press of the Temp pad.

Standard Heating Mode

Your new spa is equipped with a “Standard Heating Mode” feature that gives you complete control of the heating system. When the spa is powered up, the heating system will automatically activate. Whenever the water temperature drops more than one degree below the set temperature, the heating system will automatically activate and continue to operate until the spa has regained the temperature loss.

Jet / Light Controls

Depress the Jets pad once to activate the spa light.
Depress the pad a second time to activate the spa light and the low speed pump.
Depress the pad a third time to activate the spa light and the high-speed pump.
Depress the pad a fourth time to run the high-speed pump with the spa light off.
Depress the pad a fifth time to turn off the high-speed pump.

Automatic Time outs

The low-speed pump will automatically turn itself off after 30 minutes, if it’s not turned off manually. The high-speed pump will automatically turn itself off after 30 minutes, if it’s not turned off manually. The spa light will automatically turn itself off after 4 hours, if it’s not turned off manually.
1100 ELECTRONIC OPERATION (Continued)

Setting Filtration Cycles
Your spa will automatically filter itself twice a day. Set to the filtration time, turn off the power to the spa and
turn it back on at the time of day you would like the filtration cycles to start at the GFCI Breaker.

Example: If you power-up your spa at 12 Noon, your filtration cycles will start at 12 noon and 12 Midnight.
The first cycle will start after the spa is powered up. The second filtration cycle will begin twelve hours later.
The filter cycle duration is preset for 2 hours (F2). To change the duration of the filtration time, depress the
Temp pad, then press the Jets pad. Depress the Temp pad again to choose from 2,4,6,8 and 0 filtration cycles
(0= Continuous Filtration). After selecting the desired filtration duration, depress the Jets pad to exit the filter
program.

NOTE: The filtration cycle settings of 6, 8 and 0 could cause the water temperature to exceed the set
temperature. This condition is called thermal creep. When water is moved through the plumbing, it
can generate heat and actually heat the spa water without ever engaging the heating system.

120/240 Conversion
The 1100 series spa is a convertible system. The conversion from 120 Volts to 240 Volts must be performed by
a licensed/bonded electrician. See 120 to 240 volt conversion instructions, located on the inside cover of the
control box.

120 Volt Heater Operation
When connected as a 120-Volt spa, the heater will only operate when the spa motor is on low speed or filtration
speed. Once the high-speed motor is engaged, the heater will automatically disengage.

240 Volt Heater Operation
When connected as a 240-Volt spa, the spa heater will operate on either low-speed or high-speed. The heater
will operate until the set temperature is reached.
# Self-Diagnostics

**Display Messages for the 1100 Series Spas**

<table>
<thead>
<tr>
<th>Message</th>
<th>Meaning</th>
<th>Action Required</th>
</tr>
</thead>
<tbody>
<tr>
<td>“OH”</td>
<td><strong>Overheat</strong>” The spa has shut down. Either the spa has reached a temperature of 112°F or the High-limit sensor has detected overheating in the heater manifold.</td>
<td><strong>DO NOT ENTER THE SPA WATER.</strong> Remove the spa cover and let the water cool. At 110°F, the spa should automatically reset. If the spa does not automatically reset, press any pad on the topside control panel. If the spa still won’t reset, turn off the power and call your local authorized service center.</td>
</tr>
<tr>
<td>“FL”</td>
<td>“FL” A pressure switch has detected a loss of water flow.</td>
<td>Check the filter for debris. If it’s dirty, clean it. (See page 14 for cleaning instructions) If the problem persist, call your local authorized service center.</td>
</tr>
<tr>
<td>“Sn”</td>
<td>“Sensor” Spa has shut down. The Hi-limit/Temperature sensor has malfunctioned.</td>
<td>Call your local authorized service center.</td>
</tr>
</tbody>
</table>

## ELECTRICAL RATING FOR 1100 SERIES SPAS

**120/240 Volt Convertible**

- 120 Volts
- 15 Amps
- 60 Hertz
- 2 Wires plus Ground
- Min. Supply conductor 20 Amp
- Circuit Breaker 20 Amps

For units bearing the UL mark the power supply cord is provided with integral GFCI.

For units bearing the C-UL mark, the power supply cord is not provided. Field wiring leads are provided inside the conduit body with a minimum of 6-inches in length.

- 240 Volt
- 40 Amps (Must use a 40Amp GFCI Circuit Breaker)
- 60 HTZ
- 4 Wire Min. 8 AWG Copper
Initial Start up
When first powered up, the system will perform a self-diagnostic check, then it will automatically heat and maintain 100°F until you change the set temperature as listed in the Temperature Adjustment section.

Temperature Adjustment (Range 80°F to 104°F)
The display screen will always display the actual water temperature. To display the temperature that the spa is set to, simply depress either the Up or Down pad. The set temperature will be flashing on the display panel. When the display is flashing, each time you depress either the Up or Down pad, the set temperature will change up or down one degree.

Standard and Economy Modes
Your new spa is equipped with a Standard and Economy heating feature that gives you complete control of the heating system. When the spa is powered up, it will automatically start in “Standard Heating Mode”. This is displayed by STANDARD on the left side of the topside control panel. In this mode, the heating system will automatically activate whenever the water temperature drops more than one degree below the set temperature. In the “Economy Heating Mode” the heating system will only activate during filtration times. (Filtration times are set by using the “Setting Filtration Cycles” section on page 28.)

To switch from the “Standard Heating Mode” to the “Economy Heating Mode”, simply depress either the Up or the Down pad followed by the Light pad. Depress the same sequence to switch back to the Standard Heating Mode. Once in the “Economy Heating Mode”, ECONOMY will be displayed on the left side of the topside control panel. This is to inform you of what heating mode you are currently in.
Jet 1 Controls

One Speed Pumps:
Depress the Jets 1 pad once to activate the high-speed pump. Depress the Jets 1 pad again to turn off the high-speed pump.

Two Speed Pump Option:
Depress the Jets 1 pad once to activate low speed. Depress the pad again to activate the high-speed. Depress the Jets 1 pad a third time to turn off the high-speed.

Jet 2 Controls

One Speed Pumps:
Depress the Jets 2 pad once to activate the high-speed pump. Depress the Jets 2 pad again to turn off the high-speed pump.

Two Speed Pump Option:
Depress the Jets 2 pad once to activate low speed. Depress the pad again to activate the high-speed. Depress the Jets 2 pad a third time to turn off the high-speed.

Light

Depress the Light pad to turn on the light and again to turn the light off.

Optional Lighting:
All optional lighting such as the “Control Panel Light” and “Cabinet Perimeter Lighting” is controlled by the Light pad and will turn on and off with the spa light.

Turbo (Optional)

Depress the Option pad once to activate the Turbo system. Depress the Option pad again to turn off the Turbo system.

Turbo and Mister (Multi Option)

Depress the Option pad once to activate the Turbo system. Depress the Option pad again to operate the Turbo and Mister system together. Depress the option pad a third time to turn off both the Turbo and mister system.

Mister (Optional)

Depress the Option pad once to activate the Mister system. Depress the Option pad again to turn off the Mister system.
2300 ELECTRONIC OPERATION (continued)

Setting the Temperature lock
This feature allows you to lock-in a temperature into the system. When engaged the set temperature will blink on and off when either the Up or Down pad is depress. However, the user will not be able to change the set temperature. Using the steps listed below you can lock or unlock the set temperature. Depress the either the Up or Down pad, and then depress the Option pad to lock the set temperature in. Depress the same sequence to unlock.

Automatic Time outs
The low-speed or (optional) circulation pump will automatically turn itself off after 15 minutes if not turned off manually. Either high-speed pump will automatically turn itself off after 15 minutes if not turned off manually. The optional turbo will automatically turn itself off after 15 minutes if not turned off manually. The light will automatically turn itself off after 15 minutes if not turned off manually.

Setting Filtration Cycles:
Your spa will automatically filter itself twice a day. To set filtration time, turn off the power to the spa at the time of day you would like to start filtration. The first cycle will start after the spa is powered up. The second filter cycle will begin twelve hours later. Filter cycle duration is preset for 2 hours (F2). To change duration of filtration time, depress either the Up or Down pad, then press either the Jets 1 or Jets 2 pad. Depress the Temp button again to choose from 2, 4, 6, 8, and 12 hours twice a day. (FC = Filtration Continuous). After selecting the desired filtering duration, depress the Jets pad to exit the filter program. The circulating pump and ozone generator (optional) will run during filter cycles.

NOTE: The filter cycles settings of F8 and FC are only intended for use with the optional “Spa Ca Filtration System”.

Safety Suction System
Your new Cal Spa is equipped with a state-of-the-art Safety Suction System. This will automatically shut the spa down in the event of filtration or suction restriction and display SR on the topside control panel. If this happens, check all suction fittings and filter cartridge(s) for obstructions. Then reset the system by depressing any topside pad.
**Temperature Adjustment (Range 80°F to 104°F)**

The display screen will always display the actual water temperature. To display the temperature that the spa is set to, simply depress the Temp pad. The set temperature will be flashing on the display panel. While the display is flashing, each time you depress the Temp pad will change the set temperature either up or down by one degree. Letting the display revert back to the actual water temperature, then depressing the Temp pad again will allow you to change the direction of temperature adjustment.

**Standard and Economy Modes**

Your new spa is equipped with a Standard and Economy heating feature that gives you complete control of the heating system. When the spa is powered up, it will automatically start in the Standard Heating Mode. In this mode, the heating system will automatically activate whenever the water temperature drops more than one degree below the set temperature. In the Economy Heating Mode”, the heating system will only activate during filtration times. (See Setting Filtration Cycles page 31.)

To switch from the Standard Heating Mode to the Economy Heating Mode, simply depress the Temp pad followed by the Light pad. Depress the same sequence to switch back to the Standard Heating Mode. Once in the Economy Heating Mode, **Ec** will be displayed in the center of the topside control panel and flash alternately with the water temperature. This is to inform you of what heating mode you are currently in.

**NOTE:** There is no topside control panel message displayed while in the “Standard Heating Mode”, only the actual water temperature is displayed.
Jet Controls

One pump equipment:
Depress the Jets pad once to activate the low speed pump. Depress the jets pad again to activate the high-speed pump. Depress the jets pad a third time to turn off the high-speed.

One pump equipment with circulation pump
Depress the Jets pad once to activate the circulation pump. Depress the jets pad again to activate the circulation pump and the high-speed pump. Depress the jets pad a third time to turn off both the circulation pump and the high-speed pump.

Two pump equipment without circulation pump
Depress the Jets pad once to activate the low-speed pump. Depress the jets pad again to activate the high-speed on pump 1. Depress the jets pad a third time to activate the high-speed on pump 1 and high-speed on pump 2. Depress the jets pad a fourth time and only the high-speed on pump 2 will be on. Depress the jets pad a final time to turn the high-speed off on pump 2.

Two pump equipment with circulation pump
Depress the Jets pad once to activate the circulation pump. Depress the jets pad again to activate the circulation pump and the high-speed pump 1. Depress the jets pad a third time and the circulation pump, high-speed pump 1 and high-speed pump 2 will be on. Depress the Jets pad a fourth time and only the high-speed pump 2 will be activated. Depress the jets pad a final time to turn off the high-speed on pump 2.

Lights

Depress the Light pad to turn on the spa light and again to turn the light off.
Optional Lighting: All optional lighting such as the “Control Panel Light” and “Cabinet Perimeter Lighting” is also controlled by the Light pad and will turn on and off with the spa light.

Turbo (Optional)
Depress the Options pad once to activate the Turbo system. Depress the Option pad again to turn off the Turbo system.

Setting the Temperature lock
This feature allows you to lock a temperature into the system. When engaged the set temperature will blink on and off while the Temp pad is depressed. However, the user will not be able to change the set temperature. The following steps, enables you to lock-in a set temperature. Depress the Temp pad, then depress the Options pad to lock the set temperature. Repeat this step to unlock the set temperature.
5000 ELECTRONIC OPERATION (cont.)

Automatic Time outs
The low-speed or optional circulation pump will automatically turn itself off after 4 hours if it is not turned off manually. The high-speed pump will automatically turn itself off after 15 minutes if it is not turned off manually. The optional turbo system will automatically turn itself off after 15 minutes if it is not turned off manually. The light will automatically turn itself off after 15 minutes if it is not turned off manually.

Setting Filtration Cycles
Your spa will automatically filter itself twice a day. To set the filtration time, turn off the power to the spa at the GFCI breaker. Turn the GFCI breaker back on at the time of day you would like to start the filtration cycle. The first cycle will start after the spa is powered up. The second filtration cycle will begin twelve hours later. The filtration cycle duration is preset to 2 hours (F2). To change the duration of the filtration time, depress the Temp pad, then press the Jets pad. Depress the Temp button again to choose from 2, 4, 6, 8, and 12 hours twice a day (FC = Filtration Continuous). After selecting the desired filtration cycle duration, depress the Jets pad to exit the filtration program. The circulating pump and ozone generator (optional) will run during filtration cycles.

NOTE: The filtration cycle settings of F8 and FC are only intended for use with the optional Spa Cal Filtration System.

Safety Suction System
Your new Cal Spa is equipped with a state-of-the-art “Safety Suction System.” This will automatically shutdown the spa in the event of a filtration or suction restriction, and display 5F on the topside control panel. If this happens, check all suction fittings and filter cartridge(s) for obstructions. Then, reset the system by depressing any topside pad.
### Self-Diagnostics

**Display Messages for 5000 Electronic Spas**

<table>
<thead>
<tr>
<th>Message</th>
<th>Description</th>
<th>Action</th>
</tr>
</thead>
<tbody>
<tr>
<td><strong>Ec (Flashing)</strong></td>
<td><strong>“Economy Heating Mode”</strong> When flashing alternately with the water temperature, your spa is in the Economy Heating Mode.</td>
<td>This message does not indicate the need for service. For more information, see the Standard and Economy Modes Section on page 29.</td>
</tr>
<tr>
<td><strong>Oh</strong></td>
<td><strong>“Overheat”</strong> The spa has shut down. Either the spa has reached a temperature of 112°F or the Hi-limit sensor has detected overheating in the heater manifold.</td>
<td><strong>DO NOT ENTER THE SPA WATER.</strong> Remove the spa cover and let the water cool. At 110°F the spa should automatically reset. If the spa does not automatically reset, press any pad on the topside control panel. If the spa still won’t reset, turn off the power and call your local authorized service center.</td>
</tr>
<tr>
<td><strong>Fl</strong></td>
<td><strong>“FL”</strong> A pressure switch has detected a loss of water flow.</td>
<td>Check the filter for debris. If it’s dirty, clean it. (See p13 14 for cleaning instructions) If the problem persist, call your local authorized service center.</td>
</tr>
<tr>
<td><strong>SF</strong></td>
<td><strong>“Safety”</strong> Spa has shut down. The safety suction system has activated.</td>
<td>Check the drains and filters for debris or obstructions. To reset the system, press any pad on the topside control panel.</td>
</tr>
<tr>
<td><strong>Sn</strong></td>
<td><strong>“Sensor”</strong> Spa has shut down. The Hi-limit/Temperature sensor has malfunctioned.</td>
<td>Call your local authorized service center.</td>
</tr>
<tr>
<td><strong>LED’s</strong></td>
<td><strong>“LED’s”</strong> These LED lights are used to inform you that the corresponding feature is operational.</td>
<td>These LED’s are not service indicators. No action is required.</td>
</tr>
</tbody>
</table>
These instructions will describe features and options that your particular spa may not be equipped with.

**Initial Start-up:**
When your spa is first powered up, it will display some configuration codes and then go into **Priming Mode** (Pr will appear on the display panel) This mode will last up to 4 minutes and then the spa will begin to heat to its pre-programmed temperature of 100°F. You can exit the Priming mode early by pressing Up or Down arrow.

**Temp Set:** (80°F - 104°F / 26.0°C - 40.0°C) The start-up temperature is set at 100°F/37.5°C. The last measured temperature is constantly displayed on the LCD. Note that the last measured spa temperature displayed is current only when the pump has been running for at least 2 minutes.

**Warm / Cool** Press the “Warm” or “Cool” (Up or Down) button once to display the set temperature. Each time either button is pressed again, the set temperature will increase or decrease depending on which button is pressed. After three seconds, the LCD will automatically display the last measured spa temperature.

**Time**
When time hasn’t been programmed, the TIME icon flashes. To set the time, press “Time” then “Mode/Prog.” Use the “Warm” and “Cool” buttons to adjust time. See the next page for more detailed instructions.

**Mode/Prog**
This button is used to switch between standard, economy, and sleep modes. Press “Mode/Prog” to enter mode programming, press “Cool” to cycle through to desired mode (LCD flashes until confirmed), then press “Mode/Prog” to confirm selection.

**Standard mode:** is programmed to maintain the desired temperature. Note that the last measured spa temperature displayed is current only when the pump has been running for at least 2 minutes. The “STAND” icon will display until the mode is changed.

**Economy** mode heats the spa to set temperature only during filter cycles. The “ECON” icon will display until mode is changed. Pressing “Jets 1” while in Economy mode puts the spa in Standard-in-Economy mode, which operates the same as Standard Mode, then reverts to Economy Mode automatically after 1 hour. During this time, a press of the “Mode/Prog” button will revert to Economy Mode immediately.

Sleep mode heats the spa to within 20°F of the set temperature only during filter cycles. The “SLEEP” icon will display until mode is changed.

**Standby mode:**
Pressing “Warm” or “Cool” then “Jets 2” will turn off all spa functions temporarily. This is helpful when changing a filter. Pressing any button resets the spa.

**Jets 1:**
Press the “Jets 1” button once to turn pump 1 on or off, and to shift between low and high speeds if equipped. If left running, the low speed turns off after 2 hours and the high speed turns off after 15 minutes. On non-circ systems, the low speed of pump 1 runs when the blower or any other pump is on. It may also activate for at least 2 minutes every 30 minutes to detect the spa temperature (polling) and then to heat to the set temperature if needed, depending upon mode. When the low speed turns on automatically, it cannot be deactivated from the panel; however, the high speed may be started.
Jets 2: (Optional on 7000) Press the “Jets 2” button once to turn pump 2 on or off, and to shift between low and high speeds if it is a two-speed pump. If left running, the pump will turn off after 15 minutes.

Option (optional Blower or Mister) Press the “Option” button to turn the optional equipment on and off. If left on, the equipment will automatically turn off after 15 minutes.

Light Some systems are equipped with both a spa light and a fiber optic light. Depending upon how your spa is equipped and configured, the “Light” button will operate in one of three ways:
Press the “Light” button to turn the spa light on and off, and to shift between dim and bright settings if your light is dimmable. On dim, the LCD will show center circle plus one quarter of the light beams. Half of the light beams will show on medium brightness, and all of the light beams will show on bright.

2) (9000 Only) If a fiber-optic light with wheel is installed, press the “Light” button once to start the light and wheel, press it again to stop the wheel, and then again to turn the light off. The fiber icon stands still when the fiber optic light is on by itself, and rotates when the color wheel is also on. Depending on how your system is configured, the spa light or an additional light may come on with the fiber-optic light when pressing this button.

3) (7000 Only) If a fiber-optic light without a separate wheel stop is installed, press the “Light” button to turn it on and off. If any light is left on, it will automatically turn off after 4 hours.

Invert Press the “Invert” button to change the numbers in the display to read upside down. Another press returns display to the right-side-up position.

Locking the Panel Press “Time” “Jets 1” then “Warm” within 3 seconds. When locked, the panel will display “PANEL LOCK.” All buttons are frozen except the “Time” button. To unlock the panel, press “Time” “Jets 1” then “Cool.”

Locking the Set Temperature Press “Warm” or “Cool” then “Time,” “Jets 1,” and “Warm” within 3 seconds to activate the lock. The panel will display “TEMP LOCK” when the set temperature is locked. To unlock the set temperature, press “Warm” or “Cool” then “Time,” “Jets 1” and “Cool.”

Circ Pump (optional) If your system is equipped with a circ pump, it may be configured to work in one of two different ways:
1) The circ pump operates continuously (24 hours) with the exception of turning off for 30 minutes at a time when the water temperature reaches 3°F above the set temperature (most likely to happen in very hot climates).
2) The circ pump will come on when the system is checking temperature (polling), during filter cycles, during freeze conditions, or when another pump is on.

Preset Filter Cycles There are two filter cycles per day. The start/stop times of each cycle are programmable. To program, set time as instructed above, then press “Mode/Prog” to advance to the next setting (or to exit after the last setting). The default filter cycles are as follows: The first filter cycle is automatically activated at 8:00 AM and operates the pump until 10:00 AM. The filter 1 indicator icon will light when filter 1 is running.

The second filter cycle is automatically activated at 8:00 PM and operates the pump until 10:00 PM. The filter 2 indicator icon will light when filter 2 is running. The pump and the ozone generator will run during filtration. At the start of each filter cycle, the blower will run on highest speed for 30 seconds to clean out the air channels. The lowest speed of pump 2 and pump 3 will run for 5 minutes. Time of day is not preserved on 7000 systems; however, filter cycles are. In the event of power loss or shut down, the time of day will need to be reset for filter cycles to run according to your desired programming.

Clean-up Cycle When the pump or blower is turned on by a button press, a clean-up cycle begins 30 minutes after the pump or blower is turned off or times out. The pump and the ozone generator** will run for one hour.

Ozone (optional) On most systems, the ozone generator (if installed) runs during filter cycles (except when pump 1 is operating at high speed on a non-circ system) and during clean-up cycles. On some systems, the ozone generator operates whenever the pump runs. If your system is configured with the optional ozone disable feature, the ozone generator will turn off for 1 hour any time a function button (Jets 1, Jets 2, Option, etc.) is pressed.

Freeze Protection If the temperature sensors detect a drop to 44°F within the heater, then the pump automatically activates to provide freeze protection. The equipment stays on until 4 minutes after the sensors detect that the spa temperature has risen to 45°F or higher. In colder climates, an optional additional freeze sensor may be added to protect against freeze conditions that may not be sensed by the standard sensors. Aux freeze sensor protection acts similarly except with the temperature thresholds determined by the switch and without a 4-minute delay in turnoff.
## Diagnostic Messages

<table>
<thead>
<tr>
<th>Message</th>
<th>Meaning</th>
<th>Action Required</th>
</tr>
</thead>
<tbody>
<tr>
<td>OHH</td>
<td>“Overheat” - The spa has shut down. One of the sensors has detected 118°F at the heater.</td>
<td>DO NOT ENTER THE WATER. Remove the spa cover and allow water to cool. Once the heater has cooled, reset by pushing any button. If spa does not reset, shut off the power to the spa and call your dealer or service organization.</td>
</tr>
<tr>
<td>OHS</td>
<td>“Overheat” - The spa has shut down. One of the sensors has detected that the spa water is 110°F.</td>
<td>DO NOT ENTER THE WATER. Remove the spa cover and allow water to cool. At 107°F, the spa should automatically reset. If spa does not reset, shut off the power to the spa and call your dealer or service organization.</td>
</tr>
<tr>
<td>ICE</td>
<td>“Ice” - Potential freeze condition detected.</td>
<td>No action required. The pumps and the blower will automatically activate regardless of spa status.</td>
</tr>
<tr>
<td>Sna</td>
<td>Spa is shut down. The sensor that is plugged into the Sensor “B” jack is not working.</td>
<td>If the problem persists, contact your dealer or service organization. (May appear temporarily in an overheat situation and disappear when the heater cools.)</td>
</tr>
<tr>
<td>Snb</td>
<td>Spa is shut down. The sensor that is plugged into the Sensor “A” jack is not working.</td>
<td>If the problem persists, contact your dealer or service organization. (May appear temporarily in an overheat situation and disappear when the heater cools.)</td>
</tr>
<tr>
<td>Sns</td>
<td>Sensors are out of balance. If this is alternating with the temperature, it may just be a temporary condition. If the display shows only this message (periodically blinking), the spa is shut down.</td>
<td>If the problem persists, contact your dealer or service organization.</td>
</tr>
<tr>
<td>HFL</td>
<td>A substantial difference between the temperature sensors was detected. This could indicate a flow problem.</td>
<td>Check water level in spa. Refill if necessary. If the water level is okay, make sure the pumps have been primed. If problem persists, contact your dealer or service organization.</td>
</tr>
<tr>
<td>LF</td>
<td>Persistent low flow problems. (Displays on the fifth occurrence of the “HFL” message within 24 hours.) Heater is shut down, but other spa functions continue to run normally.</td>
<td>Follow action required for “HFL” message. Heating capacity of the spa will not reset automatically; you may press any button to reset.</td>
</tr>
<tr>
<td>dr</td>
<td>Inadequate water detected in heater.</td>
<td>Check water level in spa. Refill if necessary. If the water level is okay, make sure the pumps have been primed. Press any button to reset.</td>
</tr>
<tr>
<td>dry</td>
<td>Inadequate water detected in heater. (Displays on third occurrence of “dr” message.) Spa is shut down,</td>
<td>Follow action required for “dr” message. Spa will not automatically reset; you may press any button to reset.</td>
</tr>
<tr>
<td>Pr</td>
<td>When your spa is first actuated, it will go into Priming mode.</td>
<td>The Priming mode will last for up to 4 minutes and then the spa will begin to heat and maintain the water temperature in the Standard mode.</td>
</tr>
<tr>
<td>---F or C</td>
<td>Temperature unknown.</td>
<td>After the pump has been running for 2 minutes, the temperature will be displayed.</td>
</tr>
<tr>
<td>---------</td>
<td>Temperature not current in Economy or Sleep mode.</td>
<td>In Economy or Sleep mode, the pump may be off for hours outside a filter. If you wish to see the current spa temperature, either switch to Standard mode or turn Jets1 on for at least two minutes.</td>
</tr>
<tr>
<td>BUF</td>
<td>Internal problem detected.</td>
<td>Repair required. Contact your dealer or service organization.</td>
</tr>
<tr>
<td>Stby</td>
<td>Standby Mode has been activated by pressing a button combination on the user panel.</td>
<td>Press any button to leave Standby Mode and return to normal operation.</td>
</tr>
<tr>
<td>SF</td>
<td>Safety Suction.</td>
<td>Spa is shut down. The display will show “SF” when a vacuum switch closes. All functions will turn off and the system will be disabled until a panel button is pressed.</td>
</tr>
</tbody>
</table>
Periodic Reminder Messages (Press the “Mode” button to reset a displayed reminder)

<table>
<thead>
<tr>
<th>Message</th>
<th>Frequency</th>
<th>Action Require</th>
</tr>
</thead>
<tbody>
<tr>
<td>rPH</td>
<td>Every 7 days</td>
<td>Test and adjust chemical levels per manufacturer’s instructions.</td>
</tr>
<tr>
<td>rSA</td>
<td>Every 7 days</td>
<td>Test and adjust chemical levels per manufacturer’s instructions.</td>
</tr>
<tr>
<td>rCL</td>
<td>Every 30 days</td>
<td>Remove, clean, and reinstall filter per manufacturer’s instructions.</td>
</tr>
<tr>
<td>rtg</td>
<td>Every 30 days</td>
<td>Test &amp; reset GFCI per manufacturer’s instructions. Drain and refill spa per manufacturer’s instructions.</td>
</tr>
<tr>
<td>rdr</td>
<td>Every 90 days</td>
<td>Drain and refill spa per manufacturer’s instructions.</td>
</tr>
<tr>
<td>rCO</td>
<td>Every 180 days</td>
<td>Clean and condition spa cover</td>
</tr>
<tr>
<td>rCH</td>
<td>Every 365 days</td>
<td>Install New Bio-Clean Filter</td>
</tr>
</tbody>
</table>

**WARNING:** SHOCK HAZARD! NO USER SERVICEABLE PARTS. DO NOT ATTEMPT SERVICE OF THIS CONTROL SYSTEM. CONTACT YOUR DEALER OR SERVICE CENTER FOR ASSISTANCE.
CHAMPION SPA INFORMATION

The Champion spa allows the operator to swim or relax in one spa. This spa is controlled by the 2300 electronic control system which gives you complete control of this unique spa. Please see the 2300 operating instructions to properly control the various functions of this spa.
The Olympian spa is the best of both worlds. Swimming and exercising in the swim area and relaxing in the spa area. This spa is controlled by two completely separate control systems, which gives you the ability to have cooler temperatures for swimming and warmer temperatures for relaxing in the spa.

The swim area operates through an outdoor version of the 2300 equipment. While the spa is operated with the 5000 equipment. Please see these operating instructions to properly control the various functions of this incredible spa.
This system can be used to listen to AM or FM Stereo signals, CD’s and also audio from the optional DVD and TV Tuner on our Entertainment Spas. Each spa that is equipped with the Splash Stereo system is delivered with the manufacturers operating instructions. We strongly recommend that you read these instructions prior to operating this unit.

**NOTE:** Although this unit is marine grade, you will still need to protect it from water and the elements.
- Do not place wet CD’s into this unit at any time.
- Do not overload or overfill the spa.
- Always close the CD protection door.
- Always close the Stereo cabinet door.

Remember, water damage is not covered by the warranty.

**Entertainment Systems:**
Spas equipped with the TV / DVD systems use this Splash stereo to broadcast the TV or DVD audio signals.

**Set Up:**
1. Program preset station #1 to 88.7FM to receive the audio signal that the TV and DVD systems are transmitting on.
2. Set Base to +3 (As described in the stereos operating manual).
3. Set Treble to +4 (As described in the stereos operating manual).
4. Do Not Use the Z music enhance feature of the Splash Stereo System.
5. Set the volume between 15 and 28.

**NOTE:** If the spa should lose power for any reason, it will be necessary to reset these settings.
Cal Spas Automatic Pop-up Operation (Optional)

Raising and Lowering the System

Let’s start our entertainment experience by raising the TV monitor and optional pop-up speakers. The large single CEC button located on the top right side of the spa, controls the monitor and speaker raising and lowering.

Operation
1. Press the CEC button once to raise the TV monitor and optional pop-up speakers.
2. Press the CEC button again to lower the TV monitor and optional pop-up speakers.

Important: Manual and Automatic TV’S are shipped with two large plastic tie straps to prevent shipping damage. These straps must be removed prior to operation.

Strap Removal:
1. Remove the rear cabinet panel with (Behind TV Monitor).
2. Locate the two white plastic tie straps.
3. Use extreme caution when cutting the two white plastic tie straps. (Do Not Cut near any wires)
4. Reinstall cabinet panel.
15” TV Monitor Operation (Optional)

Once the TV has been raised (either by manual or automatic operation) you will be able to operate the TV with the silver TV remote control.

NOTE: This remote control is not waterproof. Do Not operate with wet hands or from inside the spa.

Operation:
1. Point the remote control directly at the TV Monitor
2. Press the **Red Power Button** located at the top left side of the remote control.
3. Allow a few seconds for the TV monitor to warm up before pressing any other buttons.
4. Once on, the TV monitor will display a small icon at the lower left side signifying which mode the TV is currently in.
5. Press the “SELECT” button located at the top right side of the TV remote control until the icon “COMPOSITE VIDEO” is displayed on the screen of the TV monitor. This will allow the TV Monitor to accept the signal from the DVD player.
6. When an antenna, cable or satellite system is connected to the coaxial cable on the right front side of the spa, you will be able to receive live TV signals by pressing the “SELECT” button until the “COMPOSITE TV” icon appears on the TV monitor. Allow a few second for the TV tuner to acquire the new signal prior to switching channels.
7. Press the right “VOL” button to adjust the volume up to “80” as displayed on the screen. This will allow the stereo system to receive enough volume to reproduce the audio signal without distortion.

NOTE: You will not be able to hear audio form the TV Monitor itself. All audio signals for the TV or DVD are only acquired through the stereo when programmed to 88.7FM.
Cal Spas Entertainment System Operation

DVD Player and Surround Sound Processor (Optional)

This system contains the DVD player and DVD remote controller.

NOTE: Although incased in a plastic housing with weather seals, this system and remote control are not waterproof. You must be take every step necessary to keep this system dry. Water damage is not covered by the manufacturers warranty.

These instructions are to describe basic functions. Please see the DVD manufacturers operating instructions for other features and functions. These instructions are delivered with the spas owners manual in a clear plastic bag inside the equipment area of your spa.

Operation

1. Press the POWER button on the DVD unit or remote control to turn the system on. A “Welcome DVD Video” banner will be displayed across the screen
2. Press POWER on the Stereo / CD player
3. Move the DVD selector switch (Located next to the DVD player) to the ON position. This will allow the Audio signal to be received by the Stereo / CD player

NOTE: When not using the DVD player the Audio selector switch must be in the of position to receive regular AM an FM broadcasts.

4. Tune the Stereo / CD player to 88.7 FM to receive the audio signal.
5. Press the OPEN button on the DVD player and insert a DVD.

NOTE: DO NOT INSERT WET DVD’S.

6. Press either the ENTER button on the DVD player or the Play button on the remote control to start the DVD

IMPORTANT: Recommended stereo settings are BASS +3, TREBLE +4 and stereo volume not to exceed 28. Exceeding these setting or using the Z-enhancer feature on the stereo will cause the system to distort and damage speakers.

WARNING: DVD System and remote control are NOT waterproof or water-resistant. Water damage is not covered by the manufacturers warranty. Please make sure that hands and DVD’s are dry before coming in contact with this or any electronic option.
Operating the DVD System In TV Mode

The DVD system is used to feed the audio signal form the TV Tuner to the stereo. You will need to switch the audio and Video modes with DVD remote to properly receive picture and sound.

**NOTE:** The Stereo must be tuned to 88.7FM to receive audio signals from either the DVD or TV Tuner.

Instructions:

1. Turn on DVD system as mentioned on the previous pages.
2. Press the **SELECT** button on the TV Remote Control to switch Video to **COMPOSITE TV**.
3. Press the **A/V** button on the DVD Remote Control to switch the Video from **OUT** to **IN**.
4. Press the Channel Up or Down buttons on the TV remote control to select TV Channel.

Switching Back to DVD Operation:

1. Press the **SELECT** button on the TV Remote Control to switch Video to **COMPOSITE VIDEO**.
2. Press the **A/V** button on the DVD Remote Control to switch the Video from **IN** to **OUT**.
3. Press the **PLAY** on the DVD remote Control.

**WARNING:** DVD System, Tuner System and their remote control’s are NOT waterproof or water-resistant. Water damage is not covered by the manufacturers warranty. Please make sure that hands and DVD’s are dry before coming in contact with this or any electronic option.
Cal Spas Clear Water Plan™

Great spa water is easily achieved when the right chemicals are used and a Clear Water Plan is implemented. The key to clean, clear, safe water is to fully understand how spa water reacts to users, operation and chemicals. This Clear Water Plan will help give you that understanding.

IMPORTANT Chemical Safety Notices:

Chemical Directions:
• All directions in this program are calculated for Cal Spas chemicals only. Other chemicals may have similar names and/or usage descriptions. However, all chemicals are manufactured differently, increasing the likelihood of under or over dosing spa chemicals.
• Failure to follow chemical directions may result in serious injury, sickness and even death.

Chemical Usage:
• Always introduce chemicals to spa water with all pumps operating on high speed.
• Apply chemicals to the center of spa water.
• Always wear protective clothing and eyewear when handling chemicals.
• Spa users that notice skin irritation must immediately suspend spa usage and consult their physician.
• Pregnant women should consult their physician prior to using a spa for both chemical and temperature recommendations.

Chemical Storage:
• Chemicals must be stored completely out of the reach of children in an area that is well vented, cool, and dry.
• Failure to provide a proper area for chemical storage may result in serious injury, sickness, fire, explosion and even death.

Physical Chemical Hazards:
• Do not allow chemicals to come in contact with skin, eyes or clothing. As mentioned previously, always wear rubber gloves, protective eyewear and clothing to reduce the risk of chemical contact and irritation.
• Remove and wash clothing that may have been exposed to chemical contact prior to wearing again.
• Inhaling or digesting chemicals will cause serious injury, sickness, and even death.
• Do not mix chemicals. Mixing chemicals together may cause chemical reactions that vary from poor water conditions to fire and explosion.
Cal Spas Clear Water Plan™

Safety:
1. This plan and its chemical dosages are intended for Cal Spas Chemicals only. Most chemical manufactures use different chemical formulas and strengths. Cal Spas’ chemicals are specially formulated to provide proper chemical balance at lower dosages. Compare labels and dosages and see for yourself. You will get greater protection and performance with Cal Spas Chemicals.

2. Read and follow all printed instructions listed on bottles, packages and owner’s manual.

3. Read and follow all printed instructions listed in chemical start-up kits. If Applicable, start-up kit chemicals are often more concentrated that the over the counter full size bottles.

4. Do Not Exceed Chemical Dosages Per Gallon as listed in the owner’s manual, chemical bottles, packages, and kits. Most chemical instructions are figured for a 500 gallon spa. However, most spas hold less than 500 gallons. Always use less than the recommended amount of any chemical. It is much easier to add additional chemicals than it is to remove excess chemicals from the spa water.

REMEMBER, LESS IS MORE WHEN DEALING WITH SPA CHEMICALS.

5. Never mix any chemicals together.

6. Never change chemical brands or types without completely draining, flushing and thoroughly cleaning the spa, pillows, and cover first.

7. Be careful not to add certain chemicals on the same day. (Refer to printed instructions on the chemical bottles, packages and Clear Water Plan.)

8. Always protect eyes while introducing chemicals into the spa. A slight breeze may cause powdered chemicals to blow into eyes. Pouring liquids may cause chemicals to splash into eyes. (Protective eyewear should always be worn when handling chemicals)

9. In the event of overdosing a sanitizing chemical (Chlorine, Bromine, etc.), immediately turn off power to the spa and proceed to drain spa water into a safe locally approved area. Carefully rinse pillows, jets, and spa surface with regular tap water. (Avoid spraying water directly into the equipment area.) Refill spa to proper water level, turn power back on, and then set the filtration time to “F6”. This will allow water to completely circulate to minimize the risk of chemical damage to your spa. (See setting filtration section of the owner’s manual for more information.)

Why is a Chemical Plan Important

Time and Expense:
A better understanding of spa chemicals and their usage will help protect you from ugly, unsafe water and the expense associated with clean up. In some cases, it is less expensive to drain the spa and start over than it is to add additional chemicals and filtration time cleaning up bad spa water.

Chemical Damage:
The most common reason for spa failure is chemical abuse or customer neglect. For example, the pump seal used on a typical spa is the same pump seal used to pump acid solutions for chemical companies. Yet this same pump seal will fail in numerous spas because the owners were not following a chemical plan. Chemical damage is not covered by Cal Spas limited warranty. So, in addition to wasted expenses on excess chemicals, you will find yourself with a huge expense of replacing chemically damaged parts. Even the brand(s) of spa chemicals that claim that they are not as harsh as chlorine or bromine, in fact, are. If you venture off some of these chemicals plans, the damage to your spa can be twice what chlorine or bromine damage would be.

The Bottom line:
It pays to stick with a simple chemical plan and use a measuring cup rather than the conventional, “Yep, that looks like about 2 ounces”.

It sounds funny... but it is a huge issue, that can be easily avoided.
Stay with the Plan

Staying with the Plan:
Spa owners who enjoy the cleanest water with a minimum time investment, all have one thing in common: they use, and stay with a simple chemical plan. Most chemical manufacturers offer a maintenance plan printed in a small booklet, which contains nothing more than how much to use. The Cal Spas’ Clear Water Plan describes not only what and when, but why you need to use a particular chemical.

Avoiding Problems:
Spa water issues cannot be fixed immediately. It is much easier, less expensive, and a lot less time consuming to maintain spa water, than it is to troubleshoot and correct water issues. Ask yourself, which is easier, less expensive, and more convenient? Changing the oil in your car four (4) times a year, or replacing the car every two (2) years. A chemical maintenance plan for your spa is not much different. Follow the Cal Spas’ Clear Water Plan, or replace your spa every two years. We know you don’t want to become a chemists. You just to enjoy your new spa. That is why the Cal Spas’ Clear Water plan is so effective. Just 15 minutes, three days a week and you are ensuring your spa’s future.

Clear Water Plan Advantages:
1. Chemical use is minimal.
2. Chemical odor is almost non-existent.
3. Pillows, Spa Covers, and Filter lids last for years.
4. Spa usage is more enjoyable.
5. Water is always clean, clear and safe.
6. Little time invested.
7. No smock required (Chemist Joke).

Spa vs. Small Pool?
Most people think of spas as nothing more than a small pool. In fact, nothing could be further from the truth. If anything, spas are more like an overgrown bathtub.

An average pool contains 30,000 gallons of water and operates at approximately 70˚ F (20˚ C).

An average spa only contains 350 gallons of water and operates at 100˚ F (38˚ C).

Since spas have more than 100 times less water than a swimming pool, they are very easily contaminated by bathers.

Example:
Although spa users don’t realize it, they perspire a lot. An average person using a spa for one hour will leave approximately 3 pints of perspiration per 350 gallons. A swimmer exercising in a pool leaves approximately one pint of perspiration per 30,000 gallons.

This and other body waste such as skin, oil, and personal hygiene products are left in a very small amount of hot water. The spa becomes prime environment for bacterial growth. In addition, water evaporates leaving a stronger concentration of T.D.S. (Total Dissolved Solids).

As stated before, spas are nothing like swimming pools. The former needs more attention than you may have first thought.

This information is not meant to scare you. It is to make you aware of why a chemical maintenance plan is so important.

Most chemical programs don’t provide this type of information to the average spa user. When in reality, without knowing what the possibilities are, you won’t be able to prevent problems from occurring or correct them easily.

Cal Spas believes educated spa owners are more able of recognizing a potential problem and correcting it with little effort. Thus, improving the overall spa experience.
Filters and Filtration:

Exclusive Bio-Clean Filter Cartridge:
The average filter cartridge is designed to remove dirt, sand, minerals, phosphates, bather waste and other solids from the spa. Unfortunately, some spa owners fail to include filter cleaning as part of their chemical maintenance plan. Filters accumulate debris and become prime areas for bacteria growth.

The Cal Spas Exclusive Bio-Clean filter is the only antibacterial filter cartridge on the market today. What does this mean to you? Having a filter cartridge that prevents bacteria growth is simply added protection for those times you forget to clean the filter. We recommend that you only replace your spas filter cartridge with a Bio-Clean filter cartridge for ensured protection and peace of mind.

Why do I need to Clean the Filter Cartridge?
Even though the Bio-Clean filter can protect itself from bacterial growth, it still needs to be cleaned on a regular basis to maximize your spas performance and ensure that heating and filtration systems are functioning correctly. Most filter canisters are manufactured with a bypass. When a filter becomes full of debris, the bypass will open allowing water to flow around rather than through the filter. When this happens, your daily filtration cycles are no longer effective. Another casualty of a dirty filter cartridge, is the loss of water temperature. The spas heating system will only function with the proper amount of water flow through the system. An overloaded filter, can cause the heating system to become inoperable.

Cleaning the Filter Cartridge:
In addition to spraying the filter with a high pressure nozzle, deep cleaning the filter cartridge is also necessary. Even if the filter cartridge may appear clean, you will still need to deep clean it regularly. Minerals and other contaminants are very difficult to see and can get lodged deep into the filter fibers causing water flow issues.

You will need to have an extra filter cartridge on hand for the deep cleaning process. It is necessary to always have one filter either cleaning or drying, and the other installed in the spa. This process will double the filter cartridges overall life and performance.

Filter Cleaning:
1. Place the dirty filter into a bucket with 8 oz. of Liquid Filter Cartridge Clean.
2. Soak for a minimum of 24 hours.
3. Remove filter and spray clean with a water hose, and allow the filter to dry thoroughly. (Drying time should be a minimum of two days prior to reinstalling.)
4. Reinstall as described in the Clear Water plan.

Filtration:
Filtration is one of the most important steps you can take ensuring clean, clear water. Regardless of what some people may think, it is far more inexpensive to fix water clarity problems by filtering your spa than it is to use excessive amounts of chemicals, filtration times, and/or water replacement.

Cal Spas' filtration system simply draws contaminated water through the (Exclusive) Bio-Clean filter removing debris from the water. It then pumps the newly cleaned water back into the spa through various jets.

Spas equipped with the optional, Quest 2000 Ozonator will also receive ozone injection into the filtered water for further protection against contaminants during filtration cycles.

Filtration also ensures that chemicals are mixed thoroughly through the water, increasing performance.

Filtration Cycles:
All electronically controlled spas run two filter cycles every day, one every twelve hours. Either the low speed of a two speed pump or separate filter pump will perform the filtration function. We strongly recommend that you set your spas filtration time to the “F4” setting. (See the “Setting Filtration Cycles” section in the owner’s manual.) This will allow the spa to filter for four (4) hours every twelve hours. If it seems like a lot, just remember the pool analogy.
Cloudy Water:

Everyone experiences cloudy water at one time or another.

The number one cause of cloudy water is the spa user and the things they bring into the spa. As discussed before, the average spa holds only 350 gallons of water. What you bring into the spa will stay in the water for some time. Think of the spa as a thorough body wash. Everything that is in your clothes, skin and hair will be washed off and left in the spa water causing cloudy water.

1. Never wash the clothes that you wear into the spa in laundry detergent or fabric softener. Laundry detergent and fabric softener stays in your clothes no matter how well you rinse them. This causes cloudy and foamy water that is almost impossible to clean up. The only thing you can do is wait for it to filter out. Adding Spa Brite, in this case, will only further delay the spa’s ability to clear up.

2. Never enter the spa with sunscreen or lotion on your skin. Oil is very difficult to remove from the water, and can cause a reaction with some of the chemicals that you may add to your spa, further causing a cloudy water condition. It is best to rinse off prior to entering the spa.

3. Use caution when adding any chemicals to correct a problem. Most cloudy water problems are made worse by the spa owner adding chemical after chemical to correct a cloudy water problem that normally would have cleared up with a little Oxidizer Shock and filtration time.

4. Remember, swimming pool chemicals are completely different than spa chemicals. Entering a spa with wet clothes from a swimming pool can cause a possible chemical reaction to either the spa user and/or the spa water. Always rinse thoroughly when transferring between a swimming pool and a spa.

5. Clean the spas filter(s) regularly as described in the Cal Spas Clear Water Plan.

Spa Brite: (Water Clarifier)

Spa Brite:
This chemical is used to help clear up cloudy water. The problem that most spa owners run into is being able to identify when Spa Brite should be used and when it should not be used.

Spa Brite’s only purpose is to draw very light debris together and making them large enough to be caught in the filter.

If your water clarity issue is caused by excessive amounts of oils, soap, or bacteria elements, Spa Brite will only add to the clarity problem; an oily, clumpy mess will form around the entire water level of the spa.

How to use Spa Brite:
1. Make sure that your clarity issue is not of an oily, soapy, or bacterial nature. (See Filter, Enzyme Oil Gone, or Oxidizer Shock sections for these issues.)

2. Add 2 oz. of Spa Brite to a spa running on filter speed. Allow spa to filter until water is clear. We recommend placing your spa in filter mode “FC” (24Hour filtration Mode) during this time. (This may take some time, so be patient. See the Setting Filtration Cycles section in your owner’s manual.)

3. Clean filter thoroughly between, and after each application of Spa Brite.
Enzyme Oil Gone: (Oil Remover)

Enzyme Oil Gone:
This chemical will help break-down excessive amounts of body and other oils in the spa water.

Body oil, perspiration, lotions and tanning oil will quickly accumulate in your spa if your not careful.

The best solution is prevention. Always watch what goes onto your body because it will eventually end up in your spa water.

How to Use Enzyme Oil Gone:
1. Add 1/2 oz. of Enzyme Oil Gone to a spa running on filter speed. Allow spa to filter until the spa water no longer feels or looks oily. We recommend placing your spa in filter mode “FC” (24 Hour Filtration Mode) during this time.

   (See the Setting Filtration Cycles section in your owners manual.)

2. You may find the need to add this product to your weekly chemical maintenance plan. If so, simply repeat step one (1) once a week. (Weekly dosages do not generally require additional filtration time.)

Water Temperature and Its Effects:

Water Temperature:
The actual water temperature will greatly effect how efficient your spas chemistry is.

Here is an example of what hot water can do to your water and chemicals.

Hot Spa Water: (100˚ - 104˚ F)
1. Increases water evaporation.
2. Increases chemical dissipation.
3. Increases amount of spa user waste.
4. Accumulation of minerals and salts.
5. Increases Total Dissolved Solids (TDS).

As you can imagine, there is an inverse effect with cooler water temperatures.

Does this mean that you should not operate your spa at higher water temperatures? No. We just want you to be aware that your chemical usage will increase or decrease with the actual water temperature.

Water pH and its Effects:

Water pH: (Potential Hydrogen)
pH is the measurement of the acidic level of water. The normal range of your spas pH level is between 7.2 to 7.8 and can be tested with simple test strips. What will happen to my spa with pH levels either too high or too low?

Low pH:
The lower your pH, the more acidic your water will become. That’s right. Acid! Effects of low pH are, dissolving or pitting heaters, manifolds, pump seals, and in some cases the acrylic finish itself.

High pH:
The effects of high pH are increased scaling, calcium deposits, cloudy water, clogged filters and effectiveness of you sanitizers: Chlorine and Bromine.

What Affects the pH:
Everything that is introduced into the spa water has its own pH level, including you. All of these different pH levels can cause conflict with the spa waters ability to maintain its correct pH levels.
Water pH and its Effects: (Cont.)

Example:
Spa owners that use their spa three (3) or four (4) times a week will have lower pH than spa owners who use their spa once or twice a week. Even the sanitizers (Bromine, Chlorine, etc.) that you use can effect the water’s pH levels. Did you know that Bromine has a pH level of 3.0 while chlorine has a pH level of 7.1. Other types of sanitizers have pH levels so low, it’s like adding straight acid to your spa.

Be very careful of what you are putting into your water.

Chlorine Users:
Chlorine is very sensitive to pH levels. Readings higher than 7.8 will cause chlorine users to use twice the amount of chlorine to maintain a proper level. If your are using excessive amounts of chlorine with little effect, check the pH and Total Alkalinity levels.

Controlling pH:

Controlling pH: (Potential Hydrogen)
1. Always follow printed instructions on the bottle and/or packages.
2. Always adjust Total Alkalinity and Sanitizers first.
3. Chlorine users will generally use more “pH / Alkalinity Down.”
4. Bromine users will generally use more “pH / Alkalinity Up.”
5. Make sure test strips are not wet or outdated prior to testing.
   (Allow 30 minutes of circulation with the spa cover half off prior to testing.)
7. Always add chemicals when the pump(s) are on high speed.
8. Always premix “pH Alkalinity Down” chemicals in half a bucket of water prior to introducing them to the spa.
9. Never attempt to adjust pH or Total Alkalinity in large increments. Adjustments are made easier, and will stay set longer if you make them in small increments.

Do Not Use Vinegar or Baking Soda to adjust pH and Total Alkalinity:

Vinegar:
You would need to use 100 times the amount of vinegar to equal 1/2 oz. of Cal Spas “pH / Alkalinity Down”. Vinegar will also add a large amount of organic waste in the spa water requiring the need for more sanitizers.

Baking Soda:
Although very similar to common baking soda, “pH / Alkalinity Up” is different. The primary difference is pH Alkalinity Up’s ability to dissolve quickly. Common baking soda will cause a paste like substance to accumulate on the floor and seats of your spa.

What is Total Alkalinity?

Water Total Alkalinity:
Total Alkalinity is the basic capacity of the spa water to resist change in the pH.

When the alkalinity is low, the pH and alkalinity will change very easily with bather use or chemical adjustment. The opposite will happen when the alkalinity is high. It will take a lot of bathers or chemicals to change the pH and alkalinity levels.

The optimum Total Alkalinity level is between 80 to 100 parts per million (ppm).
Controlling The Total Alkalinity:

1. Always follow printed instructions on the bottle and/or packages.
2. Always adjust Total Alkalinity and Sanitizers first even if it throws the pH further off.
3. Chlorine users will generally use more “pH / Alkalinity Down.”
4. Bromine users will generally use more “pH / Alkalinity Up.”
5. Make sure test strips are not wet or outdated prior to testing.
6. Never test immediately after using oxidizer shock. (Allow 30 minutes of circulation with the spa cover half off prior to testing.)
7. Always add chemicals when the pump(s) are on high speed.
8. Always premix “pH Alkalinity Down” chemicals in half a bucket of water prior to introducing them to the spa.
9. Never attempt to adjust pH or Total Alkalinity in large increments. Adjustments are made easier, and will stay set longer if you make them in small increments.

You will be using the same chemicals to lower the pH and Total Alkalinity. (Cal “Spas pH / Alkalinity Down” and “pH / Alkalinity Up”)

This does create concern with some people of throwing off one level to correct another.

It is recommended to throw off the pH level in an effort to adjust the alkalinity level properly first. This will make it easier to adjust and maintain the pH.

Questions and Answers

Q: My pH is low and the Total Alkalinity is high. What do I do?
A: Add small amounts of “pH / Alkalinity Down” to bring down the alkalinity level first. Be sure to allow plenty of circulation and standing time for the water’s chemical levels to change. This may take anywhere from one (1) to three (3) hours depending on the size of the adjustment. (Smaller adjustment amounts are always better than larger adjustments.) Then you may start adjusting the pH back up, by using “pH / Alkalinity Up” in small amounts at a time.

Q: My pH is high and the Total Alkalinity is low. What do I do?
A: Add small amounts of “pH / Alkalinity UP” to bring up the alkalinity level first. Be sure to allow plenty of circulation and standing time for the water’s chemical levels to change. This may take anywhere from one (1) to three (3) hours depending on the size of the adjustment. (Smaller adjustment amounts are always better than larger adjustments.) Then you may start adjusting the pH back down by using “pH / Alkalinity Down” in small amounts at a time.

Calcium and Scale:

Calcium is one of the few minerals that does not dissolve in hot water. In fact, hotter water makes calcium more of a solid, gritty, chalky substance that attaches itself to the acrylic finish, heater, and everywhere else in the spa. We refer to these conditions as “Scaling.” High pH can also increase the effects of this condition. If left untreated, scaling causes heater, pump, and jet failures; all, of which, are not covered by the spa warranty.

Prevention and Treatment:
1. Never allow the spas water temperature to exceed 104°F.
2. Check the pH levels and adjust if necessary at least 3 times a week.
3. Never allow the pH level to exceed 7.8.
4. Use “Metal Protector” every time you fill your spa. (See printed instructions on bottle.)
5. Use “Stain and Scale Defense” weekly as described in the Clear Water Plan.
6. Applying Cal Spas “Fast Sheen” to the spas acrylic surface when you drain and clean your spa will greatly help your spas finish protect itself from scale build-up.

Calcium Clean-up:
Unfortunately, there is very little that can help you remove calcium or scale completely in a spa. Prevention is the key.

Cleaning:
When you drain the spa, clean the surface with Cal Spas “All Purpose Cleaner” and rinse well.
**Calcium Hardness**: (Hard and Soft Water)

Do Not Use Soft Water When Filling Your Spa

This is primarily for two reasons.
1. Soft water tends to be very unstable. This means that locking-in pH and Total Alkalinity levels becomes difficult.
2. Soft water becomes quite foamy with very little turbulence. No amount of “Foam Gone” will stop it from foaming for very long.

**What does this mean?**

Your spa’s water needs to have some hardness to it. If you live in an area where the water source is soft, you will need to add 1 oz. of “Liquid Hardness Increaser” to raise water hardness level 7 ppm at a time. This will make your water more manageable.

Please follow all printed instructions on the bottle and use in very small increments.

**Well Water (Very Hard Water)**

In some areas, the water that you have may be very hard (i.e. well water). If this is so, fill half of the spa with hard water and the other half with soft water from a water softener.

**Metal Protector** *(Mineral Control at Start-up)*

Your Cal Spas’ Clear Water Plan recommends draining and refilling of your spa every three (3) to four (4) months. Upon doing so, you will want to add 3 oz. of Metal Protector to the center of the spa. Make sure all of the jets are on high speed.

Metal Protector will hold the active minerals in the newly added spa water in a state of “Solution”. The term solution means that minerals in the water are being held in a suspended state, keeping them from bonding to anything in the spa and causing damage. Mineral control is a critical part of maintaining spa components’ performance and longevity.

In addition to fill-up protection from minerals, the Clear Water Plan also recommends the weekly maintenance of mineral protection. This is accomplished by adding a weekly dosage of Stain and Scale Defense. (See the following page for more information.)

DO NOT USE SPA BRITE OR LIKE PRODUCTS, ON THE SAME DAY YOU ADD METAL PROTECTOR TO THE WATER. Adding these chemicals on the same day will result in cloudy water.

**Stain and Scale Prevention** *(Weekly Mineral Control)*

As part of your Cal Spas’ Clear Water Plan, weekly protection from minerals are also highly recommended. Add water to your spa weekly, replacing water that has evaporated or spilled over.

Due to water replacement and overall chemical fluctuation, Stain and Scale Defense is an important part of weekly spa maintenance to prevent minerals from damaging spa components and effecting performance.

**Weekly Dosage:**

Add 2 oz. of Stain and Scale Defense weekly directly to the center of the spa with all of the jets on high speed.

DO NOT USE SPA BRITE OR LIKE PRODUCTS, ON THE SAME DAY YOU ADD STAIN AND SCALE DEFENSE TO THE WATER. Doing so will result in cloudy water.
Foam Gone (Foam Prevention and Assistance)

As mentioned on previous pages, foamy spa water can be caused by soft water. However, the most common causes of foamy water are the users themselves and the things they bring into the spa. (i.e. clothes, shampoo, and oils.)

Products such as Foam Gone, only mask the problem of foamy water. There is no single chemical that will remove foam from your spa water. The only thing that removes contaminant’s that cause foamy water is plenty of filtration, future prevention, and patience.

Foamy Water Prevention:
1. Never wash the clothes that you wear into the spa in laundry detergent or fabric softener. Laundry detergent and fabric softener stays in your clothes no matter how well you rinse them. This causes cloudy and foamy water that is almost impossible to clean up. The only thing you can do is wait for it to eventually filter out.

Note: Adding water clarifier in this case will only further delay the spas ability to clear-up.

2. Never enter the spa with sunscreen or lotion on your skin. Oil is very difficult to remove from the spa water, and can cause a reaction with some of the chemicals that you may add to your spa. In addition, soap and shampoo residues that are normally left on your body after a shower, only increase foamy and cloudy water. It is best to rinse off prior to entering the spa in these cases.

Use of Foam Gone:
Foam Gone should be used sparingly. This product does not remove foam from your water, it only offers a temporary solution.

The recommended amount requires one gentle squeeze of the Foam Gone bottle to each of the heavy foaming areas.

Be sure to avoid applying Foam Gone near the immediate filter area of your spa; it is only effective in the main area. Once filtered out, the water will start to foam in a short amount of time, causing you to use more Foam Gone.

Tip: Add 3 oz. of Foam Gone and 29 oz. of water into a 32 oz. spray bottle and spray where needed.

Vinyl & Leather Cleaner (Cover and pillow maintenance)

Due to the constant punishment your spa cover and pillows receive, you should protect them by applying Vinyl & Leather Cleaner as a part of monthly maintenance. Cal Spas’ Vinyl & Leather Cleaner is specifically designed to protect spa covers and pillows from chemical and ultraviolet damage. It accomplishes this without leaving an oily residue behind that is normally associated with common automotive vinyl protectants.

Use of Vinyl & Leather Cleaner:
Cal Spas’ Vinyl & Leather Cleaner should be used sparingly. Incorrect product usage may cause water clarity issues.

Spa Covers:
1. Remove spa cover from spa.
2. Allow spa cover to dry completely.
3. Spray Vinyl & Leather Cleaner to cover evenly and wipe dry.
4. Allow spa cover to dry completely.
5. Reinstall cover on spa.

Pillows:
1. Wipe pillows dry with a soft cloth.
2. Carefully spray Vinyl & Leather Cleaner directly onto pillow.
3. Wipe pillows dry.
4. Allow pillows to dry completely.

Important: Do not use automotive vinyl protectants on spa covers or pillows. These products are generally oil based and will cause severe water clarity issues that are difficult to correct.
Multi-Purpose Cleaner (Spa finish cleaning)

Cal Spas’ Multi-Purpose Cleaner is an essential part of maintaining your spa’s finish. Through normal use, the spa’s finish can accumulate dirt, oil, and calcium causing a rough feel and unsightly scum lines. Cal Spas’ Multi-Purpose Cleaner is a low detergent, non-abrasive cleaner specifically formulated to clean the spa without damaging its acrylic finish. The most effective solution to minimize cleaning time is prevention. When the following steps are followed, the spa’s finish will actually start to resist most of the elements that cause calcium build-up and make scum line cleanup easier:

Prior to Spa Start-up and Refilling:
1. Spray Cal Spas’ Multi-Purpose Cleaner directly to the spa’s finish.
2. Wipe clean with a clean soft cloth.
3. Repeat on heavily calcified areas.
4. Wipe spa thoroughly with a wet sponge, rinsing often in a bucket of clean water.
5. Allow spa to dry completely.
6. Apply a coat of Cal Spas’ Fast Sheen to the spa’s entire finish with a soft cloth or sponge.
7. Allow Fast Sheen to dry until white and powdery.
8. Buff clean with a soft cloth, rotating frequently.

Periodic Maintenance:
1. Spray Cal Spas’ Multi-Purpose Cleaner directly to the spa’s finish.
2. Wipe clean with a clean soft cloth.
3. Wipe spa thoroughly with a wet sponge, rinsing often in a bucket of clean water.

Use of Cal Spas’ Multi-Purpose Cleaner:
Cal Spas’ Multi-Purpose Cleaner should not be sprayed directly into the spa water. Incorrect product usage may cause water clarity issues.

Fast Sheen: (Spa finish protecting wax)

Cal Spas Fast Sheen is an essential part of maintaining your spa’s finish. Through normal use, the spa’s finish can accumulate dirt, oil, and calcium causing a rough feel and unsightly scum lines.

Cal Spas Fast Sheen is a non-oil based wax that is specifically formulated to protect the spa’s finish from the chemicals and minerals associated with normal spa use.

The most effective solution to minimize cleaning time, is prevention. When the following steps are followed, the spa’s finish will actually start to resist most of the elements that cause calcium build-up and make scum line cleanup easier:

Prior to Spa Start-up and Refilling:
1. Spray Cal Spas’ Multi-Purpose Cleaner directly to the spa’s finish.
2. Wipe clean with a clean soft cloth.
3. Repeat on heavily calcified areas.
4. Wipe spa thoroughly with a wet sponge, rinsing often in a bucket of clean water.
5. Allow spa to dry completely.
6. Apply a coat of Cal Spas’ Fast Sheen to the spa’s entire finish with a soft cloth or sponge.
7. Allow Fast Sheen to dry until white and powdery.
8. Buff clean with a soft cloth, rotating frequently.

Important:
Cal Spas Fast Sheen should not be used on spas full of water. Only apply to a clean, cool, dry surfaces. Incorrect product usage may cause water clarity issues.
Sanitizers: (Bromine and Chlorine)

How Sanitizers Work:
Sanitizers such as Bromine and Chlorine, basically kill bacteria and other organic waste by breaking them down to unharmed levels, thus eliminating them from the water.

You will need to know how each sanitizer performs this task to maximize their efficiency.

Bromine:
Bromine is generally in tablet form, and requires a small plastic floater to dissolve slowly into the spa water.

With a proper understanding of how it works, it is quite an effective sanitizer, with a bonus of low chemical orders.

Unlike chlorine, bromine can breakdown bacteria and other contaminates to a safe level, then move on to other contaminates with a low burnout rate.

The problem that most spa owners have with bromine is that they don’t follow a chemical plan, allowing the bromine tablets to completely dissolve out of the floater. This causes bromine level to go up and down like a Yo Yo.

Not what you want from a sanitizer.

As mentioned before, bromine dissolves slowly into the water. The proper way to manage a bromine system is the following:

Sanitizers: (Bromine and Chlorine)

Bromine Management: (500 Gallon Spas at 100˚ F)

Start-up:
1. Add 2 oz. of Go Bro into the spa with all of the jets on high speed. This is your base bromine level as the tablets will take awhile to dissolve enough to manage 500 gallons of water.
2. Add 2 oz. of Oxidizer Shock into the spa with all of the jets on high speed and the spa cover at least half off for 30 min. This will remove any organic materials that may have been left in the plumbing lines after its last draining.
3. Start by placing 3 to 4 bromine tablets into 95% closed plastic floater and place into the spa. (Do not place bromine tablets into the filter basket.)

Weekly:
1. Test Bromine level with test strips. Note: Bromine Test levels will vary if spa is equipped with Quest 2000 Ozonator.

   Test Levels With Quest 2000 Ozonator: 1 to 3 Parts Per Million (ppm)
   Test Levels Without Quest 2000 Ozonator: 3 to 5 Parts Per Million (ppm)

2. Add one or two bromine tablets to the floater weekly. You want to replenish the same amount of bromine tablets equal to the tablet dissolve rate. (Dissolve rate will be faster at higher water temperatures and slower at lower temperatures.) NEVER LET BROMINE TABLETS RUN COMPLETELY OUT OF THE FLOATER.

3. Add 2 oz. of Oxidizer Shock weekly into the spa with all of the jets on high speed and the spa cover at least half off for 30 minutes. This will remove organic material from the spa water, freeing-up your sanitizer to attack more bacteria, and other waste. This improves your sanitizers performance level, reduces spa odor, and refreshes your spa water.
Sanitizers: (Bromine and Chlorine)

Chlorine:
Chlorine is generally in liquid form. However, in spa applications you will only want to use Granular Chlorine. This is primarily due to Chlorine type and strengths. Unlike Bromine, chlorine can only breakdown bacteria and other contaminants to a safe level once, prior to burning out. The problem that most spa owners have with chlorine, is that levels either get too low from neglect, or too high from trying to play chemical catch-up. As with all spa chemicals, LESS IS MORE. Take your time whenever adding chemicals to the spa water. Allowing proper filtration time and adding chemicals slowly, will greatly improve the length of your spa life and performance. You cannot super chlorinate spas and expect them to last. Be patient and stay with the plan.

Granular Chlorine:
Weekly:
1. Test Chlorine level with test strips. Note: Chlorine Test levels will vary if spa is equipped with Quest 2000 Ozonator.

| Test Levels With Quest 2000 Ozonator: | 0.5 to 1 Parts Per Million (ppm) |
| Test Levels Without Quest 2000 Ozonator: | 1 to 3 Parts Per Million (ppm) |

2. Add 1 to 2 tablespoons of Cal Spas’ Granular Chlorine to the spa water weekly. Chlorine dissipation rate will be faster at higher water temperatures and slower at lower temperatures.

3. Add 2 oz. of Oxidizer Shock weekly into the spa with all of the jets on high speed and the spa cover at least half off for 30 minutes. This will remove organic material from the spa water, freeing-up your sanitizer to attack more bacteria, and other user waste. This act greatly improves your sanitizers performance level and reduces spa odor.

Oxidizer Shock:

Shock:
All shock is not created equal. The most common shock you will find in pool and home improvement stores is Chlorinating Shock. This will destroy your spas Jets, Pillows, Pump Seals and worse. The only shock that you should put in your spa is Cal Spas’ Oxidizer Shock! Oxidizer shock is the safe, easy way to maintain either Bromine or Chlorine spa chemical plans. By using 1 oz. weekly, you are removing burnt-out chemicals, bacteria, and other organic material from your spas water. This will drastically improve chemical productiveness, spa odor, and minimize chemical irritation.

Using Oxidizer Shock:
1. 1 oz. of Cal Spas Oxidizer Shock* Weekly.
2. 1 oz. of Cal Spas Oxidizer Shock* after heavy bather loads.
3. 1 oz. of Cal Spas Oxidizer Shock* if water has a strong odor.

*Spa must be running with all of the jets on high for 30 minutes with the cover half off. If necessary you may repeat Oxidizer Shock treatments in 30 minute intervals.

Big Water Clarity Issue?
1. Identify the water clarity issue first: Is it Soap, Oil, Bacterial, or Chemical Imbalance.
2. Select the proper treatment.
3. Clean the filter cartridge and increase the amount of filtration until the water clears-up.
4. Add 1 oz. of Oxidizer Shock at a time, in 30 minute intervals, with the spa cover at least half off. Make sure all of the jets are on high.
5. Be patient! With few exceptions, spa water will not clean or clear-up overnight. Cloudy water requires proper identification, the correct treatment, and plenty of filtration.
Cal Spas Clear Water Plan (Start up)

Prior to filling a spa for the first time or after a routine draining, you will want to follow this start-up plan to extend water life and performance.

If you are following either Bromine or Chlorine Clear Water plans, you will notice that both start up processes are the same with the exception of step 4.

As with all chemical dosages listed in the Clear Water Plan, start up dosages are intended for 500 gallon spas. Please adjust chemical dosages to the gallon capacity of your particular spa.

Start up: (500 Gallon Spas)
1. Clean spa thoroughly with Cal Spas Multi-Purpose Cleaner.
2. Apply a protective coat of Cal Spas Fast Sheen to the Acrylic surface.
3. Fill spa to proper water level with normal tap water. (Do not use soft water.)
5. Pour in 3 oz. of Cal Spas Metal Protector to the center of the spa.
6. Sprinkle 2 oz. of Cal Spas Oxidizer Shock in the center of the spa and leave spa uncovered and turn on the jets for 30 minutes prior to recovering.
7. Allow 24 hours prior to testing and implementing the Bromine or Chlorine Clear Water Plans.

Cal Spas Clear Water Plan (Bromine)

Bromine users
This plan and its chemical dosages are intended for Cal Spas’ Chemicals only. Most chemical manufactures use different chemical formulas and strengths. Only Cal Spas’ chemicals are specially formulated to provide proper chemical balance at lower dosages. Compare labels and dosages and see for yourself. You will get greater protection and performance with Cal Spas’ Chemicals.

Always read and follow all printed instruction on chemical bottles and packages.

Day One (Monday)
1. Test spa water using test strips. (Be sure to check the expiration date prior to use.)
2. Add two bromine tablets to floater. (Amount of tablets needed will vary with water temperature.)
3. Adjust Total Alkalinity, then pH if needed. (See pH and Alkalinity sections for more information)
4. Add 2 oz. of Stain and Scale Defense.
5. Pull the dirty filter from the spa and place into Liquid Filter Cleaner solution.
6. Place your extra, cleaned, fully dried filter cartridge in the spa.
7. Vacuum your spa with the Cal Spas Vac.

Day Two (Wednesday)
1. Test spa water using test strips. (Be sure to check the expiration date prior to use.)
2. Adjust Total Alkalinity, then pH if needed. (See pH and Alkalinity sections for more information.)
4. Pull the filter from Liquid Filter Cleaner solution, hose it off and allow to dry.
Cal Spas Clear Water Plan (Bromine cont.)

Day Three (Friday)
1. Test spa water using test strips. (Be sure to check the expiration date prior to use.)
2. Check bromine floater for sufficient amount of bromine tablets. (Add one if necessary.)
3. Adjust Total Alkalinity, then pH if needed. (See pH and Alkalinity sections for more information.)
4. Add 1 oz. of Oxidizer Shock. (See Oxidizer Shock section for more information.)

Every Month:
1. Inspect equipment area for leaks, rodents, and insects.

Every 3 to 4 Months:
1. Drain and clean your spa with Multi Purpose Cleaner.
2. Polish the acrylic surface with Fast Sheen.
3. Clean and treat spa cover, pillows and Ultra Spa Cabinets with Cover Protector.

Every 6 Months:
1. Clean and treat redwood spa cabinets and gazebos with Nu-Spa redwood stain renewer & brightener.

Cal Spas Clear Water Plan (Chlorine)

This plan and its chemical dosages are intended for Cal Spas' Chemicals only. Most chemical manufacturers use different chemical formulas and strengths. Only Cal Spas' chemicals are specially formulated to provide proper chemical balance at lower dosages. Compare labels and dosages and see for yourself. You will get greater protection and performance with Cal Spas' Chemicals.

Always read and follow all printed instruction on chemical bottles and packages.

Day One (Monday)
1. Test spa water using test strips. (Be sure to check the expiration date prior to use.)
2. Add two tablespoons Granular Chlorine. (Chlorine dissipation will vary with water temperature.)
3. Adjust Total Alkalinity, then pH if needed. (See pH and Alkalinity sections for more information.)
4. Add 2 oz. of Stain and Scale Defense.
5. Pull the dirty filter from the spa and place into Liquid Filter Cleaner solution.
6. Place your extra, cleaned, fully dried filter cartridge in the spa.
7. Vacuum your spa with the Cal Spas Vac.

Day Two (Wednesday)
1. Test spa water using test strips. (Be sure to check the expiration date prior to use.)
2. Adjust Total Alkalinity, then pH if needed. (See pH and Alkalinity sections for more information.)
4. Pull the filter from Liquid Filter Cleaner solution hose it off and allow to dry.

Cal Spas Clear Water Plan (Chlorine cont.)

Day Three (Friday)
1. Test spa water using test strips. (Be sure to check the expiration date prior to use.)
2. Add two tablespoons Granular Chlorine. (Chlorine dissipation will vary with water temperature.)
3. Adjust Total Alkalinity, then pH if needed. (See pH and Alkalinity sections for more information.)
4. Add 1 oz. of Oxidizer Shock (See Oxidizer Shock section for more information.)

Every Month:
1. Inspect equipment area for leaks, rodents, and insects.

Every 3 to 4 Months:
1. Drain and clean your spa with Multi Purpose Cleaner.
2. Polish the acrylic surface with Fast Sheen.
3. Clean and treat spa cover, pillows and Ultra Spa Cabinets with Cover Protector.

Every 6 Months:
1. Clean and treat redwood spa cabinets and gazebos with Nu-Spa redwood stain, renewer & brightener.
Frequently Asked Chemical Questions:

Q: **My pH is High and my Alkalinity is low, What do I do?**
A: Adjust your Alkalinity first, even if it throws the pH further off. Use “pH / Alkalinity Up” or “pH / Alkalinity Down” adjust and stabilize you Total Alkalinity level. This will make it easier to adjust you pH levels later and allow them to remain stable longer.

Q: **When is the best time to use Oxidizer Shock?**
A: Every week, as described in Cal Spas’ Clear Water Plan, and after heavy bather loads. You may use Cal Spas’ Oxidizer Shock as often as you like, as long as you allow you spa to run for 30 minutes with the spa cover at least half off.

Q: **How long is the shelf life of Bromine?**
A: As with any chemical you will want to store them in a cool, dry place. When properly stored, bromine will last one year.

Q: **Do I need Metal Protector and Stain and Scale Defense?**
A: Yes. Water sources are becoming more and more mineralized. These chemicals are every bit as important to your spa as Bromine or Chlorine are.

Q: **My skin is becoming irritated after spa use. Why?**
A: You are not using your Cal Spas’ Oxidizer Shock enough and/or your sanitizer level is too high. Because the spa and its chemicals will strip some of your bodies oils away. We recommend that you use a moisturizer after spa use. If you still have skin irritation after these steps, see your doctor.

Q: **How long should I wait to enter the spa after adding chemicals?**
A: With Cal Spas’ Chemicals, the longest you will need to wait is one (1) hour.

Q: **What is the sand like substance in the bottom of my spa?**
A: Oxidized contaminant’s. Spas equipped with the Quest 2000 Ozonator will produce this generally after initial fill up and water additions. The debris is just oxidized solids that were in the water that are now visible. Simply vacuum them out as a part of you weekly plan.

If you have any questions that were not answered in this guide, please call your local Cal Spas Dealer. They have plenty experience dealing with your local water chemistry and can offer the most efficient solution for you water issues.
Cal Spas Chemicals

Bromine/Chlorine Starter Kit
#CHE07000290/#CHE07000295
When used as directed, this product is effective as a spa and hot tub sanitizer disinfectant. Treats 250 gallons for up to 3 weeks.

Chlorinating Granuals
#CHE07000865/#CHE07000880
When used as directed, this product is effective as a spa and hot tub water disinfecting agent.

Go Brom
#CHE07000830
Establishes a bromide bank in spas and hot tubs.

Chlorinating Granuals
#CHE07000865/#CHE07000880
When used as directed, this product is effective as a spa and hot tub water disinfecting agent.

Vinyl & Leather Cleaner
#CHE07000620
Specifically designed to protect spa covers and pillows from chemical and ultraviolet damage.

Fast Sheen
#CHE07000610
Unique water-based, chemically reactive silicone sealant and polish. Seals, shines, and protects spa surfaces.

Filter Cartridge Cleaner
#CHE07000690
Breaks down organic and inorganic material. Removes calcium scale and mineral deposits.

Vinyl & Leather Cleaner
#CHE07000620
Specifically designed to protect spa covers and pillows from chemical and ultraviolet damage.

Spa Brite
#CHE07000580/#CHE07000590
Clears up cloudy water in spas and hot tubs. Effective at all spa and hot tub temperatures.

Liquid Hardness Increaser
#CHE07000250
Increases water hardness to reduce corrosion. Helps reduce foaming.

Foam Gone
#CHE07000800/#CHE07000810
Breaks up existing foam in spa water. Effective at all spa and hot tub temperatures.

pH-Alkalinity Up
#CHE07000720/#CHE07000730
Helps maintain pH in spas and hot tubs.

Foam Gone
#CHE07000800/#CHE07000810
Breaks up existing foam in spa water. Effective at all spa and hot tub temperatures.

Enzyme Formula
#CHE07000600/#CHE07000605
Emulsifies and biodegrades bodily oils, suntan lotion, and other contaminants found in spas and hot tubs.

Metal Protector
#CHE07000630/#CHE07000640
Controls water discoloration caused by minerals. Special Extra Strength formula for spas and hot tubs.

Enzyme Formula
#CHE07000600/#CHE07000605
Emulsifies and biodegrades bodily oils, suntan lotion, and other contaminants found in spas and hot tubs.

Metal Protector
#CHE07000630/#CHE07000640
Controls water discoloration caused by minerals. Special Extra Strength formula for spas and hot tubs.

Oxidizer Shock
#CHE07000680/#CHE07000710
Destroys organic contaminates and odor-causing wastes.

Spa Brite
#CHE07000580/#CHE07000590
Clears up cloudy water in spas and hot tubs. Effective at all spa and hot tub temperatures.

Enzyme Formula
#CHE07000600/#CHE07000605
Emulsifies and biodegrades bodily oils, suntan lotion, and other contaminants found in spas and hot tubs.

TO ORDER CAL SPAS’ CHEMICALS, PLEASE CALL
1-800-CALSPAS

Owner’s Manual
This Limited Warranty is effective for spas manufactured after January 1, 2004

SPA SHELL / STRUCTURAL WARRANTY:
Majestic, Fiesta, Special, Genesis and System Spas: C.A.I. warrants against the loss of water through the spa shell due to defects in materials and workmanship for a period of ten years from the original date of purchase. This warranty excludes models which coverage is specified in the "Designer/Ultimate Series Spas" warranty, i.e.: Champion, Olympian, and Ported.

INTERIOR SURFACE WARRANTY:
Fiesta, Genesis, and System Spas: C.A.I. warranties the Altair Plus and Quartzite Plus interior surfaces from cracks, blisters, pooling, discoloration, and delamination for a period of ten years from the original date of purchase. This warranty excludes models which coverage is specified in the "Designer/Ultimate Series Spas" warranty, i.e.: Champion, Olympian, and Ported.

5 YEAR INTERIOR SURFACE WARRANTY:
Genesis and System Spas: C.A.I. warranties the standard Acrylic / standard Quartzite interior surfaces from cracks, blisters, peeling, discoloration and delamination for a period of five years from the original date of purchase. 5-Year Interior Warranty excludes Majestic, Fiesta and Special spas, which have a 3-Year Interior Surface Warranty. This warranty excludes models which coverage is specified in the "Designer/Ultimate Series Spas" warranty, i.e.: Champion, Olympian, and Ported.

COMPONENT WARRANTY:
C.A.I. warrants the XL Hunter and Cal Zone Quest 2000 Omnitrode against malfunction due to defects in materials and workmanship. Five year warranty excludes replaceable Gorne Cartridge, which has a 1-Year Warranty from original date of purchase.

ULTRA WOOD, DURA-MAX AND EXTREME CABINET PANELS:
C.A.I. warranties the Ultra Wood, Dura-Max and Extreme cabinet panels against cracking, and warping for a period of 5 years from the original date of purchase.

EQUIPMENT WARRANTY:
Genesis and System Spas: C.A.I. warranties the spas electrical and electronic components specifically the control system, pumps, and air blowers against malfunction due to defects in materials and workmanship for a period of five years from the original date of purchase. This warranty excludes the following models: Majestic, Fiesta and Special spas which have a 1-Year equipment warranty. This warranty excludes models which coverage is specified in the "Designer/Ultimate Series Spas" warranty, i.e.: Champion, Olympian, and Ported.

PLUMBING WARRANTY:
Genesis, and System Spas: C.A.I. warranties the sure-fit jet inserts and all factory installed plumbing and "Eliminator" wet end from loss of water due to defects in materials and workmanship for a period of five years from the original date of purchase. This warranty excludes Majestic, Fiesta and Special spas which have a 1-Year equipment warranty. This warranty excludes models which coverage is specified in the "Designer/Ultimate Series Spas" warranty, i.e.: Champion, Olympian, and Ported.

FIBER OPTIC LIGHT SOURCE:
C.A.I. warranties the fiber optic light source for a period of one year from the original date of purchase. Light bulbs and L.E.D. lights are specifically excluded from this warranty.

CAL SELECT REDWOOD AND T-111:
C.A.I. warranties the spa cabinet to be free from defects in material and workmanship for a period of ninety days from the original date of purchase. Seasonal check and surface cracks are not considered defects in material or workmanship, as they are normal characteristics of all wood. Surface stain is specifically excluded from this warranty.

Please refer to the 2004 Owner's Manual for limitations and common acts invalidating this warranty i.e. moisture, D.O.C. damage, chlorination, power supplies, etc.

Extent of Warranty
This Limited Warranty is only valid on portable models delivered in the continental United States and extends through the selling dealer to the original purchaser at the original site of installation. This warranty becomes void at time of purchase and ends either by specified time-frame listed above, owner transfer, or relocation.

Warranty Performance
In the event of a malfunction or defect covered under the terms of this warranty, the factory authorized selling dealer is responsible for performing all necessary repairs. To obtain service, contact the authorized selling dealer. In the event the consumer is unable to obtain satisfactory customer service from the authorized selling dealer, written notification must be given to the C.A.I. Customer Relations Department within 10 (ten) days of the reported failure. There will be no charge for parts or labor on a covered item. However, the authorized service agent may assess a reasonable travel or mileage charge per service call. If C.A.I. determines that repair of a covered item is not feasible, C.A.I. reserves the right to replace the defective merchandise with a merchandise item in value to the original purchase price. In the event of any guarantee replacement, all removal, replacement, installation and shipping costs are the responsibility of the spa owner.

Warranty Exclusions & Limitations
This warranty is void if the spa has been subject to negligence, alteration, misuse, abuse, repairs by non-C.A.I. authorized representatives, incorrect electrical installation, acts of God (including but not limited to acts of nature and surrounding environments) and any other cases beyond the control of C.A.I. Please refer to the owner's manual for examples of exclusions and common acts invalidating this warranty.

Disclaimers
This Limited Warranty provided herein is made with the express understanding that the spa is not an essential device or medical device as defined under State and Federal Law. C.A.I. shall not be liable for loss or use of the spa or other incidental or consequential costs, expenses or damages, which may include but are not limited to removal of permanent deck or other custom fixtures or the necessity for crane removal. Any implied guarantee shall have duration equal to the duration of the applicable guarantee stated above. Under no circumstances shall C.A.I. or any of its representatives be held liable for injury to any person or damage to any property, however arising.

Legal Remedies
This Limited Warranty gives you specific legal rights and you may have other rights, which may vary from state to state.

Customer Service
For customer service, contact the authorized selling dealer immediately. If you need additional information or assistance, please contact the C.A.I. Customer Relations Department at 1462 East Ninth Street, Pomona, CA 91766, or call (800) 725-7727.

www.cai spas.com
1462 East Ninth Street, Pomona, CA 91766
(909) 623-8781

Revised 01/01/04
2004 WARRANTY INFORMATION

C.A.I. warranties the 2004 model year Majestic, Fiesta, and promotional spas equipment for one year from the date of purchase. Three years on 2004 Champion and Olympian spas, and five years on 2004 System spas. See your selling dealer for a copy of the applicable warranty, details, and any questions you may have regarding the warranty coverage on your spa.

**Warranty Limitations:** The 2004 Limited Warranty is void if the spa has been subject to negligence, alteration, misuse, abuse, repairs by non-C.A.I. authorized representatives, incorrect electrical installation, acts of God and any other cases beyond the control of C.A.I. Examples of common acts invalidating this warranty include but are not limited to:

- Use of spa in a non-residential application.
- Scratches caused by normal use.
- Operation of spas water temperature outside of the range of 32°F and 118°F.
- Damage caused by incorrect water level (Low, Overflow, Etc.)
- Damage caused by extreme weather conditions. (Freeze, Heat, Etc.)
- Damage caused by dirt, sand, and calcium.
- Damage caused by clogged filter cartridges. See filter cleaning recommendations in this owner’s manual.
- Damage caused by continued operation of the spa with either known or an unknown problem.
- Damaged caused by tri-chlor, acids, chlorine tablets, and any other spa chemicals not authorized by C.A.I.
- Damage caused by improper water chemistry. (High levels of chlorine, bromine, calcium, pH and other excessive chemical levels)
- Damage caused by direct sun light. Spas should always be covered when not in use.
- Damage caused as a result of failure to follow operating instructions as defined in this owner’s manual.
- Damage caused by Incorrect electrical installation, electrical brown outs, voltage spikes, or operation of spa out of voltage range by more than (+) or (-)10%.
- Spas improperly installed inground or placed on non-approved surfaces. See page 5 in this Owner’s manual for details.

This Limited Warranty applies only to spas normally used for personal, family, or household purposes. This Limited Warranty specifically excludes Commercial Spas.

**Warranty Exclusions:**

Replaceable service items such as filters, pump seals, light bulbs, ozonator cartridge, towel warmers, jet inserts, pillows, stereo systems, televisions, DVD players, VCR players, spa covers, and filter covers are specifically excluded from the 2004 limited warranty.

C.A.I. warranties its standard electrical heater from defects in material and workmanship for a period of one year from the original date of purchase.

Spa covers and stereo systems are delivered with their own manufacture warranty. For more info, Please see their warranties in the owner’s information package that was delivered with your spa for more information.

**Customer Service:** For customer service, contact the authorized selling dealer immediately. If you need additional information or assistance, please contact:

C.A.I Customer Relations Department  
1462 East Ninth St. Pomona, CA.  
91766,  
909-623-8781
Winterizing
In many areas of the country the temperature drops below 32°F. C.A.I. recommends that you always have your spa full of water and running at normal spa temperatures (80°F to 100°F). This will help reduce the risk of freezing in your spa and your spas equipment.

IMPORTANT WARNING
If you find the need to drain your spa, please be aware of the potential of freezing in your spas equipment and plumbing. Even if the directions below are followed perfectly, there is no guarantee that your spa will not suffer freeze damage and void warranty coverage.

Cold Climate Draining
Open all filters and filter baskets.
Remove filter(s).
Drain your spa completely.
Remove drain plugs from the front of pump(s).
Disconnect the unions from both sides of the pump.
Use a wet/dry vacuum to blow any remaining water out of the jets and plumbing lines.
Use a soft towel to remove any remaining water in the spa, filter canister, and equipment area.
Cover your spa with a good spa cover and all-weather tarp, to ensure rain or snow can not enter the spa.
If your have a Gas Heater, you will need to follow the winterizing instructions for your particular heater in the owner’s manual. This manual will be delivered inside your gas heater.

Draining Your Spa
Your spa should be drained every 4 to 6 months, and refilled with fresh tap water. The following is the recommended method for draining your spa.

Portable Spas
Turn off power.
Open all filters and filter baskets.
Remove filter(s).
Hook up the female end of a garden hose to the spas drain fitting and the other end in a convenient place for draining.
* (Locate white hose in the bottom of the equipment area, remove cap and connect garden hose.)
Let spa drain completely, then remove garden hose and replace the drain cap.
 HOW TO REMOVE PILLOW

TO REMOVE PILLOWS:
USE A FLAT SCREWDRIVER
PLACE THE FLAT SCREWDRIVER INTO THE PILLOW PEGS AND TAKE OUT PILLOW AS SHOWN.

INCORRECT WAY

DO NOT PULL OUT PILLOW WITH THE HANDS.
HOW TO REMOVE PILLOW cont.

Remove pillow by grabbing from these points of the pillow

Remove pillow by grabbing from these points of the pillow
2004 Owner’s Manual
USA and Canada

Victory Series
1500 Electronic
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IMPORTANT SAFETY INSTRUCTIONS

When installing and using this electrical equipment, basic safety precautions should always be followed, including the following:

READ AND FOLLOW ALL INSTRUCTIONS

WARNING: To reduce the risk of injury, do not permit children to use this product unless they are supervised at all times.

All 110 volt spas require a DEDICATED 20 AMP GFCI SERVICE. Do not use extension cords. Note: This may require a licensed electrician to upgrade your standard receptacle and/or circuit breaker.

All 220 volt spas require a DEDICATED 50 AMP GFCI SERVICE WITH FOUR # 6 AWG COPPER WIRES.

DANGER RISK OF ACCIDENTAL DROWNING: Extreme caution must be exercised to prevent unauthorized access by children. To avoid accidents, ensure that children cannot use the spa unless they are closely supervised at all times (Keep the spa cover on and locked when not in use. See instructions enclosed with your cover).

DANGER –RISK OF INJURY: The suction fittings in this spa are sized to match the specific water flow created by the pump. Should the need arise to replace the suction fittings or the pump, be sure that the flow rates are compatible.

DANGER RISK OF INJURY: Never operate spa if the suction fittings or filter baskets are broken or missing.

DANGER RISK OF INJURY: Never replace suction fitting with one rated less than the flow rate marked on the original suction fitting.

DANGER-RISK OF ELECTRIC SHOCK: Install spa at least 5 feet (1.5m) from all metal surfaces. As an alternative, a spa may be installed within 5 feet of metal surfaces if each metal surface is permanently bonded by a minimum No. 8 AWG solid copper conductor to the outside of the spas control box.

DANGER -RISK OF ELECTRICAL SHOCK: Do not permit any electrical appliances, such as lights, telephones, radios, televisions, and etc., within 5 feet (1.5m) of spa. Never attempt to operate any electrical device from inside the spa.
Important Safety Instructions (Continued)

WARNING RISK OF INJURY:

a.) Before entering a spa, the user should measure the water temperature with an accurate thermometer, since the tolerance of water temperature-regulating devices varies.

b.) The spa water should never exceed 104°F (40°C). Water temperatures between 100°F (38°C) and 104°F (40°C) are considered safe for a healthy adult. Lower water temperatures are recommend for young children, and when spa use exceeds 10 minutes.

c.) Since excessive water temperatures have a high potential for causing fetal damage during early months of pregnancy, pregnant or possibly pregnant women should always check with a physician prior to spa usage.

d.) The use of alcohol, drugs or medication before or during spa use may lead to unconsciousness with the possibility of drowning.

e.) Persons suffering from obesity or with a medical history of heart disease, low or high blood pressure, circulatory system problems or diabetes should consult a physician prior to spa usage.

f.) Persons using medications should consult a physician before using a spa since some medication may induce drowsiness while other medication may affect heart rate, blood pressure and circulation.

HYPERTHERMIA:

Hyperthermia occurs when the internal temperature of the body reaches a level several degrees above normal body temperature of 98.6°F (37°C)

Symptoms of Hyperthermia Include:
- Dizziness
- Fainting
- Drowsiness
- Lethargy
- Increase in internal body temperature

The Effects of Hyperthermia Include:
- Unawareness of impending hazards
- Failure to perceive the need to exit the spa
- Physical inability to exit the spa
- Fetal damage in pregnant women
- Unconsciousness resulting in the possibility of drowning

WARNING: The use of alcohol, drugs or medication can greatly increase the risk of fatal hyperthermia.

Save these instructions.
Basic Spa Information

Your new Cal Spa has been engineered with a high-powered water pump that pushes water through various therapy jets, which will relax even the tightest of muscles. In addition to the water pressure, you can add air into the spa water with air venturis handles located seat side that increase the intensity of your massage.

Do not be afraid to push buttons or turn knobs to learn about your new Cal Spa, as it is built with quality materials and excellent craftsmanship.

The following operating and maintenance instructions are very important and must be followed carefully. With the proper care and maintenance, your Cal Spa will provide you with years of satisfaction and performance.

The filtering of your spa is very important, this alone will cut down cleaning time and use of excess chemicals. We have pre-programmed two filter cycles of two hours every twelve hours. This can be increased to five hours every twelve hours by your Cal Spas authorized service technician for heavy spa usage.

It is very important to keep the spa covered when not in use for three reasons. The first is heating efficiency; covered spas use less electricity in maintaining your set temperature. The second is to protect your spas finish from the sun's ultraviolet rays. Covering your spa is mandatory to maintain warranty coverage. And again, to prevent children from falling and drowning.

Operating your new Cal Spa equipped with an electric heater correctly will ensure efficient operation. The most efficient operating method is as follows:
1. When not in use the spa cover should be securely fastened
2. Set spas operating temperature within 5 degrees of desired usage temperature and raise temperature one to two hours prior to usage. (This method is only for spa usage under 2 hours a week)
3. If spa usage exceeds two hours a week, set temperature should remain at desired usage temperature.
4. The air venturi handles should be used sparingly. When open, water temperature drops quite rapidly and can also dissipate chemicals.

Note: Allowing the water temperature to lower more than 10 degrees below desired usage temperature and reheating prior to usage will cause the heater to operate longer than it normally would maintaining the desired temperature.

The filter needs to be cleaned on a regular basis. This is very simple and only takes a few minutes. The result is increased water clarity and equipment longevity. (See pages 12 for filter cleaning instructions.)

The spa water level is very important to the operation of your spa. If the water level is too low or too high, your spa won't run or clean properly. (The water level should be to the middle of the "skimmer area" when no one is in the water.)

We recommend that your spa water be changed every 4 to 6 months. You may find the need to change your spa water more often with heavy use. When empty, your spa should be cleaned with a non-abrasive cleaner, such as "Cal Spas All Surface Cleaner," then rinsed thoroughly.

When draining your spa, turn off the power to the spa and attach a garden hose to the hose bib fixture located on the floor of the equipment area.

When filling your spa, always fill through the skimmer filter canister. Only use regular tap water. DO NOT USE SOFT WATER.

Spas built in the winter months may be delivered with the bleeder valves removed from the pumps and taped inside the control box. We remove the bleeder valves after water testing at the factory to prevent possible freeze damage during shipping. Prior to filling your spa for the first time, make sure you replace the air bleeder valves and check the equipment area for any unions that might have loosened during shipment.

In addition to your portable spas’ redwood cabinet, you may have purchased a gazebo, cabana, steps or any other redwood accessory. We recommend that you protect them by applying a high quality redwood protectant, and repeat as specified in the directions. This is mandatory to maintain warranty coverage.
Quick Reference Information

Set Up and Delivery:
Electrical:
1. 110-volt spas will require a 20 amp dedicated receptacle.
2. 220-volt spas will require a 50 amp dedicated GFCI breaker.
3. See Pages 8 through 10 for more information.

Surface and Pad Requirements for Spas and Gazebos:
1. Your new portable spa and or gazebo must be placed on a uniformly firm, flat and level concrete pad. We recommend a 3” thick slab.
2. See Page 7 for more information

General Start-up Information:
1. Once your spa is placed on an approved surface and is connected to the correct electrical service, inspect all plumbing connections in the equipment area of your spa. These connections may have loosened during shipment.
2. To fill spa, place a garden hose into the skimmer / filter canister. Fill spa up to half way up the skimmer / filter area.
3. Open the air relief valve, located on located on the front of the pump housing in the equipment area.
4. After the air bubbles stop coming out of the air relief valve, tighten valve until closed (Do not over tighten).
5. Once water level is correct, turn on the spa's power at the GFCI breaker (220-Volt Spas). 110-Volt spas must be connected to the proper 20 Amp electrical service.
6. The spa will perform a diagnostic check, and power up in 30 seconds.
7. All electronically controlled spas will default to 100°F and filter for two (2) hours twice a day.
8. The spa is now ready for use.

Filter Cycle Set-up Information:
Start-up
1. All electronically controlled spas will default to filter cycle of 2 hours every 12 hours (Two hours twice a day)
2. Filter cycle start times are set when the spa is powered up for the first time or any time the power is reset. i.e. the GFCI is tripped and reset, or there is a temporary power outage.
Example:
   If you turned on your spa at 2:00PM, your filter cycles would be 2:00PM to 4:00PM and 2:00AM to 4:00AM.
3. Changing you filter times is as easy as turning the power to spa off, and back on at the time of day you wish you filtration cycles to start.
4. Most chose their filter cycles to run from 8:00PM to 10:00PM and 8:00AM to 10:00AM to avoid interrupting spa usage and or sleep.
Quick Reference Information (Continued)

General Chemical Maintenance Information: (500-Gallon Spa)

Start-up:

a. Add 3 oz. of “Iron Out” or 16 oz. of “Metal Protector”.
b. Add 2 oz. of “Sodium Bromide”.
c. Add 2 oz. of “Oxidizer Shock”.
d. Add 3 to 4 Bromine tablets to a “mostly” closed floater.
   Note: DO NOT PLACE BROMINE TABLETS IN SKIMMER BASKET.

Weekly:

1. Test spa water with test strips for the following items twice a week:
   a. Bromine: Acceptable Range without a Cal Zone Ozonator is between Three (3) to Five (5).
   b. Bromine: Acceptable Range with a Cal Zone Ozonator is between One (1) to Three (3).
   c. Chlorine: Acceptable Range without a Cal Zone Ozonator is between Three (3) to Five (5).
   d. Chlorine: Acceptable Range with a Cal Zone Ozonator is between One (1) to Three (3).
   e. pH acceptable Range is between 7.2 to 7.8 P.P.M.
   f. Alkalinity: Acceptable Range is between 80 to 120 P.P.M.

2. Add one to two bromine tablets. Usage varies with water temperature and bather loads.

3. Add 2 oz. of “Oxidizing Shock”. Always follow directions on the container.
   (Do not use chlorinating shock.)

4. Add 2 oz. “Stain & Scale Defense” or 3 oz. of “Iron Out” as directed on the container.

5. Add “pH Up”, if needed. Always follow directions on the container.


BI-Weekly:

1. Follow the weekly instructions, and the following.

2. Clean the filter cartridge. (See the “Filter Maintenance” section on pages 12)

3. Visually inspect the equipment area for the following:
   a. Equipment area is clean. (Cabinet vents are unobstructed)
   b. Ozonator operation. (Ozonator only during filtration cycles and low speed operation)
   c. Inspect Pumps, Plumbing, Unions, and Ozone check valves for leakage.
   Note: Component failure as a result of leaks not promptly reported will void the warranty.

Important Chemical Notice

Before the use of any chemicals, C.A.I. recommends all spa users to consult with their physician for possible allergic reactions to the corresponding chemicals. C.A.I. also recommends consulting with your local Cal Spas Dealer for a chemical program that is best suited for your local water condition, climate and usage habits.
Set-Up and Delivery Instructions

Getting Ready for Delivery and Set-up of Your New Cal Spa

Planning For Delivery of Your Portable Spa:
   a. Your 110-Volt spa will require a 20 amp dedicated receptacle.
   b. Your 220-volt spa will require a 50 amp dedicated GFCI circuit breaker.
   c. If you have any doubts, have your electrical system checked by a qualified, licensed electrician.

Surface and Pad Requirements for Spas and Gazebos:
   a. Your new portable spa and/or gazebo must be placed on a uniformly firm, flat and level concrete pad. We require a 3” thick cement slab. Gazebos assembled on surfaces either not flat or level will result in windows and doors closing improperly.
   b. If the location of your spa is going to be near a sprinkler system, make sure you adjust the sprinkler heads away from the spa and/or Gazebo. As water continually sprayed on the spa cabinet or in the equipment area may cause wood or electrical component damage.

Requirements for Decking, Gates and Balconies:
   a. All decking must be able to support 150 pounds per square foot.
   b. Surrounding area gates must be self-closing and self-latching (California Requirements).
   c. Balconies must be constructed to current state and local codes. (Spa load requirements are 150 pounds per square foot)

The delivery crew will need the following list of information prior to delivery of your spa:
   a. Clearance through gates, around gas meters, fireplace, air conditioners or other obstacles.
   b. Measure the height between ground and lowest point of roof eaves.
110 Volt Installation Information

Always Follow Applicable Local, State, Federal Codes and Guidelines.

1. Use only a dedicated electrical line with a 20-amp breaker.
2. Do not use an extension cord.
3. Always use a weatherproof/covered receptacle.
4. Never have your spa within 10 feet of the receptacle.
5. Do not bury the power cord.
6. A damaged cord must be replaced before next usage.
7. All 110-volt spas must have a GFCI. This can either be a 20 Amp GFCI receptacle or a GFCI cord and plug kit (CKIT110).
8. GFCI plug should be tested prior to every use. To test the GFCI plug version, please follow these easy instructions:
   Note: Spa should be already plugged in and operational.

   1. Press the button marked “Test” on the GFCI. The GFCI will trip and the spa will stop operating
   2. Press the button marked “Reset” on the GFCI. The GFCI will reset and the spa will turn back on in about 5 seconds.
   3. The spa is now safe to use.

   If the GFCI should turn off (trip) while the spa is in use, press the reset button. If the GFCI will not reset, unplug the GFCI and call your local Showroom/Dealership for service. **DO NOT USE SPA.**

110 Volt / 20 Amp GFCI Plug
220 Volt Installation Information

All 220-volt spas are required to have a GFCI breaker and should only be wired by a licensed electrician. To ensure proper wiring of your GFCI, please follow the wiring diagrams on pages 9 and 10.

1. Always Follow Applicable Local, State, Federal Codes and Guidelines.
2. Your new 220 volt CAL SPA requires a DEDICATED 50 AMP GFCI SERVICE WITH FOUR #6 AWG COPPER WIRES
   This will include a black and red wire for your incoming power, a white wire used for your neutral and a green wire for your ground.
   **Note:** #6 AWG wire acceptable on wire run up to 100’. Wire run over 100’ must increase wire to #4 AWG.
3. Please note that this is the only acceptable electrical wiring procedure. Spas wired in any other way will void your warranty and may result in serious injury.

Before each use of your spa you should check the GFCI. During this test the spa should be operational.

1. Press the test button on the GFCI. The GFCI will trip and the spa will shut off.
2. Wait 30 seconds and reset the GFCI breaker. This is done by turning the breaker off and then back on. Your spa will be operational in about 5 seconds.
3. Your spa is now safe to use.

G.F.C.I. Hook-Up

![GFCI Hook-Up Diagram](image)
G.F.C.I. Hook-Up

CIRCUIT BREAKER PANEL
120/240V SOURCE
(HOUSE)

SINGLE POLE BREAKER
WITH G.F.C.I.

120/240V AS SOURCE

TOP VIEW
SEE SIDE VIEW FOR DETAIL

SIDE VIEW

CONDUIT

GEN (GROUND)

TOP VIEW

CONDUIT

VHT (NEUTRAL)
(PANEL NEUTRAL)
(PIG TAIL)

BLK (HOT)
(LOAD POWER)

RED (HOT)
(LOAD POWER)

WHT (LOAD NEUTRAL)

VHT (NEUTRAL)

SPA
120/240V LOAD

G.F.C.I.

3 1 2 4

TBI

3 1 2 4

VHT

CONDUIT

120/240V AS LOAD
Starting Up Your Portable Spa

Filling and Powering-up Your Cal Spa:
1. Once spa is placed on an approved surface and is connected to the correct electrical service, inspect all plumbing connections in the equipment area of your spa. These connections may have loosened in shipment.

2. If equipped, open all gate valves or slice valves in the equipment area.
   Note: Before operating the spa these valves must be in the up or open position.

3. Remove filter basket and cartridge from skimmer / filter canister.

4. Place a garden hose in the skimmer / filter canister and continue filling your spa with Regular Tap Water up to the Water Level line or half way up the skimmer area.

5. Open the air relief valve located on the front of the pump housing.

6. After the air bubbles stop coming out of the air relief valve, hand tighten valve until closed (Do not over tighten).

7. Once the water is at the correct level, turn on the power at the GFCI breaker.
   Note: Ensure110-Volt spas are connected to the proper electrical outlet.

8. The spa will perform a diagnostic check for 30 seconds. Once complete, the spa will automatically operate at filter speed and continue heating until the spa water temperature reaches 100°F. (This is every electronically controlled spas default temperature).

9. Re-install filter and filter basket into skimmer / filter canister.

10. The spa is now ready for use. For operation instructions see the “1500 Electronic Operation” sections of this manual on pages 15 through 17.

Important Notes:
Be careful not to over tighten plumbing fittings.
Never run spa with gate valves closed or without water circulating for long periods of time.
Never fill your spa with soft water. Soft water makes it impossible to maintain the proper water chemistry and may cause the water to foam and ultimately harm your spas finish and void your warranty.
Filter Maintenance

Portable Spas:
Filtration starts on electronically controlled spas as soon as the pumps are primed and water flow is steady. As the flow of water goes through the filter, dirt and debris is removed and accumulated in the filter cartridge. As the filter cartridge accumulates minerals, dirt and debris, water flow is lessened and jet performance is reduced. This can cause your spa to not to run or heat properly.

Clean Your Filter Regularly and Replace as Needed.

Filter Cleaning
Your new Cal Spa has been designed for quick and easy filter maintenance. The filter cartridge should be cleaned once a week.

1. Turn the power off at the breaker.
2. Remove the filter(s) cover (If equipped).
3. Remove the filter(s) basket (Align flat areas on filter basket and canister).
4. Remove the filter(s) by Pulling up and Out, clean filter with a garden hose.
   a. Hold filter vertically.
   b. Spray the filter cartridges with a pressure nozzle, starting from the top and spraying down each pleat.
   c. Turn filter cartridge over and repeat step 4.b.
   d. Reinstall the filter cartridge in reverse order of removal.
5. Deep clean filter cartridge(s) every month. Use only a Cal Spas approved filter-cleaning chemical.

![Filtration System](image1.png)

![Filtration System](image2.png)
General Operating Instructions

Your new Cal Spa is very versatile, you can direct the flow of water and air through various locations throughout your spa. The following list of features are available on most spas:

**Air Venturies**

Air Venturies are the smaller knobs located around the top of your spa. Each one will let you add a mixture of air in with the jet pressure. This is accomplished by simply rotating the air venturi handle to the left (Counter clockwise) to increase the amount of airflow through the jets. To decrease the amount of airflow through the jets, simply rotate the handle to the right (Clockwise).

![Air Venturies](image)

**Adjustable Jets**

Almost all of the jets in your spa are adjustable. Rotating the face of an adjustable jet to the left (Counter clockwise) will decrease the amount of water flow through the jet. Rotating the face of an adjustable jet to the right (Clockwise) will increase the amount of water flow through the jet.

*Note:* Neck jets will be reversed when adjusting pressure.

![Adjustable Jets](image)
General Operating Instructions (Continued)

**Cal Zone Quest 1000 Ozonator** (Available on V-300, though V-800 spas)
Your new Cal Zone Quest 1000 Ozonator is a state-of-the-art bacteria killing machine. This unit will assist you in maintaining clean and clear spa water, while saving you time and expense with spa chemicals.

**Operation**
Your Cal Zone Quest 1000 Ozonator will automatically operate during the filter cycles and any other time the spa is running on low speed. The Ozone Indicator light on Quest 1000 ozonator itself will glow purple letting you know that the system is operational.

Note: Due to the nature of the ozone light, it is difficult to see the light in daylight. This lens should be checked at night or in a shaded condition.

**Cal Zone Quest 1000 Ozonator**
1500 Electronic Operation

Temperature Adjustment (Range 80°F to 104°F)
The display screen will always display the actual water temperature.

Example: The actual water temperature is 100°F, the topside display will read 100.

To display the set temperature, simply depress the Temp pad and the temperature setting will flash on and off on the display panel. While the display is flashing, each time you depress the Temp pad the set temperature will increase one degree. Allow the display to revert back to the actual water temperature, then depressing the Temp pad again, allows you to decrease the set temperature by one degree with each press of the Temp pad.

Standard Heating Mode
Your new spa is equipped with a “Standard Heating Mode” feature that gives you complete control of the heating system. When the spa is powered up, the heating system will automatically activate. Whenever the water temperature drops more than one degree below the set temperature, the heating system will automatically activate and continue to operate until the spa has regained the temperature loss.

Jet / Light Controls (One Pump Systems)
Depress the Jets pad once to activate the spa light
Depress the pad a second time to activate the spa light and the low speed pump.
Depress the pad a third time to activate the spa light and the high-speed pump.
Depress the pad a fourth time to run the high-speed pump with the spa light off.
Depress the pad a fifth time to turn off the high-speed pump.

Jet / Light Controls (Two Pump Systems)
Depress the pad a once to activate the low speed of pump 1.
Depress the pad a second time to activate the pump1 high speed.
Depress the pad a third time to activate pump 1 and pump 2 on high speed.
Depress the pad a fourth time to activate the spa light, while pump 1 and 2 are on high speed.
Depress the pad a fifth time to allow the spa light to stay on, while both pump 1 and 2 high speeds to turn off.
Depress the pad a sixth time to turn off the the spa light.

Automatic Time outs
The low-speed pump will automatically turn itself off after 30 minutes, if it’s not turned off manually.
The high-speed pump will automatically turn itself off after 30 minutes, if it’s not turned off manually.
The spa light will automatically turn itself off after 4 hours, if it’s not turned off manually.


**1500 Electronic Operation (Continued)**

**Setting Filtration Cycles**
Your spa will automatically filter itself twice a day. Set to the filtration time, turn off the power to the spa and turn it back on at the time of day you would like the filtration cycles to start at the GFCI Breaker.

Example: If you power-up your spa at 12 Noon, your filtration cycles will start at 12 noon and 12 Midnight.

The first cycle will start after the spa is powered up. The second filtration cycle will begin twelve hours later. The filter cycle duration is preset for 2 hours. If spa usage is heavy, your Cal Spas authorized service technician can reconfigure your system to run two five hour filter cycle.

**120/240 Conversion**
The 1500 series spa is a convertible system. The conversion from 120 Volts to 240 Volts must be performed by a licensed/bonded electrician. See 120 to 240 volt conversion instructions, located on the inside cover of the control box.

Note: Only spas equipped with 1.5 BHP pumps may be converted to 120 Volt. Spas with 2.0BHP pumps or larger can only be operated on 240 volt services.

**120 Volt Heater Operation**
When connected as a 120-Volt spa, the heater will only operate when the spa motor is on low speed or filtration speed. Once the high-speed motor is engaged, the heater will automatically disengage.

**240 Volt Heater Operation**
When connected as a 240-Volt spa, the spa heater will operate on either low-speed or high-speed. The heater will operate until the set temperature is reached.
## Self-Diagnostics
### Display Messages for the 1500 Series Spas

<table>
<thead>
<tr>
<th>Message</th>
<th>Meaning</th>
<th>Action Required</th>
</tr>
</thead>
<tbody>
<tr>
<td><strong>OH</strong></td>
<td>“Overheat” The spa has shut down. Either the spa has reached a temperature of 112˚F or the High-limit sensor has detected overheating in the heater manifold.</td>
<td><strong>DO NOT ENTER THE SPA WATER.</strong> Remove the spa cover and let the water cool. At 110˚F, the spa should automatically reset. If the spa does not automatically reset, press any pad on the topside control panel. If the spa still won’t reset, turn off the power and call your local authorized service center.</td>
</tr>
<tr>
<td><strong>FL</strong></td>
<td>“FL” A pressure switch has detected a loss of water flow.</td>
<td>Check the filter for debris. If it’s dirty, clean it. (See page 14 for cleaning instructions) If the problem persist, call your local authorized service center.</td>
</tr>
<tr>
<td><strong>Sn</strong></td>
<td>“Sensor” Spa has shut down. The Hi-limit/Temperature sensor has malfunctioned.</td>
<td>Call your local authorized service center.</td>
</tr>
</tbody>
</table>

### ELECTRICAL RATING FOR 1500 SERIES SPAS

**120/240 Volt Convertible**

- 120 Volts
- 15 Amps
- 60 Hertz
- 2 Wires plus Ground
- Min. Supply conductor 20 Amp
- Circuit Breaker 20 Amps
  - For units bearing the UL mark the power supply cord is provided with integral GFCI.
  - For units bearing the C-UL mark, the power supply cord is not provided. Field wiring leads are provided inside the conduit body with a minimum of 6-inches in length.

- 240 Volt
- 40 Amps (Must use a 40Amp GFCI Circuit Breaker)
- 60 HTZ
- 4 Wire Min. 8 AWG Copper
Cal Spas Clear Water Plan™

Great spa water is easily achieved when the right chemicals are used and a Clear Water Plan is implemented. The key to clean, clear, safe water is to fully understand how spa water reacts to users, operation, and chemicals. This Clear Water Plan will help give you that understanding.

IMPORTANT Chemical Safety Notices:

Chemical Directions:
- All directions in this program are calculated for Cal Spas chemicals only. Other chemicals may have similar names and/or usage descriptions. However, all chemicals are manufactured differently, increasing the likelihood of under or over dosing spa chemicals.
- Failure to follow chemical directions may result in serious injury, sickness and even death.

Chemical Usage:
- Always introduce chemicals to spa water with all pumps operating on high speed.
- Apply chemicals to the center of spa water.
- Always wear protective clothing and eyewear when handling chemicals.
- Spa users that notice skin irritation must immediately suspend spa usage and consult their physician.
- Pregnant women should consult their physician prior to using a spa for both chemical and temperature recommendations.

Chemical Storage:
- Chemicals must be stored completely out of the reach of children in an area that is well vented, cool, and dry.
- Failure to provide a proper area for chemical storage may result in serious injury, sickness, fire, explosion and even death.

Physical Chemical Hazards:
- Do not allow chemicals to come in contact with skin, eyes or clothing. As mentioned previously, always wear rubber gloves, protective eyewear and clothing to reduce the risk of chemical contact and irritation.
- Remove and wash clothing that may have been exposed to chemical contact prior to wearing again.
- Inhaling or digesting chemicals will cause serious injury, sickness, and even death.
- Do not mix chemicals. Mixing chemicals together may cause chemical reactions that vary from poor water conditions to fire and explosion.
Cal Spas Clear Water Plan™

Safety:
1. This plan and its chemical dosages are intended for Cal Spas Chemicals only. Most chemical manufactures use different chemical formulas and strengths. Cal Spas’ chemicals are specially formulated to provide proper chemical balance at lower dosages. Compare labels and dosages and see for yourself. You will get greater protection and performance with Cal Spas Chemicals.

2. Read and follow all printed instructions listed on bottles, packages and owner’s manual.

3. Read and follow all printed instructions listed in chemical start-up kits. If Applicable, start-up kit chemicals are often more concentrated that the over the counter full size bottles.

4. Do Not Exceed Chemical Dosages Per Gallon as listed in the owner’s manual, chemical bottles, packages, and kits. Most chemical instructions are figured for a 500 gallon spa. However, most spas hold less than 500 gallons. Always use less than the recommended amount of any chemical. It is much easier to add additional chemicals than it is to remove excess chemicals from the spa water.

   REMEMBER, LESS IS MORE WHEN DEALING WITH SPA CHEMICALS.

5. Never mix any chemicals together.

6. Never change chemical brands or types without completely draining, flushing and thoroughly cleaning the spa, pillows, and cover first.

7. Be careful not to add certain chemicals on the same day. (Refer to printed instructions on the chemical bottles, packages and Clear Water Plan.)

8. Always protect eyes while introducing chemicals into the spa. A slight breeze may cause powdered chemicals to blow into eyes. Pouring liquids may cause chemicals to splash into eyes. (Protective eyewear should always be worn when handling chemicals)

9. In the event of overdosing a sanitizing chemical (Chlorine, Bromine, etc.), immediately turn off power to the spa and proceed to drain spa water into a safe locally approved area. Carefully rinse pillows, jets, and spa surface with regular tap water. (Avoid spraying water directly into the equipment area.) Refill spa to proper water level, turn power back on, and then set the filtration time to “F6”. This will allow water to completely circulate to minimize the risk of chemical damage to your spa. (See setting filtration section of the owner’s manual for more information.)

Why is a Chemical Plan Important

Time and Expense:
A better understanding of spa chemicals and their usage will help protect you from ugly, unsafe water and the expense associated with clean up. In some cases, it is less expensive to drain the spa and start over than it is to add additional chemicals and filtration time cleaning up bad spa water.

Chemical Damage:
The most common reason for spa failure is chemical abuse or customer neglect. For example, the pump seal used on a typical spa is the same pump seal used to pump acid solutions for chemical companies. Yet this same pump seal will fail in numerous spas because the owners were not following a chemical plan. Chemical damage is not covered by Cal Spas limited warranty. So, in addition to wasted expenses on excess chemicals, you will find yourself with a huge expense of replacing chemically damaged parts. Even the brand(s) of spa chemicals that claim that they are not as harsh as chlorine or bromine, in fact, are. If you venture off some of these chemicals plans, the damage to your spa can be twice what chlorine or bromine damage would be.

The Bottom line:
It pays to stick with a simple chemical plan and use a measuring cup rather than the conventional, “Yep, that looks like about 2 ounces”.

It sounds funny... but it is a huge issue, that can be easily avoided.
Stay with the Plan

Staying with the Plan:
Spa owners who enjoy the cleanest water with a minimum time investment, all have one thing in common: they use, and stay with a simple chemical plan. Most chemical manufactures offer a maintenance plan printed in a small booklet, which contains nothing more than how much to use. The Cal Spas’ Clear Water Plan describes not only what and when, but why you need to use a particular chemical.

Avoiding Problems:
Spa water issues cannot be fixed immediately. It is much easier, less expensive, and a lot less time consuming to maintain spa water, than it is to troubleshoot and correct water issues. Ask yourself, which is easier, less expensive, and more convenient? Changing the oil in your car four (4) times a year, or replacing the car every two (2) years.
A chemical maintenance plan for your spa is not much different. Follow the Cal Spas’ Clear Water Plan, or replace your spa every two years. We know you don’t want to become a chemists. You just to enjoy your new spa. That is why the Cal Spas’ Clear Water plan is so effective. Just 15 minutes, three days a week and you are ensuring your spa’s future.

Clear Water Plan Advantages:
1. Chemical use is minimal.
2. Chemical odor is almost non-existent.
3. Pillows, Spa Covers, and Filter lids last for years.
4. Spa usage is more enjoyable.
5. Water is always clean, clear and safe.
6. Little time invested.
7. No smock required (Chemist Joke).

Spa vs. Small Pool?
Most people think of spas as nothing more than a small pool. In fact, nothing could be further from the truth. If anything, spas are more like an overgrown bathtub.

An average pool contains 30,000 gallons of water and operates at approximately 70˚ F (20˚ C).

An average spa only contains 350 gallons of water and operates at 100˚ F (38˚ C).

Since spas have more than 100 times less water than a swimming pool, they are very easily contaminated by bathers.

Example:
Although spa users don’t realize it, they perspire a lot. An average person using a spa for one hour will leave approximately 3 pints of perspiration per 350 gallons. A swimmer exercising in a pool leaves approximately one pint of perspiration per 30,000 gallons.

This and other body waste such as skin, oil, and personal hygiene products are left in a very small amount of hot water. The spa becomes prime environment for bacterial growth. In addition, water evaporates leaving a stronger concentration of T.D.S. (Total Dissolved Solids).

As stated before, spas are nothing like swimming pools. The former needs more attention than you may have first thought.

This information is not meant to scare you. It is to make you aware of why a chemical maintenance plan is so important.

Most chemical programs don’t provide this type of information to the average spa user. When in reality, without knowing what the possibilities are, you won’t be able to prevent problems from occurring or correct them easily.

Cal Spas believes educated spa owners are more able of recognizing a potential problem and correcting it with little effort. Thus, improving the overall spa experience.
Filters and Filtration:

**Exclusive Bio-Clean Filter Cartridge:**
The average filter cartridge is designed to remove dirt, sand, minerals, phosphates, bather waste and other solids from the spa. Unfortunately, some spa owners fail to include filter cleaning as part of their chemical maintenance plan. Filters accumulate debris and become prime areas for bacteria growth.

The Cal Spas Exclusive Bio-Clean filter is the only antibacterial filter cartridge on the market today. What does this mean to you? Having a filter cartridge that prevents bacteria growth is simply added protection for those times you forget to clean the filter. We recommend that you only replace your spas filter cartridge with a Bio-Clean filter cartridge for ensured protection and peace of mind.

**Why do I need to Clean the Filter Cartridge?**
Even though the Bio-Clean filter can protect itself from bacterial growth, it still needs to be cleaned on a regular basis to maximize your spas performance and ensure that heating and filtration systems are functioning correctly. Most filter canisters are manufactured with a bypass. When a filter becomes full of debris, the bypass will open allowing water to flow around rather than through the filter. When this happens, your daily filtration cycles are no longer effective. Another casualty of a dirty filter cartridge, is the loss of water temperature. The spas heating system will only function with the proper amount of water flow through the system. An overloaded filter, can cause the heating system to become inoperable.

**Cleaning the Filter Cartridge:**
In addition to spraying the filter with a high pressure nozzle, deep cleaning the filter cartridge is also necessary. Even if the filter cartridge may appear clean, you will still need to deep clean it regularly. Minerals and other contaminants are very difficult to see and can get lodged deep into the filter fibers causing water flow issues.

You will need to have an extra filter cartridge on hand for the deep cleaning process. It is necessary to always have one filter either cleaning or drying, and the other installed in the spa. This process will double the filter cartridges overall life and performance.

**Filter Cleaning:**
1. Place the dirty filter into a bucket with 8 oz. of Liquid Filter Cartridge Clean.
2. Soak for a minimum of 24 hours.
3. Remove filter and spray clean with a water hose, and allow the filter to dry thoroughly. (Drying time should be a minimum of two days prior to reinstalling.)
4. Reinstall as described in the Clear Water plan.

**Filtration:**
Filtration is one of the most important steps you can take ensuring clean, clear water. Regardless of what some people may think, it is far more inexpensive to fix water clarity problems by filtering your spa than it is to use excessive amounts of chemicals, filtration times, and/or water replacement.

Cal Spas’ filtration system simply draws contaminated water through the (Exclusive) Bio-Clean filter removing debris from the water. It then pumps the newly cleaned water back into the spa through various jets.

Spas equipped with the optional, Quest 2000 Ozonator will also receive ozone injection into the filtered water for further protection against contaminants during filtration cycles.

Filtration also ensures that chemicals are mixed thoroughly through the water, increasing performance.

**Filtration Cycles:**
All electronically controlled spas run two filter cycles every day, one every twelve hours. Either the low speed of a two speed pump or separate filter pump will perform the filtration function. We strongly recommend that you set your spas filtration time to the “F4” setting. (See the “Setting Filtration Cycles” section in the owner’s manual.) This will allow the spa to filter for four (4) hours every twelve hours. If it seems like a lot, just remember the pool analogy.
Cloudy Water:

The number one cause of cloudy water is the spa user and the things they bring into the spa. As discussed before, the average spa holds only 350 gallons of water. What you bring into the spa will stay in the water for some time. Think of the spa as a thorough body wash. Everything that is in your clothes, skin and hair will be washed off and left in the spa water causing cloudy water.

1. Never wash the clothes that you wear into the spa in laundry detergent or fabric softener. Laundry detergent and fabric softener stays in your clothes no matter how well you rinse them. This causes cloudy and foamy water that is almost impossible to clean up. The only thing you can do is wait for it to filter out. Adding Spa Brite, in this case, will only further delay the spa's ability to clear up.

2. Never enter the spa with sunscreen or lotion on your skin. Oil is very difficult to remove from the water, and can cause a reaction with some of the chemicals that you may add to your spa, further causing a cloudy water condition. It is best to rinse off prior to entering the spa.

3. Use caution when adding any chemicals to correct a problem. Most cloudy water problems are made worse by the spa owner adding chemical after chemical to correct a cloudy water problem that normally would have cleared up with a little Oxidizer Shock and filtration time.

4. Remember, swimming pool chemicals are completely different than spa chemicals. Entering a spa with wet clothes from a swimming pool can cause a possible chemical reaction to either the spa user and/or the spa water. Always rinse thoroughly when transferring between a swimming pool and a spa.

5. Clean the spa's filter(s) regularly as described in the Cal Spas Clear Water Plan.

Spa Brite: (Water Clarifier)

Spa Brite:
This chemical is used to help clear up cloudy water. The problem that most spa owners run into is being able to identify when Spa Brite should be used and when it should not be used.

Spa Brite's only purpose is to draw very light debris together and making them large enough to be caught in the filter.

If your water clarity issue is caused by excessive amounts of oils, soap, or bacteria elements, Spa Brite will only add to the clarity problem; an oily, clumpy mess will form around the entire water level of the spa.

How to use Spa Brite:
1. Make sure that your clarity issue is not of an oily, soapy, or bacterial nature. (See Filter, Enzyme Oil Gone, or Oxidizer Shock sections for these issues.)

2. Add 2 oz. of Spa Brite to a spa running on filter speed. Allow spa to filter until water is clear. We recommend placing your spa in filter mode “FC” (24Hour filtration Mode) during this time. (This may take some time, so be patient. See the Setting Filtration Cycles section in your owner’s manual.)

3. Clean filter thoroughly between, and after each application of Spa Brite.
Enzyme Oil Gone: (Oil Remover)

Enzyme Oil Gone:
This chemical will help break-down excessive amounts of body and other oils in the spa water.

Body oil, perspiration, lotions and tanning oil will quickly accumulate in your spa if your not careful.

The best solution is prevention. Always watch what goes onto your body because it will eventually end up in your spa water.

How to Use Enzyme Oil Gone:
1. Add 1/2 oz. of Enzyme Oil Gone to a spa running on filter speed. Allow spa to filter until the spa water no longer feels or looks oily. We recommend placing your spa in filter mode “FC” (24 Hour Filtration Mode) during this time.
   (See the Setting Filtration Cycles section in your owners manual.)
2. You may find the need to add this product to your weekly chemical maintenance plan. If so, simply repeat step one (1) once a week. (Weekly dosages do not generally require additional filtration time.)

Water Temperature and Its Effects:

Water Temperature:
The actual water temperature will greatly effect how efficient your spas chemistry is.

Here is an example of what hot water can do to your water and chemicals.

Hot Spa Water: (100˚ - 104˚ F)
1. Increases water evaporation.
2. Increases chemical dissipation.
3. Increases amount of spa user waste.
4. Accumulation of minerals and salts.
5. Increases Total Dissolved Solids (TDS).

As you can imagine, there is an inverse effect with cooler water temperatures.

Does this mean that you should not operate your spa at higher water temperatures? No. We just want you to be aware that your chemical usage will increase or decrease with the actual water temperature.

Water pH and its Effects:

Water pH: (Potential Hydrogen)
pH is the measurement of the acidic level of water. The normal range of your spas pH level is between 7.2 to 7.8 and can be tested with simple test strips. What will happen to my spa with pH levels either too high or too low?

Low pH:
The lower your pH, the more acidic your water will become. That’s right. Acid! Effects of low pH are, dissolving or pitting heaters, manifolds, pump seals, and in some cases the acrylic finish itself.

High pH:
The effects of high pH are increased scaling, calcium deposits, cloudy water, clogged filters and effectiveness of you sanitizers: Chlorine and Bromine.

What Affects the pH:
Everything that is introduced into the spa water has its own pH level, including you. All of these different pH levels can cause conflict with the spa waters ability to maintain its correct pH levels.
Water pH and its Effects: (Cont.)

Example:
Spa owners that use their spa three (3) or four (4) times a week will have lower pH than spa owners who use their spa once or twice a week. Even the sanitizers (Bromine, Chlorine, etc.) that you use can effect the water’s pH levels. Did you know that Bromine has a pH level of 3.0 while chlorine has a pH level of 7.1. Other types of sanitizers have pH levels so low, it’s like adding straight acid to your spa.

Be very careful of what you are putting into your water.

Chlorine Users:
Chlorine is very sensitive to pH levels. Readings higher than 7.8 will cause chlorine users to use twice the amount of chlorine to maintain a proper level. If your are using excessive amounts of chlorine with little effect, check the pH and Total Alkalinity levels.

Controlling pH:

Controlling pH: (Potential Hydrogen)
1. Always follow printed instructions on the bottle and/or packages.
2. Always adjust Total Alkalinity and Sanitizers first.
3. Chlorine users will generally use more “pH / Alkalinity Down.”
4. Bromine users will generally use more “pH / Alkalinity Up.”
5. Make sure test strips are not wet or outdated prior to testing.
   (Allow 30 minutes of circulation with the spa cover half off prior to testing.)
7. Always add chemicals when the pump(s) are on high speed.
8. Always premix “pH Alkalinity Down” chemicals in half a bucket of water prior to introducing them to the spa.
9. Never attempt to adjust pH or Total Alkalinity in large increments. Adjustments are made easier, and will stay set longer if you make them in small increments.

Do Not Use Vinegar or Baking Soda to adjust pH and Total Alkalinity:

Vinegar:
You would need to use 100 times the amount of vinegar to equal 1/2 oz. of Cal Spas “pH / Alkalinity Down”. Vinegar will also add a large amount of organic waste in the spa water requiring the need for more sanitizers.

Baking Soda:
Although very similar to common baking soda, “pH / Alkalinity Up” is different. The primary difference is pH Alkalinity Up’s ability to dissolve quickly. Common baking soda will cause a paste like substance to accumulate on the floor and seats of your spa.

What is Total Alkalinity?

Water Total Alkalinity:
Total Alkalinity is the basic capacity of the spa water to resist change in the pH.

When the alkalinity is low, the pH and alkalinity will change very easily with bather use or chemical adjustment. The opposite will happen when the alkalinity is high. It will take a lot of bathers or chemicals to change the pH and alkalinity levels.

The optimum Total Alkalinity level is between 80 to 100 parts per million (ppm).
Controlling The Total Alkalinity:

1. Always follow printed instructions on the bottle and/or packages.
2. Always adjust Total Alkalinity and Sanitizers first even if it throws the pH further off.
3. Chlorine users will generally use more “pH / Alkalinity Down.”
4. Bromine users will generally use more “pH / Alkalinity Up.”
5. Make sure test strips are not wet or outdated prior to testing.
6. Never test immediately after using oxidizer shock. (Allow 30 minutes of circulation with the spa cover half off prior to testing.)
7. Always add chemicals when the pump(s) are on high speed.
8. Always premix “pH Alkalinity Down” chemicals in half a bucket of water prior to introducing them to the spa.
9. Never attempt to adjust pH or Total Alkalinity in large increments. Adjustments are made easier, and will stay set longer if you make them in small increments.

You will be using the same chemicals to lower the pH and Total Alkalinity. (Cal “Spas pH / Alkalinity Down” and “pH / Alkalinity Up.”)

This does create concern with some people of throwing off one level to correct another.

It is recommended to throw off the pH level in an effort to adjust the alkalinity level properly first. This will make it easier to adjust and maintain the pH.

Questions and Answers

Q: My pH is low and the Total Alkalinity is high. What do I do?
A: Add small amounts of “pH / Alkalinity Down” to bring down the alkalinity level first. Be sure to allow plenty of circulation and standing time for the waters chemical levels to change. This may take anywhere from one (1) to three (3) hours depending on the size of the adjustment. (Smaller adjustment amounts are always better than larger adjustments.) Then you may start adjusting the pH back up, by using “pH / Alkalinity Up” in small amounts at a time.

Q: My pH is high and the Total Alkalinity is low. What do I do?
A: Add small amounts of “pH / Alkalinity UP” to bring up the alkalinity level first. Be sure to allow plenty of circulation and standing time for the waters chemical levels to change. This may take anywhere from one (1) to three (3) hours depending on the size of the adjustment. (Smaller adjustment amounts are always better than larger adjustments.) Then you may start adjusting the pH back down by using “pH / Alkalinity Down” in small amounts at a time.

Calcium and Scale:

Calcium is one of the few minerals that does not dissolve in hot water. In fact, hotter water makes calcium more of a solid, gritty, chalky substance that attaches itself to the acrylic finish, heater, and everywhere else in the spa. We refer to these conditions as “Scaling”. High pH can also increase the effects of this condition. If left untreated, scaling causes heater, pump, and jet failures; all, of which, are not covered by the spa warranty.

Prevention and Treatment:
1. Never allow the spas water temperature to exceed 104°F.
2. Check the pH levels and adjust if necessary at least 3 times a week.
3. Never allow the pH level to exceed 7.8.
4. Use “Metal Protector” every time you fill your spa. (See printed instructions on Bottle.)
5. Use “Stain and Scale Defense” weekly as described in the Clear Water Plan.
6. Applying Cal Spas “Fast Sheen” to the spas acrylic surface when you drain and clean your spa will greatly help your spas finish protect itself from scale build-up.

Calcium Clean-up:
Unfortunately, there is very little that can help you remove calcium or scale completely in a spa. Prevention is the key.

Cleaning:
When you drain the spa, clean the surface with Cal Spas “All Purpose Cleaner” and rinse well.
Calcium Hardness: (Hard and Soft Water)

Do Not Use Soft Water When Filling Your Spa

This is primarily for two reasons.
1. Soft water tends to be very unstable. This means that locking-in pH and Total Alkalinity levels becomes difficult.
2. Soft water becomes quite foamy with very little turbulence. No amount of “Foam Gone” will stop it from foaming for very long.

What does this mean?

Your spa’s water needs to have some hardness to it. If you live in an area where the water source is soft, you will need to add 1 oz. of “Liquid Hardness Increaser” to raise water hardness level 7 ppm at a time. This will make your water more manageable.

Please follow all printed instructions on the bottle and use in very small increments.

Well Water (Very Hard Water)

In some areas, the water that you have may be very hard (i.e. well water). If this is so, fill half of the spa with hard water and the other half with soft water from a water softener.

Metal Protector (Mineral Control at Start-up)

Your Cal Spas’ Clear Water Plan recommends draining and refilling of your spa every three (3) to four (4) months. Upon doing so, you will want to add 3 oz. of Metal Protector to the center of the spa. Make sure all of the jets are on high speed.

Metal Protector will hold the active minerals in the newly added spa water in a state of “Solution”. The term solution means that minerals in the water are being held in a suspended state, keeping them from bonding to anything in the spa and causing damage. Mineral control is a critical part of maintaining spa components’ performance and longevity.

In addition to fill-up protection from minerals, the Clear Water Plan also recommends the weekly maintenance of mineral protection. This is accomplished by adding a weekly dosage of Stain and Scale Defense. (See the following page for more information.)

DO NOT USE SPA BRITE OR LIKE PRODUCTS, ON THE SAME DAY YOU ADD METAL PROTECTOR TO THE WATER. Adding these chemicals on the same day will result in cloudy water.

Stain and Scale Prevention (Weekly Mineral Control)

As part of your Cal Spas’ Clear Water Plan, weekly protection from minerals are also highly recommended. Add water to your spa weekly, replacing water that has evaporated or spilled over.

Due to water replacement and overall chemical fluctuation, Stain and Scale Defense is an important part of weekly spa maintenance to prevent minerals from damaging spa components and effecting performance.

Weekly Dosage:

Add 2 oz. of Stain and Scale Defense weekly directly to the center of the spa with all of the jets on high speed.

DO NOT USE SPA BRITE OR LIKE PRODUCTS, ON THE SAME DAY YOU ADD STAIN AND SCALE DEFENSE TO THE WATER. Doing so will result in cloudy water.
Foam Gone (Foam Prevention and Assistance)

As mentioned on previous pages, foamy spa water can be caused by soft water. However, the most common causes of foamy water are the users themselves and the things they bring into the spa. (i.e. clothes, shampoo, and oils.)

Products such as Foam Gone, only mask the problem of foamy water. There is no single chemical that will remove foam from your spa water. The only thing that removes contaminant’s that cause foamy water is plenty of filtration, future prevention, and patience.

Foamy Water Prevention:
1. Never wash the clothes that you wear into the spa in laundry detergent or fabric softener. Laundry detergent and fabric softener stays in your clothes no matter how well you rinse them. This causes cloudy and foamy water that is almost impossible to clean up. The only thing you can do is wait for it to eventually filter out.

   Note: Adding water clarifier in this case will only further delay the spas ability to clear-up.

2. Never enter the spa with sunscreen or lotion on your skin. Oil is very difficult to remove from the spa water, and can cause a reaction with some of the chemicals that you may add to your spa. In addition, soap and shampoo residues that are normally left on your body after a shower, only increase foamy and cloudy water. It is best to rinse off prior to entering the spa in these cases.

Use of Foam Gone:
Foam Gone should be used sparingly. This product does not remove foam from your water, it only offers a temporary solution.

The recommended amount requires one gentle squeeze of the Foam Gone bottle to each of the heavy foaming areas.

Be sure to avoid applying Foam Gone near the immediate filter area of your spa; it is only effective in the main area. Once filtered out, the water will start to foam in a short amount of time, causing you to use more Foam Gone.

Tip: Add 3 oz. of Foam Gone and 29 oz. of water into a 32 oz. spray bottle and spray where needed.

Vinyl & Leather Cleaner (Cover and pillow maintenance)

Due to the constant punishment your spa cover and pillows receive, you should protect them by applying Vinyl & Leather Cleaner as a part of monthly maintenance. Cal Spas’ Vinyl & Leather Cleaner is specifically designed to protect spa covers and pillows from chemical and ultraviolet damage. It accomplishes this without leaving an oily residue behind that is normally associated with common automotive vinyl protectants.

Use of Vinyl & Leather Cleaner:
Cal Spas’ Vinyl & Leather Cleaner should be used sparingly. Incorrect product usage may cause water clarity issues.

Spa Covers:
1. Remove spa cover from spa.
2. Allow spa cover to dry completely.
3. Spray Vinyl & Leather Cleaner to cover evenly and wipe dry.
4. Allow spa cover to dry completely.
5. Reinstall cover on spa.

Pillows:
1. Wipe pillows dry with a soft cloth.
2. Carefully spray Vinyl & Leather Cleaner directly onto pillow.
3. Wipe pillows dry.
4. Allow pillows to dry completely.

Important: Do not use automotive vinyl protectants on spa covers or pillows. These products are generally oil based and will cause severe water clarity issues that are difficult to correct.
**Multi-Purpose Cleaner (Spa finish cleaning)**

Cal Spas’ Multi-Purpose Cleaner is an essential part of maintaining your spas finish. Through normal use, the spa's finish can accumulate dirt, oil, and calcium causing a rough feel and unsightly scum lines. Cal Spas’ Multi-Purpose Cleaner is a low detergent, non-abrasive cleaner specifically formulated to clean the spa without damaging its acrylic finish. The most effective solution to minimize cleaning time is prevention. When the following steps are followed, the spas finish will actually start to resist most of the elements that cause calcium build-up and make scum line cleanup easier:

**Prior to Spa Start-up and Refilling:**
1. Spray Cal Spas’ Multi-Purpose Cleaner directly to the spas finish.
2. Wipe clean with a clean soft cloth.
3. Repeat on heavily calcified areas.
4. Wipe spa thoroughly with a wet sponge, rinsing often in a bucket of clean water.
5. Allow spa to dry completely.
6. Apply a coat of Cal Spas’ Fast Sheen to the spa entire finish with a soft cloth or sponge.
7. Allow Fast Sheen to dry until white and powdery.
8. Buff clean with a soft cloth, rotating frequently.

**Periodic Maintenance:**
1. Spray Cal Spas’ Multi-Purpose Cleaner directly to the spas finish.
2. Wipe clean with a clean soft cloth.
3. Wipe spa thoroughly with a wet sponge, rinsing often in a bucket of clean water.

**Use of Cal Spas’ Multi-Purpose Cleaner:**
Cal Spas’ Multi-Purpose Cleaner should not be spayed directly into the spa water. Incorrect product usage may cause water clarity issues.

**Fast Sheen: (Spa finish protecting wax)**

Cal Spas Fast Sheen is an essential part of maintaining your spas finish. Through normal use, the spas finish can accumulate dirt, oil, and calcium causing a rough feel and unsightly scum lines.

Cal Spas Fast Sheen is a non-oil based wax that is specifically formulated to protect the spas finish from the chemicals and minerals associated with normal spa use.

The most effective solution to minimize cleaning time is prevention. When the following steps are followed, the spas finish will actually start to resist most of the elements that cause calcium build-up and make scum line cleanup easier:

**Prior to Spa Start-up and Refilling:**
1. Spray Cal Spas’ Multi-Purpose Cleaner directly to the spas finish.
2. Wipe clean with a clean soft cloth.
3. Repeat on heavily calcified areas.
4. Wipe spa thoroughly with a wet sponge, rinsing often in a bucket of clean water.
5. Allow spa to dry completely.
6. Apply a coat of Cal Spas’ Fast Sheen to the spa’s entire finish with a soft cloth or sponge.
7. Allow Fast Sheen to dry until white and powdery.
8. Buff clean with a soft cloth, rotating frequently.

**Important:**
Cal Spas Fast Sheen should not be used on spas full of water. Only apply to a clean, cool, dry surfaces. Incorrect product usage may cause water clarity issues.
Sanitizers: (Bromine and Chlorine)

How Sanitizers Work:
Sanitizers such as Bromine and Chlorine, basically kill bacteria and other organic waste by breaking them down to unharmful levels, thus eliminating them from the water.

You will need to know how each sanitizer performs this task to maximize their efficiency.

Bromine:
Bromine is generally in tablet form, and requires a small plastic floater to dissolve slowly into the spa water.

With a proper understanding of how it works, it is quite an effective sanitizer, with a bonus of low chemical orders.

Unlike chlorine, bromine can breakdown bacteria and other contaminants to a safe level, then move on to other contaminants with a low burnout rate.

The problem that most spa owners have with bromine is that they don’t follow a chemical plan, allowing the bromine tablets to completely dissolve out of the floater. This causes bromine level to go up and down like a Yo Yo.

As mentioned before, bromine dissolves slowly into the water. The proper way to manage a bromine system is the following:

Sanitizers: (Bromine and Chlorine)

**Bromine Management**: (500 Gallon Spas at 100˚ F)

**Start-up:**
1. Add 2 oz. of Go Bro into the spa with all of the jets on high speed. This is your base bromine level as the tablets will take awhile to dissolve enough to manage 500 gallons of water.
2. Add 2 oz. of Oxidizer Shock into the spa with all of the jets on high speed and the spa cover at least half off for 30 min. This will remove any organic materials that may have been left in the plumbing lines after its last draining.
3. Start by placing 3 to 4 bromine tablets into 95% closed plastic floater and place into the spa. (Do not place bromine tablets into the filter basket.)

**Weekly:**
1. Test Bromine level with test strips. Note: Bromine Test levels will vary if spa is equipped with Quest 2000 Ozonator.

Test Levels **With** Quest 2000 Ozonator: 1 to 3 Parts Per Million (ppm)
Test Levels **Without** Quest 2000 Ozonator: 3 to 5 Parts Per Million (ppm)

2. Add one or two bromine tablets to the floater weekly. You want to replenish the same amount of bromine tablets equal to the tablet dissolve rate. (Dissolve rate will be faster at higher water temperatures and slower at lower temperatures.) NEVER LET BROMINE TABLETS RUN COMPLETELY OUT OF THE FLOATER.

3. Add 2 oz. of Oxidizer Shock weekly into the spa with all of the jets on high speed and the spa cover at least half off for 30 minutes. This will remove organic material from the spa water, freeing-up your sanitizer to attack more bacteria, and other waste. This improves your sanitizers performance level, reduces spa odor, and refreshes your spa water.
Sanitizers: (Bromine and Chlorine)

Chlorine:
Chlorine is generally in liquid form. However, in spa applications you will only want to use Granular Chlorine. This is primarily due to Chlorine type and strengths. Unlike Bromine, chlorine can only breakdown bacteria and other contaminants to a safe level once, prior to burning out. The problem that most spa owners have with chlorine, is that levels either get too low from neglect, or too high from trying to play chemical catch-up. As with all spa chemicals, LESS IS MORE. Take your time whenever adding chemicals to the spa water. Allowing proper filtration time and adding chemicals slowly, will greatly improve the length of your spa life and performance. You cannot super chlorinate spas and expect them to last. Be patient and stay with the plan.

Granular Chlorine:
Weekly:
1. Test Chlorine level with test strips. Note: Chlorine Test levels will vary if spa is equipped with Quest 2000 Ozonator.

| Test Levels With Quest 2000 Ozonator: | 0.5 to 1 Parts Per Million (ppm) |
| Test Levels Without Quest 2000 Ozonator: | 1 to 3 Parts Per Million (ppm) |

2. Add 1 to 2 tablespoons of Cal Spas’ Granular Chlorine to the spa water weekly. Chlorine dissipation rate will be faster at higher water temperatures and slower at lower temperatures.

3. Add 2 oz. of Oxidizer Shock weekly into the spa with all of the jets on high speed and the spa cover at least half off for 30 minutes. This will remove organic material from the spa water, freeing-up your sanitizer to attack more bacteria, and other user waste. This act greatly improves your sanitizers performance level and reduces spa odor.

Oxidizer Shock:

Shock:
All shock is not created equal. The most common shock you will find in pool and home improvement stores is Chlorinating Shock. This will destroy your spas Jets, Pillows, Pump Seals and worse. The only shock that you should put in your spa is Cal Spas’ Oxidizer Shock! Oxidizer shock is the safe, easy way to maintain either Bromine or Chlorine spa chemical plans. By using 1 oz. weekly, you are removing burnt-out chemicals, bacteria, and other organic material from your spas water. This will drastically improve chemical productiveness, spa odor, and minimize chemical irritation.

Using Oxidizer Shock:
1. 1 oz. of Cal Spas Oxidizer Shock* Weekly.
2. 1 oz. of Cal Spas Oxidizer Shock* after heavy bather loads.
3. 1 oz. of Cal Spas Oxidizer Shock* if water has a strong odor.

*Spa must be running with all of the jets on high for 30 minutes with the cover half off. If necessary you may repeat Oxidizer Shock treatments in 30 minute intervals.

Big Water Clarity Issue?
1. Identify the water clarity issue first: Is it Soap, Oil, Bacterial, or Chemical Imbalance.
2. Select the proper treatment.
3. Clean the filter cartridge and increase the amount of filtration until the water clears-up.
4. Add 1 oz. of Oxidizer Shock at a time, in 30 minute intervals, with the spa cover at least half off. Make sure all of the jets are on high.
5. Be patient! With few exceptions, spa water will not clean or clear-up overnight. Cloudy water requires proper identification, the correct treatment, and plenty of filtration.
Cal Spas Clear Water Plan (Start up)

Prior to filling a spa for the first time or after a routine draining, you will want to follow this start-up plan to extend water life and performance.

If you are following either Bromine or Chlorine Clear Water plans, you will notice that both start up processes are the same with the exception of step 4.

As with all chemical dosages listed in the Clear Water Plan, start up dosages are intended for 500 gallon spas. Please adjust chemical dosages to the gallon capacity of your particular spa.

Start up: (500 Gallon Spas)
1. Clean spa thoroughly with Cal Spas Multi-Purpose Cleaner.
2. Apply a protective coat of Cal Spas Fast Sheen to the Acrylic surface.
3. Fill spa to proper water level with normal tap water. (Do not use soft water.)
5. Pour in 3 oz. of Cal Spas Metal Protector to the center of the spa.
6. Sprinkle 2 oz. of Cal Spas Oxidizer Shock in the center of the spa and leave spa uncovered and turn on the jets for 30 minutes prior to recovering.
7. Allow 24 hours prior to testing and implementing the Bromine or Chlorine Clear Water Plans.

Cal Spas Clear Water Plan (Bromine)

Bromine users
This plan and its chemical dosages are intended for Cal Spas’ Chemicals only. Most chemical manufactures use different chemical formulas and strengths. Only Cal Spas’ chemicals are specially formulated to provide proper chemical balance at lower dosages. Compare labels and dosages and see for yourself. You will get greater protection and performance with Cal Spas’ Chemicals.

Always read and follow all printed instruction on chemical bottles and packages.

Day One (Monday)
1. Test spa water using test strips. (Be sure to check the expiration date prior to use.)
2. Add two bromine tablets to floater. (Amount of tablets needed will vary with water temperature.)
3. Adjust Total Alkalinity, then pH if needed. (See pH and Alkalinity sections for more information)
4. Add 2 oz. of Stain and Scale Defense.
5. Pull the dirty filter from the spa and place into Liquid Filter Cleaner solution.
6. Place your extra, cleaned, fully dried filter cartridge in the spa.
7. Vacuum your spa with the Cal Spas Vac.

Day Two (Wednesday)
1. Test spa water using test strips. (Be sure to check the expiration date prior to use.)
2. Adjust Total Alkalinity, then pH if needed. (See pH and Alkalinity sections for more information.)
4. Pull the filter from Liquid Filter Cleaner solution, hose it off and allow to dry.
Cal Spas Clear Water Plan (Bromine cont.)

Day Three (Friday)
1. Test spa water using test strips. (Be sure to check the expiration date prior to use.)
2. Check bromine floater for sufficient amount of bromine tablets. (Add one if necessary.)
3. Adjust Total Alkalinity, then pH if needed. (See pH and Alkalinity sections for more information.)
4. Add 1 oz. of Oxidizer Shock. (See Oxidizer Shock section for more information.)

Every Month:
1. Inspect equipment area for leaks, rodents, and insects.

Every 3 to 4 Months:
1. Drain and clean your spa with Multi Purpose Cleaner.
2. Polish the acrylic surface with Fast Sheen.
3. Clean and treat spa cover, pillows and Ultra Spa Cabinets with Cover Protector.

Every 6 Months:
1. Clean and treat redwood spa cabinets and gazebos with Nu-Spa redwood stain renewer & brightener.

Cal Spas Clear Water Plan (Chlorine)

This plan and its chemical dosages are intended for Cal Spas' Chemicals only. Most chemical manufacturers use different chemical formulas and strengths. Only Cal Spas' chemicals are specially formulated to provide proper chemical balance at lower dosages. Compare labels and dosages and see for yourself. You will get greater protection and performance with Cal Spas' Chemicals.

Always read and follow all printed instruction on chemical bottles and packages.

Day One (Monday)
1. Test spa water using test strips. (Be sure to check the expiration date prior to use.)
2. Add two tablespoons Granular Chlorine. (Chlorine dissipation will vary with water temperature.)
3. Adjust Total Alkalinity, then pH if needed. (See pH and Alkalinity sections for more information.)
4. Add 2 oz. of Stain and Scale Defense.
5. Pull the dirty filter from the spa and place into Liquid Filter Cleaner solution.
6. Place your extra, cleaned, fully dried filter cartridge in the spa.
7. Vacuum your spa with the Cal Spas Vac.

Day Two (Wednesday)
1. Test spa water using test strips. (Be sure to check the expiration date prior to use.)
2. Adjust Total Alkalinity, then pH if needed. (See pH and Alkalinity sections for more information.)
4. Pull the filter from Liquid Filter Cleaner solution hose it off and allow to dry.

Cal Spas Clear Water Plan (Chlorine cont.)

Day Three (Friday)
1. Test spa water using test strips. (Be sure to check the expiration date prior to use.)
2. Add two tablespoons Granular Chlorine. (Chlorine dissipation will vary with water temperature.)
3. Adjust Total Alkalinity, then pH if needed. (See pH and Alkalinity sections for more information.)
4. Add 1 oz. of Oxidizer Shock (See Oxidizer Shock section for more information.)

Every Month:
1. Inspect equipment area for leaks, rodents, and insects.

Every 3 to 4 Months:
1. Drain and clean your spa with Multi Purpose Cleaner.
2. Polish the acrylic surface with Fast Sheen.
3. Clean and treat spa cover, pillows and Ultra Spa Cabinets with Cover Protector.

Every 6 Months:
1. Clean and treat redwood spa cabinets and gazebos with Nu-Spa redwood stain, renewer & brightener.
Frequently Asked Chemical Questions:

Q: My pH is High and my Alkalinity is low, What do I do?  
A: Adjust your Alkalinity first, even if it throws the pH further off. Use “pH / Alkalinity Up” or “pH / Alkalinity Down” adjust and stabilize you Total Alkalinity level. This will make it easier to adjust you pH levels later and allow them to remain stable longer.

Q: When is the best time to use Oxidizer Shock?  
A: Every week, as described in Cal Spas’ Clear Water Plan, and after heavy bather loads. You may use Cal Spas’ Oxidizer Shock as often as you like, as long as you allow you spa to run for 30 minutes with the spa cover at least half off.

Q: How long is the shelf life of Bromine?  
A: As with any chemical you will want to store them in a cool, dry place. When properly stored, bromine will last one year.

Q: Do I need Metal Protector and Stain and Scale Defense?  
A: Yes. Water sources are becoming more and more mineralized. These chemicals are every bit as important to your spa as Bromine or Chlorine are.

Q: My skin is becoming irritated after spa use. Why?  
A: You are not using your Cal Spas’ Oxidizer Shock enough and/or your sanitizer level is too high. Because the spa and its chemicals will strip some of your bodies oils away. We recommend that you use a moisturizer after spa use. If you still have skin irritation after these steps, see your doctor.

Q: How long should I wait to enter the spa after adding chemicals?  
A: With Cal Spas’ Chemicals, the longest you will need to wait is one (1) hour.

Q: What is the sand like substance in the bottom of my spa?  
A: Oxidized contaminant’s. Spas equipped with the Quest 2000 Ozonator will produce this generally after initial fill up and water additions. The debris is just oxidized solids that were in the water that are now visible. Simply vacuum them out as a part of you weekly plan.

If you have any questions that were not answered in this guide, please call your local Cal Spas Dealer. They have plenty experience dealing with your local water chemistry and can offer the most efficient solution for you water issues.
Cal Spas Chemicals

**Bromine/Chlorine Starter Kit**  
#CHE07000290/#CHE07000295  
When used as directed, this product is effective as a spa and hot tub sanitizer disinfectant. Treats 250 gallons for up to 3 weeks.

**Vinyl & Leather Cleaner**  
#CHE07000620  
Specifically designed to protect spa covers and pillows from chemical and ultraviolet damage.

**Fast Sheen**  
#CHE07000610  
Unique water-based, chemically reactive silicone sealant and polish. Seals, shines, and protects spa surfaces.

**Brominating Tablets**  
#CHE07000760/#CHE07000770  
Sanitizer, disinfectant for spas and hot tubs.

**Chlorinating Granuals**  
#CHE07000865/#CHE07000880  
When used as directed, this product is effective as a spa and hot tub water disinfecting agent.

**Go Brom**  
#CHE07000830  
Establishes a bromide bank in spas and hot tubs.

**Filter Cartridge Cleaner**  
#CHE07000690  
Breaks down organic and inorganic material. Removes calcium scale and mineral deposits.

**Liquid Hardness Increaser**  
#CHE07000250  
Increases water hardness to reduce corrosion. Helps reduce foaming.

**Spa Brite**  
#CHE07000580/#CHE07000590  
Clears up cloudy water in spas and hot tubs. Effective at all spa and hot tub temperatures.

**Foam Gone**  
#CHE07000800/#CHE07000810  
Breaks up existing foam in spa water. Effective at all spa and hot tub temperatures.

**pH-Alkalinity Up**  
#CHE07000720/#CHE07000730  
Helps maintain pH in spas and hot tubs.

**pH-Alkalinity Down**  
#CHE07000750  
Lowers pH in spas and hot tubs.

**Enzyme Formula**  
#CHE07000600/#CHE07000605  
Emulsifies and biodegrades bodily oils, suntan lotion, and other contaminants found in spas and hot tubs.

**Metal Protector**  
#CHE07000630/#CHE07000640  
Controls water discoloration caused by minerals. Special Extra Strength formula for spas and hot tubs.

**Stan and Scale Prevention**  
#CHE07000650/#CHE07000660  
Prevents minerals from damaging spa components and effecting performance.

**Oxidizer Shock**  
#CHE07000680/#CHE07000710  
Destroys organic contaminants and odor-causing wastes.

TO ORDER CAL SPAS’ CHEMICALS, PLEASE CALL 1-800-CALSPAS
**WARRANTY**

**TEN YEARS**

**SPA SHELL / STRUCTURAL WARRANTY:**
Victory Spas: C.A.I. warranties against the loss of water through the spa shell due to defects in materials and workmanship for a period of ten years from the original date of purchase.

**FIVE YEARS**

**PHYSICAL WARRANTY:**
Victory Series Spas: C.A.I. warranties the spas electrical and electronic component-specifically, the control system, pumps, and air blowers against malfunction due to defects in materials and workmanship for a period of five years from the original date of purchase.

**FIVE YEARS**

**PLUMBING WARRANTY:**
Victory Series Spas: C.A.I. warranties the sure-flow jet inserts and all factory installed plumbing and “Eliminator” wet end from loss of water due to defects in materials and workmanship for a period of five years from the original date of purchase.

**Cal Select Cabinet:**
C.A.I. warranties the spa cabinet to be free from defects in materials and workmanship for a period of ninety days from the original date of purchase. Seasonal check and surface cracks are not considered defects in material or workmanship, as they are normal characteristics of all wood. Surface stain is specifically excluded from this warranty.

**Extent of Warranty**
This Limited Warranty is only valid on portable models delivered in the continental United States and extends through the selling dealer to the original purchaser at the original site of installation. This guarantee becomes valid at time of purchase and ends either by specified time-frame listed above, owner transfer, or relocation.

**Warranty Exclusions & Limitations**
This guarantee is void if the spa has been subject to negligence, alteration, misuse, abuse, repairs by non-C.A.I. authorized representatives, incorrect electrical installation, acts of God (including but not limited to acts of nature and surrounding environments) and any other cases beyond the control of C.A.I. Please refer to the owner’s manuals for examples of exclusions and of common acts invalidating this guarantee.

**Legal Remedies**
This Limited Warranty gives you specific legal rights and you may have other rights, which may vary from state to state.

**Customer Service**
For customer service, contact the authorized selling dealer immediately. If you need additional information or assistance, please contact the C.A.I. Customer Relations Department at 1462 East Ninth Street, Pomona, CA 91766, or call (800) 225-7727.

This Limited Warranty is effective for Victory Series spas manufactured after January 1, 2004.
2003 Warranty Information:

See your selling dealer for a copy of the applicable warranty, details, and any questions you may have regarding the warranty coverage on your spa.

Warranty Limitations: The 2004 Limited Warranty is void if the spa has been subject to negligence, alteration, misuse, abuse, repairs by non- C.A.I. authorized representatives, incorrect electrical installation, acts of God and any other cases beyond the control of C.A.I. Examples of common acts invalidating this warranty include but are not limited to:

- Use of spa in a non-residential application.
- Scratches caused by normal use.
- Operation of spas water temperature outside of the range of 32°F and 118°F.
- Damage caused by incorrect water level (Low, Overflow, Etc.)
- Damage caused by extreme weather conditions. (Freeze, Heat, Etc.)
- Damage caused by dirt, sand, and calcium.
- Damage caused by clogged filter cartridges. See filter cleaning recommendations in this owner’s manual.
- Damage caused by continued operation of the spa with either known or an unknown problem.
- Damage caused by tri-chlor, acids, chlorine tablets, and any other spa chemicals not authorized by C.A.I.
- Damage caused by improper water chemistry. (High levels of chlorine, bromine, calcium, pH and other excessive chemical levels)
- Damage caused by direct sun light. Spas should always be covered when not in use.
- Damage caused as a result of failure to follow operating instructions as defined in this owner’s manual.
- Damage caused by Incorrect electrical installation, electrical brown outs, voltage spikes, or operation of spa out of voltage range by more than (+) or (-)10%.
- Spas improperly installed inground or placed on non-approved surfaces. See page 5 in this Owner’s manual for details.

This Limited Warranty applies only to spas normally used for personal, family, or household purposes.

Warranty Exclusions:
Replaceable service items such as filters, pump seals, light bulbs, ozonator cartridge, jet inserts, spa covers, and filter covers are specifically excluded from the 2004 limited warranty.

C.A.I. warranties its electrical heater from defects in material and workmanship for a period of one year from the original date of purchase.

Spa covers and stereo systems are delivered with their own manufacture warranty. For more info, Please see their warranties in the owner’s information package that was delivered with your spa for more information.

Customer Service: For customer service, contact the authorized selling dealer immediately. If you need additional information or assistance, please contact the C.A.I Customer Relations Department at 1462 East Ninth St. Pomona, CA. 91766, or call 909-623-8781

The 2004 Limited Warranty is effective for Victory Series spas manufactured after January 1, 2004
Winterizing

In many areas of the country the temperature drops below 32˚F. C.A.I. recommends that you always have your spa full of water and running at normal spa temperatures (80˚F to 100˚F). This will help reduce the risk of freezing in your spa and your spa’s equipment.

IMPORTANT WARNING

If you find the need to drain your spa, please be aware of the potential of freezing in your spa's equipment and plumbing. Even if the directions below are followed perfectly, there is no guarantee that your spa will not suffer freeze damage and void warranty coverage.

Cold Climate Draining:

Open all filters and filter baskets.
Remove filter(s)
Drain your spa completely.
Remove drain plugs from the front of pump(s).
Disconnect the unions from both sides of the pump.
Use a wet/dry vacuum to blow any remaining water out of the jets and plumbing lines.
Use a soft towel to remove any remaining water in the spa, filter canister, and equipment area.
Cover your spa with a good spa cover and all-weather tarp, to ensure rain or snow can not enter the spa.
If your have a Gas Heater, you will need to follow the winterizing instructions for your particular heater in the owner’s manual. This manual will be delivered inside your gas heater.

Draining Your Spa:

Your spa should be drained every 4 to 6 months, and refilled with fresh tap water. The following is the recommended method for draining your spa.

Portable Spas
Turn off power.
Open all filters and filter baskets.
Remove filter(s).
Hook up the female end of a garden hose to the spas drain fitting and the other end in a convenient place for draining.
*(Locate white hose in the bottom of the equipment area, remove cap and connect garden hose.)*
Let spa drain completely, then remove garden hose and replace the drain cap.
# Replacement Part Reference Card:

## SHELL:

1. Granite Repair Kit Galaxy Green: ACR03400020  
2. Spa Cover:  
   - V-100: ACC01000590  
   - V400/500/700/800: ACC01000910  
   - V200/300: ACC1001250  
   - V600: ACC01000200

## CABINET:

1. Equipment Access Panel:  
   - V-100: WOO27500484  
   - V-200/300: WOO27513051  
   - V-200/300: WOO27513049  
   - V-200/300: WOO27513052  
   - V-200/300: WOO27504382  

2. Front Panel:  
   - V-100: N/A

3. Side Panel:  
   - V-100: WOO27500402  
   - V-200/300: WOO27513049  

4. Corner Panel:  
   - V-100: N/A  
   - V-200/300: WOO27513049

5. Equipment Access Panel:  
   - V400/500/700/800: WOO27513044  
   - V600: WOO27513044

6. Front Panel:  
   - V400/500/700/800: WOO27513045  
   - V600: WOO27513048

7. Side Panel:  
   - V400/500/700/800: WOO27513043  
   - V600: WOO27513047

8. Corner Panel:  
   - V400/500/700/800: WOO27518761  
   - V600: WOO27518761

9. Stainless Steel Screw: All Victory Model: HAR13200010

## PLUMBING:

1. Euro Jet Insert: PLU21702702

2. Micro Jet Insert: PLU21702403

3. Maxi Jet Insert: PLU21702404

4. Storm Jet Insert: PLU21702411

5. Air Venturi: PLU21700375

6. On/Off Drain Valve: PLU21400350

7. Ozone Check Valve: OZO18300031

8. 50 Sq. Ft. Filter Cartridge: FIL11100190

9. Floating Weir Skimmer Assy: FIL11700138

10. Temperature Sensor Housing: ELE09900240

## EQUIPMENT:

1. 1.5 BHP 120 Volt Pump Complete (V-100/200): PUM22000390

2. 2.0 BHP 240 Volt Pump Complete (V-400): PUM22000830

3. 5.0 BHP 240 Volt Pump Complete (V-300/500/600/700/800): PUM22000927

4. Pump Abatement Pad (All): PUM22900210

5. 1500 Topside Control Panel (All): ELE09200774

6. 1500 Control Box (V-100 through 700): ELE09000199

7. 1500 Control Box (V800): ELE09000201

8. 4.0kW Heater manifold w/ Heater (All): HEA14100040

9. Pressure Switch (All): ELE09500200

10. Heater Gasket 2” (All): HEA14700030

11. 12 Volt Light Bulb (All): LIT16300000

12. 12 Volt LED Multi Color Light Upgrade (All): LIT16000145

13. 240V to 120V Conversion Kit (CKIT110): ELE09700086

WWW.Calspas.com or 800-225-7727
2004 Owner’s Manual

US and Canada

H SERIES

7000 and 9000
ELECTRONIC CONTROL

Duplication without written consent is strictly prohibited.
This Owner’s Manual is for spas manufactured after January 1, 2004
Due to continuous improvement programs, all models, operation, and/or specifications are subject to change without prior notice.

www.calspas.com
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BENEFITS OF OWNING A CAL SPA

Warm Water Workouts
Almost any exercise that can be done on land, including walking or jogging, can be also done in water. If you have arthritis and you're exercising in a spa or hot tub, however, you'll probably focus on range-of-motion exercises that work the toe, ankle, knee, leg, hip, hand, wrist and shoulder. The size and shape of the hot tub, of course, will determine the specific types of exercises you can do in it. Cal Spas would like to share some tips on the benefits of warm water therapy.

Forward Arm Reach
With both arms, reach straight in front of you. Raise your hands overhead as high as possible, keeping your elbows as straight as you can. If one arm is very weak, use your other arm to help raise it.

Elbow Bend
Start with your elbows as straight as possible, fingers pointing down. Bend your elbows and try to touch your thumbs to your shoulders. Keep your elbows close to your body. You do not have to touch your shoulders. Then relax your elbows and straighten your arms down at your sides.

Wrist Bend
Bend both of your wrists upward and then downward. You can also exercise one wrist at a time by placing your free hand, thumb out, under the exercising wrist. Hands and fingers should be relaxed.

Finger Curl
Curl your fingers into your palm to make a loose fist then straighten them out.

Ankle Circles
While seated, make large inward circles with your left foot, moving it from the ankle. Repeat circles in the opposite direction. Then repeat the exercise with your right foot.

Spread Eagle
While sitting on the edge of a bath seat, straighten one knee. While holding it straight, slowly move it out to the side. Hold it out for three seconds, then bring it back to the center and relax. Repeat these instructions with your other leg.
SAFETY INSTRUCTIONS

When installing and using this electrical equipment, basic safety precautions should always be followed.

READ AND FOLLOW ALL INSTRUCTIONS

**WARNING:** To reduce the risk of injury, do not allow children to use the spa unless they are supervised at all times.

All 110V spas require a DEDICATED 20 AMP GFCI SERVICE. Do not use extension cords.

**NOTE:** This may require a licensed electrician to upgrade your standard receptacle and/or circuit breaker.

All 220V spas require a DEDICATED 50 AMP GFCI SERVICE WITH FOUR #6 AWG COPPER WIRES.

**DANGER RISK OF ACCIDENTAL DROWNING:** Extreme caution must be exercised to prevent unauthorized access by children. To avoid accidents, ensure that children cannot use the spa unless they are closely supervised at all times. (Keep the spa cover on and locked when not in use. See instructions enclosed with your cover.)

**DANGER - RISK OF INJURY:** The suction fittings in this spa are sized to match the specific water flow created by the pump. Should the need arise to replace the suction fittings, or the pump, be sure the flow rates are compatible.

**DANGER - RISK OF INJURY:** Never operate the spa if the suction fitting or filter baskets are broken or missing.

**DANGER - RISK OF INJURY:** Never replace a suction fitting with one that is rated less than the flow rate marked on the original suction fitting.

**DANGER - RISK OF ELECTRIC SHOCK:** Install the spa at least 5 feet (1.5 meters) from all metal surfaces. As an alternative, a spa may be installed within 5 feet of metal surfaces if each metal surface is permanently bonded by a minimum No. 8 AWG solid copper conductor to the outside of the spas control box.

**DANGER - RISK OF ELECTRIC SHOCK:** Do not permit any electrical appliances, such as lights, telephones, radios, televisions, and etc., within 5 feet (1.5 meters) of the spa. Never attempt to operate any electrical device from inside the spa.

**WARNING RISK OF INJURY**

a. Before entering a spa, the user should measure the water temperature with an accurate thermometer, since the tolerance of water temperature-regulating devices varies.

b. The spa water should never exceed 104°F (40°C). Water temperatures between 100°F (38°C) and 104°F (40°C) are considered safe for a healthy adult. Lower water temperatures are recommended for young children and when spa use exceeds 10 minutes.

c. Since excessive water temperatures have a high potential for causing fetal damage during pregnancy during early months of pregnancy, pregnant, or possibly pregnant women should always check with their physician prior to spa usage.

d. The use alcohol, drugs or medication before or during spa use may lead to unconsciousness, with the possibility of drowning.

e. Person suffering from obesity, a medical history of heart disease, low or high blood pressure, circulatory system problems or diabetes should consult a physician before using the spa.

f. Persons using medications should consult a physician before using the spa since some medications may induce drowsiness while others may affect heart rate, blood pressure and circulation.
Hyperthermia Danger
Prolonged exposure to hot air/water can induce hyperthermia. Hyperthermia occurs when the internal temperature of the body reaches a level 3°F to 6°F above the normal body temperature of 37°C (98.6°F). While hyperthermia has many health benefits, it is important not to allow your body’s core temperature to rise above 103°F. Symptoms of excessive hyperthermia include dizziness, lethargy, drowsiness and fainting. The effects of excessive hyperthermia may include failure to perceive heat, failure to recognize the need to exit, unawareness of impending hazard, damage to pregnant women, physical inability to exit the spa and unconsciousness.

Following these instructions will make your first spa session a pleasurable one.

SAVE THIS INFORMATION.

CONTACT INFORMATION
For customer service, please contact your authorized dealer immediately. If you need additional information and/or assistance, please contact:

C.A.I. Customer Service Department
1462 East Ninth Street
Pomona, CA 91766
Toll Free 1-800-CAL-SPAS
Fax 1-909-629-3890
www.calspas.com
BASIC SPA INFORMATION

The following operating and maintenance instructions are very important and must be followed carefully. With the proper care and maintenance, your Cal Spa will provide you with years of satisfaction and performance.

Do not be afraid to push buttons or turn knobs to learn about your new Cal Spa, as it is built with quality materials and excellent craftsmanship.

Your new Cal Spa has been engineered with a high-powered water pump that pushes water through various therapy jets, which will relax even the tightest muscles. In addition to the water pressure, you can add air into the spa water with air venturi handles located seat-side that increase the intensity of your massage.

The filtering of this spa is very important. This alone will cut down on cleaning time and use of excess chemicals. We have pre-programmed two filter cycles of two hours for every twelve hours. This can be increased to six hours every twelve hours through the topside control panel.

It is very important to keep the spa covered when not in use for four reasons. The first is heating efficiency. Covered spas will use less electricity in maintaining your set temperature. The second is to protect your spas finish from the suns’ ultraviolet rays. The third is it is mandatory to keep the spa covered to maintain warranty coverage. The last, and most important, is to prevent children from drowning in the spa.

Your new Cal Spa comes equipped with an electric heater. Following the directions listed below will ensure the most efficient operation:

1. When not in use, make sure the spa is covered and securely fastened.
2. Set the spas operating temperature within 5°F of the desired usage temperature and raise the temperature one or two hours prior to usage.
   NOTE: This method is only for spa usage under two hours a week.
3. If the spa usage exceeds two hours a week, the set temperature should remain at the desired usage temperature.
4. The air venturi handles should be used sparingly. When open, water temperature drops quite rapidly and can also dissipate chemicals.
   NOTE: Allowing the water temperature to lower more than 10°F below the desired usage temperature and reheating prior to usage will cause the heater to operate longer than it normally would maintaining the desired temperature and will increase the operating cost.

The filter needs to be cleaned on a regular basis. This is very simple and only takes a few minutes. The result is increased water clarity and equipment longevity.

The spa water level is very important to the operation of your spa. If the water level is too low or too high, your spa will not operate properly. The water level should be to the middle of the skimmer area when the spa is not being used.

We recommend that your spa water be changed every 4 to 6 months. You may find the need to change your spa water more frequently with heavy use. When empty, your spa should be cleaned with a non-abrasive cleaner, such as Cal Spas All Surface Cleaner, then rinsed thoroughly.

When draining your spa, turn off all power to the spa and attach a garden hose to the hose-bib fixture located on the floor of the equipment area.

When filling your spa, always fill through the skimmer filter canister. Use only regular tap water.

WARNING: DO NOT USE SOFT WATER.
DELIVERY AND SET-UP

Please make a record of the following. It will be valuable if service is required.

Cal Spa Model: 
Cal Spa Serial Number: 
Date Purchased: 
Date Installed: 
Cal Spa Dealer’s Phone Number: 
Cal Spa Dealer’s Address: 

Most cities and counties require permits for exterior construction and electrical circuits. In addition, some communities have codes requiring residential barriers such as fencing and/or self-closing gates on property to prevent unsupervised access to the property by children under the age of 5. Your dealer can provide information on which permits may be required and how to obtain them prior to the delivery of your Cal Spa.

Congratulations!!
You have purchased a Cal Spa. With a little preparation and care, your spa will give you many years of enjoyment. This section has been designed to provide you with all the information you’ll need to ensure a safe, speedy and trouble-free spa delivery and set-up.

PLANNING THE BEST LOCATION FOR YOUR SPA

Here are some of the things that you will need to consider when determining where to place your new spa.

Safety First
Do not place your spa within 10’ (3m) of overhead power lines.

Make sure the spa is positioned so that access to the equipment compartment and all side panels will not be blocked. Be certain that your installation will meet all city and local safety codes and requirements.

How Will You Use Your Spa?
How you intend to use your spa will help you determine where you should position it. For example, will you use your spa for recreational or therapeutic purposes? If your spa is mainly used for family recreation, be sure to leave plenty of room around it for activity. If you will use it for relaxation and therapy, you’ll probably want to create a specific mood around it.

Environment
If you live in a climate with snowfall in the winter, place the spa near a house entry. By doing this, you will have a place to change clothes and not be uncomfortable.

Consider Your Privacy
In a cold-weather climate, bare trees won’t provide much privacy. Think of your spas surroundings during all seasons to determine your best privacy options. Consider the view of your neighbors as well, when you plan the location of your spa.
Provide A View With Your Spa
Think about the direction you will be facing when sitting in your spa. Do you have a special landscaped area in your yard that you find enjoyable? Perhaps there is an area that catches a soothing breeze during the day and lovely sunset in the evening. Consider these things when you plan your location.

Keep Your Spa Clean
Prevent unclean things from being tracked into your spa by utilizing a foot mat at the entrance where the occupants can clean their feet before entering your spa.

Allow For Service Access
Many people choose to install a decorative structure around their spa. If you are installing your spa with any type of structure on the outside, such as a gazebo, remember to allow access for service. It is always best to design special installations so that the spa can still be moved, or lifted off the ground.

ELECTRICAL SETUP BEFORE DELIVERY OF YOUR SPA

IMPORTANT: When installed in the United States, the electrical wiring of this spa must meet the requirements of the National Electric Code (NEC) and any applicable state or local codes. The electrical circuit must be installed by an electrical contractor and approved by a local building/electrical inspector.

1. All 240V spas must be permanently connected (hard wired) to the power supply. 120V spas may use a G.F.C.I. cord, plugged into a dedicated grounded outlet. Supplying power to a spa which is not in accordance with these instructions will void both the independent testing agency listing and the manufacturer’s warranty.

2. The power supplied to the spa must be on a dedicated circuit with no other appliances or lights sharing the power.

3. To determine the current, voltage, and wire size required for the spa configuration to be connected, refer to the following:
   - Wire size must be appropriate per NEC and/or local codes.
   - Wire size is determined by length of run from breaker box to spa and maximum current draw.
   - We recommend copper wire with THHN insulation.
   - All wiring must be copper to ensure adequate connections. Do not use aluminum wire.
   - When using wire larger than #6 (10mm²), add a junction box near the spa and reduce to short lengths of #4 (10mm²) wire between the junction box and the spa.

4. The electrical supply for the spa must include a suitably rated switch or circuit breaker to open all ungrounded supply conductors to comply with Section 422-20 of the National Electric Code, NSI/NFPA 70. The disconnection point must be readily accessible to the spas occupant. Check with local municipalities for additional code requirements.

5. The electrical circuit for the spa must include a suitable GFCI as required by NEC Article 680-42.
**PREPARING A GOOD FOUNDATION**

Your spa needs a solid and level foundation. The area that it sits on must be able to support the weight of the spa and the occupants who use it. If the foundation is inadequate, it may shift or settle after the spa is in place, causing stress that could DAMAGE YOUR SPA SHELL AND FINISH.

**NOTE:** Damage caused by inadequate or improper foundation support is not covered by the warranty. It is the responsibility of the spa owner to provide a proper foundation for the spa.

Place the spa on an elevated foundation *(preferably a 3” concrete slab)*. If you are installing the spa indoors, pay close attention to the flooring beneath it. Choose flooring that won’t be spoiled or stained.

* If you are installing your spa on an elevated wood deck or other structure, it is highly recommended that you consult a structural engineer or contractor to ensure the structure will support the weight of 150 Lbs./ sq. ft.

* It is strongly recommended that a qualified, licensed contractor prepare the foundation for your spa.

**Your Cal Spa Retailer Can Help You With Foundation And More**

Your retailer has a wealth of information and experience about how to get the most out of your spa. Your spa retailer also has a full line of accessories that are engineered to compliment your spa and increase your enjoyment.
ELECTRICAL INSTALLATION

110-Volt Installation
Always follow applicable local, state and federal code and guidelines.
1. Use only a dedicated electrical line with a 20-amp breaker.
2. Do not use an extensions cord.
3. Always use a weatherproof-covered receptacle.
4. Never have your spa within 10’ of the receptacle.
5. Do not bury the power cord.
6. A damaged cord must be replaced before next usage.
7. All 110V spas must have a GFCI (Figure 1). This can either be a 20-amp GFCI receptacle or a GFCI cord and plug kit (CKIT110 - P/N ELE09700086).
8. GFCI plug should be tested prior to every use. To test the GFCI plug version, please follow these easy instructions.

   **NOTE:** Spa should already be plugged in and operational.

   A. Press the button marked ‘Test’ on the GFCI. The GFCI will trip and the spa will stop operating.
   B. Press the button marked ‘Reset’ on the GFCI. The GFCI will reset and the spa will turn back on.
   C. The spa is now safe to use.

**WARNING:** IF THE GFCI SHOULD TURN OFF (TRIP) WHILE THE SPA IS IN USE, PRESS THE RESET BUTTON. IF THE GFCI WILL NOT RESET, UNPLUG THE GFCI AND CALL YOUR LOCAL SHOWROOM/DEALERSHIP FOR SERVICE. DO NOT USE THE SPA.

---

**Figure 1.** 110V / 20 Amp GFCI Plug.
220V Installation

All 220V spas are required to have a dedicated 50-Amp GFCI breaker and should only be wired by a licensed electrician. To ensure proper wiring of your GFCI, follow these diagrams (Figure 2 and Figure 3).

1. Always follow applicable local, state, and federal codes and guidelines.
2. Your new 220V Cal Spa requires a dedicated, 50-Amp GFCI Service with four #6 AWG copper wires. This will include a black and a red wire for your incoming power, a white wire used for your neutral and a green wire for your ground.

   **NOTE:** #6 AWG wire acceptable for a distance of up to 100’. Wire run over 100’ must increase to #4 gauge. Please be aware that this is the only acceptable electrical wiring procedure. Spas wired in any other way will void your warranty and may result in serious injury.

   **NOTE:** Do not install GFCI breaker in main electrical panel. The further away a GFCI is installed from the spa, the higher the risk of false tripping or resetting of the GFCI breaker.

   **NOTE:** C.A.I. can only recommend the use of square-cover Siemens GFCI breaker.

Before each use of your spa, you should check the GFCI. During this test, the spa should be operational.

1. Press the test button on the GFCI. The GFCI will trip and the spa will shutoff.
2. Wait 30 seconds and reset the GFCI breaker (this is accomplished by turning the breaker off then back on). Your spa will be operational in about five seconds.
3. Your spa is now safe to use.

![Figure 2. GFCI Hook-Up.](image-url)
Figure 3. GFCI Hook-Up
STARTING YOUR PORTABLE SPA

**NOTE:** Be careful not to over-tighten the plumbing fittings.

**NOTE:** Never run the spa with the gate valves closed or without water circulating for long periods of time.

**NOTE:** Never fill your spa with soft water. Soft water makes it impossible to maintain the proper water chemistry and may cause the water to foam, which will ultimately harm the finish of the spa and void your warranty.

**Filling and Powering-Up Your Cal Spa**

1. Once the spa has been placed on an approved surface and has been correctly wired by a licensed electrician, inspect all plumbing connections in the equipment area of your spa. Ensure that these connections are secure and that they didn’t loosen during shipment.
2. If equipped, open all gate valves, or slice valves, in the equipment area.
   
   **NOTE:** Before operating the spa, these valves must be in the up, or ‘open’, position.

3. Remove the filter basket and cartridge from skimmer/ filter canister.
4. Place a garden hose in the skimmer/ filter canister and continue filling your spa with regular tap water up to the water level (halfway up the skimmer area).
5. Open the air relief valve located on the front of the pump housing.
6. After the air bubbles stop coming out of the air relief valve, hand-tighten the valve until it is closed (do not over-tighten).
7. Once the water is at the correct level, turn on the power at the GFCI breaker.
   
   **NOTE:** Ensure that the 110V spas are connected to the proper electrical outlet.

8. The spa will perform a diagnostic check for 30 seconds. Once complete, the spa will automatically operate at filter speed and continue heating until the spa water temperature reaches 100°F. (This is every electronically controlled default temperature.)
9. Re-install filter and filter basket into skimmer/filter canister.
10. The spa is now ready for use. For operation instructions, see the “5000 and 5300 Electronic Operation” section of this manual.
FILTER MAINTENANCE

Portable Spas:
Filtration starts on electronically-controlled spas as soon as the pumps are primed and water flow is steady. As the flow of water goes through the filter, dirt and debris is removed and accumulated in the filter cartridge. As the filter cartridge accumulates dirt and debris, water flow is restricted and jet production is reduced. This can cause your spa to not run or heat effectively.

Clean your filter regularly and replace as needed.

Filter Cleaning:
Your new Cal Spa has been designed for quick and easy filter maintenance. The filter cartridge should be cleaned once a week.

1. Turn the power off at the breaker.
2. Remove the filter(s) cover - if applicable.
3. Remove the filter(s) basket (align the flat areas on the filter basket and the canister).
4. Remove the filter(s) by pulling up and out.
5. Clean the filter with a garden hose.
   A. Hold the filter vertically.
   B. Spray the filter cartridges with a pressure nozzle, starting from the top and spraying down each pleat.
   C. Turn the filter cartridge over and repeat Step 5B.
   D. Reinstall the filter cartridge in reverse order of removal.
6. Deep clean filter cartridge(s) every month. Use only a Cal Spa-approved filter-cleaning chemical.

Figure 4. 150 Sq. Ft. Filtration System.
OPERATING INSTRUCTIONS

Your new Cal Spa is very versatile. You can direct the flow of water and air through various locations throughout your spa.

The following list of features are available on most spas.

**Adjustable Jets (Figure 5)**

Almost all of the jets in your spa are adjustable. Rotating the face of an adjustable jet to the left (counter-clockwise) will decrease the amount of water flow through the jet. Rotating the face of an adjustable jet to the right (clockwise) will increase the amount of water flow through the jet.

**NOTE:** Neck jets will be reversed when adjusting pressure.

![Figure 5. Adjustable Jets](image-url)
**Cal Zone Quest 2000 Ozonator**

Your new Cal Zone Quest 2000 Ozonator is a state-of-the-art bacteria killing machine. This unit will assist you in maintaining clean and clear spa water, while saving you time and money with spa chemicals.

**Operation**

Your Cal Zone Quest 2000 Ozonator will automatically operate during the filter cycles. When the spa is in filtration cycle, the Ozone Indicator light on the topside control panel will light up, letting you know that the control box is sending power to the Cal Zone Quest 2000 Ozonator unit.

The Cal Zone Quest 2000 Ozonator unit also has two forms of operating signals. On the topside control panel there is a yellow light labeled ‘OZONE INDICATOR’. This light indicates that the Ozonator is receiving power from the control box. The second operating signal is the most important. Located on the front side towards the bottom, is the ozone-mixing chamber. When operating, the lens will display a purple/black light.

**NOTE:** Due to the nature of the ozone light, it is difficult to see the light during the daytime. This lens should be checked at night or in a shaded area.

**Ozone Servicing**

Your new Cal Zone Quest 2000 Ozonator has been engineered to be service-friendly. In the event that you need to replace the ozone cartridge, simply follow the instructions listed on the front of the ozone unit.

**Figure 6.** Cal Zone Quest 2000 Ozonator
Air Venturies
Air venturies are the smaller knobs located around the top of your spa. Each one will let you add a mixture of air with the jet pressure. This is accomplished by simply rotating the air venturi knob to the left (counter-clockwise) to increase the amount of airflow through the jets. To decrease the amount of airflow through the jets, simply rotate the handle to the right (clockwise).

*Figure 7. Air Venturies*
7000 and 9000 ELECTRONIC OPERATION

Figure 9. 7000 and 9000 (w/Clock) Electronic System
Initial Start Up

7000 and 9000

One Pump Equipment
When the spa is powered on, it will display configuration digits to let the user know that it will go into Priming Mode, which can last 4 minutes. (Priming Mode is a self check & can exit at any time by pressing either Curser.

Initial start up in STANDARD Mode

Temp Set (80°F - 104°F / 26°C - 40°C) (Start-up temperature set @100°F - 37.5°C)
The start-up temperature will display after the pump has been running at least 2 minutes. Press either Cursor button once to display the set temperature. Press again to increase/decrease to the desired set temperature. After 3 seconds, the LCD will display the last measured temperature.

Locking the Set-Temperature
Press either Cursor, Time, Jets 1, and Cursor within 3 seconds of each other, the panel will display “TEMPLOCK” confirming the temperature lock.

Locking the Panel
Press Time, Jets 1 and Cursor within 3 seconds of each other. The panel will display “PANEL LOCK”. All buttons are frozen except the Time button. To unlock the panel, repeat this step.

Time (9000 only)
When time hasn’t been set, a Time icon flashes. To set time, press Time then “ModeProg” then use the Cursor buttons to adjust the hours. Repeat this step to set the minutes.

Preset Filter Cycles
You can preset up to 2 filter cycles a day by programming the start-end times for each cycle. If no cycle is programmed, the first filter cycle will automatically activate pump #1 from 8AM - 10AM and second filter cycle activates pump #2 from 8AM - 8PM. Pump Indicator Light will display low speed while operating. The pump and the ozone generator will run during the filtration cycle. At the start of each filter cycle, the blower will run at the highest speed for 30 seconds to clean out the air channels. Pump 2 and 3 will run for 5 minutes. Press Time, Jets 1 and Cursor within 3 seconds of each other. The panel will display “PANEL LOCK”. All buttons are frozen except the Time button. To unlock the panel, repeat this step.
Optional Filter Cycle Programming
Press Time and then “ModeProg” within 3 seconds and the display will show PROGRAM, FILTER 1, and START TIME icons. Use the Cursor to select the start time hour and repeat to select the minutes (each minute press changes in increments of 5). Repeat once more to select the end time of the first filtration cycle. To set the second filtration cycle, repeat the same steps. To exit filter cycle programming, press “ModeProg” at any time. If you wish select Continuous Filtration, set the filter 1 start and end times to the same exact time.

Mode/Programming
Press ”ModeProg” to enter the programming mode and LCD will flash either STAND, ECON or SLEEP. Press the Cursor to select the desired mode and then press ”ModeProg” once to confirm selection.

Standard Mode - Maintains selected set temperature by activating the heater when it drops 1°F below the set temperature. Note that the last measured spa temperature displayed is accurate only when the pump has been ON for at least 2 minutes.

Economy Mode - Heats the spa to set temperature only during filter cycles.
A) Is activated by pressing Jets #1 while in Economy Mode and operates the same as standard mode for one hour time, a press of the ”ModeProg” button will revert to Economy Mode immediately.

Sleep Mode - Heats the spa to within 20°F of set temperature and only during filter cycles.

Safety Suction System
The spas are equipped with a state-of-the-art “Safety Suction System” This will automatically shut down the spa in the event of a filtration or suction restriction. “SF” will display on the topside control panel. If this happens, check all suction fittings, gate valves and filter cartridge for obstructions, then reset the system by pressing any function button on the control pad.

Stand-By Mode
Press Cursor then Jets 1 to turn off all spa functions temporarily. This is helpful when changing a filter. Pressing any button will reset the spa.

Jets1 and Jets2
The function of the Jets button varies according to the equipment set-up. The available configurations will function as follows:

One Pump - 1st low speed; 2nd high speed; 3rd off
One Pump w/Circulation Pump - 1st circulation pump “ON”; 2nd pump high speed; 3rd off
Two Pumps - 1st pump 1 low speed; 2nd pump 1 high speed; 3rd pump 2 high speed; 4th off
Two Pumps w/ Circulation Pump - 1st circulation pump “ON”; 2nd pump 1 high speed; 3rd pump 2 high speed; 4th pump 2 high speed; 5th everything off

When spas don’t have a circulation pump, pump 1 will run on low speed when the blower is “ON”.
Option (optional Blower, Mister or a 3rd Pump)
Option - Press the Option button to turn on the Blower. Turn “OFF” after 15 minutes
Blower - Set B Dip Switch #3 to the “ON” position and plug cord into J6
Mister - Set B Dip Switch #11 to the “ON” position and move white wire from W12 to J48 1-speed operation:
    “On/Off”

Automatic Chemical Dispenser
View Settings
To program press either Cursor, Jets1 and Light.
To display “ACD” on the panel if not already displayed, press Cursor.
Press Jets1 to access the “ACD” settings. There are three chemical settings available and are indicated by the
first two digits:
“CL” - Chlorine
“SH”- Shock
“AT”- Aromatherapy
The third digit will indicate the remaining amount (if enabled), or ‘N’ if currently disabled:
“F”-Full
“E”- Empty
Press Cursor to move between settings.

Edit Settings
Press Jets1 to change the settings (the values will flash). Press Cursor to display available options. Three
options are available:
“r”- reset to full after filling chemical reservoir
“n”- disable the chemical from being dispensed
“y”- enable dispensing of that chemical
Press Jets1 while the value is flashing to accept the currently displayed setting. Press Light to exit and retain
the original setting.

Press Light to exit at any time. The menu will be exited automatically if there is 30 seconds of inactivity. If any
messages are displayed, press any button on the left side of the display (01, 02, 03 or 04) to remove message.
It will display again beginning at midnight. This will continue until the chemical level is reset to full or the
chemical is disabled.

Cabinet Light
Instant cabinet light adapter.

Invert
Press the Invert button to invert the digits in the display upside down to view from within the spa. Another press
returns the display to its normal right side up position.

Clean-Up Cycle
When the pump or blower is turned off by a button press, or times out, a clean-up cycle will run for 30 minutes.
The pump and ozone generator will run for 1 hour.

Ozone
The Ozone Generator (if installed) will run during the filter cycle.
Freeze Protection
If the temperature sensors detects a drop of 44°F on the heater, the pump will automatically power-up to provide freeze protection. The equipment will stay “ON” for 4 minutes after the sensor detects a water temperature of 45°F or higher. In colder climates, an optional additional freeze sensor may be added to protect against freeze conditions that may not be sensed by the standard sensor. AUX freeze sensor protection acts in a similar fashion, with the expected temperature threshold determined by the switch and without a 4-minute delay in turn-off.

Diagnostic Messages
5000 Control Panel

<table>
<thead>
<tr>
<th>Message</th>
<th>Meaning</th>
</tr>
</thead>
<tbody>
<tr>
<td>OH</td>
<td>Overheat protection (spa is shutdown) DO NOT ENTER THE WATER! If the spa has reached 112°F (45°C), remove the spa cover to cool the water. Overheating may occur if the filter cycle is set too long. At 110°F (43°C), the spa should reset itself. If the high-limit sensor detects 118°F (48°C) at the heater, the spa will shut down. When the heater cools down to 110°F (43°C), press any button to reset the spa. If the spa will not reset, then shut the power off to the spa and call your dealer of service organization.</td>
</tr>
<tr>
<td>FL</td>
<td>Flow Detection Switch. A pressure switch is working. Call your dealer or service organization.</td>
</tr>
<tr>
<td>Sn</td>
<td>Sensor (Spa is shut down). The high limit sensor or water temperature sensor is not working. Call your dealer or service organization.</td>
</tr>
<tr>
<td>Sf</td>
<td>Vacuum Switch (Spa is shut down). The LED will show “SF” as soon as the vacuum switch closes. All functions will turn off and the system will be disabled until a panel button is pressed.</td>
</tr>
<tr>
<td>LED</td>
<td>LED indicator light. There are LED indicator lights on the topside panel corresponding to heat, safety suction, and ozone functions. These are not service indicators, but instead light to display that the corresponding feature is in ready-to-operate condition.</td>
</tr>
</tbody>
</table>

7000 and 9000 Control Panels

<table>
<thead>
<tr>
<th>Message</th>
<th>Meaning</th>
</tr>
</thead>
<tbody>
<tr>
<td>No Display</td>
<td>No power</td>
</tr>
<tr>
<td>OHH</td>
<td>“Overheat” The spa will shut down if the sensor detects 118°F at the heater.</td>
</tr>
<tr>
<td>OHS</td>
<td>“Overheat” The spa will shut down if the sensor detects that the water is 110°F.</td>
</tr>
<tr>
<td>ICE</td>
<td>“Ice” Potential freeze condition.</td>
</tr>
<tr>
<td>SnA</td>
<td>Spa is shut down. The sensor that is plugged into Sensor “A” jack is not working.</td>
</tr>
<tr>
<td>Snb</td>
<td>Spa is shut down. The sensor that is plugged into Sensor “B” jack is not working.</td>
</tr>
<tr>
<td>SnS</td>
<td>Sensors are out of balance. If this is alternating with the temperature, it may just be a temporary condition. If the display shows only this message (periodically blinking), the spa will shut down.</td>
</tr>
<tr>
<td>HFL</td>
<td>A substantial difference between the temperature sensors was detected. This could indicate a flow problem.</td>
</tr>
<tr>
<td>LF</td>
<td>Persistent low flow patterns (display on the fifth occurrence of the “HFL” message within 24 hours). Heater is shut down, but other spa functions continue to run normally.</td>
</tr>
<tr>
<td>“CCL”</td>
<td>Check Chlorine.</td>
</tr>
<tr>
<td>“CSh”</td>
<td>Check Shock.</td>
</tr>
</tbody>
</table>
CAL SPAS FLOW DIVERTER

The Cal Spas Flow Diverter system uses one or more motorized valve(s) to vary the jet action between certain zones in the spa. These valve(s) are preset to stop at 7 different positions. Those positions are represented by the LED lights on the Flow Diverter control panel.

As the valve(s) move, the LEDs will alternate between the current position and the desired position until the desired position is reached.

Upon power-up, all the LEDs will illuminate one at a time as the valve(s) move for approximately 30 seconds. Immediately following this start-up process, the valve(s) will move to the center position, at which time the center LED will light.

![Figure 10. Cal Spas Flow Diverter](image)

**Button Functions**

- Every press will move the valve(s) one stop. The LED that is lit will move up (clockwise) to the next available position.

- Every press will move the valve(s) one stop. The LED that is lit will move down (counter-clockwise) to the next available position.

- This button moves the valve(s) to the most extreme positions. The first press will move the valve(s) and cause the LED to travel to the top (most clockwise) position. The next press will move the valve(s) in the other direction and the LED will move to the bottom (most counter-clockwise) position.

- Pressing this button will center the valve(s) and the center LED will be lit.
CAL SPAS CLEAR WATER PLAN
Great spa water is easily achieved when the right chemicals are used and a Clear Water Plan is implemented. The key to clean, clear, and safe water is to fully understand how spa water reacts to users, operation and chemical use. This Clear Water Plan will help give you that understanding.

IMPORTANT
Chemical Safety Notices

Chemical Directions
- All directions in this program are calculated for Cal Spa chemicals only. Other chemicals may have similar names and/or usage descriptions. However, all chemicals are manufactured differently, increasing the likelihood of under or over-dosing spa chemicals.
- Failure to follow chemical directions may result in serious injury, sickness or even death.

Chemical Usage
- Always introduce chemicals into the spa water with all pumps operating on high speed.
- Apply chemicals to the center of the spa.
- Always wear protective clothing and eye wear when handling chemicals.
- Spa users that notice skin irritation must immediately suspend spa usage and consult their physician.
- Pregnant women should consult their physician prior to using a spa for both chemical and temperature recommendations.

Chemical Storage
- Chemicals must be stored completely out of the reach of children in an area that is well vented, cool, and dry.
- Failure to provide a proper area for chemical storage may result in serious injury, sickness, fire, explosion and even death.

Physical Chemical Hazards
- Do not allow chemicals to come in contact with skin, eyes or clothing. As mentioned previously, always wear rubber gloves, protective eye wear and clothing to reduce the risk of chemical contact and irritation.
- Remove and wash clothing that may have been exposed to chemical contact prior to wearing them again.
- Inhaling or digesting chemicals will cause serious injury, sickness or even death.
- Do not mix chemicals. Mixing chemicals together may cause chemical reactions that vary from poor water conditions to fire and explosions.
SAFETY
1. This plan and its chemical dosages are intended for Cal Spas Chemicals only. Most chemical manufacturers use different chemical formulas and strengths. Cal Spas chemicals are specially formulated to provide proper chemical balance at lower dosages. Compare labels and dosages and see for yourself. You will get greater protection and performance with Cal Spas Chemicals.
2. Read and follow all printed instructions listed on bottles, packages and in this Owner’s Manual.
3. Read and follow all printed instructions listed in the chemical start-up kits. If applicable, start-up kit chemicals are often more concentrated than the over-the-counter- full size bottles.
4. Do not exceed chemical dosages per gallon as listed in the Owner’s Manual, chemical bottles, packages and kits. Most chemical instructions are figured for a 500-gallon spa. However, most spas hold less than 500-gallons. Always use less than the recommended amount of any chemical. It is much easier to add additional chemicals than it is to remove excess chemicals from the water.

NOTE: Remember, less is more when dealing with spa chemicals.
5. Never mix any chemicals together.
6. Never change chemical brands or types without completely draining, flushing and thoroughly cleaning the spa, pillows and cover first.
7. Be careful not to add certain chemicals into the spa.
8. Always protect your eyes while introducing chemicals into the spa. A slight breeze may cause powdered chemicals to blow into your eyes. Pouring liquids may cause chemicals to splash into your eyes. (Protective eye glasses should always be worn.)
9. In the event of overdosing a sanitizing chemical (chlorine, bromine, etc.), immediately turn off the power to the spa and proceed to drain the spa water into a safe and locally approved area. Carefully rinse pillows, jets, and spa surface with regular tap water. Refill the spa to the proper water level, turn power back on, and then set the filtration time to F6. This will allow the water to completely circulate to minimize the risk of chemical damage to your spa.

Why is a Chemical Plan Important
Time and Expense
A better understanding of spa chemicals and their usage will help protect you from ugly, unsafe water and the expense associated with clean up. In some cases, it is less expensive to drain the spa and start over than it is to add additional chemicals and filtration time cleaning up bad spa water.

Chemical Damage
The most common reason for spa failure is chemical abuse or customer neglect. For example, the pump seal used on a typical spa is the same pump seal used to pump acid solutions for chemical companies. Yet this same pump seal will fail in numerous spas because the owners were not following a chemical plan. Chemical damage is not covered by Cal Spas limited warranty. So, in addition to wasted expenses on excess chemicals, you will find yourself with the huge expense of replacing chemically damaged parts. Even the brand(s) of spa chemicals that claim that they are not as harsh as chlorine or bromine, in fact, are. If you venture off some of these chemical plans, the damage to your spa can be twice as that of what chlorine or bromine damage would be.

The Bottom Line
It pays to stick with a simple chemical plan.
Stay With The Plan
Staying With Plan
Spa owners who enjoy the cleanest water with a minimum time investment, all have one thing in common: they use, and stay with a simple chemical plan. Most chemical manufacturers offer a maintenance plan printed in a small booklet, which contains nothing more than how much to use. The Cal Spas Clear Water Plan describes not only what and when but why you need to use a particular chemical.

Avoiding Problems
Spa water issues cannot be fixed immediately. It is much easier, less expensive, and a lot less time consuming to maintain spa water, than it is to troubleshoot and correct water issues. Which is more easier, less expensive, and more convenient: changing the oil in your car four times a year, or replacing the car every two years?

A chemical maintenance plan for your spa is not much different. Follow the Cal Spas Clear Water Plan, or replace your spa every two years. We know you don’t want to become a chemist. You just want to enjoy your spa. That is why the Cal Spas Clear Water Plan is so effective. Just 15 minutes, three days a week and you are ensuring your spas future.

Clear Water Plan Advantages
1. Chemical use is minimal.
2. Chemical odor is almost non-existent.
3. Pillows, spa cover and filter lids last for years.
4. Spa usage is more enjoyable.
5. Water is always clear, clean and safe.
6. Little time is invested.
7. No smock required. (chemists joke)

Spa vs. Small Pool
Most people think of spas as nothing more than a small pool. In fact, nothing could be further from the truth. If anything, spas are more like an oversized bathtub.

An average pool contains 30,000 gallons of water and operates at approximately 70°F (20°C).

An average spa only contains 350 gallons of water and operates at 100°F (38°C).

Since spas have more than 100 times less water than a swimming pool, they are easily contaminated by bathers.

Example: Although spa users don’t realize it, they perspire a lot. An average person using a spa for one hour will leave approximately 3 pints of perspiration per 350 gallons. A swimmer exercising in a pool leaves approximately 1 pint of perspiration per 30,000 gallons.

This and other body waste such as skin, oil and personal hygiene products are left in a very small amount in hot water. The spa becomes a prime environment for bacterial growth. In addition, water evaporates leaving a stronger concentration of TDS (total dissolved solids).

As stated earlier, spas are nothing like pools. The former needs more attention. This information is not meant to scare you. It is to make you aware why a chemical maintenance plan is so important. Most chemical programs don’t provide this type of information to the average spa user. When in reality, without knowing what the possibilities are, you won’t be able to prevent problems from occurring or correct them easily.

Cal Spas believes educated spa owners are more able to recognize a potential problem and correcting it with little effort; therefore, improving the overall spa experience.
FILTERS AND FILTRATION

Exclusive Bio-Clean Filter Cartridge
The filter cartridge is designed to remove dirt, sand, minerals, phosphates, bather waste and other solids from the spa. Unfortunately, some spa owners fail to include filter cleaning as part of their chemical maintenance plan. Filters accumulate debris and become prime areas for bacteria growth.

The Cal Spas exclusive Bio-Clean Filter is the only antibacterial filter cartridge on the market today. What does this mean to you? Having a filter cartridge that prevents bacteria growth is simply added protection for those times you forget to clean the filter. We recommend that you only replace your spas filter cartridge with a Bio-Clean filter cartridge for ensured protection and peace of mind.

Why Do I Need to Clean the Filter Cartridge?
Even though the Bio-Clean filter can protect itself from bacterial growth, it still needs to be cleaned on a regular basis to maximize your spas performance and ensure that heating and filtration systems are functioning correctly. Most filter canisters are manufactured with a bypass. When a filter becomes full of debris, the bypass will open allowing water to flow around rather than through the filter. When this happens, your daily filtration cycles are no longer effective. Another casualty of a dirty filter cartridge, is the loss or water temperature. The spas heating system will only function with the proper amount of water flow through the system. An overloaded filter can cause the heating system to become inoperable.

Cleaning the Filter Cartridge
In addition to spraying the filter with a high-pressure nozzle, deep cleaning the filter cartridge is also necessary. Even if the filter cartridge may appear clean, you will still need to deep clean it regularly. Minerals and other contaminants are very difficult to see and can get lodged deep into the filter fibers causing water flow issues.

You will need to have an extra filter cartridge on hand for the deep cleaning process. It is necessary to always have one filter either cleaning or drying, and the other in the spa. This process will double the filter cartridges overall life and performance.

Filter Cleaning
1. Place the dirty filter into a bucket with 8oz. of Liquid Filter Cartridge Clean.
2. Soak for a minimum of 24 hours.
3. Remove the filter and spray clean with a water hose and allow the filter to dry thoroughly. (Drying time should be a minimum of two days prior to reinstalling.)
4. Reinstall as described in the Clear Water plan.

Filtration
Filtration is one of the most important steps you can take to ensure clean, clear water. Regardless of what some people may think, it is far more inexpensive to fix water clarity problems by filtering your spa than it is to use excessive amounts of chemicals, filtration times, and/or water replacement.

Cal Spas filtration system simply draws contaminated water through the (Exclusive) Bio-Clean filter removing debris from the water. It then pumps the newly cleaned water back into the spa through various jets.

Spas equipped with the optional Quest 2000 Ozonator will also receive ozone injection into the filtered water for further protection against contaminants during filtration cycles. Filtration also ensures that chemicals are mixed thoroughly through the water, increasing performance.

Filtration Cycles
All electronically controlled spas run two filter cycles every day, one every twelve hours. Either the low speed of a two speed pump or a separate filter pump will perform the filtration cycle. We strongly recommend that you set your spas filtration time to the F4 setting. This will allow the spa to filter for four hours every twelve hours.
CLEANING AND MAINTENANCE

Cloudy Water
Everyone experiences cloudy water at one time or another. The number one cause of cloudy water is the spa user and the objects they bring into the spa. What you bring into the spa will stay in the water for some time. Think of the spa as a thorough body wash. Everything that is in your clothes, skin, and hair will be washed off and left in the spa water, which in turn, causes cloudy water.

1. Never wash the clothes that you wear into the spa in laundry detergent or fabric softener. Laundry detergent and fabric softener stays in your clothes no matter how well you wash and rinse them. This causes cloudy water that is almost impossible to clean up. The only thing you can do is wait for it to filter out. Adding Spa Brite, in this case, will only further delay the spa's ability to clear it out.
2. Never enter the spa with sunscreen or lotion on your skin. Oil is very difficult to remove from the water, and can cause a reaction with some of the chemicals that you may add to your spa, further causing a cloudy water condition. It is best to rinse off prior to entering the spa.
3. Use caution when adding any chemicals to correct a problem. Most cloudy water problems are made worse by the spa owner adding chemical after chemical to correct a cloudy water problem that normally would have cleared up with a little Oxidizer Shock and filtration time.
4. Remember, swimming pool chemicals are completely different than spa chemicals. Entering a spa with wet clothes from a swimming pool can cause a possible chemical reaction to either spa user and/or the spa water. Always rinse thoroughly when transferring between a swimming pool and a spa.
5. Clean the spa's filter(s) regularly as described in the Cal Spas Clear Water Plan.

Spa Brite (Water Clarifier)

Spa Brite
This chemical is used to help clear up cloudy water. The problem that most spa owners run into is being able to identify when Spa Brite should be used and when it should not be used. Spa Brite’s only purpose is to draw very light debris together and make them large enough to be caught in the filter. If your water clarity issue is caused by excessive amounts of oil, soaps, or bacteria elements, Spa Brite will only add to the clarity problem; an oily, clump mess will form around the entire water level of the spa.

How To Use Spa Brite
1. Make sure that your clarity issue is not of an oily, soapy or bacteria nature.
2. Add 2oz. of Spa Brite to a spa running on filter speed. Allow the spa to filter until the water is clear. We recommend placing your spa in filter mode FC (24-hour filtration mode) during this time.
3. Clean filter thoroughly between and after each application of Spa Brite.

Enzyme Oil Gone (Oil Remover)

This chemical will help break-down excessive amounts of body and other oils in the spa water. Body oil, perspiration, lotions and tanning oil will quickly accumulate in your spa if you’re not careful. The best solution is prevention. Always watch what goes onto your body because it will eventually end up in your spa water.

How To Use Enzyme Oil Gone
1. Add 1/2oz. of Enzyme Oil Gone to a spa running on filter speed. Allow the spa to filter until the spa water no longer feels or looks oily. We recommend placing your in filter mode FC (24-hour Filtration Mode) during this time.
2. You may find the need to add this product to your weekly chemical maintenance plan. If so, simply repeat Step 1 once a week. (Weekly dosages do not generally require additional filtration time.)
Foam Gone (Foam Prevention and Assistance)
Foamy water is caused by soft water; however, the most common cause of foamy water, is you, the user, and what you bring into the spa (clothes, shampoo and oils). The only thing that removes contaminant's that cause foamy water is plenty of filtration, future prevention and patience.

Foamy Water Prevention
1. Never wash the clothes that you wear into the spa in laundry detergent or fabric softener. Laundry detergent and fabric softener stays in your clothes no matter how well you wash and rinse them. This causes cloudy water that is almost impossible to clean up. The only thing you can do is wait for it to filter out.

NOTE: Adding water clarifier in this case will only further delay the spas ability to clear-up.

2. Never enter the spa with sunscreen or lotion on your skin. Oil is very difficult to remove from the water, and can cause a reaction with some of the chemicals that you may add to your spa. In addition, soap and shampoo residues that are normally left on your body after a shower, only increase foamy and cloudy water. It is best to rinse prior to enter the spa in these cases.

Use of Foam Gone
Foam Gone should be used sparingly. This product does not remove foam from your water, it only offers a temporary solution. The recommended amount requires one gentle squeeze of the Foam Gone bottle to each of the heavy foam areas. Be sure to avoid applying Foam Gone near the immediate filter area of your spa; it is only effective in the main area. Once filtered out, the water will start to foam in a short amount of time, causing you to use more Foam Gone.

TIP: Add 3oz. of Foam Gone and 29oz. of water into a 32oz. spray bottle and spray where needed.

Vinyl and Leather Cleaner (Cover and Pillow Maintenance)
Due to the constant punishment your spa cover and pillows receive, you should protect them by applying Vinyl and Leather Cleaner as part of a monthly maintenance plan. Cal Spas Vinyl and Leather Cleaner is specifically designed to protect spa covers and pillows from chemical and ultraviolet damage. It accomplishes this without leaving an oily residue behind that is normally associated with common automotive vinyl protectants.

Use of Vinyl & Leather Cleaner
Cal Spas Vinyl and Leather Cleaner should be used sparingly. Incorrect usage may cause water clarity issues.

Spa Covers
1. Remove spa cover from spa.
2. Allow spa cover to dry completely.
3. Spray Vinyl and Leather Cleaner to cover evenly and wipe dry.
4. Allow spa cover to dry completely.
5. Reinstall cover on spa.

Pillows
1. Wipe pillows dry with a soft cloth.
2. Carefully spray Vinyl and Leather Cleaner directly onto pillow.
3. Wipe pillows dry.
4. Allow pillows to dry completely.

WARNING: DO NOT USE AUTOMOTIVE VINYL PROTECTANTS ON SPA COVERS OR PILLOWS. THESE PRODUCTS ARE GENERALLY OIL-BASED AND WILL CAUSE SEVERE WATER CLARITY ISSUES THAT ARE DIFFICULT TO CORRECT.
Multi-Purpose Cleaner (Spa finish cleaning)
Cal Spas Multi-Purpose Cleaner is an essential part of maintaining your spas finish. Through normal use, the spas finish can accumulate dirt, oil, and calcium causing a rough feel and unsightly scum lines. Cal Spas Multi-Purpose Cleaner is a low detergent, non-abrasive cleaner specifically formulated to clean the spa without damaging it acrylic finish. The most effective solution to minimize cleaning time is prevention. When the following steps are followed, the spas’ finish will actually start to resist most of the elements that cause calcium build-up and make scum line cleanup easier.

Prior to Spa Start-Up and Refilling
1. Spray Cal Spas Multi-Purpose Cleaner directly on to the spas finish.
2. Wipe clean with a clean soft clothe.
3. Repeat on heavily calcified areas.
4. Wipe spa thoroughly with a wet sponge, rinsing often with a bucket of clean water.
5. Allow spa to dry completely.
6. Apply a coat of Cal Spas Fast Sheen to the spas entire finish with a soft towel or sponge.
7. Allow Fast Sheen to dry until white and powdery.
8. Buff clean with a soft cloth, rotating frequently.

Periodic Maintenance
1. Spray Cal Spas Multi-Purpose Cleaner directly to the spas finish.
2. Wipe clean with a clean soft cloth.
3. Wipe spa thoroughly with a wet sponge, rinsing often in a bucket of clean water.

Use of Cal Spas Multi-Purpose Cleaner
Cal Spas Multi-Purpose Cleaner should not be sprayed directly into the spa water. Incorrect usage of this product will cause water clarity issues.

Fast Sheen (Spa finish protecting wax)
Cal Spas Fast Sheen is an essential part of maintaining your spas finish. Through normal use, the spas finish can accumulate dirt, oil, and calcium, causing a rough feel and unsightly scum lines. Cal Spas Fast Sheen is a non-oil based wax that is specifically formulated to protect the spas finish from the chemicals and minerals associated with normal spa use. The most effective solution to minimize cleaning time, is prevention. When the following steps are followed, the spas finish will actually start to resist most of the elements that cause calcium build-up and make scum line cleanup easier.

Prior to Spa Start-Up and Refilling
1. Spray Cal Spas Multi-Purpose Cleaner directly to the spas finish.
2. Wipe clean with a soft cloth.
3. Repeat on heavily calcified areas.
4. Wipe spa thoroughly with a wet sponge, rinsing often in a bucket of clean water.
5. Allow the spa to dry completely.
6. Apply a coat of Cal Spas Fast Sheen to the spas entire finish with a soft cloth or sponge.
7. Allow Fast Sheen to dry until white and powdery.
8. Buff clean with a soft cloth, rotating frequently.

IMPORTANT: Cal Spas Fast Sheen should not be used on spas full of water. Only apply to a clean, cool, dry surfaces. Incorrect product usage may cause water clarity issues.
WATER AND YOUR SPA

The following section will describe the water in your spa and how different environments can and will affect your water.

Water Temperature and Its Effects

The actual water temperature will greatly effect how efficient your spas chemistry is. Here is an example of what hot water can do to your chemicals.

Hot Spa Water (100°F - 104°F)
1. Increases water evaporation.
2. Increases chemical dissipation.
3. Increases the amount of spa user waste.
4. Accumulation of minerals and salts.
5. Increases Total Dissolved Solids (TDS).

As you can imagine, there is an inverse effect with cooler water temperatures. Does this mean that you should not operate your spa at higher water temperatures? No, we just want you to be aware that your chemical usage will increase or decrease with the actual water temperature.

Water pH and its Effects

Water pH (Potential Hydrogen)
pH is the measurement of the acidic level of water. The normal range of your spas pH level is between 7.2 and 7.8 and can be tested with simple test stripes. What will happen to my spa with pH levels that are either too high or too low?

Low pH
The lower your pH, the more acidic your water becomes. Effects of low pH are dissolving or pitted heaters, manifolds, pump seals, and in some cases the acrylic finish itself.

High pH
The effects of high pH are increased scaling, calcium deposits, cloudy water, clogged filters and the effectiveness of your sanitizers: chlorine and bromine.

What Affects the pH
Everything that is introduced into the spa water has its own pH level, including the user. All of these different pH levels can cause conflict with the spa waters ability to maintain its correct pH levels.

Example
Spa users that use their spa three to four times a week will have a lower pH level than spa owners who use their spa one to two times a week. Even the sanitizers (chlorine and bromine) that you use can effect the waters pH levels. Bromine has a pH level of 3.0 while chlorine has a pH level of 7.1. Other types of sanitizers have pH levels so low, its like adding straight acid to your spa. Be very careful of what you are putting in your water.

Chlorine Users
Chlorine is very sensitive to pH levels. Readings higher than 7.8 will cause chlorine users to use twice the amount of chlorine to maintain a proper level. If you are using excessive amounts of chlorine with little effect, check the pH and Total Alkalinity levels.
**Controlling pH (Potential Hydrogen)**
1. Always follow printed instructions on the bottle and/or packages.
2. Always adjust Total Alkalinity and sanitizers first.
3. Chlorine users will generally use more pH/Alkalinity Down.
4. Bromine users will generally use more pH/Alkalinity Up.
5. Make sure test stripes are not wet or outdated prior to testing.
6. Never test immediately after using oxidizer shock (allow 30 minutes of circulation with the spa cover half off prior to testing).
7. Always add chemicals when the pump(s) are on high speed.
8. Always premix pH/Alkalinity Down chemicals in a half bucket of water prior to introducing them to the spa.
9. Never attempt to adjust pH or Total Alkalinity in large increments. Adjustments are made easier, and will stay set longer if you make them in small increments.

**Do Not Use Vinegar or Baking Soda to Adjust pH and Total Alkalinity**

**Vinegar**
You would need to use 100 times the amount of vinegar to equal 1/2oz. of Cal Spas pH/Alkalinity Down. Vinegar will also add a large amount of organic waste in the spa water requiring the need for more sanitizers.

**Baking Soda**
Although very similar to common baking soda, pH/Total Alkalinity Up is different. The primary difference is pH/Alkalinity Ups ability to dissolve quickly. Common baking soda will cause a paste-like substance to accumulate on the floor and seats of your spa.

**What is Total Alkalinity**
Total Alkalinity is the basic capacity of the spa water to resist change in the pH. When alkalinity is low, the pH and alkalinity will change very easily with bather use or chemical adjustment. The opposite will happen when the alkalinity is high. It will take a lot of bathers or chemicals to change the pH and alkalinity levels. The optimum Total Alkalinity level is between 80 and 100 parts per million (ppm).

**Controlling the Total Alkalinity**
1. Always follow printed instructions on the bottle and/or packages.
2. Always adjust Total Alkalinity and sanitizers first.
3. Chlorine users will generally use more pH/Alkalinity Down.
4. Bromine users will generally use more pH/Alkalinity Up.
5. Make sure test stripes are not wet or outdated prior to testing.
6. Never test immediately after using oxidizer shock (allow 30 minutes of circulation with the spa cover half off prior to testing).
7. Always add chemicals when the pump(s) are on high speed.
8. Always premix pH/Alkalinity Down chemicals in a half bucket of water prior to introducing them to the spa.
9. Never attempt to adjust pH or Total Alkalinity in large increments. Adjustments are made easier, and will stay set longer if you make them in small increments.

You will be using the same chemicals to lower the pH/Total Alkalinity. This does create concern with some people by throwing off one level to correct another. It is recommended to throw off the pH level in an effort to adjust the alkalinity level properly first. This will make it easier to adjust and maintain the pH.
Calcium and Scale
Calcium is one of the few minerals that does not dissolve in hot water. In fact, hotter water makes calcium for of a solid, gritty, chalky substance that attaches itself to the acrylic finish, heater, and everywhere else in the spa. We refer to these conditions as ‘scaling’. High pH can also increase the effects of this condition. If left untreated, scaling causes heater, pump, and jet failures; all, of which, are not covered by the spa warranty.

Prevention and Treatment
1. Never allow the spas water temperature to exceed 104°F.
2. Check the pH levels and adjust if necessary at least 3 times a week.
3. Never allow the pH level to exceed 7.8.
4. Use ‘Metal Protector’ every time you fill your spa.
5. Use ‘Stain and Scale Defense’ weekly as prescribed in the Clear Water Plan.
6. Applying Cal Spas ‘Fast Sheen’ to the spas acrylic surface when you drain and clean your spa will greatly help your spas finish protect itself from scale build-up.

Calcium Clean-Up
Unfortunately, there is very little that can help you remove calcium or scale completely in a spa. Prevention is the key.

Cleaning
When you drain the spa, clean the surface with Cal Spas ‘All Purpose Cleaner’ and rinse well.

Calcium Hardness (Hard and Soft Water)

WARNING: DO NOT USE SOFT WATER WHEN FILLING YOUR SPA.
1. Soft water tends to be very unstable. This means that locking-in pH and Total Alkalinity levels becomes difficult.
2. Soft water becomes quite foamy with very little turbulence. No amount of Foam Gone will stop it from foaming for very long.

What Does This Mean?
Your spas water needs to have some hardness to it. If you live in an area where the water source is soft, you will need to add 1oz. of Liquid Hardness Increaser to raise water hardness level 7ppm at a time. This will make your water more manageable. Please follow all printed instructions on the bottle and use in very small increments.

Well Water (Very Hard Water)
In some areas, the water that you have may be very hard (well water). If so, fill half of the spa with hard water, and the other half with soft water from a water softener.

Metal Protector (Mineral Control at Start-Up)
Your Cal Spas Clear Water Plan recommends draining and refilling your spa every three to four months. Upon doing so, you will want to add 3oz. of Metal Protector to the center of the spa. Make sure all of the jets are on high speed. Metal Protector will hold active minerals in the newly added spa water in a state of ‘solution’. The term ‘solution’ means that minerals in the water are being held in a suspended state, keeping them from bonding to anything in the spa and causing damage. Mineral control is a critical part of maintaining spa component performance and longevity.

In addition to fill-up protection from minerals, the Clear Water Plan also recommends the weekly maintenance of mineral protection. This is accomplished by adding a weekly dosage of Stain and Scale Defense.

WARNING: DO NOT USE SPA BRITE OR LIKE PRODUCTS, ON THE SAME DAY YOU ADD METAL PROTECTOR TO THE WATER. ADDING THESE CHEMICALS ON THE SAME DAY WILL RESULT IN CLOUDY WATER.
Stain and Scale Prevention (Weekly Mineral Control)
As part of your Cal Spas Clear Water Plan, weekly protection from minerals are also highly recommended. Add water to your spa weekly, replacing water that has evaporated or spilled over.
Due to water replacement and overall chemical fluctuation, Stain and Scale Defense is an important part of weekly spa maintenance to prevent minerals from damaging spa components and effecting performance.

Weekly Dosage
Add 2oz. of Stain and Scale Defense weekly directly to the center of the spa with all of the jets on high speed.

**WARNING:** DO NOT USE SPA BRITE OR LIKE PRODUCTS, ON THE SAME DAY YOU ADD METAL PROTECTOR TO THE WATER. ADDING THESE CHEMICALS ON THE SAME DAY WILL RESULT IN CLOUDY WATER.

Sanitizers (Bromine and Chlorine)
**How Sanitizers Work**
Sanitizers such as bromine and chlorine, basically kill bacteria and other organic waste by breaking them down to non-harmful levels, therefore eliminating them from the water. You will need to know how each sanitizer performs this task to maximize their efficiency.

**Bromine**
Bromine in generally in tablet form, and requires a small plastic floater to dissolve slowly into the spa water. With a proper understanding of how it works, it is quite an effective sanitizer, with a bonus of low chemical odors. Unlike chlorine, bromine can breakdown bacteria and other contaminant’s to a safe level, then move on to the other contaminant’s with a low burnout rate.
The problem that most spa owners have with bromine is that they don’t follow a chemical plan, allowing the bromine tablets to completely dissolve out of the floater. This causes bromine levels to go up and down. This is not what is desired from a sanitizer. As mentioned before, bromine dissolves slowly into the water. The proper way to manage a bromine system is discussed in the following section.

**Bromine Management (500 gallon spas @100°F)**

1. Add 2oz. of Go Bro into the spa with all of the jets on high speed. This is your base bromine level as the tablets will take awhile to dissolve enough to manage 500 gallons of water.
2. Add 2oz. of Oxidizer Shock into the spa with all of the jets on high speed and the spa cover at least half off for 30 minutes. This will remove any organic materials that may have been left in the plumbing lines after its last draining.
3. Start by placing 3 to 4 bromine tablets into a 95% closed plastic floater and place into the spa. (Do not place bromine tablets into the filter basket.)

**Weekly**
1. Test bromine level with test strips.

**NOTE:** Bromine test levels will vary if the spa is equipped with the Quest 2000 Ozonator.
   - Test levels with the Quest 2000 Ozonator: 1 to 3 Parts Per Million (ppm)
   - Test levels without the Quest 2000 Ozonator: 3 to 5 Parts Per Million (ppm)
2. Add one or two bromine tablets to the floater weekly. You want to replenish the same amount of bromine tablets equal to the tablet dissolve rate (the dissolve rate will be higher at hotter temperatures and slower at lower temperatures).

**NOTE:** Never let the bromine tablets run completely out of the floater.
3. Add 2oz. of Oxidizer Shock weekly into the spa with all the jets set on high speed and the spa cover at least half off for 30 minutes. This will remove organic material from the spa water, freeing-up your sanitizer to attack more bacteria. This improves your sanitizers performance level, reduces spa odor, and refreshes your spa.

**Chlorine**

Chlorine is generally in liquid form. However, in spa applications you will want to use granular chlorine. This is primarily due to chlorine type and strengths. Unlike bromine, chlorine can only breakdown bacteria and other contaminates to a safe level once, prior to burning out. The problem that most spa owners have with chlorine, is that levels either get too low from neglect, of too high from trying to play chemical catch-up. As with all spa chemicals, LESS IS MORE. Take your time whenever adding chemicals to the spa water. Allowing proper filtration time and adding chemicals slowly, will greatly improve the length of your spa life and performance. You cannot super chlorinate spas and expect them to last. Be patient with the plan.

**Granular Chlorine**

**Weekly**

1. Test bromine level with test strips.

**NOTE:** Chlorine test levels will vary if the spa is equipped with the Quest 2000 Ozonator.

- Test levels *with* the Quest 2000 Ozonator: 0.5 to 1 Parts Per Million (ppm)
- Test levels *without* the Quest 2000 Ozonator: 1 to 3 Parts Per Million (ppm)

2. Add one or two tablespoons of Cal Spas granular chlorine to the spa water weekly. Chlorine dissipation rate will be faster at higher water temperatures and slower at lower temperatures.

3. Add 2oz. of Oxidizer Shock weekly into the spa with all the jets set on high speed and the spa cover at least half off for 30 minutes. This will remove organic material from the spa water, freeing-up your sanitizer to attack more bacteria. This improves your sanitizers performance level and reduces spa odor.

**Oxidizer Shock**

**Shock**

All shock is not created equal. The most common shock you will find in pool and home improvement stores is Chlorinating Shock. This will destroy your spas jets, pillows, pump seals and worse. The only shock that you should put in your spa is Cal Spas Oxidizer Shock. Oxidizer Shock is the safe, easy way to maintain either bromine of chlorine spa chemical plans. By using 1oz. weekly, you are removing burned-out chemicals, bacteria, and other organic material from your spas water. This will drastically improve chemical productiveness, spa odor and minimize chemical irritation.

**Using Oxidizer Shock**

1. 1oz. of Cal Spas Oxidizer Shock* weekly.
2. 1oz. of Cal Spas Oxidizer Shock* after heavy bather loads.
3. 1oz. of Cal Spas Oxidizer Shock* if water has a strong odor.

* Spa must be running with all of the jets on high for 30 minutes with the cover half off. If necessary, you may repeat Oxidizer Shock treatments in 30 minute intervals.

**Big Water Clarity Issue**

1. Identify the water clarity issue first. Is it soap, oil, bacteria, or chemical imbalance?
2. Select the proper treatment.
3. Clean the filter cartridge and increase the amount of filtration until the water clears up.
4. Add 1oz. of Oxidizer Shock at a time, in 30 minute intervals, with the spa cover half off (jets on high).
5. With few exceptions, spa water will not clear up overnight. Cloudy water requires proper identification, the correct treatment, and plenty of filtration.
Cal Spas Clear Water Plan

Prior to filling a spa for the first time, or after a routine draining, you will want to follow this start-up plan to extend water life and performance. If you are following either bromine or chlorine Clear Water plans, you will notice that both start-up processes are the same with the exception of Step 4. As with all chemical dosages listed in the Clear Water Plan, start-up dosages are intended for 500 gallon spas. Please adjust the chemical dosages to the capacity of your particular spa.

Start-Up
1. Clean spa thoroughly with Cal Spas Multi-Purpose Cleaner.
2. Apply a protective coat of Cal Spas Fast Sheen to the acrylic surface.
3. Fill spa to proper water level with normal tap water. (Do not use soft water.)
4. Bromine Plan: Add 2oz. of Cal Spas Go Brom to establish a bromine base level.
   Chlorine Plan: Add two tablespoons of Cal Spas Granular Chlorine to the spa water.
5. Pour in 3oz. of Cal Spas Metal Protector to the center of the spa.
6. Sprinkle 2oz. of Cal Spas Oxidizer Shock in the center of the spa and leave spa uncovered and turn on the jets for 30 minutes prior to recovering.
7. Allow 24 hours prior to testing and implementing the bromine or chlorine Clear Water Plans.

Cal Spas Clear Water Plan (Bromine)

Bromine Users
This plan and its chemical dosages are intended for Cal Spas chemicals only. Most chemical manufacturers use different chemical formulas and strengths. Only Cal Spas chemicals are specially formulated to provide chemical balance at lower dosages. Compare labels and dosages and see for yourself. You will get greater protection and performance with Cal Spas chemicals.

Always read and follow all printed instructions on chemical bottles and packages.

Day One (Monday)
1. Test spa water using test strips. (Check for valid expiration date.)
2. Add two bromine tablets to floater. (Amount of tablets needed will vary with water temperature.)
3. Adjust Total Alkalinity, then the pH if needed. (See pH and Alkalinity sections for more information.)
4. Add 2oz. of Stan and Scale Defense.
5. Pull the dirty filter from the spa and place into liquid filter cleaner solution.
6. Place your extra, cleaned, fully dried filter cartridge in the spa.
7. Vacuum your spa with the Cal Spas Vac.

Day Two (Wednesday)
1. Test spa water using test strips. (Check for valid expiration date.)
2. Add two bromine tablets to floater. (Amount of tablets needed will vary with water temperature.)
3. Add 2oz. of Stan and Scale Defense.

Day Three (Friday)
1. Test spa water using test strips. (Check for valid expiration date.)
2. Check bromine floater for sufficient amount of bromine tablets. (Add one, if necessary.)
3. Adjust Total Alkalinity, then the pH if needed. (See pH and Alkalinity sections for more information.)
4. Add 1oz. of Oxidizer Shock.

Every Month
1. Check equipment area for leaks, rodents and insects.
Every 3 to 4 months
1. Drain and clean your spa with Multi-Purpose Cleaner.
2. Polish the acrylic surface with Fast Sheen.
3. Clean and treat spa cover, pillows and Ultra Spa Cabinets with Cover Protector.

Every 6 Months
1. Clean and treat redwood spa cabinets and gazebos with Nu-Spa redwood stain renewer & brightener.

Cal Spas Clear Water Plan (Chlorine)
This plan and its chemical dosages are intended for Cal Spas chemicals only. Most chemical manufacturers use different chemical formulas and strengths. Only Cal Spas chemicals are specially formulated to provide chemical balance at lower dosages. Compare labels and dosages and see for yourself. You will get greater protection and performance with Cal Spas chemicals.

Always read and follow all printed instructions on chemical bottles and packages.

Day One (Monday)
1. Test spa water using test strips. (Check for valid expiration date.)
2. Add two tablespoons of Granular Chlorine. (Chlorine dissipation will vary with water temperature.)
3. Adjust Total Alkalinity, then the pH if needed. (See pH and Alkalinity sections for more information.)
4. Add 2oz. of Stan and Scale Defense.
5. Pull the dirty filter from the spa and place into liquid filter cleaner solution.
6. Place your extra, cleaned, fully dried filter cartridge in the spa.
7. Vacuum your spa with the Cal Spas Vac.

Day Two (Wednesday)
1. Test spa water using test strips. (Check for valid expiration date.)
2. Adjust Total Alkalinity, then the pH if needed. (See pH and Alkalinity sections for more information.)
3. Pull the filter from the Liquid Filter Cleaner solution and hose it off and allow it to dry.

Day Three (Friday)
1. Test spa water using test strips. (Check for valid expiration date.)
2. Add two tablespoons of Granular Chlorine. (Chlorine dissipation will vary with water temperature.)
3. Adjust Total Alkalinity, then the pH if needed. (See pH and Alkalinity sections for more information.)
4. Add 1oz. of Oxidizer Shock.

Every Month
1. Check equipment area for leaks, rodents and insects.

Every 3 to 4 months
1. Drain and clean your spa with Multi-Purpose Cleaner.
2. Polish the acrylic surface with Fast Sheen.
3. Clean and treat spa cover, pillows and Ultra Spa Cabinets with Cover Protector.

Every 6 Months
1. Clean and treat redwood spa cabinets and gazebos with Nu-Spa redwood stain renewer & brightener
FREQUENTLY ASKED QUESTIONS

Q: When is the best time to use Oxidizer?
A: Every week as described in Cal Spas Clear Water Plan, and after heavy bather loads. You may use Cal Spas Oxidizer Shock as often as you like, as long as you allow your spa to run for 30 minutes with spa cover at least half off.

Q: How long is the shelf life of bromine?
A: As with any chemical, you will want to store them in a cool, dry place. When properly stored, bromine will last 1 year.

Q: Do I need Metal Protector and Stain Defense?
A: Water sources are becoming more and more mineralized. These chemicals are every bit as important to your spa as bromine and chlorine are.

Q: My skin is becoming irritated after spa use. Why?
A: You are not using Cal Spas Oxidizer Shock enough and/or your sanitizer lever is up too high. Because the spa and its chemicals will strip some of your bodies oils away. We recommend that you use a moisturizer after spa use. If you still have skin irritation after these steps, contact your physician.

Q: How long should I wait to enter the spa after adding chemicals?
A: With Cal Spas chemicals, the longest you will need to wait is 1 hour.

Q: What is the sand like substance in the bottom of my spa?
A: Oxidized contaminants. Spas equipped with the Quest 2000 Ozonator will produce this generally after fill up and water additions. The debris is just oxidized solids that were in the water that are now visible. Simply vacuum them out as part of your weekly plan.

Q: My pH is low and the Total Alkalinity is high. What do I do?
A: Add small amounts of pH/Alkalinity Down to bring down the alkalinity first. Be sure to allow plenty of circulation and standing time for the water chemical levels to change. This may take anywhere from one to three hours, depending on the size of the adjustment. (Smaller adjustment amounts are always better than larger adjustment amounts.) Then you may start adjusting the pH back up, by using pH/Alkalinity Up in small amounts.

Q: My pH is high and the Total Alkalinity is low? What do I do?
A: Add small amounts of pH/Alkalinity Up to bring up the alkalinity level first. Be sure to allow plenty of circulation and standing time for the water chemical levels to change. This may take anywhere from one to three hours, depending on the size of the adjustment. (Smaller adjustment amounts are always better than larger adjustment amounts.) Then you may start adjusting the pH back down, by using pH/Alkalinity Down in small amounts.

If you have any questions that were not answered in this guide, please call your local Cal Spas dealer. They have plenty of experience dealing with your local water chemistry and can offer the most efficient solution for your water issues.
WARRANTY INFORMATION

See your Cal Spas dealer for a copy of the applicable warranty, details, and any questions you may have regarding the warranty coverage on your spa.

Warranty Limitations
The 2003 Limited Warranty is void if the spa has been subject to negligence, alteration, misuse, abuse, repairs by non-C.A.I. authorized representatives, incorrect electrical installation, acts of God and any other cases beyond the control of C.A.I. Examples of common acts invalidating this warranty include, but are not limited to:
- Use of spa in a non-residential application.
- Scratches caused by normal use.
- Operation of spas water temperature out of the normal operating range of 32°F to 118°F.
- Damage caused by incorrect water level (low, overflow, etc.).
- Damage caused by extreme weather conditions (hot, cold, etc.).
- Damage caused by dirt, sand and calcium.
- Damage caused by clogged filter cartridges. See filter cleaning recommendations in this Owner’s Manual.
- Damage caused by continued operation of this spa with either a known or an unknown problem.
- Damage caused by tri-chlor, acids, chlorine tablets, and any other spa chemicals not authorized by C.A.I.
- Damage caused by improper water chemistry. (High levels of chlorine, bromine, calcium, pH and other excessive chemical levels.)
- Damage caused by direct sunlight. Spas should always be covered when not in use.
- Damage caused as a result of failure to follow operating instructions as defined within this Owner’s Manual.
- Damage caused by incorrect electrical installation, electrical brownout, voltage spikes, or operation of spa out of voltage range by more than +/- 10%.
- Spas improperly installed in-ground or placed on non-approved surfaces.
- The Limited Warranty applies only to spas normally used for personal, family or household purposes.

Warranty Exclusions
Replaceable service items such as filters, pump seals, light bulbs, ozonator cartridge, jet inserts, spa covers, and filter covers are specifically excluded for the limited warranty.

Spa covers and stereo systems are delivered with their own manufacturer’s warranty. For more info, please see their warranties in the owner’s information package that was delivered with your spa for more information.

Customer Service
For customer service, contact the authorized selling dealer immediately. If you need additional information and assistance, please contact the C.A.I. Customer Relations Department at 1462 East Ninth Street, Pomona, CA. 91766, or call 909-6238781
Winterizing

In many areas of the country, the temperature drops below 32°F. C.A.I. recommends that you always have your spa full of water and running at normal spa temperatures (80°F to 100°F). This will help reduce the risk of freezing in your spa and your spas equipment.

**WARNING:** IF YOU FIND THE NEED TO DRAIN YOUR SPA, PLEASE BE AWARE OF THE POTENTIAL OF FREEZING IN YOUR SPAS EQUIPMENT AND PLUMBING. EVEN IF THE DIRECTIONS BELOW ARE FOLLOWED PERFECTLY, THERE IS NO GUARANTEE THAT YOUR SPA WILL NOT SUFFER FREEZE DAMAGE AND VOID THE WARRANTY COVERAGE.

Cold Climate Draining

Open all filters and filter baskets.
Remove filter(s).
Drain your spa completely.
Remove drain plugs from the front of the pumps.
Disconnect the unions from both sides of the pump.
Use a wet/dry vacuum to blow any remaining water out of the jets and equipment area.
Cover your spa with a good spa cover and all-weather tarp, to ensure that neither rain nor snow enter the spa.

If your spa has a gas heater, you will need to follow the winterizing instructions for your particular heater in the Owner’s Manual. This manual will be inside your gas heater.

Draining Your Spa

Your spa should be drained every four to six months, and refilled with fresh tap water. The following is the recommended method for draining your spa.

**Portable spas**

Turn off power.
Open all filters.
Remove all filter(s).
Hook up the female end to a garden hose to the Cal Spas drain fitting and the other end in a convenient place for draining.
Let spa drain completely, then remove garden hose and replace the drain cap.
APPENDIX
The items that will be covered in this section will consist of the following:

- Chemicals
- Warranty Information
- Cal Spas Splash Stereo System
- Part Numbers

In order for your retailer to expedite your order, for parts and accessories, it is recommended that you have the information that you attained in the Set-Up and Delivery section. Customer Service will want all this information for warranty purposes.
This system can be used to listen to AM or FM Stereo signals, and CD’s. Each Cal Spa that is equipped with the Splash Stereo system is delivered with the manufacturers operating instructions. We strongly recommend that you read these instructions prior to operating this unit.

**NOTE:** Although this unit is marine grade, you will still need to protect it from water and the elements.

- Do not place wet CD’s into this unit at any time.
- Always close the CD protection door.

Remember, water damage is not covered by the warranty.
Bromine/Chlorine Starter Kit
#CHE07000290/#CHE07000295
When used as directed, this product is effective as a spa and hot tub sanitizer disinfectant. Treats 250 gallons for up to 3 weeks.

Fast Sheen
#CHE07000610
Unique water-based, chemically reactive silicone sealant and polish. Seals, shines, and protects spa surfaces.

Brominating Tablets
#CHE07000760/#CHE07000770
Sanitizer, disinfectant for spas and hot tubs.

Chlorinating Granuals
#CHE07000865/#CHE07000880
When used as directed, this product is effective as a spa and hot tub water disinfecting agent.

Go Brom
#CHE07000830
Establishes a bromide bank in spas and hot tubs.

Filter Cartridge Cleaner
#CHE07000690
Breaks down organic and inorganic material. Removes calcium scale and mineral deposits.

Liquid Hardness Increaser
#CHE07000250
Increases water hardness to reduce corrosion. Helps reduce foaming.

Spa Brite
#CHE07000580/#CHE07000590
Clears up cloudy water in spas and hot tubs. Effective at all spa and hot tub temperatures.

Foam Gone
#CHE07000800/#CHE07000810
Breaks up existing foam in spa water. Effective at all spa and hot tub temperatures.

pH-Alkalinity Up
#CHE07000720/#CHE07000730
Helps maintain pH in spas and hot tubs.

pH-Alkalinity Down
#CHE07000750
Lowers pH in spas and hot tubs.

Enzyme Formula
#CHE07000600/#CHE07000605
Emulsifies and biodegrades bodily oils, suntan lotion, and other contaminants found in spas and hot tubs.

Metal Protector
#CHE07000630/#CHE07000640
Controls water discoloration caused by minerals. Special Extra Strength formula for spas and hot tubs.

Stan and Scale Prevention
#CHE07000650/#CHE07000660
Prevents minerals from damaging spa components and effecting performance.

Oxidizer Shock
#CHE07000680/#CHE07000710
Destroys organic contaminants and odor-causing wastes.

TO ORDER CAL SPAS' CHEMICALS, PLEASE CALL 1-800-CALSPAS
WARRANTY

LIMITED
This limited warranty is effective for H Series spas manufactured after January 1, 2004

Spa Shell / Structural Warranty
H Series Spas: C.A.I. warranties against the loose of water through the spa shell due to defects in materials and workmanship for a period of 10 years from the original date of purchase.

5 Year Interior Surface Warranty
H Series Spas: C.A.I. warranties the standard acrylic/standard granite interior surfaces from cracks, blisters, peeling, discoloration and lamination for a period of 5 years from the original date of purchase.

Component Warranty:
C.A.I. warranties the XLP heater and Cal Zone Quest 2000 Ozonator against malfunction due to defects in materials and workmanship for a period of 5 years from the original date of purchase. This warranty excludes replaceable ozone cartridge, which has a 1-year warranty from the original purchase date of spa.

Equipment Warranty
H Series Spas: C.A.I. warranties the spas electrical and electronic component-specific, the control system, pumps and air blowers against malfunction due to defects in materials and workmanship for a period of five years from the original date of purchase.

Plumbing Warranty:
C.A.I. warranties the sure-flo jet inserts and all factory installed plumbing and ‘Eliminator’ wet end from loss of water due to defects and workmanship for a period of 5 years from the original date of purchase.

Jet Wood Spa Cabinet:
C.A.I. warranties the spa cabinet to be free from defects in material and workmanship for a period of 90 days from the original date of purchase. Seasonal check and surface cracks are not considered defects in material and workmanship, as they are normal characteristics of all wood. Surface stain is specifically excluded from this warranty.

Extent of Warranty
This limited warranty is only valid on portable models delivered in the continental United States and extends through the selling dealer to the original purchaser at the original site of installation. This guarantee becomes valid at time of purchase and ends either by specified time-frame listed above, owner-transfer, or relocation.

Warranty Exclusions & Limitations
This guarantee is void if the spa has been subject to negligence, alteration, misuse, abuse, repairs by non-C.A.I. authorized personnel, incorrect electrical installation, acts of God, and any other cases beyond the control of C.A.I. Please refer to the Owner’s Manual for examples of exclusions and of common acts invalidating this guarantee.

Warranty Performance
In the event of a malfunction or defect covered under the terms of this guarantee, the factory authorized selling dealer is responsible for performing all necessary repairs. To obtain service, contact the selling dealer. In the event the consumer is unable to obtain satisfactory customer service from the selling dealer, written notification must be given to the C.A.I. Customer Relations Department within 10 days of the reported failure. There will be no charge for parts or labor on a covered item. However, the service agent may assess a reasonable travel or mileage charge per service call. If C.A.I. determines that repair of a covered item is not feasible, C.A.I. reserves the right to replace the defective merchandise with merchandise equal in value to the original purchase price. In the event of any guarantee replacement, all removal, replacement, installation and shipping costs are the responsibility of the spa owner.

Disclaimers
This limited warranty provided herein is made with the express understanding that the spa is not an essential device of medical device as defined under State and Federal Law. C.A.I. shall not be liable for loss of use of the spa or other incidental or consequential costs, expense or damages, which may include but are not limited to removal of permanent dock or other custom fixtures or the necessity for crane removal. Any implied guarantee shall have duration equal of the applicable guarantee stated above. Under no circumstances shall C.A.I. or any of its representatives be held liable for injury to any person or damage to any property, however arising.

Legal Remedies
This limited warranty gives you specific legal rights and you may have other rights, which may vary from state-to-state.

Customer Service
For customer service, contact the authorized selling dealer immediately. If you need additional information or assistance, please contact the C.A.I. Customer Relations Department at 1462 E. Ninth St., Pomona CA 91766 OR CALL (800) 225-7727

Owner’s Manual
# PARTS LIST

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<td>PUM22000912</td>
<td>PUMP 4 HP DUALLY, DBL SEAL SWITCHLESS 2&quot; ULTIMA</td>
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<td>PUM22000925</td>
<td>5.0 HP 2SP 56 DOUBLE SEAL WET END ASSEMBLY</td>
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<td>PUM22000939</td>
<td>PUMP, 6 HP 2 SP SWITCHLESS, DBL SEAL, NO DRESS UP KIT - PARTS</td>
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<td>PUM22000970</td>
<td>PUMP GRUNDFOS 115V [PARTS USE PUM22000975]</td>
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<td>PUM22100945</td>
<td>SPA CAL FILTRATION CIRC PUMP, ASSEMBLY</td>
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<td>ACC01400873</td>
<td>NECK JET/BLASTER PILLOW, ELONGATED #918 '03</td>
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<td>ACC01400883</td>
<td>QUAD BLASTER PILLOW, W/Massage Points, #NECK '03</td>
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LITE
LIT16100150  5” SPA LIGHT(2EA) ASSEMBLY COMPLETE ’2003
LIT16100151  BULB, #912 12.8V 100A 12.8W, JUMBO SPA LIGHT, ’03 [813-4370]
LIT16100153  WALLFITTING, CLEAR LENS CAP, JUMBO SPA LIGHT, 5” SCALLOP ’03 [215-4370]
LIT16100154  BACK CAP, JUMBO SPA LIGHT, ’03 [611-4110]
LIT16100155  RED LENS INSERT, JUMBO SPA LIGHT, ’03 [611-4304]
LIT16100156  BLUE LENS INSERT, JUMBO SPA LIGHT, ’03 [611-4303]

OZONE
OZO18000200  CAL ZONE QUEST w/ GREY PLU
OZO18100020  OZONE REPLACEMENT CARTRIDGE

HEATERS
HEA14100401  XL HEATER 5.5
HEA14100430  XL HEATER, 5.5 KW 240 CENTERED ’03
HEA14700070  SPLIT UNION 2"
HEA14700080  HEATER UNION 2"
HEA14700030  HEATER GASKET
ELE09500200  PRESSURE SWITCH

FILTERS
FIL11100190  FILTER CARTRIDGE ANTI-BACTERIAL
FIL11300250  FILTER LID, DUAL 2003
FIL11300251  FILTER LID, SINGLE 2003
FIL11700134  FILTER LOCKING FLANGE, GREY, 4 SCALLOP TRIM RING, LOW VOL. DYNA FLO II
FIL11700138  FILTER SKIM DYNAFLO, TOP MT BASKET ASSY, GREY
FIL11700139  FILTER DYNAFLO, 5” FLOATING WEIR, GREY, EXT/BTM ASSY
FIL1100124  FILTER CARTRIDGE 75 SQ FT, 2” ANTI-BACTERIAL, DYNAFLOW II

ELECTRICAL
ELE09000192  PARTS ONLY - CONTROL BOX W/ 1 ATS PLUG, CS 5000 ’03
ELE09000193  PARTS ONLY - CONTROL BOX W/ 2 ATS PLUGS, CS 5000 ’03
ELE09000194  CONTROL BOX CS 5300 ’03, [3 PUMP]
ELE09000197  CONTROL BOX CS 5000 ’03
ELE09000199  CONTROL BOX, 1500, 1 PUMP END LITE LEADER SYSTEM
ELE09000201  CONTROL BOX, 1500, 2 PUMP LITE LEADER SYSTEM
ELE09000202  CONTROL BOX, 1500-1J [1-PUMP] W/ CIRC CONN. ’03
ELE09000203  CONTROL BOX, 1500-2J [2-PUMP] W/ CIRC CONN. ’03
ELE09018097  CONTROL BOX, 7000 MACH 2, ’04
ELE09018092  CONTROL PANEL GENESIS 7000 ’03
ELE09018098  CONTROL BOX, 9000 MACH 2, ’04
ELE09018094  CONTROL PANEL SYSTEM 9000 ’03
ELE09022073  TOP SIDE PNL, ATS GEL, SPARE PARTS ONLY, 6’03
ELE09022074  CONTROL BOX, ATS GEL, SPARE PARTS ONLY, 220V W/ FREEZE PROTECT, 6’03
ELE09900310  SENSOR ASSY 96"3/8" & 48"1/4"
ELE09900390  FUSE 30A POWER INPUT
**ELECTRICAL**

ELE09900395  FUSE 25A POWER INPUT
ELE09900400  FUSE 20A POWER INPUT
ELE09700085  220/110V CONVERSION KIT, PNEUMATIC

**CABINET**

WOO27513307  CAB BACK PNL 24 1/2 X 49 1/4, CAL SELECT, RED
WOO27513308  CAB BACK PNL 24 1/2 X 49 1/4, CAL SELECT, GREY
WOO27513309  CAB BACK PNL 26 X 38 1/2, CAL SELECT, GREY
WOO27513310  CAB BACK PNL 26 X 38 1/2, CAL SELECT, RED
WOO27513311  CAB BACK PNL 32 1/2 X 57 1/2, CAL SELECT, GREY
WOO27513312  CAB BACK PNL 32 1/2 X 57 1/2, CAL SELECT, RED
WOO27513313  CAB BACK PNL 32 1/2 X 58 1/4, CAL SELECT, GREY
WOO27513314  CAB BACK PNL 32 1/2 X 58 1/4, CAL SELECT, RED
WOO27513315  CAB BACK PNL 26 X 60 1/4, CAL SELECT, GREY, J501
WOO27513316  CAB BACK PNL 26 X 60 1/4, CAL SELECT, RED, J501
WOO27513317  CAB BACK PNL 28 X 59 1/2, CAL SELECT, GREY, J502
WOO27513318  CAB BACK PNL 28 X 59 1/2, CAL SELECT, RED, J502
WOO27513322  CAB CRNR PNL 24 X 12, CAL SELECT, GREY
WOO27513323  CAB CRNR PNL 24 X 12, CAL SELECT, RED
WOO27513324  CAB CRNR PNL 26 X 12, CAL SELECT, GREY
WOO27513326  CAB CRNR PNL 28 X 12, CAL SELECT, GREY, J502
WOO27513327  CAB CRNR PNL 28 X 12, CAL SELECT, RED, J502
WOO27513328  CAB CRNR PNL 34 X 12, CAL SELECT, GREY
WOO27513329  CAB CRNR PNL 34 X 12, CAL SELECT, RED
WOO27513330  CAB CRNR PNL 24 1/2 X 12, CAL SELECT, GREY
WOO27513331  CAB CRNR PNL 24 1/2 X 12, CAL SELECT, RED
WOO27513333  CAB CRNR PNL 26 X 12, CAL SELECT, GREY
WOO27513334  CAB CRNR PNL 32 1/2 X 12, CAL SELECT, GREY
WOO27513335  CAB CRNR PNL 32 1/2 X 12, CAL SELECT, RED
WOO27513336  CAB DOOR PNL 24 1/2 X 43 1/2, CAL SELECT, RED
WOO27513337  CAB DOOR PNL 24 1/2 X 35 1/8, CAL SELECT, GREY
WOO27513338  CAB DOOR PNL 24 1/2 X 35 1/8, CAL SELECT, RED
WOO27513339  CAB DOOR PNL 24 1/2 X 43 1/2, CAL SELECT, GREY
WOO27513341  CAB DOOR PNL 26 X 35 1/8, CAL SELECT, GREY
WOO27513342  CAB DOOR PNL 26 X 35 1/8, CAL SELECT, RED
WOO27513343  CAB DOOR PNL 26 X 43 1/2, CAL SELECT, RED
WOO27513344  CAB DOOR PNL 26 X 43 1/2, CAL SELECT, GREY
WOO27513346  CAB DOOR PNL 26 X 61 1/2, CAL SELECT, GREY
WOO27513347  CAB DOOR PNL 28 X 43 1/2, CAL SELECT, RED, J502
WOO27513348  CAB DOOR PNL 28 X 43 1/2, CAL SELECT, GREY, J502
WOO27513349  CAB DOOR PNL 34 X 43 1/2, CAL SELECT, GREY
WOO27513350  CAB DOOR PNL 34 X 43 1/2, CAL SELECT, RED
WOO27513351  CAB DOOR PNL 24 1/2 X 43 1/2, CAL SELECT, GREY
WOO27513352  CAB DOOR PNL 24 1/2 X 43 1/2, CAL SELECT, RED
WOO27513354  CAB DOOR PNL 26 X 43 1/2, CAL SELECT, RED, J501
WOO27513355  CAB DOOR PNL 32 1/2 X 43 1/2, CAL SELECT, GREY
CABINET

WO027513356  CAB DOOR PNL 32 1/2 X 43 1/2, CAL SELECT, RED
WO027513357  CAB FRNT PNL 24 1/2 X 7 1/2, CAL SELECT, GREY
WO027513358  CAB FRNT PNL 24 1/2 X 7 1/2, CAL SELECT, RED
WO027513359  CAB FRNT PNL 24 1/2 X 7, CAL SELECT, GREY
WO027513360  CAB FRNT PNL 24 1/2 X 7, CAL SELECT, RED
WO027513361  CAB FRNT PNL 26 X 1 1/2, CAL SELECT, GREY
WO027513362  CAB FRNT PNL 26 X 1 1/2, CAL SELECT, RED
WO027513363  CAB FRNT PNL 24 X 4 1/4, CAL SELECT, GREY
WO027513364  CAB FRNT PNL 24 X 4 1/4, CAL SELECT, RED
WO027513365  CAB FRNT PNL 26 X 7 1/2, CAL SELECT, GREY
WO027513366  CAB FRNT PNL 26 X 7 1/2, CAL SELECT, RED
WO027513367  CAB FRNT PNL 26 X 7 1/2, CAL SELECT, RED
WO027513368  CAB FRNT PNL 26 X 7, CAL SELECT, GREY
WO027513369  CAB FRNT PNL 26 X 7, CAL SELECT, RED
WO027513370  CAB FRNT PNL 26 X 9 1/2, CAL SELECT, GREY
WO027513371  CAB FRNT PNL 26 X 9 1/2, CAL SELECT, RED
WO027513372  CAB FRNT PNL 32 1/2 X 7 1/2, CAL SELECT, GREY
WO027513373  CAB FRNT PNL 32 1/2 X 7 1/2, CAL SELECT, RED
WO027513374  CAB FRNT PNL 34 X 12, CAL SELECT, GREY, 7.5'
WO027513375  CAB FRNT PNL 34 X 12, CAL SELECT, RED, 7.5'
WO027513376  CAB FRNT PNL 34 X 16 3/4, CAL SELECT, GREY
WO027513377  CAB FRNT PNL 34 X 16 3/4, CAL SELECT, RED
WO027513378  CAB FRNT PNL 34 X 7 1/2, CAL SELECT, GREY
WO027513379  CAB FRNT PNL 34 X 7 1/2, CAL SELECT, RED
WO027513380  CAB FRNT PNL 34 X 9, CAL SELECT, GREY
WO027513381  CAB FRNT PNL 34 X 9, CAL SELECT, RED
WO027513382  CAB FRNT PNL 34 X 9, CAL SELECT, RED
WO027513383  CAB FRNT PNL 24 1/2 X 9 1/2, CAL SELECT, GREY
WO027513384  CAB FRNT PNL 24 1/2 X 9 1/2, CAL SELECT, RED
WO027513385  CAB FRNT PNL 26 X 8 1/2, CAL SELECT, GREY
WO027513386  CAB FRNT PNL 26 X 8 1/2, CAL SELECT, RED
WO027513387  CAB FRNT PNL 28 X 8, CAL SELECT, RED, J502
WO027513388  CAB FRNT PNL 28 X 8, CAL SELECT, GREY, J502
WO027513389  CAB FRNT PNL 32 1/2 X 12, CAL SELECT, GREY
WO027513390  CAB FRNT PNL 32 1/2 X 12, CAL SELECT, RED
WO027513391  CAB FRNT PNL 32 1/2 X 16 3/4, CAL SELECT, GREY
WO027513392  CAB FRNT PNL 32 1/2 X 16 3/4, CAL SELECT, RED
WO027513393  CAB FRNT STEREO ACCESS PNL 34 X 12, CAL SELECT, GREY, 7.5'
WO027513394  CAB FRNT STEREO ACCESS PNL 34 X 12, CAL SELECT, RED, 7.5'
WO027513395  CAB FRNT STEREO ACCESS PNL 34 X 16 3/4, CAL SELECT, GREY
WO027513396  CAB FRNT STEREO ACCESS PNL 34 X 16 3/4, CAL SELECT, RED
WO027513397  CAB FRNT STEREO ACCESS PNL 32 1/2 X 12, CAL SELECT, GREY
WO027513398  CAB FRNT STEREO ACCESS PNL 32 1/2 X 12, CAL SELECT, RED
WO027513399  CAB FRNT STEREO ACCESS PNL 32 1/2 X 16 3/4, CAL SELECT, GREY
WO027513400  CAB FRNT STEREO ACCESS PNL 32 1/2 X 16 3/4, CAL SELECT, RED
WO027513401  CAB SIDE PNL 24 1/2 X 24 1/2, CAL SELECT, GREY
WO027513402  CAB SIDE PNL 24 1/2 X 24 1/2, CAL SELECT, RED
WO027513403  CAB SIDE PNL 24 1/2 X 48 1/4, CAL SELECT, GREY
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<td>CAB SIDE BACK PNL 34 X 77 1/4, CAL SELECT, GREY</td>
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<td>CAB SIDE BACK PNL 34 X 77 1/4, CAL SELECT, RED</td>
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<tr>
<td>WOO27513446</td>
<td>CAB SIDE BACK PNL 32 1/2 X 77 1/4, CAL SELECT, RED</td>
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<tr>
<td>WOO27513447</td>
<td>CAB SIDE BACK PNL 32 1/2 X 77 1/4, CAL SELECT, GREY</td>
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<tr>
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<td>CABINET COMPLETE, W/RAIL, CAL SELECT, GREY, 7.0'</td>
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<tr>
<td>WOO27513449</td>
<td>CABINET COMPLETE, W/RAIL, CAL SELECT, RED, 7.0'</td>
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2004 Owner’s Manual

US and Canada

JOURNEY SERIES

5000 - 5300
ELECTRONIC CONTROL

Duplication without written consent is strictly prohibited.
This Owner’s Manual is for spas manufactured after January 1, 2004
Due to continuous improvement programs, all models, operation, and/or specifications are subject to change without prior notice.

LTR17000175
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BENEFITS OF OWNING A CAL SPA

Warm Water Workouts
Almost any exercise that can be done on land, including walking or jogging, can be also done in water. If you have arthritis and you're exercising in a spa or hot tub, however, you'll probably focus on range-of-motion exercises that work the toe, ankle, knee, leg, hip, hand, wrist and shoulder. The size and shape of the hot tub, of course, will determine the specific types of exercises you can do in it. Cal Spas would like to share some tips on the benefits of warm water therapy.

Forward Arm Reach
With both arms, reach straight in front of you. Raise your hands overhead as high as possible, keeping your elbows as straight as you can. If one arm is very weak, use your other arm to help raise it.

Elbow Bend
Start with your elbows as straight as possible, fingers pointing down. Bend your elbows and try to touch your thumbs to your shoulders. Keep your elbows close to your body. You do not have to touch your shoulders. Then relax your elbows and straighten your arms down at your sides.

Wrist Bend
Bend both of your wrists upward and then downward. You can also exercise one wrist at a time by placing your free hand, thumb out, under the exercising wrist. Hands and fingers should be relaxed.

Finger Curl
Curl your fingers into your palm to make a loose fist then straighten them out.

Ankle Circles
While seated, make large inward circles with your left foot, moving it from the ankle. Repeat circles in the opposite direction. Then repeat the exercise with your right foot.

Spread Eagle
While sitting on the edge of a bath seat, straighten one knee. While holding it straight, slowly move it out to the side. Hold it out for three seconds, then bring it back to the center and relax. Repeat these instructions with your other leg.
SAFETY INSTRUCTIONS

When installing and using this electrical equipment, basic safety precautions should always be followed.

READ AND FOLLOW ALL INSTRUCTIONS

WARNING: To reduce the risk of injury, do not allow children to use the spa unless they are supervised at all times.

All 110V spas require a DEDICATED 20 AMP GFCI SERVICE. Do not use extension cords.

NOTE: This may require a licensed electrician to upgrade your standard receptacle and/or circuit breaker.

All 220V spas require a DEDICATED 50 AMP GFCI SERVICE WITH FOUR #6 AWG COPPER WIRES.

DANGER RISK OF ACCIDENTAL DROWNING: Extreme caution must be exercised to prevent unauthorized access by children. To avoid accidents, ensure that children cannot use the spa unless they are closely supervised at all times. (Keep the spa cover on and locked when not in use. See instructions enclosed with your cover.)

DANGER - RISK OF INJURY: The suction fittings in this spa are sized to match the specific water flow created by the pump. Should the need arise to replace the suction fittings, or the pump, be sure the flow rates are compatible.

DANGER - RISK OF INJURY: Never operate the spa if the suction fitting or filter baskets are broken or missing.

DANGER - RISK OF INJURY: Never replace a suction fitting with one that is rated less than the flow rate marked on the original suction fitting.

DANGER - RISK OF ELECTRIC SHOCK: Install the spa at least 5 feet (1.5 meters) from all metal surfaces. As an alternative. a spa may be installed within 5 feet of metal surfaces if each metal surface is permanently bonded by a minimum No. 8 AWG solid copper conductor to the outside of the spas control box.

DANGER - RISK OF ELECTRIC SHOCK: Do not permit any electrical appliances, such as lights, telephones, radios, televisions, and etc., within 5 feet (1.5 meters) of the spa. Never attempt to operate any electrical device from inside the spa.

WARNING RISK OF INJURY

a. Before entering a spa, the user should measure the water temperature with an accurate thermometer, since the tolerance of water temperature-regulating devices varies.

b. The spa water should never exceed 104°F (40°C). Water temperatures between 100°F (38°C) and 104°F (40°C) are considered safe for a healthy adult. Lower water temperatures are recommended for young children and when spa use exceeds 10 minutes.

c. Since excessive water temperatures have a high potential for causing fetal damage during pregnancy during early months of pregnancy, pregnant, or possibly pregnant women should always check with their physician prior to spa usage.

d. The use alcohol, drugs or medication before or during spa use may lead to unconsciousness, with the possibility of drowning.

e. Person suffering from obesity, a medical history of heart disease, low or high blood pressure, circulatory system problems or diabetes should consult a physician before using the spa.

f. Persons using medications should consult a physician before using the spa since some medications may induce drowsiness while others may affect heart rate, blood pressure and circulation.
Hyperthermia Danger

Prolonged exposure to hot air/water can induce hyperthermia. Hyperthermia occurs when the internal temperature of the body reaches a level 3° to 6° above the normal body temperature of 37°C (98.6°F). While hyperthermia has many health benefits, it is important not to allow your body’s core temperature to rise above 103°F. Symptoms of excessive hyperthermia include dizziness, lethargy, drowsiness and fainting. The effects of excessive hyperthermia may include failure to perceive heat, failure to recognize the need to exit, unawareness of impending hazard, damage to pregnant women, physical inability to exit the spa and unconsciousness.

Following these instructions will make your first spa session a pleasurable one.

SAVE THIS INFORMATION.

CONTACT INFORMATION

For customer service, please contact your authorized dealer immediately. If you need additional information and/or assistance, please contact:

C.A.I. Customer Service Department
1462 East Ninth Street
Pomona, CA 91766
Toll Free 1-800-CAL-SPAS
Fax 1-909-629-3890
www.calspas.com
BASIC SPA INFORMATION

The following operating and maintenance instructions are very important and must be followed carefully. With the proper care and maintenance, your Cal Spa will provide you with years of satisfaction and performance.

Do not be afraid to push buttons or turn knobs to learn about your new Cal Spa, as it is built with quality materials and excellent craftsmanship.

Your new Cal Spa has been engineered with a high-powered water pump that pushes water through various therapy jets, which will relax even the tightest muscles. In addition to the water pressure, you can add air into the spa water with air venturi handles located seat-side that increase the intensity of your massage.

The filtering of this spa is very important. This alone will cut down on cleaning time and use of excess chemicals. We have pre-programmed two filter cycles of two hours for every twelve hours. This can be increased to six hours every twelve hours through the topside control panel.

It is very important to keep the spa covered when not in use for four reasons. The first is heating efficiency. Covered spas will use less electricity in maintaining your set temperature. The second is to protect your spas finish from the suns’ ultraviolet rays. The third is it is mandatory to keep the spa covered to maintain warranty coverage. The last, and most important, is to prevent children from drowning in the spa.

Your new Cal Spa comes equipped with an electric heater. Following the directions listed below will ensure the most efficient operation:

1. When not in use, make sure the spa is covered and securely fastened.
2. Set the spas operating temperature within 5˚ of the desired usage temperature and raise the temperature one or two hours prior to usage.
   
   **NOTE:** This method is only for spa usage under two hours a week.
3. If the spa usage exceeds two hours a week, the set temperature should remain at the desired usage temperature.
4. The air venturi handles should be used sparingly. When open, water temperature drops quite rapidly and can also dissipate chemicals.
   
   **NOTE:** Allowing the water temperature to lower more than 10˚ below the desired usage temperature and reheating prior to usage will cause the heater to operate longer than it normally would maintaining the desired temperature and will increase the operating cost.

The filter needs to be cleaned on a regular basis. This is very simple and only takes a few minutes. The result is increased water clarity and equipment longevity.

The spa water level is very important to the operation of your spa. If the water level is too low or too high, your spa will not operate properly. The water level should be to the middle of the skimmer area when the spa is not being used.

We recommend that your spa water be changed every 4 to 6 months. You may find the need to change your spa water more frequently with heavy use. When empty, your spa should be cleaned with a non-abrasive cleaner, such as Cal Spas All Surface Cleaner, then rinsed thoroughly.

When draining your spa, turn off all power to the spa and attach a garden hose to the hose-bib fixture located on the floor of the equipment area.

When filling your spa, always fill through the skimmer filter canister. Use only regular tap water.

**WARNING:** DO NOT USE SOFT WATER.
DELIVERY AND SET-UP

Please make a record of the following. It will be valuable if service is required.

Cal Spa Model: ________________________________
Cal Spa Serial Number: __________________________
Date Purchased: _______________________________
Date Installed: _________________________________
Cal Spa Dealer’s Phone Number: __________________
Cal Spa Dealer’s Address: _________________________

Most cities and counties require permits for exterior construction and electrical circuits. In addition, some communities have codes requiring residential barriers such as fencing and/or self-closing gates on property to prevent unsupervised access to the property by children under the age of 5. Your dealer can provide information on which permits may be required and how to obtain them prior to the delivery of your Cal Spa.

Congratulations!!

You have purchased a Cal Spa. With a little preparation and care, your spa will give you many years of enjoyment. This section has been designed to provide you with all the information you’ll need to ensure a safe, speedy and trouble-free spa delivery and set-up.

PLANNING THE BEST LOCATION FOR YOUR SPA

Here are some of the things that you will need to consider when determining where to place your new spa.

Safety First

Do not place your spa within 10’ (3m) of overhead power lines.

Make sure the spa is positioned so that access to the equipment compartment and all side panels will not be blocked. Be certain that your installation will meet all city and local safety codes and requirements.

How Will You Use Your Spa?

How you intend to use your spa will help you determine where you should position it. For example, will you use your spa for recreational or therapeutic purposes? If your spa is mainly used for family recreation, be sure to leave plenty of room around it for activity. If you will use it for relaxation and therapy, you’ll probably want to create a specific mood around it.

Environment

If you live in a climate with snowfall in the winter, place the spa near a house entry. By doing this, you will have a place to change clothes and not be uncomfortable.

Consider Your Privacy

In a cold-weather climate, bare trees won’t provide much privacy. Think of your spas surroundings during all seasons to determine your best privacy options. Consider the view of your neighbors as well, when you plan the location of your spa.
Provide A View With Your Spa
Think about the direction you will be facing when sitting in your spa. Do you have a special landscaped area in your yard that you find enjoyable? Perhaps there is an area that catches a soothing breeze during the day and lovely sunset in the evening. Consider these things when you plan your location.

Keep Your Spa Clean
Prevent unclean things from being tracked into your spa by utilizing a foot mat at the entrance where the occupants can clean their feet before entering your spa.

Allow For Service Access
Many people choose to install a decorative structure around their spa. If you are installing your spa with any type of structure on the outside, such as a gazebo, remember to allow access for service. It is always best to design special installations so that the spa can still be moved, or lifted off the ground.

ELECTRICAL SETUP BEFORE DELIVERY OF YOUR SPA

**IMPORTANT:** When installed in the United States, the electrical wiring of this spa must meet the requirements of the National Electric Code (NEC) and any applicable state or local codes. The electrical circuit must be installed by an electrical contractor and approved by a local building/electrical inspector.

1. All 240V spas must be permanently connected (hard wired) to the power supply. 120V spas may use a G.F.C.I. cord, plugged into a dedicated grounded outlet. Supplying power to a spa which is not in accordance with these instructions will void both the independent testing agency listing and the manufacturer’s warranty.

2. The power supplied to the spa must be on a dedicated circuit with no other appliances or lights sharing the power.

3. To determine the current, voltage, and wire size required for the spa configuration to be connected, refer to the following:
   - Wire size must be appropriate per NEC and/or local codes.
   - Wire size is determined by length of run from breaker box to spa and maximum current draw.
   - We recommend copper wire with THHN insulation.
   - All wiring must be copper to ensure adequate connections. **Do not use aluminum wire.**
   - When using wire larger than #6 (10mm²), add a junction box near the spa and reduce to short lengths of #4 (10mm²) wire between the junction box and the spa.

4. The electrical supply for the spa must include a suitably rated switch or circuit breaker to open all ungrounded supply conductors to comply with Section 422-20 of the National Electric Code, NSI/NFPA 70. The disconnection point must readily accessible to the spas occupant. Check with local municipalities for additional code requirements.

5. The electrical circuit for the spa must include a suitable GFCI as required by NEC Article 680-42.
PREPARING A GOOD FOUNDATION
Your spa needs a solid and level foundation. The area that it sits on must be able to support the weight of the spa and the occupants who use it. If the foundation is inadequate, it may shift or settle after the spa is in place, causing stress that could DAMAGE YOUR SPA SHELL AND FINISH.

NOTE: Damage caused by inadequate or improper foundation support is not covered by the warranty. It is the responsibility of the spa owner to provide a proper foundation for the spa.

Place the spa on an elevated foundation (preferably a 3” concrete slab). If you are installing the spa indoors, pay close attention to the flooring beneath it. Choose flooring that won’t be spoiled or stained.

* If you are installing your spa on an elevated wood deck or other structure, it is highly recommended that you consult a structural engineer or contractor to ensure the structure will support the weight of 150 Lbs./ sq. ft.
* It is strongly recommended that a qualified, licensed contractor prepare the foundation for your spa.

Your Cal Spa Retailer Can Help You With Foundation And More
Your retailer has a wealth of information and experience about how to get the most out of your spa. Your spa retailer also has a full line of accessories that are engineered to compliment your spa and increase your enjoyment
ELECTRICAL INSTALLATION

110-Volt Installation
Always follow applicable local, state and federal code and guidelines.
1. Use only a dedicated electrical line with a 20-amp breaker.
2. Do not use an extensions cord.
3. Always use a weatherproof-covered receptacle.
4. Never have your spa within 10’ of the receptacle.
5. Do not bury the power cord.
6. A damaged cord must be replaced before next usage.
7. All 110V spas must have a GFCI (Figure 1). This can either be a 20-amp GFCI receptacle or a GFCI cord and plug kit (CKIT110 - P/N ELE09700086).
8. GFCI plug should be tested prior to every use. To test the GFCI plug version, please follow these easy instructions.
   
   **NOTE:** Spa should already be plugged in and operational.

   A. Press the button marked ‘Test’ on the GFCI. The GFCI will trip and the spa will stop operating.
   B. Press the button marked ‘Reset’ on the GFCI. The GFCI will reset and the spa will turn back on.
   C. The spa is now safe to use.

**WARNING:** IF THE GFCI SHOULD TURN OFF (TRIP) WHILE THE SPA IS IN USE, PRESS THE RESET BUTTON. IF THE GFCI WILL NOT RESET, UNPLUG THE GFCI AND CALL YOUR LOCAL SHOWROOM/ DEALERSHIP FOR SERVICE. DO NOT USE THE SPA.

![Figure 1. 110V / 20 Amp GFCI Plug.](image)
220V Installation

All 220V spas are required to have a dedicated 50-Amp GFCI breaker and should only be wired by a licensed electrician. To ensure proper wiring of your GFCI, follow these diagrams (Figure 2 and Figure 3).

1. Always follow applicable local, state, and federal codes and guidelines.
2. Your new 220V Cal Spa requires a dedicated, 50-Amp GFCI Service with 4 #6 AWG copper wires. This will include a black and a red wire for your incoming power, a white wire used for your neutral and a green wire for your ground.

   **NOTE**: #6 AWG wire acceptable for a distance of up to 100’. Wire run over 100’ must increase to #4 gauge. Please be aware that this is the only acceptable electrical wiring procedure. Spas wired in any other way will void your warranty and may result in serious injury.

   **NOTE**: Do not install GFCI breakers in main electrical panel. The further away a GFCI is installed from the spa, the higher the risk of false tripping or resetting of the GFCI breaker.

   **NOTE**: C.A.I. can only recommend the use of square-cover Siemens GFCI breakers.

Before each use of your spa, you should check the GFCI. During this test, the spa should be operational.

1. Press the test button on the GFCI. The GFCI will trip and the spa will shutoff.
2. Wait 30 seconds and reset the GFCI breaker (this is accomplished by turning the breaker off then back on). Your spa will be operational in about five seconds.
3. Your spa is now safe to use.

---

**Figure 2.** GFCI Hook-Up.
G.F.C.I. Hook-Up

SCHEMATIC DIAGRAM

G.F.C.I.

TOP VIEW

CIRCUIT BREAKER PANEL

120/240V SOURCE

CONDUIT

CONDUIT

SEMI-POLARIZED CIRCUIT BREAKER

SEE SIDE VIEW FOR DETAIL

SIDE VIEW

BRK (HOT)

LOAD POWER

NEUTRAL (NEUTRAL)

LOAD POWER

WHT (LOAD NEUTRAL)

G.F.C.I.
STARTING YOUR PORTABLE SPA

**NOTE:** Be careful not to over-tighten the plumbing fittings.

**NOTE:** Never run the spa with the gate valves closed or without water circulating for long periods of time.

**NOTE:** Never fill your spa with soft water. Soft water makes it impossible to maintain the proper water chemistry and may cause the water to foam, which will ultimately harm the finish of the spa and void your warranty.

Filling and Powering-Up Your Cal Spa

1. Once the spa has been placed on an approved surface and has been correctly wired by a licensed electrician, inspect all plumbing connections in the equipment area of your spa. Ensure that these connections are secure and that they didn’t loosen during shipment.
2. If equipped, open all gate valves, or slice valves, in the equipment area.
   
   **NOTE:** Before operating the spa, these valves must be in the up, or ‘open’, position.
3. Remove the filter basket and cartridge from skimmer/filter canister.
4. Place a garden hose in the skimmer/filter canister and continue filling your spa with **regular tap water** up to the water level (halfway up the skimmer area).
5. Open the air relief valve located on the front of the pump housing.
6. After the air bubbles stop coming out of the air relief valve, hand-tighten the valve until it is closed (do not over-tighten).
7. Once the water is at the correct level, turn on the power at the GFCI breaker.
   
   **NOTE:** Ensure that the 110V spas are connected to the proper electrical outlet.
8. The spa will perform a diagnostic check for 30 seconds. Once complete, the spa will automatically operate at filter speed and continue heating until the spa water temperature reaches 100°F. (This is every electronically controlled default temperature.)
9. Re-install filter and filter basket into skimmer/filter canister.
10. The spa is now ready for use. For operation instructions, see the “5000 and 5300 Electronic Operation” section of this manual.
FILTER MAINTENANCE

Portable Spas:
Filtration starts on electronically-controlled spas as soon as the pumps are primed and water flow is steady. As the flow of water goes through the filter, dirt and debris is removed and accumulated in the filter cartridge. As the filter cartridge accumulates dirt and debris, water flow is restricted and jet production is reduced. This can cause your spa to not run or heat effectively.

Clean your filter regularly and replace as needed.

Filter Cleaning:
Your new Cal Spa has been designed for quick and easy filter maintenance. The filter cartridge should be cleaned once a week.

1. Turn the power off at the breaker.
2. Remove the filter(s) cover - if applicable.
3. Remove the filter(s) basket (align the flat areas on the filter basket and the canister).
4. Remove the filter(s) by pulling up and out.
5. Clean the filter with a garden hose.
   A. Hold the filter vertically.
   B. Spray the filter cartridges with a pressure nozzle, starting from the top and spraying down each pleat.
   C. Turn the filter cartridge over and repeat Step 5B.
   D. Reinstall the filter cartridge in reverse order of removal.
6. Deep clean filter cartridge(s) every month. Use only a Cal Spa-approved filter-cleaning chemical.

Figure 4. Filtration System.
OPERATING INSTRUCTIONS

Your new Cal Spa is very versatile. You can direct the flow of water and air through various locations throughout your spa.

The following list of features are available on most spas.

Adjustable Jets (Figure 5)
Almost all of the jets in your spa are adjustable. Rotating the face of an adjustable jet to the left (counter-clockwise) will decrease the amount of water flow through the jet. Rotating the face of an adjustable jet to the right (clockwise) will increase the amount of water flow through the jet.

**NOTE:** Neck jets will be reversed when adjusting pressure.

![Adjustable Jets](image.png)

**Figure 5.** Adjustable Jets
Cal Zone Quest 2000 Ozonator (Figure 6)
Your new Cal Zone Quest 2000 Ozonator is a state-of-the-art bacteria killing machine. This unit will assist you in maintaining clean and clear spa water, while saving you time and money with spa chemicals.

Operation
Your Cal Zone Quest 2000 Ozonator will automatically operate during the filter cycles. When the spa is in filtration cycle, the Ozone Indicator light on the topside control panel will light up, letting you know that the control box is sending power to the Cal Zone Quest 2000 Ozonator unit.

The Cal Zone Quest 2000 Ozonator unit also has two forms of operating signals. On the topside control panel there is a yellow light labeled ‘OZONE INDICATOR’. This light indicates that the Ozonator is receiving power from the control box. The second operating signal is the most important. Located on the front side towards the bottom, is the ozone-mixing chamber. When operating, the lens will display a purple/black light.

**NOTE:** Due to the nature of the ozone light, it is difficult to see the light during the daytime. This lens should be checked at night or in a shaded area.

Ozone Servicing
Your new Cal Zone Quest 2000 Ozonator has been engineered to be service-friendly. In the event that you need to replace the ozone cartridge, simply follow the instructions listed on the front of the ozone unit.

![Figure 6. Cal Zone Quest 2000 Ozonator](image-url)
Air Venturies (Figure 7)
Air venturies are the smaller knobs located around the top of your spa. Each one will let you add a mixture of air with the jet pressure. This is accomplished by simply rotating the air venturi knob to the left (counter-clockwise) to increase the amount of airflow through the jets. To decrease the amount of airflow through the jets, simply rotate the handle to the right (clockwise).

Figure 7. Air Venturies
5000 ELECTRONIC OPERATION

When first powered-up, the 5000 Electronic System (Figure 8) will perform a self-diagnostic check and then it will automatically heat to, and maintain, a temperature of 100˚F until you change the set temperature as listed in the ‘Temperature Adjustment’ section.

Temperature Adjustment (Range 80˚F to 104˚F)

The display screen will always display the actual water temperature. To display the temperature that the spa is set to, simply depress the ‘Temp’ pad (Figure 9). The set set temperature will be flashing on the display panel. Each time you depress the Temp pad, the set temperature will change 1˚, either up or down. Letting the display revert back to the actual water temperature, then depressing the temp pad again will allow you to change the direction of the temperature adjustment.

Figure 8. 5000 Electronic System.

Figure 9. 5000 Electronic System ‘Temp’ pad.

Standard and Economy Modes

Your new spa is equipped with a Standard and Economy heating feature that gives you complete control of the heating system. When the spa is powered-up, it will automatically start in the Standard Heating Mode. In this mode, the heating system will automatically activate whenever the water temperature drops more than 1˚ below the set temperature. In the Economy Heating Mode, The heating system will activate during filtration times.

To switch from the Standard Heating Mode to the Economy Heating Mode, simply depress the Temp pad followed by the Light pad. Depress the same sequence to switch back to the Standard Heating Mode.
Pump Equipment

One Pump Equipment
Depress the ‘Jets’ (Figure 10) button once to activate the low-speed pump. Depress the ‘ Jets’ button again to activate the high-speed pump. Depress the ‘Jets’ button a third time to turn off the high-speed.

Figure 10. Jets Button.

Two Pump Equipment w/Out Circulation Pump
Depress the ‘Jets’ button once to activate the low-speed pump. Depress the ‘Jets’ pad again to activate the high-speed on pump 1. Depress the ‘Jets’ button a third time to activate the high-speed on pump 1 and high-speed on pump 2. Depress the ‘Jets’ button a fourth time and only the high-speed on pump 2 will be on. Depress the ‘Jets’ button a final time to turn off the high-speed off on pump 2.

Three Pump Equipment - 5300 Control Box (J-508 Only)
Depress the ‘Jets’ button once to activate the low-speed pump. Depress the ‘Jets’ button again to activate the high-speed on pump 1. Depress the ‘Jets’ button a third time to activate high-speed on pump 1, high-speed on pump 2, and high-speed on pump 3. Depress the ‘Jets’ button a fourth time and only the high-speed on pumps 2 and 3 will be activated. Depress the ‘Jets’ button again to turn pumps 2 and 3 off.

Lights
Depress the ‘Light’ button to turn the spa light on and off.

NOTE: J-505, J-506, J-507 and J-508 have different lighting instructions (see page 21).

Turbo (Optional)
Depress the ‘Options’ button once to activate the Turbo system. Depress the ‘Options’ button again to turn off the Turbo system.

Setting the Temperature Lock (Figure 11)
This feature allows you to lock a temperature into the system. When engaged, the set temperature will blink off and on, while the ‘Temp’ button is depressed. However, the user will not be able to change the set temperature. The following will enable you to lock-in a set temperature. Depress the ‘Temp’ button, then depress the ‘Option’ button to lock the set temperature. Repeat this step to unlock the set temperature.

Figure 11. Temperature Lock.

Automatic Time Outs
The low-speed pump will automatically turn itself off after 4-hours if it is not turned off manually. The high-speed pump will automatically turn itself off after 15-minutes if it is not turned off manually. The optional Turbo system will automatically turn itself off after 15-minutes if it is not turned off manually. The light will automatically turn itself off after 15-minutes if it is not turned off manually.
Setting Filtration Cycles

Your spa will automatically filter itself twice a day. To set the filtration time, turn off the power to the spa at the GFCI breaker. Turn the GFCI breaker back on at the time of day you would like the filtration cycle to begin. The first cycle will start after the spa is powered-up. The second filtration cycle will begin twelve hours later. The filtration cycle duration is preset to two hours (F2). To change the duration of the filtration time, depress the Temp pad, then press the Jets pad (Figure 11). Depress the Temp button again to choose from 2, 4, 6, 8 and 12 hours twice a day (FC - Filtration Continuous). After selecting the desired filtration cycle duration, depress the Jets pad to exit the filtration program. The circulating pump and ozone generator (optional) will run during filtration cycles.

**NOTE:** The filtration cycle settings of F8 and FC are only intended for use with the optional Cal Spa Filtration System.

Figure 12. 5000 Electronic System Temp and Light Pads.

Figure 13. 5000 Electronic System Temp, Light, Jets and Option Pads.
MULTI-COLORED SPA LIGHT OPERATION

This section will discuss the operation of the Multi-Colored Spa Light that comes in the J-505, J-506, J-507 and J-508 spas. The J-505 and J-506 spa models come with one light-emitting-diode (LED) waterfall and one LED Multi-Colored Spa Lighting harness. The J-507 and J-508 spa models come with two LED waterfalls and one LED Multi-Colored Spa Lighting harness.

Operating the Multi-Colored Spa Light

1. Turn the spa light on by depressing the ‘Light’ button on the top-side control panel.
2. To filter through the different color choices, the user must depress the button within 1 to 2 seconds of each button depression to advance to the next color.

   **NOTE:** If the user waits any longer than the allotted 1 to 2 second time frame, the next depression will turn the spa light off.

3. To turn the spa light off when not in use, depress the ‘Light’ button.

Using the Random Light Feature

1. Turn the spa light on by depressing the ‘Light’ button on the top-side control panel.
2. Cycle through the color range 2 times. After the last light from the second cycle has been lit, the random light feature will turn on and the spa light will cycle through each individual light.
3. To turn the spa light off when not in use, depress the ‘Light’ button.

   **NOTE:** The slow fade feature will come on right after the color white. The first color for the feature will be green and then slowly goes through the color spectrum. The fast fade does the same thing as the slow fade, only faster.
Cal Spas Clear Water Plan™

Great spa water is easily achieved when the right chemicals are used and a Clear Water Plan is implemented. The key to clean, clear, safe water is to fully understand how spa water reacts to users, operation and chemicals. This Clear Water Plan will help give you that understanding.

IMPORTANT Chemical Safety Notices:

Chemical Directions:
• All directions in this program are calculated for Cal Spas chemicals only. Other chemicals may have similar names and/or usage descriptions. However, all chemicals are manufactured differently, increasing the likelihood of under or over dosing spa chemicals.
• Failure to follow chemical directions may result in serious injury, sickness and even death.

Chemical Usage:
• Always introduce chemicals to spa water with all pumps operating on high speed.
• Apply chemicals to the center of spa water.
• Always wear protective clothing and eyewear when handling chemicals.
• Spa users that notice skin irritation must immediately suspend spa usage and consult their physician.
• Pregnant women should consult their physician prior to using a spa for both chemical and temperature recommendations

Chemical Storage:
• Chemicals must be stored completely out of the reach of children in an area that is well vented, cool, and dry.
• Failure to provide a proper area for chemical storage may result in serious injury, sickness, fire, explosion and even death.

Physical Chemical Hazards:
• Do not allow chemicals to come in contact with skin, eyes or clothing. As mentioned previously, always wear rubber gloves, protective eyewear and clothing to reduce the risk of chemical contact and irritation.
• Remove and wash clothing that may have been exposed to chemical contact prior to wearing again.
• Inhaling or digesting chemicals will cause serious injury, sickness, and even death.
• Do not mix chemicals. Mixing chemicals together may cause chemical reactions that vary from poor water conditions to fire and explosion.
Cal Spas Clear Water Plan™

Safety:

1. This plan and its chemical dosages are intended for Cal Spas Chemicals only. Most chemical manufactures use different chemical formulas and strengths. Cal Spas’ chemicals are specially formulated to provide proper chemical balance at lower dosages. Compare labels and dosages and see for yourself. You will get greater protection and performance with Cal Spas Chemicals.

2. Read and follow all printed instructions listed on bottles, packages and owner’s manual.

3. Read and follow all printed instructions listed in chemical start-up kits. If Applicable, start-up kit chemicals are often more concentrated than the over the counter full size bottles.

4. Do Not Exceed Chemical Dosages Per Gallon as listed in the owner’s manual, chemical bottles, packages, and kits. Most chemical instructions are figured for a 500 gallon spa. However, most spas hold less than 500 gallons. Always use less than the recommended amount of any chemical. It is much easier to add additional chemicals than it is to remove excess chemicals from the spa water.

   REMEMBER, LESS IS MORE WHEN DEALING WITH SPA CHEMICALS.

5. Never mix any chemicals together.

6. Never change chemical brands or types without completely draining, flushing and thoroughly cleaning the spa, pillows, and cover first.

7. Be careful not to add certain chemicals on the same day. (Refer to printed instructions on the chemical bottles, packages and Clear Water Plan.)

8. Always protect eyes while introducing chemicals into the spa. A slight breeze may cause powdered chemicals to blow into eyes. Pouring liquids may cause chemicals to splash into eyes. (Protective eyewear should always be worn when handling chemicals)

9. In the event of overdosing a sanitizing chemical (Chlorine, Bromine, etc.), immediately turn off power to the spa and proceed to drain spa water into a safe locally approved area. Carefully rinse pillows, jets, and spa surface with regular tap water. (Avoid spraying water directly into the equipment area.) Refill spa to proper water level, turn power back on, and then set the filtration time to “F6”. This will allow water to completely circulate to minimize the risk of chemical damage to your spa. (See setting filtration section of the owner’s manual for more information.)

Why is a Chemical Plan Important

Time and Expense:
A better understanding of spa chemicals and their usage will help protect you from ugly, unsafe water and the expense associated with clean up. In some cases, it is less expensive to drain the spa and start over than it is to add additional chemicals and filtration time cleaning up bad spa water.

Chemical Damage:
The most common reason for spa failure is chemical abuse or customer neglect. For example, the pump seal used on a typical spa is the same pump seal used to pump acid solutions for chemical companies. Yet this same pump seal will fail in numerous spas because the owners were not following a chemical plan. Chemical damage is not covered by Cal Spas limited warranty. So, in addition to wasted expenses on excess chemicals, you will find yourself with a huge expense of replacing chemically damaged parts. Even the brand(s) of spa chemicals that claim that they are not as harsh as chlorine or bromine, in fact, are. If you venture off some of these chemicals plans, the damage to your spa can be twice what chlorine or bromine damage would be.

The Bottom line:
It pays to stick with a simple chemical plan and use a measuring cup rather than the conventional, “Yep, that looks like about 2 ounces”.

It sounds funny... but it is a huge issue, that can be easily avoided.
Stay with the Plan

Staying with the Plan:
Spa owners who enjoy the cleanest water with a minimum time investment, all have one thing in common: they use, and stay with a simple chemical plan. Most chemical manufacturers offer a maintenance plan printed in a small booklet, which contains nothing more than how much to use. The Cal Spas’ Clear Water Plan describes not only what and when, but why you need to use a particular chemical.

Avoiding Problems:
Spa water issues cannot be fixed immediately. It is much easier, less expensive, and a lot less time consuming to maintain spa water, than it is to troubleshoot and correct water issues. Ask yourself, which is easier, less expensive, and more convenient? Changing the oil in your car four (4) times a year, or replacing the car every two (2) years.
A chemical maintenance plan for your spa is not much different. Follow the Cal Spas’ Clear Water Plan, or replace your spa every two years. We know you don’t want to become a chemists. You just to enjoy your new spa. That is why the Cal Spas’ Clear Water plan is so effective. Just 15 minutes, three days a week and you are ensuring your spa’s future.

Clear Water Plan Advantages:
1. Chemical use is minimal.
2. Chemical odor is almost non-existent.
3. Pillows, Spa Covers, and Filter lids last for years.
4. Spa usage is more enjoyable.
5. Water is always clean, clear and safe.
6. Little time invested.
7. No smock required (Chemist Joke).

Spa vs. Small Pool?
Most people think of spas as nothing more than a small pool. In fact, nothing could be further from the truth. If anything, spas are more like an overgrown bathtub.
An average pool contains 30,000 gallons of water and operates at approximately 70˚ F (20˚ C).
An average spa only contains 350 gallons of water and operates at 100˚ F (38˚ C).
Since spas have more than 100 times less water than a swimming pool, they are very easily contaminated by bathers.

Example:
Although spa users don’t realize it, they perspire a lot. An average person using a spa for one hour will leave approximately 3 pints of perspiration per 350 gallons. A swimmer exercising in a pool leaves approximately one pint of perspiration per 30,000 gallons.
This and other body waste such as skin, oil, and personal hygiene products are left in a very small amount of hot water. The spa becomes prime environment for bacterial growth. In addition, water evaporates leaving a stronger concentration of T.D.S. (Total Dissolved Solids).
As stated before, spas are nothing like swimming pools. The former needs more attention than you may have first thought.

This information is not meant to scare you. It is to make you aware of why a chemical maintenance plan is so important.
Most chemical programs don’t provide this type of information to the average spa user. When in reality, without knowing what the possibilities are, you won’t be able to prevent problems from occurring or correct them easily.

Cal Spas believes educated spa owners are more able of recognizing a potential problem and correcting it with little effort. Thus, improving the overall spa experience.
Filters and Filtration:

Exclusive Bio-Clean Filter Cartridge:
The average filter cartridge is designed to remove dirt, sand, minerals, phosphates, bather waste and other solids from the spa. Unfortunately, some spa owners fail to include filter cleaning as part of their chemical maintenance plan. Filters accumulate debris and become prime areas for bacteria growth.

The Cal Spas Exclusive Bio-Clean filter is the only antibacterial filter cartridge on the market today. What does this mean to you? Having a filter cartridge that prevents bacteria growth is simply added protection for those times you forget to clean the filter. We recommend that you only replace your spa’s filter cartridge with a Bio-Clean filter cartridge for ensured protection and peace of mind.

Why do I need to Clean the Filter Cartridge?
Even though the Bio-Clean filter can protect itself from bacterial growth, it still needs to be cleaned on a regular basis to maximize your spa’s performance and ensure that heating and filtration systems are functioning correctly. Most filter canisters are manufactured with a bypass. When a filter becomes full of debris, the bypass will open allowing water to flow around rather than through the filter. When this happens, your daily filtration cycles are no longer effective. Another casualty of a dirty filter cartridge, is the loss of water temperature. The spa’s heating system will only function with the proper amount of water flow through the system. An overloaded filter, can cause the heating system to become inoperable.

Cleaning the Filter Cartridge:
In addition to spraying the filter with a high pressure nozzle, deep cleaning the filter cartridge is also necessary. Even if the filter cartridge may appear clean, you will still need to deep clean it regularly. Minerals and other contaminants are very difficult to see and can get lodged deep into the filter fibers causing water flow issues.

You will need to have an extra filter cartridge on hand for the deep cleaning process. It is necessary to always have one filter either cleaning or drying, and the other installed in the spa. This process will double the filter cartridges overall life and performance.

Filter Cleaning:
1. Place the dirty filter into a bucket with 8 oz. of Liquid Filter Cartridge Clean.
2. Soak for a minimum of 24 hours.
3. Remove filter and spray clean with a water hose, and allow the filter to dry thoroughly. (Drying time should be a minimum of two days prior to reinstalling.)
4. Reinstall as described in the Clear Water plan.

Filtration:
Filtration is one of the most important steps you can take ensuring clean, clear water. Regardless of what some people may think, it is far more inexpensive to fix water clarity problems by filtering your spa than it is to use excessive amounts of chemicals, filtration times, and/or water replacement.

Cal Spas’ filtration system simply draws contaminated water through the (Exclusive) Bio-Clean filter removing debris from the water. It then pumps the newly cleaned water back into the spa through various jets.

Spas equipped with the optional, Quest 2000 Ozonator will also receive ozone injection into the filtered water for further protection against contaminates during filtration cycles.

Filtration also ensures that chemicals are mixed thoroughly through the water, increasing performance.

Filtration Cycles:
All electronically controlled spas run two filter cycles every day, one every twelve hours. Either the low speed of a two speed pump or separate filter pump will perform the filtration function. We strongly recommend that you set your spa’s filtration time to the “F4” setting. (See the “Setting Filtration Cycles” section in the owner’s manual.) This will allow the spa to filter for four (4) hours every twelve hours. If it seems like a lot, just remember the pool analogy.
Cloudy Water:

Everyone experiences cloudy water at one time or another. The number one cause of cloudy water is the spa user and the things they bring into the spa. As discussed before, the average spa holds only 350 gallons of water. What you bring into the spa will stay in the water for some time. Think of the spa as a thorough body wash. Everything that is in your clothes, skin and hair will be washed off and left in the spa water causing cloudy water.

1. Never wash the clothes that you wear into the spa in laundry detergent or fabric softener. Laundry detergent and fabric softener stays in your clothes no matter how well you rinse them. This causes cloudy and foamy water that is almost impossible to clean up. The only thing you can do is wait for it to filter out. Adding Spa Brite, in this case, will only further delay the spa’s ability to clear up.
2. Never enter the spa with sunscreen or lotion on your skin. Oil is very difficult to remove from the water, and can cause a reaction with some of the chemicals that you may add to your spa, further causing a cloudy water condition. It is best to rinse off prior to entering the spa.
3. Use caution when adding any chemicals to correct a problem. Most cloudy water problems are made worse by the spa owner adding chemical after chemical to correct a cloudy water problem that normally would have cleared up with a little Oxidizer Shock and filtration time.
4. Remember, swimming pool chemicals are completely different than spa chemicals. Entering a spa with wet clothes from a swimming pool can cause a possible chemical reaction to either the spa user and/or the spa water. Always rinse thoroughly when transferring between a swimming pool and a spa.
5. Clean the spa’s filter(s) regularly as described in the Cal Spas Clear Water Plan.

Spa Brite: (Water Clarifier)

Spa Brite:
This chemical is used to help clear up cloudy water. The problem that most spa owners run into is being able to identify when Spa Brite should be used and when it should not be used.

Spa Brite’s only purpose is to draw very light debris together and making them large enough to be caught in the filter.

If your water clarity issue is caused by excessive amounts of oils, soap, or bacteria elements, Spa Brite will only add to the clarity problem; an oily, clumpy mess will form around the entire water level of the spa.

How to use Spa Brite:
1. Make sure that your clarity issue is not of an oily, soapy, or bacterial nature. (See Filter, Enzyme Oil Gone, or Oxidizer Shock sections for these issues.)
2. Add 2 oz. of Spa Brite to a spa running on filter speed. Allow spa to filter until water is clear. We recommend placing your spa in filter mode “FC” (24Hour filtration Mode) during this time. (This may take some time, so be patient. See the Setting Filtration Cycles section in your owner’s manual.)
3. Clean filter thoroughly between, and after each application of Spa Brite.
Enzyme Oil Gone: (Oil Remover)

**Enzyme Oil Gone:**
This chemical will help break-down excessive amounts of body and other oils in the spa water.

Body oil, perspiration, lotions and tanning oil will quickly accumulate in your spa if you're not careful.

The best solution is prevention. Always watch what goes onto your body because it will eventually end up in your spa water.

**How to Use Enzyme Oil Gone:**
1. Add 1/2 oz. of Enzyme Oil Gone to a spa running on filter speed. Allow spa to filter until the spa water no longer feels or looks oily. We recommend placing your spa in filter mode “FC” (24 Hour Filtration Mode) during this time.
   (See the Setting Filtration Cycles section in your owners manual.)
2. You may find the need to add this product to your weekly chemical maintenance plan. If so, simply repeat step one (1) once a week. (Weekly dosages do not generally require additional filtration time.)

**Water Temperature and Its Effects:**

**Water Temperature:**
The actual water temperature will greatly effect how efficient your spas chemistry is.

Here is an example of what hot water can do to your water and chemicals.

**Hot Spa Water: (100˚ - 104˚ F)**
1. Increases water evaporation.
2. Increases chemical dissipation.
3. Increases amount of spa user waste.
4. Accumulation of minerals and salts.
5. Increases Total Dissolved Solids (TDS).

As you can imagine, there is an inverse effect with cooler water temperatures.

Does this mean that you should not operate your spa at higher water temperatures? No. We just want you to be aware that your chemical usage will increase or decrease with the actual water temperature.

**Water pH and its Effects:**

**Water pH: (Potential Hydrogen)**
pH is the measurement of the acidic level of water. The normal range of your spas pH level is between 7.2 to 7.8 and can be tested with simple test strips. What will happen to my spa with pH levels either too high or too low?

**Low pH:**
The lower your pH, the more acidic your water will become. That’s right. Acid! Effects of low pH are, dissolving or pitting heaters, manifolds, pump seals, and in some cases the acrylic finish itself.

**High pH:**
The effects of high pH are increased scaling, calcium deposits, cloudy water, clogged filters and effectiveness of you sanitizers: Chlorine and Bromine.

**What Affects the pH:**
Everything that is introduced into the spa water has its own pH level, including you. All of these different pH levels can cause conflict with the spa waters ability to maintain its correct pH levels.
Water pH and its Effects: (Cont.)

Example:
Spa owners that use their spa three (3) or four (4) times a week will have lower pH than spa owners who use their spa once or twice a week. Even the sanitizers (Bromine, Chlorine, etc.) that you use can effect the water’s pH levels. Did you know that Bromine has a pH level of 3.0 while chlorine has a pH level of 7.1. Other types of sanitizers have pH levels so low, it’s like adding straight acid to your spa.

Be very careful of what you are putting into your water.

Chlorine Users:
Chlorine is very sensitive to pH levels. Readings higher than 7.8 will cause chlorine users to use twice the amount of chlorine to maintain a proper level. If your are using excessive amounts of chlorine with little effect, check the pH and Total Alkalinity levels.

Controlling pH:

Controlling pH: (Potential Hydrogen)
1. Always follow printed instructions on the bottle and/or packages.
2. Always adjust Total Alkalinity and Sanitizers first.
3. Chlorine users will generally use more “pH / Alkalinity Down.”
4. Bromine users will generally use more “pH / Alkalinity Up.”
5. Make sure test strips are not wet or outdated prior to testing.
   (Allow 30 minutes of circulation with the spa cover half off prior to testing.)
7. Always add chemicals when the pump(s) are on high speed.
8. Always premix “pH Alkalinity Down” chemicals in half a bucket of water prior to introducing them to the spa.
9. Never attempt to adjust pH or Total Alkalinity in large increments. Adjustments are made easier, and will stay set longer if you make them in small increments.

Do Not Use Vinegar or Baking Soda to adjust pH and Total Alkalinity:

Vinegar:
You would need to use 100 times the amount of vinegar to equal 1/2 oz. of Cal Spas “pH / Alkalinity Down”. Vinegar will also add a large amount of organic waste in the spa water requiring the need for more sanitizers.

Baking Soda:
Although very similar to common baking soda, “pH / Alkalinity Up” is different. The primary difference is pH Alkalinity Up’s ability to dissolve quickly. Common baking soda will cause a paste like substance to accumulate on the floor and seats of your spa.

What is Total Alkalinity?

Water Total Alkalinity:
Total Alkalinity is the basic capacity of the spa water to resist change in the pH.

When the alkalinity is low, the pH and alkalinity will change very easily with bather use or chemical adjustment. The opposite will happen when the alkalinity is high. It will take a lot of bathers or chemicals to change the pH and alkalinity levels.

The optimum Total Alkalinity level is between 80 to 100 parts per million (ppm).
Controlling The Total Alkalinity:

1. Always follow printed instructions on the bottle and/or packages.
2. Always adjust Total Alkalinity and Sanitizers first even if it throws the pH further off.
3. Chlorine users will generally use more “pH / Alkalinity Down.”
4. Bromine users will generally use more “pH / Alkalinity Up.”
5. Make sure test strips are not wet or outdated prior to testing.
6. Never test immediately after using oxidizer shock. (Allow 30 minutes of circulation with the spa cover half off prior to testing.)
7. Always add chemicals when the pump(s) are on high speed.
8. Always premix “pH Alkalinity Down” chemicals in half a bucket of water prior to introducing them to the spa.
9. Never attempt to adjust pH or Total Alkalinity in large increments. Adjustments are made easier, and will stay set longer if you make them in small increments.

You will be using the same chemicals to lower the pH and Total Alkalinity. (Cal “Spas pH / Alkalinity Down” and “pH / Alkalinity UP.”)

This does create concern with some people of throwing off one level to correct another.

It is recommended to throw off the pH level in an effort to adjust the alkalinity level properly first. This will make it easier to adjust and maintain the pH.

Questions and Answers

Q: My pH is low and the Total Alkalinity is high. What do I do?
A: Add small amounts of “pH / Alkalinity Down” to bring down the alkalinity level first. Be sure to allow plenty of circulation and standing time for the water's chemical levels to change. This may take anywhere from one (1) to three (3) hours depending on the size of the adjustment. (Smaller adjustment amounts are always better than larger adjustments.) Then you may start adjusting the pH back up, by using “pH / Alkalinity Up” in small amounts at a time.

Q: My pH is high and the Total Alkalinity is low. What do I do?
A: Add small amounts of “pH / Alkalinity UP” to bring up the alkalinity level first. Be sure to allow plenty of circulation and standing time for the water's chemical levels to change. This may take anywhere from one (1) to three (3) hours depending on the size of the adjustment. (Smaller adjustment amounts are always better than larger adjustments.) Then you may start adjusting the pH back down by using “pH / Alkalinity Down” in small amounts at a time.

Calcium and Scale:

Calcium is one of the few minerals that does not dissolve in hot water. In fact, hotter water makes calcium more of a solid, gritty, chalky substance that attaches itself to the acrylic finish, heater, and everywhere else in the spa. We refer to these conditions as “Scaling”. High pH can also increase the effects of this condition. If left untreated, scaling causes heater, pump, and jet failures; all, of which, are not covered by the spa warranty.

Prevention and Treatment:

1. Never allow the spas water temperature to exceed 104°F.
2. Check the pH levels and adjust if necessary at least 3 times a week.
3. Never allow the pH level to exceed 7.8.
4. Use “Metal Protector” every time you fill your spa. (See printed instructions on Bottle.)
5. Use “Stain and Scale Defense” weekly as described in the Clear Water Plan.
6. Applying Cal Spas “Fast Sheen” to the spas acrylic surface when you drain and clean your spa will greatly help your spas finish protect itself from scale build-up.

Calcium Clean-up:
Unfortunately, there is very little that can help you remove calcium or scale completely in a spa. Prevention is the key.

Cleaning:
When you drain the spa, clean the surface with Cal Spas “All Purpose Cleaner” and rinse well.
Calcium Hardness: (Hard and Soft Water)

Do Not Use Soft Water When Filling Your Spa

This is primarily for two reasons.
1. Soft water tends to be very unstable. This means that locking-in pH and Total Alkalinity levels becomes difficult.
2. Soft water becomes quite foamy with very little turbulence. No amount of “Foam Gone” will stop it from foaming for very long.

What does this mean?

Your spa’s water needs to have some hardness to it. If you live in an area where the water source is soft, you will need to add 1 oz. of “Liquid Hardness Increaser” to raise water hardness level 7 ppm at a time. This will make your water more manageable.

Please follow all printed instructions on the bottle and use in very small increments.

Well Water (Very Hard Water)
In some areas, the water that you have may be very hard (i.e. well water). If this is so, fill half of the spa with hard water and the other half with soft water from a water softener.

Metal Protector (Mineral Control at Start-up)

Your Cal Spas’ Clear Water Plan recommends draining and refilling of your spa every three (3) to four (4) months. Upon doing so, you will want to add 3 oz. of Metal Protector to the center of the spa. Make sure all of the jets are on high speed.

Metal Protector will hold the active minerals in the newly added spa water in a state of “Solution”. The term solution means that minerals in the water are being held in a suspended state, keeping them from bonding to anything in the spa and causing damage. Mineral control is a critical part of maintaining spa components’ performance and longevity.

In addition to fill-up protection from minerals, the Clear Water Plan also recommends the weekly maintenance of mineral protection. This is accomplished by adding a weekly dosage of Stain and Scale Defense. (See the following page for more information.)

DO NOT USE SPA BRITE OR LIKE PRODUCTS, ON THE SAME DAY YOU ADD METAL PROTECTOR TO THE WATER. Adding these chemicals on the same day will result in cloudy water.

Stain and Scale Prevention (Weekly Mineral Control)

As part of your Cal Spas’ Clear Water Plan, weekly protection from minerals are also highly recommended. Add water to your spa weekly, replacing water that has evaporated or spilled over.

Due to water replacement and overall chemical fluctuation, Stain and Scale Defense is an important part of weekly spa maintenance to prevent minerals from damaging spa components and effecting performance.

Weekly Dosage:
Add 2 oz. of Stain and Scale Defense weekly directly to the center of the spa with all of the jets on high speed.

DO NOT USE SPA BRITE OR LIKE PRODUCTS, ON THE SAME DAY YOU ADD STAIN AND SCALE DEFENSE TO THE WATER. Doing so will result in cloudy water.
Foam Gone (Foam Prevention and Assistance)

As mentioned on previous pages, foamy spa water can be caused by soft water. However, the most common causes of foamy water are the users themselves and the things they bring into the spa. (i.e. clothes, shampoo, and oils.)

Products such as Foam Gone, only mask the problem of foamy water. There is no single chemical that will remove foam from your spa water. The only thing that removes contaminant’s that cause foamy water is plenty of filtration, future prevention, and patience.

Foamy Water Prevention:
1. Never wash the clothes that you wear into the spa in laundry detergent or fabric softener. Laundry detergent and fabric softener stays in your clothes no matter how well you rinse them. This causes cloudy and foamy water that is almost impossible to clean up. The only thing you can do is wait for it to eventually filter out.

   Note: Adding water clarifier in this case will only further delay the spas ability to clear-up.

2. Never enter the spa with sunscreen or lotion on your skin. Oil is very difficult to remove from the spa water, and can cause a reaction with some of the chemicals that you may add to your spa. In addition, soap and shampoo residues that are normally left on your body after a shower, only increase foamy and cloudy water. It is best to rinse off prior to entering the spa in these cases.

Use of Foam Gone:
Foam Gone should be used sparingly. This product does not remove foam from your water, it only offers a temporary solution.

The recommended amount requires one gentle squeeze of the Foam Gone bottle to each of the heavy foaming areas.

Be sure to avoid applying Foam Gone near the immediate filter area of your spa; it is only effective in the main area. Once filtered out, the water will start to foam in a short amount of time, causing you to use more Foam Gone.

Tip: Add 3 oz. of Foam Gone and 29 oz. of water into a 32 oz. spray bottle and spray where needed.

Vinyl & Leather Cleaner (Cover and pillow maintenance)

Due to the constant punishment your spa cover and pillows receive, you should protect them by applying Vinyl & Leather Cleaner as a part of monthly maintenance. Cal Spas’ Vinyl & Leather Cleaner is specifically designed to protect spa covers and pillows from chemical and ultraviolet damage. It accomplishes this without leaving an oily residue behind that is normally associated with common automotive vinyl protectants.

Use of Vinyl & Leather Cleaner:
Cal Spas’ Vinyl & Leather Cleaner should be used sparingly. Incorrect product usage may cause water clarity issues.

Spa Covers:
1. Remove spa cover from spa.
2. Allow spa cover to dry completely.
3. Spray Vinyl & Leather Cleaner to cover evenly and wipe dry.
4. Allow spa cover to dry completely.
5. Reinstall cover on spa.

Pillows:
1. Wipe pillows dry with a soft cloth.
2. Carefully spray Vinyl & Leather Cleaner directly onto pillow.
3. Wipe pillows dry.
4. Allow pillows to dry completely.

Important: Do not use automotive vinyl protectants on spa covers or pillows. These products are generally oil based and will cause severe water clarity issues that are difficult to correct.
Multi-Purpose Cleaner (Spa finish cleaning)

Cal Spas’ Multi-Purpose Cleaner is an essential part of maintaining your spas finish. Through normal use, the spa’s finish can accumulate dirt, oil, and calcium causing a rough feel and unsightly scum lines. Cal Spas’ Multi-Purpose Cleaner is a low detergent, non-abrasive cleaner specifically formulated to clean the spa without damaging its acrylic finish. The most effective solution to minimize cleaning time is prevention. When the following steps are followed, the spa finish will actually start to resist most of the elements that cause calcium build-up and make scum line cleanup easier:

Prior to Spa Start-up and Refilling:
1. Spray Cal Spas’ Multi-Purpose Cleaner directly to the spas finish.
2. Wipe clean with a clean soft cloth.
3. Repeat on heavily calcified areas.
4. Wipe spa thoroughly with a wet sponge, rinsing often in a bucket of clean water.
5. Allow spa to dry completely.
6. Apply a coat of Cal Spas’ Fast Sheen to the spa entire finish with a soft cloth or sponge.
7. Allow Fast Sheen to dry until white and powdery.
8. Buff clean with a soft cloth, rotating frequently.

Periodic Maintenance:
1. Spray Cal Spas’ Multi-Purpose Cleaner directly to the spas finish.
2. Wipe clean with a clean soft cloth.
3. Wipe spa thoroughly with a wet sponge, rinsing often in a bucket of clean water.

Use of Cal Spas’ Multi-Purpose Cleaner:
Cal Spas’ Multi-Purpose Cleaner should not be spayed directly into the spa water. Incorrect product usage may cause water clarity issues.

Fast Sheen: (Spa finish protecting wax)

Cal Spas Fast Sheen is an essential part of maintaining your spas finish. Through normal use, the spas finish can accumulate dirt, oil, and calcium causing a rough feel and unsightly scum lines.

Cal Spas Fast Sheen is a non-oil based wax that is specifically formulated to protect the spas finish from the chemicals and minerals associated with normal spa use.

The most effective solution to minimize cleaning time, is prevention. When the following steps are followed, the spa finish will actually start to resist most of the elements that cause calcium build-up and make scum line cleanup easier:

Prior to Spa Start-up and Refilling:
1. Spray Cal Spas’ Multi-Purpose Cleaner directly to the spas finish.
2. Wipe clean with a clean soft cloth.
3. Repeat on heavily calcified areas.
4. Wipe spa thoroughly with a wet sponge, rinsing often in a bucket of clean water.
5. Allow spa to dry completely.
6. Apply a coat of Cal Spas’ Fast Sheen to the spa’s entire finish with a soft cloth or sponge.
7. Allow Fast Sheen to dry until white and powdery.
8. Buff clean with a soft cloth, rotating frequently.

Important:
Cal Spas Fast Sheen should not be used on spas full of water. Only apply to a clean, cool, dry surfaces. Incorrect product usage may cause water clarity issues.
Sanitizers: (Bromine and Chlorine)

How Sanitizers Work:
Sanitizers such as Bromine and Chlorine, basically kill bacteria and other organic waste by breaking them down to unharmful levels, thus eliminating them from the water.

You will need to know how each sanitizer performs this task to maximize their efficiency.

Bromine:
Bromine is generally in tablet form, and requires a small plastic floater to dissolve slowly into the spa water.

With a proper understanding of how it works, it is quite an effective sanitizer, with a bonus of low chemical orders.

Unlike chlorine, bromine can breakdown bacteria and other contaminates to a safe level, then move on to other contaminates with a low burnout rate.

The problem that most spa owners have with bromine is that they don’t follow a chemical plan, allowing the bromine tablets to completely dissolve out of the floater. This causes bromine level to go up and down like a Yo Yo.

Not what you want from a sanitizer.

As mentioned before, bromine dissolves slowly into the water. The proper way to manage a bromine system is the following:

Sanitizers: (Bromine and Chlorine)

Bromine Management: (500 Gallon Spas at 100˚ F)
Start-up:
1. Add 2 oz. of Go Bro into the spa with all of the jets on high speed. This is your base bromine level as the tablets will take awhile to dissolve enough to manage 500 gallons of water.
2. Add 2 oz. of Oxidizer Shock into the spa with all of the jets on high speed and the spa cover at least half off for 30 min. This will remove any organic materials that may have been left in the plumbing lines after its last draining.
3. Start by placing 3 to 4 bromine tablets into 95% closed plastic floater and place into the spa. (Do not place bromine tablets into the filter basket.)

Weekly:
1. Test Bromine level with test strips. Note: Bromine Test levels will vary if spa is equipped with Quest 2000 Ozonator.

   Test Levels With Quest 2000 Ozonator: 1 to 3 Parts Per Million (ppm)
   Test Levels Without Quest 2000 Ozonator: 3 to 5 Parts Per Million (ppm)

2. Add one or two bromine tablets to the floater weekly.
   You want to replenish the same amount of bromine tablets equal to the tablet dissolve rate. (Dissolve rate will be faster at higher water temperatures and slower at lower temperatures.) NEVER LET BROMINE TABLETS RUN COMPLETELY OUT OF THE FLOATER.

3. Add 2 oz. of Oxidizer Shock weekly into the spa with all of the jets on high speed and the spa cover at least half off for 30 minutes. This will remove organic material from the spa water, freeing-up your sanitizer to attack more bacteria, and other waste. This improves your sanitizers performance level, reduces spa odor, and refreshes your spa water.
Sanitizers: (Bromine and Chlorine)

Chlorine:
Chlorine is generally in liquid form. However, in spa applications you will only want to use Granular Chlorine. This is primarily due to Chlorine type and strengths. Unlike Bromine, chlorine can only breakdown bacteria and other contaminates to a safe level once, prior to burning out. The problem that most spa owners have with chlorine, is that levels either get too low from neglect, or too high from trying to play chemical catch-up. As with all spa chemicals, LESS IS MORE. Take your time whenever adding chemicals to the spa water. Allowing proper filtration time and adding chemicals slowly, will greatly improve the length of your spa life and performance. You cannot super chlorinate spas and expect them to last. Be patient and stay with the plan.

Granular Chlorine:
Weekly:
1. Test Chlorine level with test strips. Note: Chlorine Test levels will vary if spa is equipped with Quest 2000 Ozonator.

| Test Levels With Quest 2000 Ozonator: | 0.5 to 1 Parts Per Million (ppm) |
| Test Levels Without Quest 2000 Ozonator: | 1 to 3 Parts Per Million (ppm) |

2. Add 1 to 2 tablespoons of Cal Spas’ Granular Chlorine to the spa water weekly. Chlorine dissipation rate will be faster at higher water temperatures and slower at lower temperatures.

3. Add 2 oz. of Oxidizer Shock weekly into the spa with all of the jets on high speed and the spa cover at least half off for 30 minutes. This will remove organic material from the spa water, freeing-up your sanitizer to attack more bacteria, and other user waste. This act greatly improves your sanitizers performance level and reduces spa odor.

Oxidizer Shock:

Shock:
All shock is not created equal. The most common shock you will find in pool and home improvement stores is Chlorinating Shock. This will destroy your spas Jets, Pillows, Pump Seals and worse. The only shock that you should put in your spa is Cal Spas’ Oxidizer Shock! Oxidizer shock is the safe, easy way to maintain either Bromine or Chlorine spa chemical plans. By using 1 oz. weekly, you are removing burnt-out chemicals, bacteria, and other organic material from you spas water. This will drastically improve chemical productiveness, spa odor, and minimize chemical irritation.

Using Oxidizer Shock:
1. 1 oz. of Cal Spas Oxidizer Shock* Weekly.
2. 1 oz. of Cal Spas Oxidizer Shock* after heavy bather loads.
3. 1 oz. of Cal Spas Oxidizer Shock* if water has a strong odor.

*Spa must be running with all of the jets on high for 30 minutes with the cover half off. If necessary you may repeat Oxidizer Shock treatments in 30 minute intervals.

Big Water Clarity Issue?
1. Identify the water clarity issue first: Is it Soap, Oil, Bacterial, or Chemical Imbalance.
2. Select the proper treatment.
3. Clean the filter cartridge and increase the amount of filtration until the water clears-up.
4. Add 1 oz. of Oxidizer Shock at a time, in 30 minute intervals, with the spa cover at least half off. Make sure all of the jets are on high.
5. Be patient! With few exceptions, spa water will not clean or clear-up overnight. Cloudy water requires proper identification, the correct treatment, and plenty of filtration.
Cal Spas Clear Water Plan (Start up)

Prior to filling a spa for the first time or after a routine draining, you will want to follow this start-up plan to extend water life and performance.

If you are following either Bromine or Chlorine Clear Water plans, you will notice that both start up processes are the same with the exception of step 4.

As with all chemical dosages listed in the Clear Water Plan, start up dosages are intended for 500 gallon spas. Please adjust chemical dosages to the gallon capacity of your particular spa.

**Start up: (500 Gallon Spas)**

1. Clean spa thoroughly with Cal Spas Multi-Purpose Cleaner.
2. Apply a protective coat of Cal Spas Fast Sheen to the Acrylic surface.
3. Fill spa to proper water level with normal tap water. (Do not use soft water.)
5. Pour in 3 oz. of Cal Spas Metal Protector to the center of the spa.
6. Sprinkle 2 oz. of Cal Spas Oxidizer Shock in the center of the spa and leave spa uncovered and turn on the jets for 30 minutes prior to recovering.
7. Allow 24 hours prior to testing and implementing the Bromine or Chlorine Clear Water Plans.

Cal Spas Clear Water Plan (Bromine)

**Bromine users**

This plan and its chemical dosages are intended for Cal Spas’ Chemicals only. Most chemical manufacturers use different chemical formulas and strengths. Only Cal Spas’ chemicals are specially formulated to provide proper chemical balance at lower dosages. Compare labels and dosages and see for yourself. You will get greater protection and performance with Cal Spas’ Chemicals.

Always read and follow all printed instruction on chemical bottles and packages.

**Day One (Monday)**

1. Test spa water using test strips. (Be sure to check the expiration date prior to use.)
2. Add two bromine tablets to floater. (Amount of tablets needed will vary with water temperature.)
3. Adjust Total Alkalinity, then pH if needed. (See pH and Alkalinity sections for more information)
4. Add 2 oz. of Stain and Scale Defense.
5. Pull the dirty filter from the spa and place into Liquid Filter Cleaner solution.
6. Place your extra, cleaned, fully dried filter cartridge in the spa.
7. Vacuum your spa with the Cal Spas Vac.

**Day Two (Wednesday)**

1. Test spa water using test strips. (Be sure to check the expiration date prior to use.)
2. Adjust Total Alkalinity, then pH if needed. (See pH and Alkalinity sections for more information.)
3. Pull the filter from Liquid Filter Cleaner solution, hose it off and allow to dry.
Cal Spas Clear Water Plan (Bromine cont.)

Day Three (Friday)
1. Test spa water using test strips. (Be sure to check the expiration date prior to use.)
2. Check bromine floater for sufficient amount of bromine tablets. (Add one if necessary.)
3. Adjust Total Alkalinity, then pH if needed. (See pH and Alkalinity sections for more information.)
4. Add 1 oz. of Oxidizer Shock. (See Oxidizer Shock section for more information.)

Every Month:
1. Inspect equipment area for leaks, rodents, and insects.

Every 3 to 4 Months:
1. Drain and clean your spa with Multi Purpose Cleaner.
2. Polish the acrylic surface with Fast Sheen.
3. Clean and treat spa cover, pillows and Ultra Spa Cabinets with Cover Protector.

Every 6 Months:
1. Clean and treat redwood spa cabinets and gazebos with Nu-Spa redwood stain renewer & brightener.

Cal Spas Clear Water Plan (Chlorine)

This plan and its chemical dosages are intended for Cal Spas’ Chemicals only. Most chemical manufacturers use different chemical formulas and strengths. Only Cal Spas’ chemicals are specially formulated to provide proper chemical balance at lower dosages. Compare labels and dosages and see for yourself. You will get greater protection and performance with Cal Spas’ Chemicals.

Always read and follow all printed instruction on chemical bottles and packages.

Day One (Monday)
1. Test spa water using test strips. (Be sure to check the expiration date prior to use.)
2. Add two tablespoons Granular Chlorine. (Chlorine dissipation will vary with water temperature.)
3. Adjust Total Alkalinity, then pH if needed. (See pH and Alkalinity sections for more information.)
4. Add 2 oz. of Stain and Scale Defense.
5. Pull the dirty filter from the spa and place into Liquid Filter Cleaner solution.
6. Place your extra, cleaned, fully dried filter cartridge in the spa.
7. Vacuum your spa with the Cal Spas Vac.

Day Two (Wednesday)
1. Test spa water using test strips. (Be sure to check the expiration date prior to use.)
2. Adjust Total Alkalinity, then pH if needed. (See pH and Alkalinity sections for more information.)
4. Pull the filter from Liquid Filter Cleaner solution hose it off and allow to dry.

Cal Spas Clear Water Plan (Chlorine cont.)

Day Three (Friday)
1. Test spa water using test strips. (Be sure to check the expiration date prior to use.)
2. Add two tablespoons Granular Chlorine. (Chlorine dissipation will vary with water temperature.)
3. Adjust Total Alkalinity, then pH if needed. (See pH and Alkalinity sections for more information.)
4. Add 1 oz. of Oxidizer Shock (See Oxidizer Shock section for more information.)

Every Month:
1. Inspect equipment area for leaks, rodents, and insects.

Every 3 to 4 Months:
1. Drain and clean your spa with Multi Purpose Cleaner.
2. Polish the acrylic surface with Fast Sheen.
3. Clean and treat spa cover, pillows and Ultra Spa Cabinets with Cover Protector.

Every 6 Months:
1. Clean and treat redwood spa cabinets and gazebos with Nu-Spa redwood stain, renewer & brightener.
Frequently Asked Chemical Questions:

Q: **My pH is High and my Alkalinity is low, What do I do?**
A: Adjust your Alkalinity first, even if it throws the pH further off. Use “pH / Alkalinity Up” or “pH / Alkalinity Down” adjust and stabilize your Total Alkalinity level. This will make it easier to adjust your pH levels later and allow them to remain stable longer.

Q: **When is the best time to use Oxidizer Shock?**
A: Every week, as described in Cal Spas’ Clear Water Plan, and after heavy bather loads. You may use Cal Spas’ Oxidizer Shock as often as you like, as long as you allow your spa to run for 30 minutes with the spa cover at least half off.

Q: **How long is the shelf life of Bromine?**
A: As with any chemical you will want to store them in a cool, dry place. When properly stored, bromine will last one year.

Q: **Do I need Metal Protector and Stain and Scale Defense?**
A: Yes. Water sources are becoming more and more mineralized. These chemicals are every bit as important to your spa as Bromine or Chlorine are.

Q: **My skin is becoming irritated after spa use. Why?**
A: You are not using your Cal Spas’ Oxidizer Shock enough and/or your sanitizer level is too high. Because the spa and its chemicals will strip some of your bodies oils away. We recommend that you use a moisturizer after spa use. If you still have skin irritation after these steps, see your doctor.

Q: **How long should I wait to enter the spa after adding chemicals?**
A: With Cal Spas’ Chemicals, the longest you will need to wait is one (1) hour.

Q: **What is the sand like substance in the bottom of my spa?**
A: Oxidized contaminant’s. Spas equipped with the Quest 2000 Ozonator will produce this generally after initial fill up and water additions. The debris is just oxidized solids that were in the water that are now visible. Simply vacuum them out as a part of your weekly plan.

If you have any questions that were not answered in this guide, please call your local Cal Spas Dealer. They have plenty experience dealing with your local water chemistry and can offer the most efficient solution for you water issues.
Bromine/Chlorine Starter Kit
#CHE07000290/#CHE07000295
When used as directed, this product is effective as a spa and hot tub sanitizer disinfectant. Treats 250 gallons for up to 3 weeks.

Vinyl & Leather Cleaner
#CHE07000620
Specifically designed to protect spa covers and pillows from chemical and ultraviolet damage.

Fast Sheen
#CHE07000610
Unique water-based, chemically reactive silicone sealant and polish. Seals, shines, and protects spa surfaces.

Brominating Tablets
#CHE07000760/#CHE07000770
Sanitizer, disinfectant for spas and hot tubs.

Brominating Granuals
#CHE07000865/#CHE07000880
When used as directed, this product is effective as a spa and hot tub water disinfecting agent.

Go Brom
#CHE07000830
Establishes a bromide bank in spas and hot tubs.

Chlorinating Granuals
#CHE07000865/#CHE07000880
When used as directed, this product is effective as a spa and hot tub water disinfecting agent.

Filter Cartridge Cleaner
#CHE07000690
Breaks down organic and inorganic material. Removes calcium scale and mineral deposits.

Liquid Hardness Increaser
#CHE07000250
Increases water hardness to reduce corrosion. Helps reduce foaming.

Spa Brite
#CHE07000580/#CHE07000590
Clears up cloudy water in spas and hot tubs. Effective at all spa and hot tub temperatures.

Foam Gone
#CHE07000800/#CHE07000810
Breaks up existing foam in spa water. Effective at all spa and hot tub temperatures.

Enzyme Formula
#CHE07000600/#CHE07000605
Emulsifies and biodegrades bodily oils, suntan lotion, and other contaminants found in spas and hot tubs.

Metal Protector
#CHE07000630/#CHE07000640
Controls water discoloration caused by minerals. Special Extra Strength formula for spas and hot tubs.

pH-Alkalinity Up
#CHE07000720/#CHE07000730
Helps maintain pH in spas and hot tubs.

pH-Alkalinity Down
#CHE07000250
Increases water hardness to reduce corrosion. Helps reduce foaming.

Metal Protector
#CHE07000630/#CHE07000640
Controls water discoloration caused by minerals. Special Extra Strength formula for spas and hot tubs.

Stan and Scale Prevention
#CHE07000650/#CHE07000660
Prevents minerals from damaging spa components and effecting performance.

Oxidizer Shock
#CHE07000680/#CHE07000710
Destroys organic contaminants and odor-causing wastes.

TO ORDER CAL SPAS’ CHEMICALS, PLEASE CALL
1-800-CALSPAS
WARRANTY

LIMITED
This limited warranty is effective for Journey Series spas manufactured after January 1, 2004

Spa Shell / Structural Warranty
Journey Spas: C.A.I. warranties against the loose of water through the spa shell due to defects in materials and workmanship for a period of 10 years from the original date of purchase.

5 Year Interior Surface Warranty
Journey Series Spas: C.A.I. warranties the standard acrylic/standard quartz interior surfaces from cracks, blisters, peeling, discoloration and lamination for a period of 5 years from the original date of purchase.

Component Warranty:
C.A.I. warrants the XL heater and Cal Zone Quest Ozonator against malfunction due to defects in materials and workmanship for 5 years from the original date of purchase. This warranty excludes replaceable ozone cartridge, which has a 1-year warranty from the original purchase date of spa.

Equipment Warranty
Journey Series Spas: C.A.I. warranties the spas electrical and electronic component-specific, the control system, pumps and air blowers against malfunction due to defects in materials and workmanship for a period of five years from the original date of purchase.

Plumbing Warranty:
C.A.I. warranties the sure-flo jet inserts and all factory installed plumbing and ‘Eliminator’ wet end from loss of water due to defects and workmanship for a period of 5 years from the original date of purchase.

Cal Select Spa Cabinet:
C.A.I. warranties the spa cabinet to be free from defects in material and workmanship for a period of 90 days from the original date of purchase. Seasonal check and surface cracks are not considered defects in material and workmanship, as they are normal characteristics of all wood. Surface stain is specifically excluded from this warranty.

Extent of Warranty
This limited warranty is only valid on portable models delivered in the continental United States and extends through the selling dealer to the original purchaser at the original site of installation. This guarantee becomes valid at time of purchase and ends either by specified time-frame listed above, owner-transfer, or relocation.

Warranty Exclusions & Limitations
This guarantee is void if the spa has been subject to negligence, alteration, misuse, abuse, repairs by non-C.A.I. authorized personnel, incorrect electrical installation, acts of God, and any other cases beyond the control of C.A.I. Please refer to the Owner’s Manual for examples of exclusions and of common acts invalidating this guarantee.

Legal Remedies
This limited warranty gives you specific legal rights and you may have other rights, which may vary from state-to-state.

Disclaimers
This limited warranty provided herein is made with the express understanding that the spa is not an essential device of medical device as defined under State and Federal Law. C.A.I. shall not be liable for loss of use of the spa or other incidental or consequential costs, expense or damages, which may include but are not limited to removal of permanent deck or other custom fixtures or the necessity for crane removal. Any implied guarantee shall have duration equal of the applicable guarantee stated above. Under no circumstances shall C.A.I. or any of its representatives be held liable for injury to any person or damage to any property, however arising.

Warranty Performance
In the event of a malfunction or defect covered under the terms of this guarantee, the factory authorized selling dealer is responsible for performing all necessary repairs. To obtain service, contact the selling dealer. In the event the customer is unable to obtain satisfactory customer service from the selling dealer, written notification must be given to the C.A.I. Customer Relations Department within 10 days of the reported failure. There will be no charge for parts or labor on a covered item. However, the service agent may assess a reasonable travel or mileage charge per service call. If C.A.I. determines that repair of a covered item is not feasible, C.A.I. reserves the right to replace the defective merchandise with merchandise equal in value to the original purchase price. In the event of any guarantee replacement, all removal, replacement, installation and shipping costs are the responsibility of the spa owner.

Customer Service
For customer service, contact the authorized selling dealer immediately. If you need additional information or assistance, please contact the C.A.I. Customer Relations Department at 1462 E. Ninth St., Pomona CA 91766 OR CALL (626) 225-7727

www.calspas.com
1462 E. Ninth St.
Pomona, CA 91766
(800)623-8781

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| Cal Zone Quest 2000 Replacement Cartridge        | OZO18100020 |
| Ozone Check Valve 3/8”Bx3/8”B                    | OZO18102390 |

| **HEATERS**                                      |             |
| XL Heater 5.5 w/Teflon & Switch Assembly 2003    | HEA14100401 |
| Heater Union Black 2” Split                      | HEA14700070 |
| Heater Union w/Out O’ring White 2”               | HEA14700080 |
| Heater Gasket 2” O’ring w/Rib                    | HEA14700030 |
| Switch Pressure Heater                           | ELE09500200 |

| **FILTERS**                                      |             |
| Filter Cartridge, Bio-Clean™                     | FIL11100190 |
| Filter Locking Flange, Grey                      | FIL11700134 |
| Filter Canister                                  | FIL11700137 |
| Filter Weir Skimmer                              | FIL11700138 |

<p>| <strong>PUMP</strong>                                         |             |
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| Pump Assembly 2 HP 2 SP                          | PUM22000830 |
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</tr>
<tr>
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<td>WOO27513139</td>
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<td>WOO27513133</td>
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<tr>
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<td>WOO27513027</td>
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2004 Owner’s Manual

US and Canada

SIGNATURE SERIES

5000, 7000 and 9000
ELECTRONIC CONTROL

Duplication without written consent is strictly prohibited.
This Owner’s Manual is for spas manufactured after January 1, 2004
Due to continuous improvement programs, all models, operation, and/or specifications are subject to change without prior notice.
LTR17000177
www.calspas.com
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BENEFITS OF OWNING A CAL SPA

Warm Water Workouts
Almost any exercise that can be done on land, including walking or jogging, can be also done in water. If you have arthritis and you're exercising in a spa or hot tub, however, you'll probably focus on range-of-motion exercises that work the toe, ankle, knee, leg, hip, hand, wrist and shoulder. The size and shape of the hot tub, of course, will determine the specific types of exercises you can do in it. Cal Spas would like to share some tips on the benefits of warm water therapy.

Forward Arm Reach
With both arms, reach straight in front of you. Raise your hands overhead as high as possible, keeping your elbows as straight as you can. If one arm is very weak, use your other arm to help raise it.

Elbow Bend
Start with your elbows as straight as possible, fingers pointing down. Bend your elbows and try to touch your thumbs to your shoulders. Keep your elbows close to your body. You do not have to touch your shoulders. Then relax your elbows and straighten your arms down at your sides.

Wrist Bend
Bend both of your wrists upward and then downward. You can also exercise one wrist at a time by placing your free hand, thumb out, under the exercising wrist. Hands and fingers should be relaxed.

Finger Curl
Curl your fingers into your palm to make a loose fist then straighten them out.

Ankle Circles
While seated, make large inward circles with your left foot, moving it from the ankle. Repeat circles in the opposite direction. Then repeat the exercise with your right foot.

Spread Eagle
While sitting on the edge of a bath seat, straighten one knee. While holding it straight, slowly move it out to the side. Hold it out for three seconds, then bring it back to the center and relax. Repeat these instructions with your other leg.
SAFETY INSTRUCTIONS
When installing and using this electrical equipment, basic safety precautions should always be followed.

READ AND FOLLOW ALL INSTRUCTIONS

WARNING: To reduce the risk of injury, do not allow children to use the spa unless they are supervised at all times.

All 110V spas require a DEDICATED 20 AMP GFCI SERVICE. Do not use extension cords.

NOTE: This may require a licensed electrician to upgrade your standard receptacle and/or circuit breaker.

All 220V spas require a DEDICATED 50 AMP GFCI SERVICE WITH FOUR #6 AWG COPPER WIRES.

DANGER RISK OF ACCIDENTAL DROWNING: Extreme caution must be exercised to prevent unauthorized access by children. To avoid accidents, ensure that children cannot use the spa unless they are closely supervised at all times. (Keep the spa cover on and locked when not in use. See instructions enclosed with your cover.)

DANGER - RISK OF INJURY: The suction fittings in this spa are sized to match the specific water flow created by the pump. Should the need arise to replace the suction fittings, or the pump, be sure the flow rates are compatible.

DANGER - RISK OF INJURY: Never operate the spa if the suction fitting or filter baskets are broken or missing.

DANGER - RISK OF INJURY: Never replace a suction fitting with one that is rated less than the flow rate marked on the original suction fitting.

DANGER - RISK OF ELECTRIC SHOCK: Install the spa at least 5 feet (1.5 meters) from all metal surfaces. As an alternative, a spa may be installed within 5 feet of metal surfaces if each metal surface is permanently bonded by a minimum No. 8 AWG solid copper conductor to the outside of the spas control box.

DANGER - RISK OF ELECTRIC SHOCK: Do not permit any electrical appliances, such as lights, telephones, radios, televisions, and etc., within 5 feet (1.5 meters) of the spa. Never attempt to operate any electrical device from inside the spa.

WARNING RISK OF INJURY
a. Before entering a spa, the user should measure the water temperature with an accurate thermometer, since the tolerance of water temperature-regulating devices varies.

b. The spa water should never exceed 104˚F (40˚C). Water temperatures between 100˚F (38˚C) and 104˚F (40˚C) are considered safe for a healthy adult. Lower water temperatures are recommended for young children and when spa use exceeds 10 minutes.

c. Since excessive water temperatures have a high potential for causing fetal damage during pregnancy during early months of pregnancy, pregnant, or possibly pregnant women should always check with their physician prior to spa usage.

d. The use alcohol, drugs or medication before or during spa use may lead to unconsciousness, with the possibility of drowning.

e. Person suffering from obesity, a medical history of heart disease, low or high blood pressure, circulatory system problems or diabetes should consult a physician before using the spa.

f. Persons using medications should consult a physician before using the spa since some medications may induce drowsiness while others may affect heart rate, blood pressure and circulation.
Hyperthermia Danger
Prolonged exposure to hot air/water can induce hyperthermia. Hyperthermia occurs when the internal temperature of the body reaches a level 3˚ to 6˚ above the normal body temperature of 37˚C (98.6˚F). While hyperthermia has many health benefits, it is important not to allow your body’s core temperature to rise above 103˚F. Symptoms of excessive hyperthermia include dizziness, lethargy, drowsiness and fainting. The effects of excessive hyperthermia may include failure to perceive heat, failure to recognize the need to exit, unawareness of impending hazard, damage to pregnant women, physical inability to exit the spa and unconsciousness.

Following these instructions will make your first spa session a pleasurable one.

SAVE THIS INFORMATION.

CONTACT INFORMATION
For customer service, please contact your authorized dealer immediately. If you need additional information and/or assistance, please contact:

C.A.I. Customer Service Department
1462 East Ninth Street
Pomona, CA 91766
Toll Free 1-800-CAL-SPAS
Fax 1-909-629-3890
www.calspas.com
BASIC SPA INFORMATION

The following operating and maintenance instructions are very important and must be followed carefully. With the proper care and maintenance, your Cal Spa will provide you with years of satisfaction and performance.

Do not be afraid to push buttons or turn knobs to learn about your new Cal Spa, as it is built with quality materials and excellent craftsmanship.

Your new Cal Spa has been engineered with a high-powered water pump that pushes water through various therapy jets, which will relax even the tightest muscles. In addition to the water pressure, you can add air into the spa water with air venturi handles located seat-side that increase the intensity of your massage.

The filtering of this spa is very important. This alone will cut down on cleaning time and use of excess chemicals. We have pre-programmed two filter cycles of two hours for every twelve hours. This can be increased to six hours every twelve hours through the topside control panel.

It is very important to keep the spa covered when not in use for four reasons. The first is heating efficiency. Covered spas will use less electricity in maintaining your set temperature. The second is to protect your spas finish from the sun’s ultraviolet rays. The third is it is mandatory to keep the spa covered to maintain warranty coverage. The last, and most important, is to prevent children from drowning in the spa.

Your new Cal Spa comes equipped with an electric heater. Following the directions listed below will ensure the most efficient operation:

1. When not in use, make sure the spa is covered and securely fastened.
2. Set the spas operating temperature within 5˚ of the desired usage temperature and raise the temperature one or two hours prior to usage.
   
   NOTE: This method is only for spa usage under two hours a week.

3. If the spa usage exceeds two hours a week, the set temperature should remain at the desired usage temperature.

4. The air venturi handles should be used sparingly. When open, water temperature drops quite rapidly and can also dissipate chemicals.

   NOTE: Allowing the water temperature to lower more than 10˚ below the desired usage temperature and reheating prior to usage will cause the heater to operate longer than it normally would maintaining the desired temperature and will increase the operating cost.

The filter needs to be cleaned on a regular basis. This is very simple and only takes a few minutes. The result is increased water clarity and equipment longevity.

The spa water level is very important to the operation of your spa. If the water level is too low or too high, your spa will not operate properly. The water level should be to the middle of the skimmer area when the spa is not being used.

We recommend that your spa water be changed every 4 to 6 months. You may find the need to change your spa water more frequently with heavy use. When empty, your spa should be cleaned with a non-abrasive cleaner, such as Cal Spas All Surface Cleaner, then rinsed thoroughly.

When draining your spa, turn off all power to the spa and attach a garden hose to the hose-bib fixture located on the floor of the equipment area.

When filling your spa, always fill through the skimmer filter canister. Use only regular tap water.

WARNING: DO NOT USE SOFT WATER.
DELIVERY AND SET-UP
Please make a record of the following. It will be valuable if service is required.

Cal Spa Model: ____________________________________________
Cal Spa Serial Number: ______________________________________
Date Purchased: _____________________________________________
Date Installed: ______________________________________________
Cal Spa Dealer’s Phone Number: _________________________________
Cal Spa Dealer’s Address: ______________________________________

Most cities and counties require permits for exterior construction and electrical circuits. In addition, some communities have codes requiring residential barriers such as fencing and/or self-closing gates on property to prevent unsupervised access to the property by children under the age of 5. Your dealer can provide information on which permits may be required and how to obtain them prior to the delivery of your Cal Spa.

Congratulations!!
You have purchased a Cal Spa. With a little preparation and care, your spa will give you many years of enjoyment. This section has been designed to provide you with all the information you’ll need to ensure a safe, speedy and trouble-free spa delivery and set-up.

PLANNING THE BEST LOCATION FOR YOUR SPA
Here are some of the things that you will need to consider when determining where to place your new spa.

Safety First
Do not place your spa within 10’ (3m) of overhead power lines.

Make sure the spa is positioned so that access to the equipment compartment and all side panels will not be blocked. Be certain that your installation will meet all city and local safety codes and requirements.

How Will You Use Your Spa?
How you intend to use your spa will help you determine where you should position it. For example, will you use your spa for recreational or therapeutic purposes? If your spa is mainly used for family recreation, be sure to leave plenty of room around it for activity. If you will use it for relaxation and therapy, you’ll probably want to create a specific mood around it.

Environment
If you live in a climate with snowfall in the winter, place the spa near a house entry. By doing this, you will have a place to change clothes and not be uncomfortable.

Consider Your Privacy
In a cold-weather climate, bare trees won’t provide much privacy. Think of your spas surroundings during all seasons to determine your best privacy options. Consider the view of your neighbors as well, when you plan the location of your spa.
Provide A View With Your Spa
Think about the direction you will be facing when sitting in your spa. Do you have a special landscaped area in your yard that you find enjoyable? Perhaps there is an area that catches a soothing breeze during the day and lovely sunset in the evening. Consider these things when you plan your location.

Keep Your Spa Clean
Prevent unclean things from being tracked into your spa by utilizing a foot mat at the entrance where the occupants can clean their feet before entering your spa.

Allow For Service Access
Many people choose to install a decorative structure around their spa. If you are installing your spa with any type of structure on the outside, such as a gazebo, remember to allow access for service. It is always best to design special installations so that the spa can still be moved, or lifted off the ground.

ELECTRICAL SETUP BEFORE DELIVERY OF YOUR SPA

IMPORTANT: When installed in the United States, the electrical wiring of this spa must meet the requirements of the National Electric Code (NEC) and any applicable state or local codes. The electrical circuit must be installed by an electrical contractor and approved by a local building/ electrical inspector.

1. All 240V spas must be permanently connected (hard wired) to the power supply. 120V spas may use a G.F.C.I. cord, plugged into a dedicated grounded outlet. Supplying power to a spa which is not in accordance with these instructions will void both the independent testing agency listing and the manufacturer’s warranty.

2. The power supplied to the spa must be on a dedicated circuit with no other appliances or lights sharing the power.

3. To determine the current, voltage, and wire size required for the spa configuration to be connected, refer to the following:
   - Wire size must be appropriate per NEC and/or local codes.
   - Wire size is determined by length of run from breaker box to spa and maximum current draw.
   - We recommend copper wire with THHN insulation.
   - All wiring must be copper to ensure adequate connections. **Do not use aluminum wire.**
   - When using wire larger than #6 (10mm²), add a junction box near the spa and reduce to short lengths of #4 (10mm²) wire between the junction box and the spa.

4. The electrical supply for the spa must include a suitably rated switch or circuit breaker to open all ungrounded supply conductors to comply with Section 422-20 of the National Electric Code, NSI/NFPA 70. The disconnection point must be readily accessible to the spas occupant. Check with local municipalities for additional code requirements.

5. The electrical circuit for the spa must include a suitable GFCI as required by NEC Article 680-42.
PREPARING A GOOD FOUNDATION
Your spa needs a solid and level foundation. The area that it sits on must be able to support the weight of the spa and the occupants who use it. If the foundation is inadequate, it may shift or settle after the spa is in place, causing stress that could DAMAGE YOUR SPA SHELL AND FINISH.

**NOTE:** Damage caused by inadequate or improper foundation support is not covered by the warranty. It is the responsibility of the spa owner to provide a proper foundation for the spa.

Place the spa on an elevated foundation (preferably a 3” concrete slab). If you are installing the spa indoors, pay close attention to the flooring beneath it. Choose flooring that won’t be spoiled or stained.

* If you are installing your spa on an elevated wood deck or other structure, it is highly recommended that you consult a structural engineer or contractor to ensure the structure will support the weight of 150 Lbs./ sq. ft.
* It is strongly recommended that a qualified, licensed contractor prepare the foundation for your spa.

Your Cal Spa Retailer Can Help You With Foundation And More
Your retailer has a wealth of information and experience about how to get the most out of your spa. Your spa retailer also has a full line of accessories that are engineered to compliment your spa and increase your enjoyment.
ELECTRICAL INSTALLATION

110-Volt Installation
Always follow applicable local, state and federal code and guidelines.
1. Use only a dedicated electrical line with a 20-amp breaker.
2. Do not use an extensions cord.
3. Always use a weatherproof-covered receptacle.
4. Never have your spa within 10' of the receptacle.
5. Do not bury the power cord.
6. A damaged cord must be replaced before next usage.
7. All 110V spas must have a GFCI (Figure 1). This can either be a 20-amp GFCI receptacle or a GFCI cord and plug kit (CKIT110 - P/N ELE09700086).
8. GFCI plug should be tested prior to every use. To test the GFCI plug version, please follow these easy instructions.

   NOTE: Spa should already be plugged in and operational.
   A. Press the button marked ‘Test’ on the GFCI. The GFCI will trip and the spa will stop operating.
   B. Press the button marked ‘Reset’ on the GFCI. The GFCI will reset and the spa will turn back on.
   C. The spa is now safe to use.

WARNING: IF THE GFCI SHOULD TURN OFF (TRIP) WHILE THE SPA IS IN USE, PRESS THE RESET BUTTON. IF THE GFCI WILL NOT RESET, UNPLUG THE GFCI AND CALL YOUR LOCAL SHOWROOM/DEALERSHIP FOR SERVICE. DO NOT USE THE SPA.

Figure 1. 110V / 20 Amp GFCI Plug.
220V Installation

All 220V spas are required to have a dedicated 50-Amp GFCI breaker and should only be wired by a licensed electrician. To ensure proper wiring of your GFCI, follow these diagrams (Figure 2 and Figure 3).

1. Always follow applicable local, state, and federal codes and guidelines.
2. Your new 220V Cal Spa requires a dedicated, 50-Amp GFCI Service with four #6 AWG copper wires. This will include a black and a red wire for your incoming power, a white wire used for your neutral and a green wire for your ground.

**NOTE:** #6 AWG wire acceptable for a distance of up to 100’. Wire run over 100’ must increase to #4 gauge. Please be aware that this is the only acceptable electrical wiring procedure. Spas wired in any other way will void your warranty and may result in serious injury.

**NOTE:** Do not install GFCI breaker in main electrical panel. The further away a GFCI is installed from the spa, the higher the risk of false tripping or resetting of the GFCI breaker.

**NOTE:** C.A.I. can only recommend the use of square-cover Siemens GFCI breaker.

Before each use of your spa, you should check the GFCI. During this test, the spa should be operational.

1. Press the test button on the GFCI. The GFCI will trip and the spa will shutoff.
2. Wait 30 seconds and reset the GFCI breaker (this is accomplished by turning the breaker off then back on). Your spa will be operational in about five seconds.
3. Your spa is now safe to use.

![Figure 2. GFCI Hook-Up.](image-url)
Figure 3. GFCI Hook-Up
STARTING YOUR PORTABLE SPA

NOTE: Be careful not to over-tighten the plumbing fittings.

NOTE: Never run the spa with the gate valves closed or without water circulating for long periods of time.

NOTE: Never fill your spa with soft water. Soft water makes it impossible to maintain the proper water chemistry and may cause the water to foam, which will ultimately harm the finish of the spa and void your warranty.

Filling and Powering-Up Your Cal Spa

1. Once the spa has been placed on an approved surface and has been correctly wired by a licensed electrician, inspect all plumbing connections in the equipment area of your spa. Ensure that these connections are secure and that they didn’t loosen during shipment.
2. If equipped, open all gate valves, or slice valves, in the equipment area.
   
   NOTE: Before operating the spa, these valves must be in the up, or ‘open’, position.
3. Remove the filter basket and cartridge from skimmer/ filter canister.
4. Place a garden hose in the skimmer/ filter canister and continue filling your spa with regular tap water up to the water level (halfway up the skimmer area).
5. Open the air relief valve located on the front of the pump housing.
6. After the air bubbles stop coming out of the air relief valve, hand-tighten the valve until it is closed (do not over-tighten).
7. Once the water is at the correct level, turn on the power at the GFCI breaker.
   
   NOTE: Ensure that the 110V spas are connected to the proper electrical outlet.
8. The spa will perform a diagnostic check for 30 seconds. Once complete, the spa will automatically operate at filter speed and continue heating until the spa water temperature reaches 100°F. (This is every electronically controlled default temperature.)
9. Re-install filter and filter basket into skimmer/ filter canister.
10. The spa is now ready for use. For operation instructions, see the “5000 and 5300 Electronic Operation” section of this manual.
FILTER MAINTENANCE

Portable Spas:
Filtration starts on electronically-controlled spas as soon as the pumps are primed and water flow is steady. As the flow of water goes through the filter, dirt and debris is removed and accumulated in the filter cartridge. As the filter cartridge accumulates dirt and debris, water flow is restricted and jet production is reduced. This can cause your spa to not run or heat effectively.

Clean your filter regularly and replace as needed.

Filter Cleaning:
Your new Cal Spa has been designed for quick and easy filter maintenance. The filter cartridge should be cleaned once a week.

1. Turn the power off at the breaker.
2. Remove the filter(s) cover - if applicable.
3. Remove the filter(s) basket (align the flat areas on the filter basket and the canister).
4. Remove the filter(s) by pulling up and out.
5. Clean the filter with a garden hose.
   A. Hold the filter vertically.
   B. Spray the filter cartridges with a pressure nozzle, starting from the top and spraying down each pleat.
   C. Turn the filter cartridge over and repeat Step 5B.
   D. Reinstall the filter cartridge in reverse order of removal.
6. Deep clean filter cartridge(s) every month. Use only a Cal Spa-approved filter-cleaning chemical.

Figure 4. 150 Sq. Ft. Filtration System.
OPERATING INSTRUCTIONS

Your new Cal Spa is very versatile. You can direct the flow of water and air through various locations throughout your spa.

The following list of features are available on most spas.

Adjustable Jets (Figure 5)
Almost all of the jets in your spa are adjustable. Rotating the face of an adjustable jet to the left (counter-clockwise) will decrease the amount of water flow through the jet. Rotating the face of an adjustable jet to the right (clockwise) will increase the amount of water flow through the jet.

**NOTE:** Neck jets will be reversed when adjusting pressure.
Cal Zone Quest 2000 Ozonator

Your new Cal Zone Quest 2000 Ozonator is a state-of-the-art bacteria killing machine. This unit will assist you in maintaining clean and clear spa water, while saving you time and money with spa chemicals.

Operation

Your Cal Zone Quest 2000 Ozonator will automatically operate during the filter cycles. When the spa is in filtration cycle, the Ozone Indicator light on the topside control panel will light up, letting you know that the control box is sending power to the Cal Zone Quest 2000 Ozonator unit.

The Cal Zone Quest 2000 Ozonator unit also has two forms of operating signals. On the topside control panel there is a yellow light labeled ‘OZONE INDICATOR’. This light indicates that the Ozonator is receiving power from the control box. The second operating signal is the most important. Located on the front side towards the bottom, is the ozone-mixing chamber. When operating, the lens will display a purple/black light.

**NOTE:** Due to the nature of the ozone light, it is difficult to see the light during the daytime. This lens should be checked at night or in a shaded area.

Ozone Servicing

Your new Cal Zone Quest 2000 Ozonator has been engineered to be service-friendly. In the event that you need to replace the ozone cartridge, simply follow the instructions listed on the front of the ozone unit.

---

**Figure 6.** Cal Zone Quest 2000 Ozonator
**Air Venturies**

Air venturies are the smaller knobs located around the top of your spa. Each one will let you add a mixture of air with the jet pressure. This is accomplished by simply rotating the air venturi knob to the left (counter-clockwise) to increase the amount of airflow through the jets. To decrease the amount of airflow through the jets, simply rotate the handle to the right (clockwise).

![Air Venturies](image)

**Figure 7. Air Venturies**
5000, 7000 and 9000 ELECTRONIC OPERATION
When first powered-up, the 5000 Electronic System (Figure 8) will perform a self-diagnostic check and then it will automatically heat to, and maintain, a temperature of 100°F until you change the set temperature as listed in the ‘Temperature Adjustment’ section.

![Figure 8. 5000 Electronic System.](image)

Figure 8. 5000 Electronic System.

![Figure 9. 7000 and 9000 (w/Clock) Electronic System](image)

Figure 9. 7000 and 9000 (w/Clock) Electronic System
**Initial Start Up**

**One Pump Equipment**
When the spa is powered on, it will display configuration digits to let the user know that it will go into Priming Mode, which can last 4 minutes. (Priming Mode is a self check & can exit at any time by pressing either Cursor. Initial start up in STANDARD Mode

**Temp Set (80°F - 104°F / 26°C - 40°C) (Start-up temperature set @100°F - 37.5°C)**

**5000**
The display will show the actual water temperature. Press the **Temp** button to display the set temperature. Pressing the **Temp** button a second time will increase/decrease the desired set temperature in the same direction depending on what the last chosen setting was. If the opposite direction is desired, release the pad and let the display revert to the actual water temperature. Press the **Temp** button once again to adjust the set temperature.

**7000 and 9000**
The start-up temperature will display after the pump has been running at least 2 minutes. Press either **Cursor** button once to display the set temperature. Press again to increase/decrease to the desired set temperature. After 3 seconds, the LCD will display the last measured temperature.

**Locking the Set-Temperature**

**5000**
Press the **Temp** button then **Option** within 3 seconds. Repeat the sequence to unlock the panel.

**7000 and 9000**
Press either **Cursor**, **Time**, **Jets 1**, and **Cursor** within 3 seconds of each other, the panel will display “TEMPLOCK” confirming the temperature lock.

**Locking the Panel (7000 and 9000 only)**
Press **Time**, **Jets 1** and **Cursor** within 3 seconds of each other. The panel will display “PANEL LOCK”. All buttons are frozen except the Time button. To unlock the panel, repeat this step.

**Time (9000 only)**
When time hasn’t been set, a Time icon flashes. To set time, press **Time** then “ModeProg” then use the Cursor buttons to adjust the hours. Repeat this step to set the minutes.

**Preset Filter Cycles**

**5000**
The spa will automatically filter itself twice a day. The first filter cycle will begin 1 minute after the spa is energized for 2 hours or it can be programmed to 2, 4, 6, 8, or 12 hours. The second filter cycle will begin 12 hours after the start of the first filter cycle. To program, press the **Temp** button then the **Jets** button. Press the temperature button to select the filter duration. Press the **Jets** button again to exit the programming mode. During filtration, the low speed of the pump, or the circulation pump and the ozone generator (if installed) will run. The filtration settings of F8 and FC are only intended for use with optional Cal Spas Filtration System.

**7000 and 9000**
You can preset up to 2 filter cycles a day by programming the start-end times for each cycle. If no cycle is programmed, the first filter cycle will automatically activate pump #1 from 8AM - 10AM and second filter cycle activates pump #2 from 8AM - 8PM. **Pump Indicator Light** will display low speed while operating. The pump and the ozone generator will run during the filtration cycle. At the start of each filter cycle, the blower will run at the highest speed for 30 seconds to clean out the air channels. Pump 2 and 3 will run for 5 minutes.
Optional Filter Cycle Programming
Press Time and then “Mode Prog” within 3 seconds and the display will show PROGRAM, FILTER 1, and START TIME icons. Use the Cursor to select the start time hour and repeat to select the minutes (each minute press changes in increments of 5). Repeat once more to select the end time of the first filtration cycle. To set the second filtration cycle, repeat the same steps. To exit filter cycle programming, press “Mode Prog” at any time. If you wish select Continuous Filtration, set the filter 1 start and end times to the same exact time.

Mode/Programming

5000
The spa is equipped with a Standard & Economy hating feature that will give you complete control of the heating system. When the spa is powered up, it will automatically start in the STANDARD Mode.

7000 and 9000
Press “Mode Prog” to enter the programming mode and LCD will flash either STAND, ECON or SLEEP. Press the Cursor to select the desired mode and then press “Mode Prog” once to confirm selection.

Standard Mode - Maintains selected set temperature by activating the heater when it drops 1˚F below the set temperature. Note that the last measured spa temperature displayed is accurate only when the pump has been ON for at least 2 minutes.

Economy Mode - Heats the spa to set temperature only during filter cycles.
A) Is activated by pressing Jets #1 while in Economy Mode and operates the same as standard mode for one hour time, a press of the “Mode Prog” button will revert to Economy Mode immediately.

Sleep Mode - Heats the spa to within 20˚F of set temperature and only during filter cycles.

Safety Suction System (5000, 7000 and 9000)
The spas are equipped with a state-of-the-art “Safety Suction System” This will automatically shut down the spa in the event of a filtration or suction restriction. “SF” will display on the topside control panel. If this happens, check all suction fittings, gate valves and filter cartridge for obstructions, then reset the system by pressing any function button on the control pad.

Stand-By Mode
Press Cursor then Jets 1 to turn off all spa functions temporarily. This is helpful when changing a filter. Pressing any button will reset the spa.

Jets (5000), Jets1 and Jets2 (7000 and 9000)

5000
The function of the Jets button varies according to the equipment set-up. The available configurations will function as follows:

One Pump - 1st low speed; 2nd high speed; 3rd off
One Pump w/Circulation Pump - 1st circulation pump “ON”; 2nd pump high speed; 3rd off
Two Pumps - 1st pump 1 low speed; 2nd pump 1 high speed; 3rd pump 2 high speed; 4th off
Two Pumps w/ Circulation Pump - 1st circulation pump “ON”; 2nd pump 1 high speed; 3rd pump 2 high speed; 4th pump 2 high speed; 5th everything off

7000 and 9000
When spas don’t have a circulation pump, pump 1 will run on low speed when the blower is “ON”.

D
Option (optional Blower, Mister or a 3rd Pump)

7000 and 9000
Option - Press the **Option** button to turn on the Blower. Turn “OFF” after 15 minutes
Blower - Set B Dip Switch #3 to the “ON” position and plug cord into J6
Mister - Set B Dip Switch #11 to the “ON” position and move white wire from W12 to J48 1-speed operation: “On/Off”

Automatic Chemical Dispenser

View Settings
To program press either **Cursor, Jets1** and **Light**.
To display “ACD” on the panel if not already displayed, press **Cursor**.
Press Jets1 to access the “ACD” settings. There are three chemical settings available and are indicated by the first two digits:
“CL” - Chlorine
“SH” - Shock
“AT” - Aromatherapy
The third digit will indicate the remaining amount (if enabled), or ‘N’ if currently disabled:
“F”-Full
“E”- Empty
Press **Cursor** to move between settings.

Edit Settings
Press **Jets1** to change the settings (the values will flash). Press **Cursor** to display available options. Three options are available:
“r”- reset to full after filling chemical reservoir
“n”- disable the chemical from being dispensed
“y”- enable dispensing of that chemical
Press **Jets1** while the value is flashing to accept the currently displayed setting. Press **Light** to exit and retain the original setting.
Press **Light** to exit at any time. The menu will be exited automatically if there is 30 seconds of inactivity. If any messages are displayed, press any button on the left side of the display (01, 02, 03 or 04) to remove message. It will display again beginning at midnight. This will continue until the chemical level is reset to full or the chemical is disabled.

Cabinet Light
Instant cabinet light adapter.

Invert (7000 and 9000)
Press the **Invert** button to invert the digits in the display upside down to view from within the spa. Another press returns the display to its normal right side up position.

Clean-Up Cycle
When the pump or blower is turned off by a button press, or times out, a clean-up cycle will run for 30 minutes. The pump and ozone generator will run for 1 hour.

Ozone
The Ozone Generator (if installed) will run during the filter cycle.
Freeze Protection
If the temperature sensors detects a drop of 44°F on the heater, the pump will automatically power-up to provide freeze protection. The equipment will stay “ON” for 4 minutes after the sensor detects a water temperature of 45°F or higher. In colder climates, an optional additional freeze sensor may be added to protect against freeze conditions that may not be sensed by the standard sensor. AUX freeze sensor protection acts in a similar fashion, with the expected temperature threshold determined by the switch and without a 4-minute delay in turn-off.

Diagnostic Messages

5000 Control Panel

<table>
<thead>
<tr>
<th>Message</th>
<th>Meaning</th>
</tr>
</thead>
<tbody>
<tr>
<td>OH</td>
<td>Overheat protection (spa is shutdown) DO NOT ENTER THE WATER! If the spa has reached 112°F (45°C), remove the spa cover to cool the water. Overheating may occur if the filter cycle is set too long. At 110°F (43°C), the spa should reset itself. If the high-limit sensor detects 118°F (48°C) at the heater, the spa will shut down. When the heater cools down to 110°F (43°C), press any button to reset the spa. If the spa will not reset, then shut the power off to the spa and call your dealer of service organization.</td>
</tr>
<tr>
<td>FL</td>
<td>Flow Detection Switch. A pressure switch is working. Call your dealer or service organization.</td>
</tr>
<tr>
<td>Sn</td>
<td>Sensor (Spa is shut down). The high limit sensor or water temperature sensor is not working. Call your dealer or service organization.</td>
</tr>
<tr>
<td>Sf</td>
<td>Vacuum Switch (Spa is shut down). The LED will show “SF” as soon as the vacuum switch closes. All functions will turn off and the system will be disabled until a panel button is pressed.</td>
</tr>
<tr>
<td>LED</td>
<td>LED indicator light. There are LED indicator lights on the topside panel corresponding to heat, safety suction, and ozone functions. These are not service indicators, but instead light to display that the corresponding feature is in ready-to-operate condition.</td>
</tr>
</tbody>
</table>

7000 and 9000 Control Panels

<table>
<thead>
<tr>
<th>Message</th>
<th>Meaning</th>
</tr>
</thead>
<tbody>
<tr>
<td>No Display</td>
<td>No power</td>
</tr>
<tr>
<td>OHH</td>
<td>“Overheat” The spa will shut down if the sensor detects 118°F at the heater.</td>
</tr>
<tr>
<td>OHS</td>
<td>“Overheat” The spa will shut down if the sensor detects that the water is 110°F.</td>
</tr>
<tr>
<td>ICE</td>
<td>“Ice” Potential freeze condition.</td>
</tr>
<tr>
<td>SnA</td>
<td>Spa is shut down. The sensor that is plugged into Sensor “A” jack is not working.</td>
</tr>
<tr>
<td>Snb</td>
<td>Spa is shut down. The sensor that is plugged into Sensor “B” jack is not working.</td>
</tr>
<tr>
<td>SnS</td>
<td>Sensors are out of balance. If this is alternating with the temperature, it may just be a temporary condition. If the display shows only this message (periodically blinking), the spa will shut down.</td>
</tr>
<tr>
<td>HFL</td>
<td>A substantial difference between the temperature sensors was detected. This could indicate a flow problem.</td>
</tr>
<tr>
<td>LF</td>
<td>Persistent low flow patterns (display on the fifth occurrence of the “HFL” message within 24 hours). Heater is shut down, but other spa functions continue to run normally.</td>
</tr>
<tr>
<td>“CCL”</td>
<td>Check Chlorine.</td>
</tr>
<tr>
<td>“CSh”</td>
<td>Check Shock.</td>
</tr>
<tr>
<td>“Car”</td>
<td>Check Aromatherapy</td>
</tr>
</tbody>
</table>
CAL SPAS FLOW DIVERTER

The Cal Spas Flow Diverter system uses one or more motorized valve(s) to vary the jet action between certain zones in the spa. These valve(s) are preset to stop at 7 different positions. Those positions are represented by the LED lights on the Flow Diverter control panel.

As the valve(s) move, the LEDs will alternate between the current position and the desired position until the desired position is reached.

Upon power-up, all the LEDs will illuminate one at a time as the valve(s) move for approximately 30 seconds. Immediately following this start-up process, the valve(s) will move to the center position, at which time the center LED will light.

![Figure 10. Cal Spas Flow Diverter](image)

**Button Functions**

- Every press will move the valve(s) one stop. The LED that is lit will move up (clockwise) to the next available position.

- Every press will move the valve(s) one stop. The LED that is lit will move down (counter-clockwise) to the next available position.

- This button moves the valve(s) to the most extreme positions. The first press will move the valve(s) and cause the LED to travel to the top (most clockwise) position. The next press will move the valve(s) in the other direction and the LED will move to the bottom (most counter-clockwise) position.

- Pressing this button will center the valve(s) and the center LED will be lit.
Cal Spas Clear Water Plan™

Great spa water is easily achieved when the right chemicals are used and a Clear Water Plan is implemented. The key to clean, clear, safe water is to fully understand how spa water reacts to users, operation and chemicals. This Clear Water Plan will help give you that understanding.

IMPORTANT Chemical Safety Notices:

Chemical Directions:
• All directions in this program are calculated for Cal Spas chemicals only. Other chemicals may have similar names and/or usage descriptions. However, all chemicals are manufactured differently, increasing the likelihood of under or over dosing spa chemicals.
• Failure to follow chemical directions may result in serious injury, sickness and even death.

Chemical Usage:
• Always introduce chemicals to spa water with all pumps operating on high speed.
• Apply chemicals to the center of spa water.
• Always wear protective clothing and eyewear when handling chemicals.
• Spa users that notice skin irritation must immediately suspend spa usage and consult their physician.
• Pregnant women should consult their physician prior to using a spa for both chemical and temperature recommendations.

Chemical Storage:
• Chemicals must be stored completely out of the reach of children in an area that is well vented, cool, and dry.
• Failure to provide a proper area for chemical storage may result in serious injury, sickness, fire, explosion and even death.

Physical Chemical Hazards:
• Do not allow chemicals to come in contact with skin, eyes or clothing. As mentioned previously, always wear rubber gloves, protective eyewear and clothing to reduce the risk of chemical contact and irritation.
• Remove and wash clothing that may have been exposed to chemical contact prior to wearing again.
• Inhaling or digesting chemicals will cause serious injury, sickness, and even death.
• Do not mix chemicals. Mixing chemicals together may cause chemical reactions that vary from poor water conditions to fire and explosion.
Cal Spas Clear Water Plan™

Safety:

1. This plan and its chemical dosages are intended for Cal Spas Chemicals only. Most chemical manufactures use different chemical formulas and strengths. Cal Spas' chemicals are specially formulated to provide proper chemical balance at lower dosages. Compare labels and dosages and see for yourself. You will get greater protection and performance with Cal Spas Chemicals.

2. Read and follow all printed instructions listed on bottles, packages and owner's manual.

3. Read and follow all printed instructions listed in chemical start-up kits. If Applicable, start-up kit chemicals are often more concentrated than the over the counter full size bottles.

4. Do Not Exceed Chemical Dosages Per Gallon as listed in the owner’s manual, chemical bottles, packages, and kits. Most chemical instructions are figured for a 500 gallon spa. However, most spas hold less than 500 gallons. Always use less than the recommended amount of any chemical. It is much easier to add additional chemicals than it is to remove excess chemicals from the spa water.

REMEMBER, LESS IS MORE WHEN DEALING WITH SPA CHEMICALS.

5. Never mix any chemicals together.

6. Never change chemical brands or types without completely draining, flushing and thoroughly cleaning the spa, pillows, and cover first.

7. Be careful not to add certain chemicals on the same day. (Refer to printed instructions on the chemical bottles, packages and Clear Water Plan.)

8. Always protect eyes while introducing chemicals into the spa. A slight breeze may cause powdered chemicals to blow into eyes. Pouring liquids may cause chemicals to splash into eyes. (Protective eyewear should always be worn when handling chemicals)

9. In the event of overdosing a sanitizing chemical (Chlorine, Bromine, etc.), immediately turn off power to the spa and proceed to drain spa water into a safe locally approved area. Carefully rinse pillows, jets, and spa surface with regular tap water. (Avoid spraying water directly into the equipment area.) Refill spa to proper water level, turn power back on, and then set the filtration time to “F6”. This will allow water to completely circulate to minimize the risk of chemical damage to your spa. (See setting filtration section of the owner’s manual for more information.)

Why is a Chemical Plan Important

Time and Expense:
A better understanding of spa chemicals and their usage will help protect you from ugly, unsafe water and the expense associated with clean up. In some cases, it is less expensive to drain the spa and start over than it is to add additional chemicals and filtration time cleaning up bad spa water.

Chemical Damage:
The most common reason for spa failure is chemical abuse or customer neglect. For example, the pump seal used on a typical spa is the same pump seal used to pump acid solutions for chemical companies. Yet this same pump seal will fail in numerous spas because the owners were not following a chemical plan. Chemical damage is not covered by Cal Spas limited warranty. So, in addition to wasted expenses on excess chemicals, you will find yourself with a huge expense of replacing chemically damaged parts. Even the brand(s) of spa chemicals that claim that they are not as harsh as chlorine or bromine, in fact, are. If you venture off some of these chemicals plans, the damage to your spa can be twice what chlorine or bromine damage would be.

The Bottom line:
It pays to stick with a simple chemical plan and use a measuring cup rather than the conventional, “Yep, that looks like about 2 ounces”.

It sounds funny... but it is a huge issue, that can be easily avoided.
Stay with the Plan

Staying with the Plan:
Spa owners who enjoy the cleanest water with a minimum time investment, all have one thing in common: they use, and stay with a simple chemical plan. Most chemical manufacturers offer a maintenance plan printed in a small booklet, which contains nothing more than how much to use. The Cal Spas' Clear Water Plan describes not only what and when, but why you need to use a particular chemical.

Avoiding Problems:
Spa water issues cannot be fixed immediately. It is much easier, less expensive, and a lot less time consuming to maintain spa water, than it is to troubleshoot and correct water issues. Ask yourself, which is easier, less expensive, and more convenient? Changing the oil in your car four (4) times a year, or replacing the car every two (2) years.
A chemical maintenance plan for your spa is not much different. Follow the Cal Spas' Clear Water Plan, or replace your spa every two years. We know you don't want to become a chemists. You just to enjoy your new spa. That is why the Cal Spas' Clear Water plan is so effective. Just 15 minutes, three days a week and you are ensuring your spa's future.

Clear Water Plan Advantages:
1. Chemical use is minimal.
2. Chemical odor is almost non-existent.
3. Pillows, Spa Covers, and Filter lids last for years.
4. Spa usage is more enjoyable.
5. Water is always clean, clear and safe.
6. Little time invested.
7. No smock required (Chemist Joke).

Spa vs. Small Pool?
Most people think of spas as nothing more than a small pool. In fact, nothing could be further from the truth. If anything, spas are more like an overgrown bathtub.

An average pool contains 30,000 gallons of water and operates at approximately 70˚ F (20˚ C).
An average spa only contains 350 gallons of water and operates at 100˚ F (38˚ C).

Since spas have more than 100 times less water than a swimming pool, they are very easily contaminated by bathers.

Example:
Although spa users don't realize it, they perspire a lot. An average person using a spa for one hour will leave approximately 3 pints of perspiration per 350 gallons. A swimmer exercising in a pool leaves approximately one pint of perspiration per 30,000 gallons.

This and other body waste such as skin, oil, and personal hygiene products are left in a very small amount of hot water. The spa becomes prime environment for bacterial growth. In addition, water evaporates leaving a stronger concentration of T.D.S. (Total Dissolved Solids).

As stated before, spas are nothing like swimming pools. The former needs more attention than you may have first thought.

This information is not meant to scare you. It is to make you aware of why a chemical maintenance plan is so important.

Most chemical programs don’t provide this type of information to the average spa user. When in reality, without knowing what the possibilities are, you won’t be able to prevent problems from occurring or correct them easily.

Cal Spas believes educated spa owners are more able of recognizing a potential problem and correcting it with little effort. Thus, improving the overall spa experience.
Filters and Filtration:

**Exclusive Bio-Clean Filter Cartridge:**
The average filter cartridge is designed to remove dirt, sand, minerals, phosphates, bather waste and other solids from the spa. Unfortunately, some spa owners fail to include filter cleaning as part of their chemical maintenance plan. Filters accumulate debris and become prime areas for bacteria growth.

The Cal Spas Exclusive Bio-Clean filter is the only antibacterial filter cartridge on the market today. What does this mean to you? Having a filter cartridge that prevents bacteria growth is simply added protection for those times you forget to clean the filter. We recommend that you only replace your spa’s filter cartridge with a Bio-Clean filter cartridge for ensured protection and peace of mind.

**Why do I need to Clean the Filter Cartridge?**
Even though the Bio-Clean filter can protect itself from bacterial growth, it still needs to be cleaned on a regular basis to maximize your spa’s performance and ensure that heating and filtration systems are functioning correctly. Most filter canisters are manufactured with a bypass. When a filter becomes full of debris, the bypass will open allowing water to flow around rather than through the filter. When this happens, your daily filtration cycles are no longer effective. Another casualty of a dirty filter cartridge, is the loss of water temperature. The spa’s heating system will only function with the proper amount of water flow through the system. An overloaded filter, can cause the heating system to become inoperable.

**Cleaning the Filter Cartridge:**
In addition to spraying the filter with a high pressure nozzle, deep cleaning the filter cartridge is also necessary. Even if the filter cartridge may appear clean, you will still need to deep clean it regularly. Minerals and other contaminates are very difficult to see and can get lodged deep into the filter fibers causing water flow issues.

You will need to have an extra filter cartridge on hand for the deep cleaning process. It is necessary to always have one filter either cleaning or drying, and the other installed in the spa. This process will double the filter cartridges overall life and performance.

**Filter Cleaning:**
1. Place the dirty filter into a bucket with 8 oz. of Liquid *Filter Cartridge Clean*.
2. Soak for a minimum of 24 hours.
3. Remove filter and spray clean with a water hose, and allow the filter to dry thoroughly. (Drying time should be a minimum of two days prior to reinstalling.)
4. Reinstall as described in the Clear Water plan.

**Filtration:**
Filtration is one of the most important steps you can take ensuring clean, clear water. Regardless of what some people may think, it is far more inexpensive to fix water clarity problems by filtering your spa than it is to use excessive amounts of chemicals, filtration times, and/or water replacement.

Cal Spas’ filtration system simply draws contaminated water through the (Exclusive) Bio-Clean filter removing debris from the water. It then pumps the newly cleaned water back into the spa through various jets.

Spas equipped with the optional, Quest 2000 Ozonator will also receive ozone injection into the filtered water for further protection against contaminates during filtration cycles.

Filtration also ensures that chemicals are mixed thoroughly through the water, increasing performance.

**Filtration Cycles:**
All electronically controlled spas run two filter cycles every day, one every twelve hours. Either the low speed of a two speed pump or separate filter pump will perform the filtration function. We strongly recommend that you set your spa’s filtration time to the “F4” setting. (See the “Setting Filtration Cycles” section in the owner’s manual.) This will allow the spa to filter for four (4) hours every twelve hours. If it seems like a lot, just remember the pool analogy.
Cloudy Water:

Everyone experiences cloudy water at one time or another. The number one cause of cloudy water is the spa user and the things they bring into the spa. As discussed before, the average spa holds only 350 gallons of water. What you bring into the spa will stay in the water for some time. Think of the spa as a thorough body wash. Everything that is in your clothes, skin and hair will be washed off and left in the spa water causing cloudy water.

1. Never wash the clothes that you wear into the spa in laundry detergent or fabric softener. Laundry detergent and fabric softener stays in your clothes no matter how well you rinse them. This causes cloudy and foamy water that is almost impossible to clean up. The only thing you can do is wait for it to filter out. Adding Spa Brite, in this case, will only further delay the spa's ability to clear up.

2. Never enter the spa with sunscreen or lotion on your skin. Oil is very difficult to remove from the water, and can cause a reaction with some of the chemicals that you may add to your spa, further causing a cloudy water condition. It is best to rinse off prior to entering the spa.

3. Use caution when adding any chemicals to correct a problem. Most cloudy water problems are made worse by the spa owner adding chemical after chemical to correct a cloudy water problem that normally would have cleared up with a little Oxidizer Shock and filtration time.

4. Remember, swimming pool chemicals are completely different than spa chemicals. Entering a spa with wet clothes from a swimming pool can cause a possible chemical reaction to either the spa user and/or the spa water. Always rinse thoroughly when transferring between a swimming pool and a spa.

5. Clean the spa's filter(s) regularly as described in the Cal Spas Clear Water Plan.

Spa Brite: (Water Clarifier)

Spa Brite:
This chemical is used to help clear up cloudy water. The problem that most spa owners run into is being able to identify when Spa Brite should be used and when it should not be used.

Spa Brite’s only purpose is to draw very light debris together and making them large enough to be caught in the filter.

If your water clarity issue is caused by excessive amounts of oils, soap, or bacteria elements, Spa Brite will only add to the clarity problem; an oily, clumpy mess will form around the entire water level of the spa.

How to use Spa Brite:
1. Make sure that your clarity issue is not of an oily, soapy, or bacterial nature. (See Filter, Enzyme Oil Gone, or Oxidizer Shock sections for these issues.)

2. Add 2 oz. of Spa Brite to a spa running on filter speed. Allow spa to filter until water is clear. We recommend placing your spa in filter mode “FC” (24 Hour filtration Mode) during this time. (This may take some time, so be patient. See the Setting Filtration Cycles section in your owner’s manual.)

3. Clean filter thoroughly between, and after each application of Spa Brite.
Enzyme Oil Gone: (Oil Remover)

**Enzyme Oil Gone:**
This chemical will help break-down excessive amounts of body and other oils in the spa water.

Body oil, perspiration, lotions and tanning oil will quickly accumulate in your spa if you're not careful.

The best solution is prevention. Always watch what goes onto your body because it will eventually end up in your spa water.

**How to Use Enzyme Oil Gone:**
1. Add 1/2 oz. of Enzyme Oil Gone to a spa running on filter speed. Allow spa to filter until the spa water no longer feels or looks oily. We recommend placing your spa in filter mode “FC” (24 Hour Filtration Mode) during this time.
   
   (See the Setting Filtration Cycles section in your owners manual.)

2. You may find the need to add this product to your weekly chemical maintenance plan. If so, simply repeat step one (1) once a week. (Weekly dosages do not generally require additional filtration time.)

**Water Temperature and Its Effects:**

**Water Temperature:**
The actual water temperature will greatly effect how efficient your spa's chemistry is.

Here is an example of what hot water can do to your water and chemicals.

**Hot Spa Water: (100˚ - 104˚ F)**
1. Increases water evaporation.
2. Increases chemical dissipation.
3. Increases amount of spa user waste.
4. Accumulation of minerals and salts.
5. Increases Total Dissolved Solids (TDS).

As you can imagine, there is an inverse effect with cooler water temperatures.

Does this mean that you should not operate your spa at higher water temperatures? No. We just want you to be aware that your chemical usage will increase or decrease with the actual water temperature.

**Water pH and its Effects:**

**Water pH: (Potential Hydrogen)**
PH is the measurement of the acidic level of water. The normal range of your spa's pH level is between 7.2 to 7.8 and can be tested with simple test strips. What will happen to my spa with pH levels either too high or too low?

**Low pH:**
The lower your pH, the more acidic your water will become. That’s right. Acid! Effects of low pH are, dissolving or pitting heaters, manifolds, pump seals, and in some cases the acrylic finish itself.

**High pH:**
The effects of high pH are increased scaling, calcium deposits, cloudy water, clogged filters and effectiveness of your sanitizers: Chlorine and Bromine.

**What Affects the pH:**
Everything that is introduced into the spa water has its own pH level, including you. All of these different pH levels can cause conflict with the spa water's ability to maintain its correct pH levels.
Water pH and its Effects: (Cont.)

Example:
Spa owners that use their spa three (3) or four (4) times a week will have lower pH than spa owners who use their spa once or twice a week. Even the sanitizers (Bromine, Chlorine, etc.) that you use can effect the water’s pH levels. Did you know that Bromine has a pH level of 3.0 while chlorine has a pH level of 7.1. Other types of sanitizers have pH levels so low, it’s like adding straight acid to your spa.

Be very careful of what you are putting into your water.

Chlorine Users:
Chlorine is very sensitive to pH levels. Readings higher than 7.8 will cause chlorine users to use twice the amount of chlorine to maintain a proper level. If your are using excessive amounts of chlorine with little effect, check the pH and Total Alkalinity levels.

Controlling pH:

Controlling pH: (Potential Hydrogen)
1. Always follow printed instructions on the bottle and/or packages.
2. Always adjust Total Alkalinity and Sanitizers first.
3. Chlorine users will generally use more “pH / Alkalinity Down.”
4. Bromine users will generally use more “pH / Alkalinity Up.”
5. Make sure test strips are not wet or outdated prior to testing.
   (Allow 30 minutes of circulation with the spa cover half off prior to testing.)
7. Always add chemicals when the pump(s) are on high speed.
8. Always premix “pH Alkalinity Down” chemicals in half a bucket of water prior to introducing them to the spa.
9. Never attempt to adjust pH or Total Alkalinity in large increments. Adjustments are made easier, and will stay set longer if you make them in small increments.

Do Not Use Vinegar or Baking Soda to adjust pH and Total Alkalinity:

Vinegar:
You would need to use 100 times the amount of vinegar to equal 1/2 oz. of Cal Spas “pH / Alkalinity Down”. Vinegar will also add a large amount of organic waste in the spa water requiring the need for more sanitizers.

Baking Soda:
Although very similar to common baking soda, “pH / Alkalinity Up” is different. The primary difference is pH Alkalinity Up’s ability to dissolve quickly. Common baking soda will cause a paste like substance to accumulate on the floor and seats of your spa.

What is Total Alkalinity?

Water Total Alkalinity:
Total Alkalinity is the basic capacity of the spa water to resist change in the pH.

When the alkalinity is low, the pH and alkalinity will change very easily with bather use or chemical adjustment. The opposite will happen when the alkalinity is high. It will take a lot of bathers or chemicals to change the pH and alkalinity levels.

The optimum Total Alkalinity level is between 80 to 100 parts per million (ppm).
Controlling The Total Alkalinity:

1. Always follow printed instructions on the bottle and/or packages.
2. Always adjust Total Alkalinity and Sanitizers first even if it throws the pH further off.
3. Chlorine users will generally use more “pH / Alkalinity Down.”
4. Bromine users will generally use more “pH / Alkalinity Up.”
5. Make sure test strips are not wet or outdated prior to testing.
6. Never test immediately after using oxidizer shock. (Allow 30 minutes of circulation with the spa cover half off prior to testing.)
7. Always add chemicals when the pump(s) are on high speed.
8. Always premix “pH Alkalinity Down” chemicals in half a bucket of water prior to introducing them to the spa.
9. Never attempt to adjust pH or Total Alkalinity in large increments. Adjustments are made easier, and will stay set longer if you make them in small increments.

You will be using the same chemicals to lower the pH and Total Alkalinity. (Cal “Spas pH / Alkalinity Down” and “pH / Alkalinity UP.”)

This does create concern with some people of throwing off one level to correct another.

It is recommended to throw off the pH level in an effort to adjust the alkalinity level properly first. This will make it easier to adjust and maintain the pH.

Questions and Answers

Q: My pH is low and the Total Alkalinity is high. What do I do?
A: Add small amounts of “pH / Alkalinity Down” to bring down the alkalinity level first. Be sure to allow plenty of circulation and standing time for the waters chemical levels to change. This may take anywhere from one (1) to three (3) hours depending on the size of the adjustment. (Smaller adjustment amounts are always better than larger adjustments.) Then you may start adjusting the pH back up, by using “pH / Alkalinity Up” in small amounts at a time.

Q: My pH is high and the Total Alkalinity is low. What do I do?
A: Add small amounts of “pH / Alkalinity UP” to bring up the alkalinity level first. Be sure to allow plenty of circulation and standing time for the waters chemical levels to change. This may take anywhere from one (1) to three (3) hours depending on the size of the adjustment. (Smaller adjustment amounts are always better than larger adjustments.) Then you may start adjusting the pH back down by using “pH / Alkalinity Down” in small amounts at a time.

Calcium and Scale:

Calcium is one of the few minerals that does not dissolve in hot water. In fact, hotter water makes calcium more of a solid, gritty, chalky substance that attaches itself to the acrylic finish, heater, and everywhere else in the spa. We refer to these conditions as “Scaling”. High pH can also increase the effects of this condition. If left untreated, scaling causes heater, pump, and jet failures; all, of which, are not covered by the spa warranty.

Prevention and Treatment:
1. Never allow the spas water temperature to exceed 104°F.
2. Check the pH levels and adjust if necessary at least 3 times a week.
3. Never allow the pH level to exceed 7.8.
4. Use “Metal Protector” every time you fill your spa. (See printed instructions on Bottle.)
5. Use “Stain and Scale Defense” weekly as described in the Clear Water Plan.
6. Applying Cal Spas “Fast Sheen” to the spas acrylic surface when you drain and clean your spa will greatly help your spas finish protect itself from scale build-up.

Calcium Clean-up:
Unfortunately, there is very little that can help you remove calcium or scale completely in a spa. Prevention is the key.

Cleaning:
When you drain the spa, clean the surface with Cal Spas “All Purpose Cleaner” and rinse well.
Calcium Hardness: (Hard and Soft Water)

**Do Not Use Soft Water When Filling Your Spa**

This is primarily for two reasons.
1. Soft water tends to be very unstable. This means that locking-in pH and Total Alkalinity levels becomes difficult.
2. Soft water becomes quite foamy with very little turbulence. No amount of “Foam Gone” will stop it from foaming for very long.

*What does this mean?*

Your spas water needs to have some hardness to it. If you live in an area where the water source is soft, you will need to add 1 oz. of “Liquid Hardness Increaser” to raise water hardness level 7 ppm at a time. This will make your water more manageable.

Please follow all printed instructions on the bottle and use in very small increments.

**Well Water (Very Hard Water)**

In some areas, the water that you have may be very hard (i.e. well water). If this is so, fill half of the spa with hard water and the other half with soft water from a water softener.

**Metal Protector (Mineral Control at Start-up)**

Your Cal Spas’ Clear Water Plan recommends draining and refilling of your spa every three (3) to four (4) months. Upon doing so, you will want to add 3 oz. of Metal Protector to the center of the spa. Make sure all of the jets are on high speed.

Metal Protector will hold the active minerals in the newly added spa water in a state of “Solution”. The term solution means that minerals in the water are being held in a suspended state, keeping them from bonding to anything in the spa and causing damage. Mineral control is a critical part of maintaining spa components’ performance and longevity.

In addition to fill-up protection from minerals, the Clear Water Plan also recommends the weekly maintenance of mineral protection. This is accomplished by a adding a weekly dosage of Stain and Scale Defense. (See the following page for more information.)

*DO NOT USE SPA BRITE OR LIKE PRODUCTS, ON THE SAME DAY YOU ADD METAL PROTECTOR TO THE WATER. Adding these chemicals on the same day will result in cloudy water.*

**Stain and Scale Prevention (Weekly Mineral Control)**

As part of your Cal Spas’ Clear Water Plan, weekly protection from minerals are also highly recommended. Add water to your spa weekly, replacing water that has evaporated or spilled over.

Due to water replacement and overall chemical fluctuation, Stain and Scale Defense is an important part of weekly spa maintenance to prevent minerals from damaging spa components and effecting performance.

**Weekly Dosage:**

Add 2 oz. of Stain and Scale Defense weekly directly to the center of the spa with all of the jets on high speed.

*DO NOT USE SPA BRITE OR LIKE PRODUCTS, ON THE SAME DAY YOU ADD STAIN AND SCALE DEFENSE TO THE WATER. Doing so will result in cloudy water.*
Foam Gone (Foam Prevention and Assistance)

As mentioned on previous pages, foamy spa water can be caused by soft water. However, the most common causes of foamy water are the users themselves and the things they bring into the spa. (i.e. clothes, shampoo, and oils.)

Products such as Foam Gone, only mask the problem of foamy water. There is no single chemical that will remove foam from your spa water. The only thing that removes contaminant’s that cause foamy water is plenty of filtration, future prevention, and patience.

Foamy Water Prevention:
1. Never wash the clothes that you wear into the spa in laundry detergent or fabric softener. Laundry detergent and fabric softener stays in your clothes no matter how well you rinse them. This causes cloudy and foamy water that is almost impossible to clean up. The only thing you can do is wait for it to eventually filter out.

Note: Adding water clarifier in this case will only further delay the spas ability to clear-up.

2. Never enter the spa with sunscreen or lotion on your skin. Oil is very difficult to remove from the spa water, and can cause a reaction with some of the chemicals that you may add to your spa. In addition, soap and shampoo residues that are normally left on your body after a shower, only increase foamy and cloudy water. It is best to rinse off prior to entering the spa in these cases.

Use of Foam Gone:
Foam Gone should be used sparingly. This product does not remove foam from your water, it only offers a temporary solution.

The recommended amount requires one gentle squeeze of the Foam Gone bottle to each of the heavy foaming areas.

Be sure to avoid applying Foam Gone near the immediate filter area of your spa; it is only effective in the main area. Once filtered out, the water will start to foam in a short amount of time, causing you to use more Foam Gone.

Tip: Add 3 oz. of Foam Gone and 29 oz. of water into a 32 oz. spray bottle and spray where needed.

Vinyl & Leather Cleaner (Cover and pillow maintenance)

Due to the constant punishment your spa cover and pillows receive, you should protect them by applying Vinyl & Leather Cleaner as a part of monthly maintenance. Cal Spas’ Vinyl & Leather Cleaner is specifically designed to protect spa covers and pillows from chemical and ultraviolet damage. It accomplishes this without leaving an oily residue behind that is normally associated with common automotive vinyl protectants.

Use of Vinyl & Leather Cleaner:
Cal Spas’ Vinyl & Leather Cleaner should be used sparingly. Incorrect product usage may cause water clarity issues.

Spa Covers:
1. Remove spa cover from spa.
2. Allow spa cover to dry completely.
3. Spray Vinyl & Leather Cleaner to cover evenly and wipe dry.
4. Allow spa cover to dry completely.
5. Reinstall cover on spa.

Pillows:
1. Wipe pillows dry with a soft cloth.
2. Carefully spray Vinyl & Leather Cleaner directly onto pillow.
3. Wipe pillows dry.
4. Allow pillows to dry completely.

Important: Do not use automotive vinyl protectants on spa covers or pillows. These products are generally oil based and will cause severe water clarity issues that are difficult to correct.
Multi-Purpose Cleaner (Spa finish cleaning)

Cal Spas’ Multi-Purpose Cleaner is an essential part of maintaining your spas finish. Through normal use, the spa’s finish can accumulate dirt, oil, and calcium causing a rough feel and unsightly scum lines. Cal Spas’ Multi-Purpose Cleaner is a low detergent, non-abrasive cleaner specifically formulated to clean the spa without damaging its acrylic finish. The most effective solution to minimize cleaning time is prevention. When the following steps are followed, the spas finish will actually start to resist most of the elements that cause calcium build-up and make scum line cleanup easier:

Prior to Spa Start-up and Refilling:
1. Spray Cal Spas’ Multi-Purpose Cleaner directly to the spas finish.
2. Wipe clean with a clean soft cloth.
3. Repeat on heavily calcified areas.
4. Wipe spa thoroughly with a wet sponge, rinsing often in a bucket of clean water.
5. Allow spa to dry completely.
6. Apply a coat of Cal Spas’ Fast Sheen to the spa entire finish with a soft cloth or sponge.
7. Allow Fast Sheen to dry until white and powdery.
8. Buff clean with a soft cloth, rotating frequently.

Periodic Maintenance:
1. Spray Cal Spas’ Multi-Purpose Cleaner directly to the spas finish.
2. Wipe clean with a clean soft cloth.
3. Wipe spa thoroughly with a wet sponge, rinsing often in a bucket of clean water.

Use of Cal Spas’ Multi-Purpose Cleaner:
Cal Spas’ Multi-Purpose Cleaner should not be spayed directly into the spa water. Incorrect product usage may cause water clarity issues.

Fast Sheen: (Spa finish protecting wax)

Cal Spas Fast Sheen is an essential part of maintaining your spas finish. Through normal use, the spas finish can accumulate dirt, oil, and calcium causing a rough feel and unsightly scum lines.

Cal Spas Fast Sheen is a non-oil based wax that is specifically formulated to protect the spas finish from the chemicals and minerals associated with normal spa use.

The most effective solution to minimize cleaning time, is prevention. When the following steps are followed, the spas finish will actually start to resist most of the elements that cause calcium build-up and make scum line cleanup easier:

Prior to Spa Start-up and Refilling:
1. Spray Cal Spas’ Multi-Purpose Cleaner directly to the spas finish.
2. Wipe clean with a clean soft cloth.
3. Repeat on heavily calcified areas.
4. Wipe spa thoroughly with a wet sponge, rinsing often in a bucket of clean water.
5. Allow spa to dry completely.
6. Apply a coat of Cal Spas’ Fast Sheen to the spa’s entire finish with a soft cloth or sponge.
7. Allow Fast Sheen to dry until white and powdery.
8. Buff clean with a soft cloth, rotating frequently.

Important:
Cal Spas Fast Sheen should not be used on spas full of water. Only apply to a clean, cool, dry surfaces. Incorrect product usage may cause water clarity issues.
Sanitizers: (Bromine and Chlorine)

How Sanitizers Work:
Sanitizers such as Bromine and Chlorine, basically kill bacteria and other organic waste by breaking them down to unharmful levels, thus eliminating them from the water.

You will need to know how each sanitizer performs this task to maximize their efficiency.

Bromine:
Bromine is generally in tablet form, and requires a small plastic floater to dissolve slowly into the spa water.

With a proper understanding of how it works, it is quite an effective sanitizer, with a bonus of low chemical orders.

Unlike chlorine, bromine can breakdown bacteria and other contaminates to a safe level, then move on to other contaminates with a low burnout rate.

The problem that most spa owners have with bromine is that they don’t follow a chemical plan, allowing the bromine tablets to completely dissolve out of the floater. This causes bromine level to go up and down like a Yo Yo.

Not what you want from a sanitizer.

As mentioned before, bromine dissipates slowly into the water. The proper way to manage a bromine system is the following:

Sanitizers: (Bromine and Chlorine)

Bromine Management: (500 Gallon Spas at 100˚ F)

Start-up:
1. Add 2 oz. of Go Bro into the spa with all of the jets on high speed. This is your base bromine level as the tablets will take awhile to dissolve enough to manage 500 gallons of water.
2. Add 2 oz. of Oxidizer Shock into the spa with all of the jets on high speed and the spa cover at least half off for 30 min. This will remove any organic materials that may have been left in the plumbing lines after its last draining.
3. Start by placing 3 to 4 bromine tablets into 95% closed plastic floater and place into the spa. (Do not place bromine tablets into the filter basket.)

Weekly:
1. Test Bromine level with test strips. Note: Bromine Test levels will vary if spa is equipped with Quest 2000 Ozonator.

Test Levels With Quest 2000 Ozonator: 1 to 3 Parts Per Million (ppm)
Test Levels Without Quest 2000 Ozonator: 3 to 5 Parts Per Million (ppm)

2. Add one or two bromine tablets to the floater weekly.
   You want to replenish the same amount of bromine tablets equal to the tablet dissolve rate. (Dissolve rate will be faster at higher water temperatures and slower at lower temperatures.) NEVER LET BROMINE TABLETS RUN COMPLETELY OUT OF THE FLOATER.

3. Add 2 oz. of Oxidizer Shock weekly into the spa with all of the jets on high speed and the spa cover at least half off for 30 minutes. This will remove organic material from the spa water, freeing-up your sanitizer to attack more bacteria, and other waste. This improves your sanitizers performance level, reduces spa odor, and refreshes your spa water.
Sanitizers: (Bromine and Chlorine)

Chlorine:
Chlorine is generally in liquid form. However, in spa applications you will only want to use Granular Chlorine. This is primarily due to Chlorine type and strengths. Unlike Bromine, chlorine can only breakdown bacteria and other contaminates to a safe level once, prior to burning out. The problem that most spa owners have with chlorine, is that levels either get too low from neglect, or too high from trying to play chemical catch-up. As with all spa chemicals, LESS IS MORE. Take your time whenever adding chemicals to the spa water. Allowing proper filtration time and adding chemicals slowly, will greatly improve the length of your spa life and performance. You cannot super chlorinate spas and expect them to last. Be patient and stay with the plan.

Granular Chlorine:
Weekly:
1. Test Chlorine level with test strips. Note: Chlorine Test levels will vary if spa is equipped with Quest 2000 Ozonator.

| Test Levels With Quest 2000 Ozonator | 0.5 to 1 Parts Per Million (ppm) |
| Test Levels Without Quest 2000 Ozonator | 1 to 3 Parts Per Million (ppm) |

2. Add 1 to 2 tablespoons of Cal Spas’ Granular Chlorine to the spa water weekly. Chlorine dissipation rate will be faster at higher water temperatures and slower at lower temperatures.

3. Add 2 oz. of Oxidizer Shock weekly into the spa with all of the jets on high speed and the spa cover at least half off for 30 minutes. This will remove organic material from the spa water, freeing-up your sanitizer to attack more bacteria, and other user waste. This act greatly improves your sanitizers performance level and reduces spa odor.

Oxidizer Shock:

Shock:
All shock is not created equal. The most common shock you will find in pool and home improvement stores is Chlorinating Shock. This will destroy your spas Jets, Pillows, Pump Seals and worse. The only shock that you should put in your spa is Cal Spas’ Oxidizer Shock! Oxidizer shock is the safe, easy way to maintain either Bromine or Chlorine spa chemical plans. By using 1 oz. weekly, you are removing burnt-out chemicals, bacteria, and other organic material from you spas water. This will drastically improve chemical productiveness, spa odor, and minimize chemical irritation.

Using Oxidizer Shock:
1. 1 oz. of Cal Spas Oxidizer Shock* Weekly.
2. 1 oz. of Cal Spas Oxidizer Shock* after heavy bather loads.
3. 1 oz. of Cal Spas Oxidizer Shock* if water has a strong odor.

*Spa must be running with all of the jets on high for 30 minutes with the cover half off. If necessary you may repeat Oxidizer Shock treatments in 30 minute intervals.

Big Water Clarity Issue?
1. Identify the water clarity issue first: Is it Soap, Oil, Bacterial, or Chemical Imbalance.
2. Select the proper treatment.
3. Clean the filter cartridge and increase the amount of filtration until the water clears-up.
4. Add 1 oz. of Oxidizer Shock at a time, in 30 minute intervals, with the spa cover at least half off. Make sure all of the jets are on high.
5. Be patient! With few exceptions, spa water will not clean or clear-up overnight. Cloudy water requires proper identification, the correct treatment, and plenty of filtration.
Cal Spas Clear Water Plan (Start up)

Prior to filling a spa for the first time or after a routine draining, you will want to follow this start-up plan to extend water life and performance.

If you are following either Bromine or Chlorine Clear Water plans, you will notice that both start up processes are the same with the exception of step 4.

As with all chemical dosages listed in the Clear Water Plan, start up dosages are intended for 500 gallon spas. Please adjust chemical dosages to the gallon capacity of your particular spa.

Start up: (500 Gallon Spas)
1. Clean spa thoroughly with Cal Spas Multi-Purpose Cleaner.
2. Apply a protective coat of Cal Spas Fast Sheen to the Acrylic surface.
3. Fill spa to proper water level with normal tap water. (Do not use soft water.)
5. Pour in 3 oz. of Cal Spas Metal Protector to the center of the spa.
6. Sprinkle 2 oz. of Cal Spas Oxidizer Shock in the center of the spa and leave spa uncovered and turn on the jets for 30 minutes prior to recovering.
7. Allow 24 hours prior to testing and implementing the Bromine or Chlorine Clear Water Plans.

Cal Spas Clear Water Plan (Bromine)

Bromine users
This plan and its chemical dosages are intended for Cal Spas’ Chemicals only. Most chemical manufactures use different chemical formulas and strengths. Only Cal Spas’ chemicals are specially formulated to provide proper chemical balance at lower dosages. Compare labels and dosages and see for yourself. You will get greater protection and performance with Cal Spas’ Chemicals.

Always read and follow all printed instruction on chemical bottles and packages.

Day One (Monday)
1. Test spa water using test strips. (Be sure to check the expiration date prior to use.)
2. Add two bromine tablets to floater. (Amount of tablets needed will vary with water temperature.)
3. Adjust Total Alkalinity, then pH if needed. (See pH and Alkalinity sections for more information)
4. Add 2 oz. of Stain and Scale Defense.
5. Pull the dirty filter from the spa and place into Liquid Filter Cleaner solution.
6. Place your extra, cleaned, fully dried filter cartridge in the spa.
7. Vacuum your spa with the Cal Spas Vac.

Day Two (Wednesday)
1. Test spa water using test strips. (Be sure to check the expiration date prior to use.)
2. Adjust Total Alkalinity, then pH if needed. (See pH and Alkalinity sections for more information.)
4. Pull the filter from Liquid Filter Cleaner solution, hose it off and allow to dry.
Cal Spas Clear Water Plan (Bromine cont.)

Day Three (Friday)
1. Test spa water using test strips. (Be sure to check the expiration date prior to use.)
2. Check bromine floater for sufficient amount of bromine tablets. (Add one if necessary.)
3. Adjust Total Alkalinity, then pH if needed. (See pH and Alkalinity sections for more information.)
4. Add 1 oz. of Oxidizer Shock. (See Oxidizer Shock section for more information.)

Every Month:
1. Inspect equipment area for leaks, rodents, and insects.

Every 3 to 4 Months:
1. Drain and clean your spa with Multi Purpose Cleaner.
2. Polish the acrylic surface with Fast Sheen.
3. Clean and treat spa cover, pillows and Ultra Spa Cabinets with Cover Protector.

Every 6 Months:
1. Clean and treat redwood spa cabinets and gazebos with Nu-Spa redwood stain renewer & brightener.

Cal Spas Clear Water Plan (Chlorine)

This plan and its chemical dosages are intended for Cal Spas’ Chemicals only. Most chemical manufacturers use different chemical formulas and strengths. Only Cal Spas’ chemicals are specially formulated to provide proper chemical balance at lower dosages. Compare labels and dosages and see for yourself. You will get greater protection and performance with Cal Spas’ Chemicals.

Always read and follow all printed instruction on chemical bottles and packages.

Day One (Monday)
1. Test spa water using test strips. (Be sure to check the expiration date prior to use.)
2. Add two tablespoons Granular Chlorine. (Chlorine dissipation will vary with water temperature.)
3. Adjust Total Alkalinity, then pH if needed. (See pH and Alkalinity sections for more information.)
4. Add 2 oz. of Stain and Scale Defense.
5. Pull the dirty filter from the spa and place into Liquid Filter Cleaner solution.
6. Place your extra, cleaned, fully dried filter cartridge in the spa.
7. Vacuum your spa with the Cal Spas Vac.

Day Two (Wednesday)
1. Test spa water using test strips. (Be sure to check the expiration date prior to use.)
2. Adjust Total Alkalinity, then pH if needed. (See pH and Alkalinity sections for more information.)
4. Pull the filter from Liquid Filter Cleaner solution hose it off and allow to dry.

Cal Spas Clear Water Plan (Chlorine cont.)

Day Three (Friday)
1. Test spa water using test strips. (Be sure to check the expiration date prior to use.)
2. Add two tablespoons Granular Chlorine. (Chlorine dissipation will vary with water temperature.)
3. Adjust Total Alkalinity, then pH if needed. (See pH and Alkalinity sections for more information.)
4. Add 1 oz. of Oxidizer Shock (See Oxidizer Shock section for more information.)

Every Month:
1. Inspect equipment area for leaks, rodents, and insects.

Every 3 to 4 Months:
1. Drain and clean your spa with Multi Purpose Cleaner.
2. Polish the acrylic surface with Fast Sheen.
3. Clean and treat spa cover, pillows and Ultra Spa Cabinets with Cover Protector.

Every 6 Months:
1. Clean and treat redwood spa cabinets and gazebos with Nu-Spa redwood stain, renewer & brightener.
Frequently Asked Chemical Questions:

Q: My pH is High and my Alkalinity is low, What do I do?
A: Adjust your Alkalinity first, even if it throws the pH further off. Use “pH / Alkalinity Up” or “pH / Alkalinity Down” adjust and stabilize you Total Alkalinity level. This will make it easier to adjust you pH levels later and allow them to remain stable longer.

Q: When is the best time to use Oxidizer Shock?
A: Every week, as described in Cal Spas’ Clear Water Plan, and after heavy bather loads. You may use Cal Spas’ Oxidizer Shock as often as you like, as long as you allow you spa to run for 30 minutes with the spa cover at least half off.

Q: How long is the shelf life of Bromine?
A: As with any chemical you will want to store them in a cool, dry place. When properly stored, bromine will last one year.

Q: Do I need Metal Protector and Stain and Scale Defense?
A: Yes. Water sources are becoming more and more mineralized. These chemicals are every bit as important to your spa as Bromine or Chlorine are.

Q: My skin is becoming irritated after spa use. Why?
A: You are not using your Cal Spas’ Oxidizer Shock enough and/or your sanitizer level is too high. Because the spa and its chemicals will strip some of your bodies oils away. We recommend that you use a moisturizer after spa use. If you still have skin irritation after these steps, see your doctor.

Q: How long should I wait to enter the spa after adding chemicals?
A: With Cal Spas’ Chemicals, the longest you will need to wait is one (1) hour.

Q: What is the sand like substance in the bottom of my spa?
A: Oxidized contaminant’s. Spas equipped with the Quest 2000 Ozonator will produce this generally after initial fill up and water additions. The debris is just oxidized solids that were in the water that are now visible. Simply vacuum them out as a part of you weekly plan.

If you have any questions that were not answered in this guide, please call your local Cal Spas Dealer. They have plenty experience dealing with your local water chemistry and can offer the most efficient solution for you water issues.
When used as directed, this product is effective as a spa and hot tub sanitizer disinfectant. Treats 250 gallons for up to 3 weeks.

Vinyl & Leather Cleaner
#CHE07000620
Specifically designed to protect spa covers and pillows from chemical and ultraviolet damage.

Fast Sheen
#CHE07000810
Unique water-based, chemically reactive silicone sealant and polish. Seals, shines, and protects spa surfaces.

Brominating Tablets
#CHE07000760/#CHE07000770
Sanitizer, disinfectant for spas and hot tubs.

Chlorinating Granuals
#CHE07000865/#CHE07000880
When used as directed, this product is effective as a spa and hot tub water disinfecting agent.

Go Brom
#CHE07000830
Establishes a bromide bank in spas and hot tubs.

Filter Cartridge Cleaner
#CHE07000690
Breaks down organic and inorganic material. Removes calcium scale and mineral deposits.

Liquid Hardness Increaser
#CHE07000250
Increases water hardness to reduce corrosion. Helps reduce foaming.

Spa Brite
#CHE07000580/#CHE07000590
Clears up cloudy water in spas and hot tubs. Effective at all spa and hot tub temperatures.

Foam Gone
#CHE07000800/#CHE07000810
Breaks up existing foam in spa water. Effective at all spa and hot tub temperatures.

pH-Alkalinity Up
#CHE07000720/#CHE07000730
Helps maintain pH in spas and hot tubs.

pH-Alkalinity Down
#CHE07000750
Lowers pH in spas and hot tubs.

Enzyme Formula
#CHE07000600/#CHE07000605
Emulsifies and biodegrades bodily oils, suntan lotion, and other contaminants found in spas and hot tubs.

Metal Protector
#CHE07000630/#CHE07000640
Controls water discoloration caused by minerals. Special Extra Strength formula for spas and hot tubs.

Stan and Scale Prevention
#CHE07000650/#CHE07000660
Prevents minerals from damaging spa components and effecting performance.

Oxidizer Shock
#CHE07000680/#CHE07000710
Destroys organic contaminants and odor-causing wastes.

TO ORDER CAL SPAS' CHEMICALS, PLEASE CALL
1-800-CALSPAS
WARRANTY

LIMITED

This limited warranty is effective for Signature Series spas manufactured after January 1, 2004

Spa Shell / Structural Warranty
Signature Spas: C.A.I. warrants against the loose of water through the spa shell due to defects in materials and workmanship for a period of 10 years from the original date of purchase.

5 Year Interior Surface Warranty
Signature Series Spas: C.A.I. warrants the standard acrylic/standard quartz interior surfaces from cracks, blisters, peeling, discoloration and lamination for a period of 5 years from the original date of purchase.

Component Warranty:
C.A.I. warranties the XL heater and Cal Zone Quest Ozonator against malfunction due to defects in materials and workmanship for 5 years from the original date of purchase. This warranty excludes replaceable ozone cartridge, which has a 1-year warranty from the original purchase date of spa.

Equipment Warranty
Signature Series Spas: C.A.I. warranties the spas electrical and electronic components, the control system, pumps and air blowers against malfunction due to defects in materials and workmanship for a period of five years from the original date of purchase.

Plumbing Warranty:
C.A.I. warranties the sure-flo jet inserts and all factory installed plumbing and 'Eliminator' wet end from loss of water due to defects and workmanship for a period of 5 years from the original date of purchase.

Cal Select Spa Cabinet:
C.A.I. warranties the spa cabinet to be free from defects in material and workmanship for a period of 90 days from the original date of purchase. Seasonal check and surface cracks are not considered defects in material and workmanship, as they are normal characteristics of all wood. Surface stain is specifically excluded from this warranty.

Extent of Warranty
This limited warranty is only valid on portable models delivered in the continental United States and extends through the selling dealer to the original purchaser at the original site of installation. This guarantee becomes valid at time of purchase and ends either by specified time-frame listed above, owner-transfer, or relocation.

Warranty Exclusions & Limitations
This guarantee is void if the spa has been subject to negligence, alteration, misuse, abuse, repairs by non-C.A.I. authorized personnel, incorrect electrical installation, acts of God, and any other cases beyond the control of C.A.I. Please refer to the Owner's Manual for examples of exclusions and of common acts invalidating this guarantee.

Warranty Performance
In the event of a malfunction or defect covered under the terms of this guarantee, the factory authorized selling dealer is responsible for performing all necessary repairs. To obtain service, contact the selling dealer. In the event the consumer is unable to obtain satisfactory customer service from the selling dealer, written notification must be given to the C.A.I. Customer Relations Department within 10 days of the reported failure. There will be no charge for parts or labor on a covered item. However, the service agent may assess a reasonable travel or mileage charge per service call. If C.A.I. determines that repair of a covered item is not feasible, C.A.I. reserves the right to replace the defective merchandise with merchandise equal in value to the original purchase price. In the event of any guarantee replacement, all removal, replacement, installation and shipping costs are the responsibility of the spa owner.

Legal Remedies
This limited warranty gives you specific legal rights and you may have other rights, which may vary from state to state.

Customer Service
For customer service, contact the authorized selling dealer immediately. If you need additional information or assistance, please contact the C.A.I. Customer Relations Department at 1462 E. Ninth St., Pomona, CA 91766 or CALL (800) 225-7727

Owner’s Manual
WARRANTY INFORMATION

See your Cal Spas dealer for a copy of the applicable warranty, details, and any questions you may have regarding the warranty coverage on your spa.

Warranty Limitations

The 2004 Limited Warranty is void if the spa has been subject to negligence, alteration, misuse, abuse, repairs by non-C.A.I. authorized representatives, incorrect electrical installation, acts of God and any other cases beyond the control of C.A.I. Examples of common acts invalidating this warranty include, but are not limited to:

Use of spa in a non-residential application.
Scratches caused by normal use.
Operation of spas water temperature out of the normal operating range of 32°F to 118°F.
Damage caused by incorrect water level (low, overflow, etc.).
Damage caused by extreme weather conditions (hot, cold, etc.).
Damage caused by dirt, sand and calcium.
Damage caused by clogged filter cartridges. See filter cleaning recommendations in this Owner’s Manual.
Damage caused by continued operation of this spa with either a known or an unknown problem.
Damage caused by tri-chlor, acids, chlorine tablets, and any other spa chemicals not authorized by C.A.I.
Damage caused by improper water chemistry. (High levels of chlorine, bromine, calcium, pH and other excessive chemical levels.)
Damage caused by direct sunlight. Spas should always be covered when not in use.
Damage caused as a result of failure to follow operating instructions as defined within this Owner’s Manual.
Damage caused by incorrect electrical installation, electrical brownout, voltage spikes, or operation of spa out of voltage range by more than +/-10%.
Spas improperly installed in-ground or placed on non-approved surfaces.
The Limited Warranty applies only to spas normally used for personal, family or household purposes.

Warranty Exclusions

Replaceable service items such as filters, pump seals, light bulbs, ozonator cartridge, jet inserts, spa covers, and filter covers are specifically excluded for the limited warranty.

Spa covers and stereo systems are delivered with their own manufacturer’s warranty. For more info, please see their warranties in the owner’s information package that was delivered with your spa for more information.

Customer Service

For customer service, contact the authorized selling dealer immediately. If you need additional information and assistance, please contact the C.A.I. Customer Relations Department at 1462 East Ninth Street, Pomona, CA. 91766, or call 909-6238781
Winterizing

In many areas of the country, the temperature drops below 32°F. C.A.I. recommends that you always have your spa full of water and running at normal spa temperatures (80°F to 100°F). This will help reduce the risk of freezing in your spa and your spa’s equipment.

**WARNING:** IF YOU FIND THE NEED TO DRAIN YOUR SPA, PLEASE BE AWARE OF THE POTENTIAL OF FREEZING IN YOUR SPAS EQUIPMENT AND PLUMBING. EVEN IF THE DIRECTIONS BELOW ARE FOLLOWED PERFECTLY, THERE IS NO GUARANTEE THAT YOUR SPA WILL NOT SUFFER FREEZE DAMAGE AND VOID THE WARRANTY COVERAGE.

Cold Climate Draining

Open all filters and filter baskets.
Remove filter(s).
Drain your spa completely.
Remove drain plugs from the front of the pumps.
Disconnect the unions from both sides of the pump.
Use a wet/dry vacuum to blow any remaining water out of the jets and equipment area.
Cover your spa with a good spa cover and all-weather tarp, to ensure that neither rain nor snow enter the spa. If your spa has a gas heater, you will need to follow the winterizing instructions for your particular heater in the Owner’s Manual. This manual will be inside your gas heater.

Draining Your Spa

Your spa should be drained every four to six months, and refilled with fresh tap water. The following is the recommended method for draining your spa.

**Portable spas**

Turn off power.
Open all filters.
Remove all filter(s).
Hook up the female end to a garden hose to the Cal Spas drain fitting and the other end in a convenient place for draining.
Let spa drain completely, then remove garden hose and replace the drain cap.
APPENDIX

The items that will be covered in this section will consist of the following:

- Chemicals
- Warranty Information
- Cal Spas Entertainment System
- Part Numbers

In order for your retailer to expedite your order, for parts and accessories, it is recommended that you have the information that you attained in the Set-Up and Delivery section. Customer Service will want all this information for warranty purposes.
This system can be used to listen to AM or FM Stereo signals, CD’s and also audio from the optional DVD and TV Tuner on our Entertainment Cal Flame unit.

Each Cal Flame unit that is equipped with the Splash Stereo system is delivered with the manufacturers operating instructions. We strongly recommend that you read these instructions prior to operating this unit.

**NOTE:** Although this unit is marine grade, you will still need to protect it from water and the elements.

- Do not place wet CD’s into this unit at any time.
- Always close the CD protection door.

Remember, water damage is not covered by the warranty.

**Entertainment Systems**

Cal Flame units equipped with the TV / DVD systems use this Splash stereo to broadcast the TV or DVD audio signals.

**Set Up:**

1. Program preset station #1 to 88.7FM to receive the audio signal that the TV and DVD systems are transmitting on.
2. Set Base to +3. (As described in the stereos operating manual.)
3. Set Treble to +4. (As described in the stereos operating manual.)
4. Do Not Use the Z music enhance feature of the Splash Stereo System.
5. Set the volume between 15 and 28.

**NOTE:** If the Cal Flame unit should loose power for any reason, it will be necessary to reset these settings.
17" TV Monitor Operation: (Optional)

Turning On the TV Monitor:

Once the TV has been opened (either by manual or automatic operation) you will be able to operate the TV with the silver TV remote control.

Front Panel Features (Figure 39)

1. Power Button - Bright red when system is ON, dim when system is OFF.
2. Volume Up/Down - Controls volume to external speakers, if connected. Also, used to adjust picture control setting when “contrast”, “bright”, “sharpness”, color” or “tint” is displayed on the screen.
3. TV/AV - Any video equipment connected to the AUDIO/VIDEO inputs can be used with the TV by pressing this button. Each time the button is pressed the Audio/Video source will change in the following sequence: TV, AV1, AV2, and AUX.
4. Sensor Eye - Allows the remote control to operate the LCM1502TV’s OSD system (On Screen Display), volume Wired Headphone Jacks (and optional external speakers), and for control of Video Media Player connected through a source component harness.
5. Three Position Dome Light Switch -
   - Auto - Automatically switched on the dome lights in conjunction with the vehicle’s interior illumination.
   - Off - The dome lights will not turn on in this position.
   - On - Turns on the dome lights.
6. Screen Release - Slides in the direction of the arrow to release the drop down screen.
   
   **NOTE:** For safety, hand hold the screen before you slide the screen release to drop down screen.
7. Menu Button - Gives you access to the OSD Main Menu.
8. Channel Up/Down - Changes the TV channel.
9. ENTER Button - Use this button to end the choice on the menu.
10. Dome Lights - Provides additional information.
1. Power - Turns the TV Off/On.
2. Memory - Store favorite channels or teletext pages.
3. Display - Shows current status of TV.
4A. CH./Page Up - Go up to the next channel/page.
4B. CH/Page Down - Go back to the last channel/page.
5A. Volume Up - Adjust volume up.
5B. Volume Down - Adjust volume down.
6. Numeric Key Pad - Select TV channels.
7. Enter - Push button to confirm changes within the menus.
8. Return - Switch between current channel and last viewed channel.
9. Mute - Turn off the volume completely.
10. Ch. Add - Press this button to save currently viewed channel.
11. S-Video - Switch to S-Video mode.
12. Video - Change to video mode.
13. Aspect - Switch the screen ratio between 4:3 and 16:9.
14. Ch. Erase - Erases the currently viewed channel.
15. Exit - Press this button to exit any menu setup.
16. Text - Switch teletext off/on.
17. TV - Switch to TV mode.
18. PC - Switch to PV mode.
19. Menu Pad - Activate OSD menu.
20. Auto Scan - Scans all available channels.
42” TV Monitor and Lift Operation: (Optional)

This system can be used to listen to AM or FM Stereo signals, CD’s and also audio from the optional DVD and TV Tuner on our Entertainment Cal Flame unit.

Each Cal Flame unit that is equipped with the Splash Stereo system is delivered with the manufacturers operating instructions. We strongly recommend that you read these instructions prior to operating this unit.

**NOTE:** Although this unit is marine grade, you will still need to protect it from water and the elements.
- Do not place wet CD’s into this unit at any time.
- Always close the CD protection door.

Remember, water damage is not covered by the warranty.
1. Remote Control Cable Jack (not included)
2. Display - Press button and the menu display will appear on the screen. Press again and it disappears.
3. Video A, Video B, Compo./ RGB B and RGB A - Use this button to switch between components.
5. Menu/ Exit - Use this button to display or erase menus.
6. Remote Signal Transmission Window
7. Aspect - Use this button to switch between aspect ratios.
8. Power - Use this button to turn on/off the power.
10. Use these buttons to select menu items or make adjustments.
Cal Spas Entertainment System Operation

DVD Player and Surround Sound Processor (Optional)

This system contains the DVD player and DVD remote controller.

**NOTE:** Although encased in a plastic housing with weather seals, this system and remote control are not waterproof. You must be take every step necessary to keep this system dry. Water damage is not covered by the manufacturers warranty.

These instructions are to describe basic functions. Please see the DVD manufacturers operating instructions for other features and functions. These instructions are delivered with the Cal Flame owners manual in a clear plastic bag inside the stainless steel cabinet.

**Operation**

1. Press the **POWER** button on the DVD unit or remote control to turn the system on. A “Welcome DVD Video” banner will be displayed across the screen.
2. Press **POWER** on the Stereo / Cd player.
3. Move the DVD selector switch (Located next to the DVD player) to the **ON** position. This will allow the Audio signal to be received by the Stereo / CD player.

   **NOTE:** When not using the DVD player the Audio selector switch must be in the of position to receive regular AM an FM broadcasts.

4. Tune the Stereo / Cd player to 88.7 FM to receive the audio signal.
5. Press the **OPEN** button on the DVD player and insert a DVD.

   **CAUTION:** DO NOT INSERT WET DVD’S.

6. Press either the **ENTER** button on the DVD player or the Play button on the remote control to start the DVD.

   **IMPORTANT:** Recommended stereo settings are BASS +3, TREBLE +4 and stereo volume not to exceed 28. Exceeding these setting or using the Z -enhanced feature on the stereo will cause the system to distort and damage speakers.

**WARNING:** DVD System and remote control are NOT waterproof or water-resistant. Water damage is not covered by the manufacturers warranty. Please make sure that hands and DVD’s are dry before coming in contact with this or any electronic option.
Operating the DVD System In TV Mode:

The DVD system is used to feed the audio signal from the TV Tuner to the stereo. You will need to switch the audio and Video modes with DVD remote to properly receive picture and sound.

**NOTE:** The Stereo must be tuned to 88.7FM to receive audio signals from either the DVD or TV Tuner.

**Instructions:**

1. Turn on DVD system as mentioned on the previous pages.
2. Press the **SELECT** button on the TV Remote Control to switch Video to **COMPOSITE TV**.
3. Press the **A/V** button on the DVD Remote Control to switch the Video from **OUT** to **IN**.
4. Press the Channel Up or Down buttons on the TV remote control to select TV Channel.

**Switching Back to DVD Operation:**

1. Press the **SELECT** button on the TV Remote Control to switch Video to **COMPOSITE VIDEO**.
2. Press the **A/V** button on the DVD Remote Control to switch the Video from **IN** to **OUT**.
3. Press the **PLAY** on the DVD remote Control.

**WARNING:** DVD System, Tuner System and their remote control’s are NOT waterproof or water-resistant. Water damage is not covered by the manufacturers warranty. Please make sure that hands and DVD’s are dry before coming in contact with this or any electronic option.
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BENEFITS OF OWNING A CAL SPA

Warm Water Workouts
Almost any exercise that can be done on land, including walking or jogging, can be also done in water. If you have arthritis and you're exercising in a spa or hot tub, however, you'll probably focus on range-of-motion exercises that work the toe, ankle, knee, leg, hip, hand, wrist and shoulder. The size and shape of the hot tub, of course, will determine the specific types of exercises you can do in it. Cal Spas would like to share some tips on the benefits of warm water therapy.

Forward Arm Reach
With both arms, reach straight in front of you. Raise your hands overhead as high as possible, keeping your elbows as straight as you can. If one arm is very weak, use your other arm to help raise it.

Elbow Bend
Start with your elbows as straight as possible, fingers pointing down. Bend your elbows and try to touch your thumbs to your shoulders. Keep your elbows close to your body. You do not have to touch your shoulders. Then relax your elbows and straighten your arms down at your sides.

Wrist Bend
Bend both of your wrists upward and then downward. You can also exercise one wrist at a time by placing your free hand, thumb out, under the exercising wrist. Hands and fingers should be relaxed.

Finger Curl
Curl your fingers into your palm to make a loose fist then straighten them out.

Ankle Circles
While seated, make large inward circles with your left foot, moving it from the ankle. Repeat circles in the opposite direction. Then repeat the exercise with your right foot.

Spread Eagle
While sitting on the edge of a bath seat, straighten one knee. While holding it straight, slowly move it out to the side. Hold it out for three seconds, then bring it back to the center and relax. Repeat these instructions with your other leg.
SAFETY INSTRUCTIONS

When installing and using this electrical equipment, basic safety precautions should always be followed.

READ AND FOLLOW ALL INSTRUCTIONS

WARNING: To reduce the risk of injury, do not allow children to use the spa unless they are supervised at all times.

All 110V spas require a DEDICATED 20 AMP GFCI SERVICE. Do not use extension cords.

NOTE: This may require a licensed electrician to upgrade your standard receptacle and/or circuit breaker.

All 220V spas require a DEDICATED 50 AMP GFCI SERVICE WITH FOUR #6 AWG COPPER WIRES.

DANGER RISK OF ACCIDENTAL DROWNING: Extreme caution must be exercised to prevent unauthorized access by children. To avoid accidents, ensure that children cannot use the spa unless they are closely supervised at all times. (Keep the spa cover on and locked when not in use. See instructions enclosed with your cover.)

DANGER - RISK OF INJURY: The suction fittings in this spa are sized to match the specific water flow created by the pump. Should the need arise to replace the suction fittings, or the pump, be sure the flow rates are compatible.

DANGER - RISK OF INJURY: Never operate the spa if the suction fitting or filter baskets are broken or missing.

DANGER - RISK OF INJURY: Never replace a suction fitting with one that is rated less than the flow rate marked on the original suction fitting.

DANGER - RISK OF ELECTRIC SHOCK: Install the spa at least 5 feet (1.5 meters) from all metal surfaces. As an alternative, a spa may be installed within 5 feet of metal surfaces if each metal surface is permanently bonded by a minimum No. 8 AWG solid copper conductor to the outside of the spa's control box.

DANGER - RISK OF ELECTRIC SHOCK: Do not permit any electrical appliances, such as lights, telephones, radios, televisions, and etc., within 5 feet (1.5 meters) of the spa. Never attempt to operate any electrical device from inside the spa.

WARNING RISK OF INJURY
a. Before entering a spa, the user should measure the water temperature with an accurate thermometer, since the tolerance of water temperature-regulating devices varies.

b. The spa water should never exceed 104°F (40°C). Water temperatures between 100°F (38°C) and 104°F (40°C) are considered safe for a healthy adult. Lower water temperatures are recommended for young children and when spa use exceeds 10 minutes.

c. Since excessive water temperatures have a high potential for causing fetal damage during pregnancy during early months of pregnancy, pregnant, or possibly pregnant women should always check with their physician prior to spa usage.

d. The use alcohol, drugs or medication before or during spa use may lead to unconsciousness, with the possibility of drowning.

e. Persons suffering from obesity, a medical history of heart disease, low or high blood pressure, circulatory system problems or diabetes should consult a physician before using the spa.

f. Persons using medications should consult a physician before using the spa since some medications may induce drowsiness while others may affect heart rate, blood pressure and circulation.
Hyperthermia Danger
Prolonged exposure to hot air/water can induce hyperthermia. Hyperthermia occurs when the internal temperature of the body reaches a level 3˚ to 6˚ above the normal body temperature of 37˚C (98.6˚F). While hyperthermia has many health benefits, it is important not to allow your body’s core temperature to rise above 103˚F. Symptoms of excessive hyperthermia include dizziness, lethargy, drowsiness and fainting. The effects of excessive hyperthermia may include failure to perceive heat, failure to recognize the need to exit, unawareness of impending hazard, damage to pregnant women, physical inability to exit the spa and unconsciousness.

Following these instructions will make your first spa session a pleasurable one.

SAVE THIS INFORMATION.

CONTACT INFORMATION
For customer service, please contact your authorized dealer immediately. If you need additional information and/or assistance, please contact:

C.A.I. Customer Service Department
1462 East Ninth Street
Pomona, CA 91766
Toll Free 1-800-CAL-SPAS
Fax 1-909-629-3890
www.calspas.com
BASIC SPA INFORMATION

The following operating and maintenance instructions are very important and must be followed carefully. With the proper care and maintenance, your Cal Spa will provide you with years of satisfaction and performance.

Do not be afraid to push buttons or turn knobs to learn about your new Cal Spa, as it is built with quality materials and excellent craftsmanship.

Your new Cal Spa has been engineered with a high-powered water pump that pushes water through various therapy jets, which will relax even the tightest muscles. In addition to the water pressure, you can add air into the spa water with air venturi handles located seat-side that increase the intensity of your massage.

The filtering of this spa is very important. This alone will cut down on cleaning time and use of excess chemicals. We have pre-programmed two filter cycles of two hours for every twelve hours. This can be increased to six hours every twelve hours through the topside control panel.

It is very important to keep the spa covered when not in use for four reasons. The first is heating efficiency. Covered spas will use less electricity in maintaining your set temperature. The second is to protect your spas finish from the suns’ ultraviolet rays. The third is it is mandatory to keep the spa covered to maintain warranty coverage. The last, and most important, is to prevent children from drowning in the spa.

Your new Cal Spa comes equipped with an electric heater. Following the directions listed below will ensure the most efficient operation:

1. When not in use, make sure the spa is covered and securely fastened.

2. Set the spas operating temperature within 5° of the desired usage temperature and raise the temperature one or two hours prior to usage.

   NOTE: This method is only for spa usage under two hours a week.

3. If the spa usage exceeds two hours a week, the set temperature should remain at the desired usage temperature.

4. The air venturi handles should be used sparingly. When open, water temperature drops quite rapidly and can also dissipate chemicals.

   NOTE: Allowing the water temperature to lower more than 10° below the desired usage temperature and reheating prior to usage will cause the heater to operate longer than it normally would maintaining the desired temperature and will increase the operating cost.

The filter needs to be cleaned on a regular basis. This is very simple and only takes a few minutes. The result is increased water clarity and equipment longevity.

The spa water level is very important to the operation of your spa. If the water level is too low or too high, your spa will not operate properly. The water level should be to the middle of the skimmer area when the spa is not being used.

We recommend that your spa water be changed every 4 to 6 months. You may find the need to change your spa water more frequently with heavy use. When empty, your spa should be cleaned with a non-abrasive cleaner, such as Cal Spas All Surface Cleaner, then rinsed thoroughly.

When draining your spa, turn off all power to the spa and attach a garden hose to the hose-bib fixture located on the floor of the equipment area.

When filling your spa, always fill through the skimmer filter canister. Use only regular tap water.

WARNING: DO NOT USE SOFT WATER.
DELIVERY AND SET-UP

Please make a record of the following. It will be valuable if service is required.

Cal Spa Model: ________________________________
Cal Spa Serial Number: __________________________
Date Purchased: ________________________________
Date Installed: _________________________________
Cal Spa Dealer’s Phone Number: ____________________
Cal Spa Dealer’s Address: __________________________

Most cities and counties require permits for exterior construction and electrical circuits. In addition, some communities have codes requiring residential barriers such as fencing and/or self-closing gates on property to prevent unsupervised access to the property by children under the age of 5. Your dealer can provide information on which permits may be required and how to obtain them prior to the delivery of your Cal Spa.

Congratulations!!

You have purchased a Cal Spa. With a little preparation and care, your spa will give you many years of enjoyment. This section has been designed to provide you with all the information you’ll need to ensure a safe, speedy and trouble-free spa delivery and set-up.

PLANNING THE BEST LOCATION FOR YOUR SPA

Here are some of the things that you will need to consider when determining where to place your new spa.

Safety First
Do not place your spa within 10’ (3m) of overhead power lines.

Make sure the spa is positioned so that access to the equipment compartment and all side panels will not be blocked. Be certain that your installation will meet all city and local safety codes and requirements.

How Will You Use Your Spa?
How you intend to use your spa will help you determine where you should position it. For example, will you use your spa for recreational or therapeutic purposes? If your spa is mainly used for family recreation, be sure to leave plenty of room around it for activity. If you will use it for relaxation and therapy, you’ll probably want to create a specific mood around it.

Environment
If you live in a climate with snowfall in the winter, place the spa near a house entry. By doing this, you will have a place to change clothes and not be uncomfortable.

Consider Your Privacy
In a cold-weather climate, bare trees won’t provide much privacy. Think of your spas surroundings during all seasons to determine your best privacy options. Consider the view of your neighbors as well, when you plan the location of your spa.
Provide A View With Your Spa
Think about the direction you will be facing when sitting in your spa. Do you have a special landscaped area in your yard that you find enjoyable? Perhaps there is an area that catches a soothing breeze during the day and lovely sunset in the evening. Consider these things when you plan your location.

Keep Your Spa Clean
Prevent unclean things from being tracked into your spa by utilizing a foot mat at the entrance where the occupants can clean their feet before entering your spa.

Allow For Service Access
Many people choose to install a decorative structure around their spa. If you are installing your spa with any type of structure on the outside, such as a gazebo, remember to allow access for service. It is always best to design special installations so that the spa can still be moved, or lifted off the ground.

ELECTRICAL SETUP BEFORE DELIVERY OF YOUR SPA

**IMPORTANT:** When installed in the United States, the electrical wiring of this spa must meet the requirements of the National Electric Code (NEC) and any applicable state or local codes. The electrical circuit must be installed by an electrical contractor and approved by a local building/electrical inspector.

1. All 240V spas must be permanently connected (hard wired) to the power supply. 120V spas may use a G.F.C.I. cord, plugged into a dedicated grounded outlet. Supplying power to a spa which is not in accordance with these instructions will void both the independent testing agency listing and the manufacturer’s warranty.
2. The power supplied to the spa must be on a dedicated circuit with no other appliances or lights sharing the power.
3. To determine the current, voltage, and wire size required for the spa configuration to be connected, refer to the following:
   - Wire size must be appropriate per NEC and/or local codes.
   - Wire size is determined by length of run from breaker box to spa and maximum current draw.
   - We recommend copper wire with THHN insulation.
   - All wiring must be copper to ensure adequate connections. **Do not use aluminum wire.**
   - When using wire larger than #6 (10mm²), add a junction box near the spa and reduce to short lengths of #4 (10mm²) wire between the junction box and the spa.
4. The electrical supply for the spa must include a suitably rated switch or circuit breaker to open all ungrounded supply conductors to comply with Section 422-20 of the National Electric Code, NSI/NFPA 70. The disconnection point must be readily accessible to the spas occupant. Check with local municipalities for additional code requirements.
5. The electrical circuit for the spa must include a suitable GFCI as required by NEC Article 680-42.
PREPARING A GOOD FOUNDATION
Your spa needs a solid and level foundation. The area that it sits on must be able to support the weight of the spa and the occupants who use it. If the foundation is inadequate, it may shift or settle after the spa is in place, causing stress that could DAMAGE YOUR SPA SHELL AND FINISH.

NOTE: Damage caused by inadequate or improper foundation support is not covered by the warranty. It is the responsibility of the spa owner to provide a proper foundation for the spa.

Place the spa on an elevated foundation (preferably a 3” concrete slab). If you are installing the spa indoors, pay close attention to the flooring beneath it. Choose flooring that won’t be spoiled or stained.

* If you are installing your spa on an elevated wood deck or other structure, it is highly recommended that you consult a structural engineer or contractor to ensure the structure will support the weight of 150 Lbs./ sq. ft.
* It is strongly recommended that a qualified, licensed contractor prepare the foundation for your spa.

Your Cal Spa Retailer Can Help You With Foundation And More
Your retailer has a wealth of information and experience about how to get the most out of your spa. Your spa retailer also has a full line of accessories that are engineered to compliment your spa and increase your enjoyment.
ELECTRICAL INSTALLATION

110-Volt Installation
Always follow applicable local, state and federal code and guidelines.
1. Use only a dedicated electrical line with a 20-amp breaker.
2. Do not use an extensions cord.
3. Always use a weatherproof-covered receptacle.
4. Never have your spa within 10’ of the receptacle.
5. Do not bury the power cord.
6. A damaged cord must be replaced before next usage.
7. All 110V spas must have a GFCI (Figure 1). This can either be a 20-amp GFCI receptacle or a GFCI cord and plug kit (CKIT110 - P/N ELE09700086).
8. GFCI plug should be tested prior to every use. To test the GFCI plug version, please follow these easy instructions.

   NOTE:   Spa should already be plugged in and operational.
   A. Press the button marked ‘Test’ on the GFCI. The GFCI will trip and the spa will stop operating.
   B. Press the button marked ‘Reset’ on the GFCI. The GFCI will reset and the spa will turn back on.
   C. The spa is now safe to use.

   WARNING: IF THE GFCI SHOULD TURN OFF (TRIP) WHILE THE SPA IS IN USE, PRESS THE RESET BUTTON. IF THE GFCI WILL NOT RESET, UNPLUG THE GFCI AND CALL YOUR LOCAL SHOWROOM/DEalership FOR SERVICE. DO NOT USE THE SPA.

![Figure 1. 110V / 20 Amp GFCI Plug.](image)
220V Installation

All 220V spas are required to have a dedicated 50-Amp GFCI breaker and should only be wired by a licensed electrician. To ensure proper wiring of your GFCI, follow these diagrams (Figure 2 and Figure 3).

1. Always follow applicable local, state, and federal codes and guidelines.
2. Your new 220V Cal Spa requires a dedicated, 50-Amp GFCI Service with four #6 AWG copper wires. This will include a black and a red wire for your incoming power, a white wire used for your neutral and a green wire for your ground.

**NOTE:** #6 AWG wire acceptable for a distance of up to 100’. Wire run over 100’ must increase to #4 gauge. Please be aware that this is the only acceptable electrical wiring procedure. Spas wired in any other way will void your warranty and may result in serious injury.

**NOTE:** Do not install GFCI breaker in main electrical panel. The further away a GFCI is installed from the spa, the higher the risk of false tripping or resetting of the GFCI breaker.

**NOTE:** C.A.I. can only recommend the use of square-cover Siemens GFCI breaker.

Before each use of your spa, you should check the GFCI. During this test, the spa should be operational.

1. Press the test button on the GFCI. The GFCI will trip and the spa will shutoff.
2. Wait 30 seconds and reset the GFCI breaker (this is accomplished by turning the breaker off then back on). Your spa will be operational in about five seconds.
3. Your spa is now safe to use.

![Figure 2. GFCI Hook-Up.](image-url)
Figure 3. GFCI Hook-Up
STARTING YOUR PORTABLE SPA

**NOTE:** Be careful not to over-tighten the plumbing fittings.

**NOTE:** Never run the spa with the gate valves closed or without water circulating for long periods of time.

**NOTE:** Never fill your spa with soft water. Soft water makes it impossible to maintain the proper water chemistry and may cause the water to foam, which will ultimately harm the finish of the spa and void your warranty.

**Filling and Powering-Up Your Cal Spa**

1. Once the spa has been placed on an approved surface and has been correctly wired by a licensed electrician, inspect all plumbing connections in the equipment area of your spa. Ensure that these connections are secure and that they didn’t loosen during shipment.
2. If equipped, open all gate valves, or slice valves, in the equipment area.
   
   **NOTE:** Before operating the spa, these valves must be in the up, or ‘open’, position.
3. Remove the filter basket and cartridge from skimmer/ filter canister.
4. Place a garden hose in the skimmer/ filter canister and continue filling your spa with regular tap water up to the water level (halfway up the skimmer area).
5. Open the air relief valve located on the front of the pump housing.
6. After the air bubbles stop coming out of the air relief valve, hand-tighten the valve until it is closed (do not over-tighten).
7. Once the water is at the correct level, turn on the power at the GFCI breaker.
   
   **NOTE:** Ensure that the 110V spas are connected to the proper electrical outlet.
8. The spa will perform a diagnostic check for 30 seconds. Once complete, the spa will automatically operate at filter speed and continue heating until the spa water temperature reaches 100˚F. (This is every electronically controlled default temperature.)
9. Re-install filter and filter basket into skimmer/ filter canister.
10. The spa is now ready for use. For operation instructions, see the “5000 and 5300 Electronic Operation” section of this manual.
FILTER MAINTENANCE

Portable Spas:
Filtration starts on electronically-controlled spas as soon as the pumps are primed and water flow is steady. As the flow of water goes through the filter, dirt and debris is removed and accumulated in the filter cartridge. As the filter cartridge accumulates dirt and debris, water flow is restricted and jet production is reduced. This can cause your spa to not run or heat effectively.

Clean your filter regularly and replace as needed.

Filter Cleaning:
Your new Cal Spa has been designed for quick and easy filter maintenance. The filter cartridge should be cleaned once a week.

1. Turn the power off at the breaker.
2. Remove the filter(s) cover - if applicable.
3. Remove the filter(s) basket (align the flat areas on the filter basket and the canister).
4. Remove the filter(s) by pulling up and out.
5. Clean the filter with a garden hose.
   A. Hold the filter vertically.
   B. Spray the filter cartridges with a pressure nozzle, starting from the top and spraying down each pleat.
   C. Turn the filter cartridge over and repeat Step 5B.
   D. Reinstall the filter cartridge in reverse order of removal.
6. Deep clean filter cartridge(s) every month. Use only a Cal Spa-approved filter-cleaning chemical.

Figure 4. 150 Sq. Ft. Filtration System.
OPERATING INSTRUCTIONS

Your new Cal Spa is very versatile. You can direct the flow of water and air through various locations throughout your spa.

The following list of features are available on most spas.

Adjustable Jets (Figure 5)

Almost all of the jets in your spa are adjustable. Rotating the face of an adjustable jet to the left (counter-clockwise) will decrease the amount of water flow through the jet. Rotating the face of an adjustable jet to the right (clockwise) will increase the amount of water flow through the jet.

NOTE: Neck jets will be reversed when adjusting pressure.

Figure 5. Adjustable Jets
Cal Zone Quest 2000 Ozonator
Your new Cal Zone Quest 2000 Ozonator is a state-of-the-art bacteria killing machine. This unit will assist you in maintaining clean and clear spa water, while saving you time and money with spa chemicals.

Operation
Your Cal Zone Quest 2000 Ozonator will automatically operate during the filter cycles. When the spa is in filtration cycle, the Ozone Indicator light on the topside control panel will light up, letting you know that the control box is sending power to the Cal Zone Quest 2000 Ozonator unit.

The Cal Zone Quest 2000 Ozonator unit also has two forms of operating signals. On the topside control panel there is a yellow light labeled ‘OZONE INDICATOR’. This light indicates that the Ozonator is receiving power from the control box. The second operating signal is the most important. Located on the front side towards the bottom, is the ozone-mixing chamber. When operating, the lens will display a purple/black light.

NOTE: Due to the nature of the ozone light, it is difficult to see the light during the daytime. This lens should be checked at night or in a shaded area.

Ozone Servicing
Your new Cal Zone Quest 2000 Ozonator has been engineered to be service-friendly. In the event that you need to replace the ozone cartridge, simply follow the instructions listed on the front of the ozone unit.

Figure 6. Cal Zone Quest 2000 Ozonator
Air Venturies
Air venturies are the smaller knobs located around the top of your spa. Each one will let you add a mixture of air with the jet pressure. This is accomplished by simply rotating the air venturi knob to the left (counter-clockwise) to increase the amount of airflow through the jets. To decrease the amount of airflow through the jets, simply rotate the handle to the right (clockwise).

Figure 7. Air Venturies
When first powered-up, the 5000 Electronic System (Figure 8) will perform a self-diagnostic check and then it will automatically heat to, and maintain, a temperature of 100°F until you change the set temperature as listed in the ‘Temperature Adjustment’ section.

Figure 8. 5000 Electronic System.

Figure 9. 7000 and 9000 (w/Clock) Electronic System
Initial Start Up

One Pump Equipment

When the spa is powered on, it will display configuration digits to let the user know that it will go into Priming Mode, which can last 4 minutes. (Pumping Mode is a self check & can exit at any time by pressing either Cursor. Initial start up in STANDARD Mode

**Temp Set (80°F - 104°F / 26°C - 40°C) (Start-up temperature set @100°F - 37.5°C)**

**5000**

The display will show the actual water temperature. Press the Temp button to display the set temperature. Pressing the Temp button a second time will increase/decrease the desired set temperature in the same direction depending on what the last chosen setting was. If the opposite direction is desired, release the pad and let the display revert to the actual water temperature. Press the Temp button once again to adjust the set temperature.

**7000 and 9000**

The start-up temperature will display after the pump has been running at least 2 minutes. Press either Cursor button once to display the set temperature. Press again to increase/decrease to the desired set temperature. After 3 seconds, the LCD will display the last measured temperature.

Locking the Set-Temperature

**5000**

Press the Temp button then Option within 3 seconds. Repeat the sequence to unlock the panel.

**7000 and 9000**

Press either Cursor, Time, Jets 1, and Cursor within 3 seconds of each other, the panel will display “TEMPLOCK” confirming the temperature lock.

Locking the Panel (7000 and 9000 only)

Press Time, Jets 1 and Cursor within 3 seconds of each other. The panel will display “PANEL LOCK”. All buttons are frozen except the Time button. To unlock the panel, repeat this step.

**Time (9000 only)**

When time hasn’t been set, a Time icon flashes. To set time, press Time then “ModeProg” then use the Cursor buttons to adjust the hours. Repeat this step to set the minutes.

Preset Filter Cycles

**5000**

The spa will automatically filter itself twice a day. The first filter cycle will begin 1 minute after the spa is energized for 2 hours or it can be programmed to 2, 4, 6, 8, or 12 hours. The second filter cycle will begin 12 hours after the start of the first filter cycle. To program, press the Temp button then the Jets button. Press the temperature button to select the filter duration. Press the Jets button again to exit the programming mode. During filtration, the low speed of the pump, or the circulation pump and the ozone generator (if installed) will run. The filtration settings of F8 and FC are only intended for use with optional Cal Spas Filtration System.

**7000 and 9000**

You can preset up to 2 filter cycles a day by programming the start-end times for each cycle. If no cycle is programmed, the first filter cycle will automatically activate pump #1 from 8AM - 10AM and second filter cycle activates pump #2 from 8AM - 8PM. Pump Indicator Light will display low speed while operating. The pump and the ozone generator will run during the filtration cycle. At the start of each filter cycle, the blower will run at the highest speed for 30 seconds to clean out the air channels. Pump 2 and 3 will run for 5 minutes.
Optional Filter Cycle Programming
Press Time and then “ModeProg” within 3 seconds and the display will show PROGRAM, FILTER 1, and START TIME icons. Use the Cursor to select the start time hour and repeat to select the minutes (each minute press changes in increments of 5). Repeat once more to select the end time of the first filtration cycle. To set the second filtration cycle, repeat the same steps. To exit filter cycle programming, press “ModeProg” at any time. If you wish select Continuous Filtration, set the filter 1 start and end times to the same exact time.

Mode/Programming
5000
The spa is equipped with a Standard & Economy hating feature that will give you complete control of the heating system. When the spa is powered up, it will automatically start in the STANDARD Mode.

7000 and 9000
Press “ModeProg” to enter the programming mode and LCD will flash either STAND, ECON or SLEEP. Press the Cursor to select the desired mode and then press “ModeProg” once to confirm selection.

Standard Mode - Maintains selected set temperature by activating the heater when it drops 1˚F below the set temperature. Note that the last measured spa temperature displayed is accurate only when the pump has been ON for at least 2 minutes.

Economy Mode - Heats the spa to set temperature only during filter cycles.

A) Is activated by pressing Jets #1 while in Economy Mode and operates the same as standard mode for one hour time, a press of the “ModeProg” button will revert to Economy Mode immediately.

Sleep Mode - Heats the spa to within 20˚F of set temperature and only during filter cycles.

Safety Suction System (5000, 7000 and 9000)
The spas are equipped with a state-of-the-art “Safety Suction System” This will automatically shut down the spa in the event of a filtration or suction restriction. “SF” will display on the topside control panel. If this happens, check all suction fittings, gate valves and filter cartridge for obstructions, then reset the system by pressing any function button on the control pad.

Stand-By Mode
Press Cursor then Jets 1to turn off all spa functions temporarily. This is helpful when changing a filter. Pressing any button will reset the spa.

Jets (5000), Jets1 and Jets2 (7000 and 9000)
5000
The function of the Jets button varies according to the equipment set-up. The available configurations will function as follows:

One Pump - 1st low speed; 2nd high speed; 3rd off

One Pump w/Circulation Pump - 1st circulation pump “ON”; 2nd pump high speed; 3rd off

Two Pumps - 1st pump 1 low speed; 2nd pump 1 high speed; 3rd pump 2 high speed; 4th off

Two Pumps w/ Circulation Pump - 1st circulation pump “ON”; 2nd pump 1 high speed; 3rd pump 2 high speed; 4th pump 2 high speed; 5th everything off

7000 and 9000
When spas don’t have a circulation pump, pump 1 will run on low speed when the blower is “ON”.

5000, 7000 and 9000 Electronic Operation Owner’s Manual
Option (optional Blower, Mister or a 3rd Pump)

7000 and 9000

Option - Press the Option button to turn on the Blower. Turn “OFF” after 15 minutes
Blower - Set B Dip Switch #3 to the “ON” position and plug cord into J6
Mister - Set B Dip Switch #11 to the “ON” position and move white wire from W12 to J48 1-speed operation: “On/Off”

Automatic Chemical Dispenser

View Settings
To program press either Cursor, Jets1 and Light.
To display “ACD” on the panel if not already displayed, press Cursor.
Press Jets1 to access the “ACD” settings. There are three chemical settings available and are indicated by the first two digits:
“CL” - Chlorine
“SH” - Shock
“AT” - Aromatherapy
The third digit will indicate the remaining amount (if enabled), or ‘N’ if currently disabled:
“F” - Full
“E” - Empty
Press Cursor to move between settings.

Edit Settings
Press Jets1 to change the settings (the values will flash). Press Cursor to display available options. Three options are available:
“r” - reset to full after filling chemical reservoir
“n” - disable the chemical from being dispensed
“y” - enable dispensing of that chemical
Press Jets1 while the value is flashing to accept the currently displayed setting. Press Light to exit and retain the original setting.

Clean-Up Cycle
When the pump or blower is turned off by a button press, or times out, a clean-up cycle will run for 30 minutes.
The pump and ozone generator will run for 1 hour.

Cabinet Light
Instant cabinet light adapter.

Invert (7000 and 9000)
Press the Invert button to invert the digits in the display upside down to view from within the spa. Another press returns the display to its normal right side up position.

Ozone
The Ozone Generator (if installed) will run during the filter cycle.
Freeze Protection

If the temperature sensors detects a drop of 44°F on the heater, the pump will automatically power-up to provide freeze protection. The equipment will stay “ON” for 4 minutes after the sensor detects a water temperature of 45°F or higher. In colder climates, an optional additional freeze sensor may be added to protect against freeze conditions that may not be sensed by the standard sensor. AUX freeze sensor protection acts in a similar fashion, with the expected temperature threshold determined by the switch and without a 4-minute delay in turn-off.

Diagnostic Messages

5000 Control Panel

<table>
<thead>
<tr>
<th>Message</th>
<th>Meaning</th>
</tr>
</thead>
<tbody>
<tr>
<td>OH</td>
<td>Overheat protection (spa is shutdown) DO NOT ENTER THE WATER! If the spa has reached 112°F (45°C), remove the spa cover to cool the water. Overheating may occur if the filter cycle is set too long. At 110°F (43°C), the spa should reset itself. If the high-limit sensor detects 118°F (48°C) at the heater, the spa will shut down. When the heater cools down to 110°F (43°C), press any button to reset the spa. If the spa will not reset, then shut the power off to the spa and call your dealer of service organization.</td>
</tr>
<tr>
<td>FL</td>
<td>Flow Detection Switch. A pressure switch is working. Call your dealer or service organization.</td>
</tr>
<tr>
<td>Sn</td>
<td>Sensor (Spa is shut down). The high limit sensor or water temperature sensor is not working. Call your dealer or service organization.</td>
</tr>
<tr>
<td>Sf</td>
<td>Vacuum Switch (Spa is shut down). The LED will show “SF” as soon as the vacuum switch closes. All functions will turn off and the system will be disabled until a panel button is pressed.</td>
</tr>
<tr>
<td>LED</td>
<td>LED indicator light. There are LED indicator lights on the topside panel corresponding to heat, safety suction, and ozone functions. These are not service indicators, but instead light to display that the corresponding feature is in ready-to-operate condition.</td>
</tr>
</tbody>
</table>

7000 and 9000 Control Panels

<table>
<thead>
<tr>
<th>Message</th>
<th>Meaning</th>
</tr>
</thead>
<tbody>
<tr>
<td>No Display</td>
<td>No power</td>
</tr>
<tr>
<td>OHH</td>
<td>“Overheat” The spa will shut down if the sensor detects 118°F at the heater.</td>
</tr>
<tr>
<td>OHS</td>
<td>“Overheat” The spa will shut down if the sensor detects that the water is 110°F.</td>
</tr>
<tr>
<td>ICE</td>
<td>“Ice” Potential freeze condition.</td>
</tr>
<tr>
<td>SnA</td>
<td>Spa is shut down. The sensor that is plugged into Sensor “A” jack is not working.</td>
</tr>
<tr>
<td>Snb</td>
<td>Spa is shut down. The sensor that is plugged into Sensor “B” jack is not working.</td>
</tr>
<tr>
<td>SnS</td>
<td>Sensors are out of balance. If this is alternating with the temperature, it may just be a temporary condition. If the display shows only this message (periodically blinking), the spa will shut down.</td>
</tr>
<tr>
<td>HFL</td>
<td>A substantial difference between the temperature sensors was detected. This could indicate a flow problem.</td>
</tr>
<tr>
<td>LF</td>
<td>Persistent low flow patterns (display on the fifth occurrence of the “HFL” message within 24 hours). Heater is shut down, but other spa functions continue to run normally.</td>
</tr>
<tr>
<td>“CCL”</td>
<td>Check Chlorine.</td>
</tr>
<tr>
<td>“CSh”</td>
<td>Check Shock.</td>
</tr>
<tr>
<td>“Car”</td>
<td>Check Aromatherapy</td>
</tr>
</tbody>
</table>
The Cal Spas Flow Diverter system uses one or more motorized valve(s) to vary the jet action between certain zones in the spa. These valve(s) are preset to stop at 7 different positions. Those positions are represented by the LED lights on the Flow Diverter control panel.

As the valve(s) move, the LEDs will alternate between the current position and the desired position until the desired position is reached.

Upon power-up, all the LEDs will illuminate one at a time as the valve(s) move for approximately 30 seconds. Immediately following this start-up process, the valve(s) will move to the center position, at which time the center LED will light.

**Figure 10. Cal Spas Flow Diverter**

**Button Functions**

- Every press will move the valve(s) one stop. The LED that is lit will move up (clockwise) to the next available position.

- Every press will move the valve(s) one stop. The LED that is lit will move down (counter-clockwise) to the next available position.

- This button moves the valve(s) to the most extreme positions. The first press will move the valve(s) and cause the LED to travel to the top (most clockwise) position. The next press will move the valve(s) in the other direction and the LED will move to the bottom (most counter-clockwise) position.

- Pressing this button will center the valve(s) and the center LED will be lit.
Cal Spas Clear Water Plan™

Great spa water is easily achieved when the right chemicals are used and a Clear Water Plan is implemented. The key to clean, clear, safe water is to fully understand how spa water reacts to users, operation and chemicals. This Clear Water Plan will help give you that understanding.

IMPORTANT Chemical Safety Notices:

Chemical Directions:
• All directions in this program are calculated for Cal Spas chemicals only. Other chemicals may have similar names and/or usage descriptions. However, all chemicals are manufactured differently, increasing the likelihood of under or over dosing spa chemicals.
• Failure to follow chemical directions may result in serious injury, sickness and even death.

Chemical Usage:
• Always introduce chemicals to spa water with all pumps operating on high speed.
• Apply chemicals to the center of spa water.
• Always wear protective clothing and eyewear when handling chemicals.
• Spa users that notice skin irritation must immediately suspend spa usage and consult their physician.
• Pregnant women should consult their physician prior to using a spa for both chemical and temperature recommendations

Chemical Storage:
• Chemicals must be stored completely out of the reach of children in an area that is well vented, cool, and dry.
• Failure to provide a proper area for chemical storage may result in serious injury, sickness, fire, explosion and even death.

Physical Chemical Hazards:
• Do not allow chemicals to come in contact with skin, eyes or clothing. As mentioned previously, always wear rubber gloves, protective eyewear and clothing to reduce the risk of chemical contact and irritation.
• Remove and wash clothing that may have been exposed to chemical contact prior to wearing again.
• Inhaling or digesting chemicals will cause serious injury, sickness, and even death.
• Do not mix chemicals. Mixing chemicals together may cause chemical reactions that vary from poor water conditions to fire and explosion.
Safety:

1. This plan and its chemical dosages are intended for Cal Spas Chemicals only. Most chemical manufactures use different chemical formulas and strengths. Cal Spas' chemicals are specially formulated to provide proper chemical balance at lower dosages. Compare labels and dosages and see for yourself. You will get greater protection and performance with Cal Spas Chemicals.

2. Read and follow all printed instructions listed on bottles, packages and owner’s manual.

3. Read and follow all printed instructions listed in chemical start-up kits. If Applicable, start-up kit chemicals are often more concentrated that the over the counter full size bottles.

4. Do Not Exceed Chemical Dosages Per Gallon as listed in the owner’s manual, chemical bottles, packages, and kits. Most chemical instructions are figured for a 500 gallon spa. However, most spas hold less than 500 gallons. Always use less than the recommended amount of any chemical. It is much easier to add additional chemicals than it is to remove excess chemicals from the spa water.

   REMEMBER, LESS IS MORE WHEN DEALING WITH SPA CHEMICALS.

5. Never mix any chemicals together.

6. Never change chemical brands or types without completely draining, flushing and thoroughly cleaning the spa, pillows, and cover first.

7. Be careful not to add certain chemicals on the same day. (Refer to printed instructions on the chemical bottles, packages and Clear Water Plan.)

8. Always protect eyes while introducing chemicals into the spa. A slight breeze may cause powdered chemicals to blow into eyes. Pouring liquids may cause chemicals to splash into eyes. (Protective eyewear should always be worn when handling chemicals)

9. In the event of overdosing a sanitizing chemical (Chlorine, Bromine, etc.), immediately turn off power to the spa and proceed to drain spa water into a safe locally approved area. Carefully rinse pillows, jets, and spa surface with regular tap water. (Avoid spraying water directly into the equipment area.) Refill spa to proper water level, turn power back on, and then set the filtration time to “F6”. This will allow water to completely circulate to minimize the risk of chemical damage to your spa. (See setting filtration section of the owner’s manual for more information.)

Why is a Chemical Plan Important

Time and Expense:
A better understanding of spa chemicals and their usage will help protect you from ugly, unsafe water and the expense associated with clean up. In some cases, it is less expensive to drain the spa and start over than it is to add additional chemicals and filtration time cleaning up bad spa water.

Chemical Damage:
The most common reason for spa failure is chemical abuse or customer neglect. For example, the pump seal used on a typical spa is the same pump seal used to pump acid solutions for chemical companies. Yet this same pump seal will fail in numerous spas because the owners were not following a chemical plan. Chemical damage is not covered by Cal Spas limited warranty. So, in addition to wasted expenses on excess chemicals, you will find yourself with a huge expense of replacing chemically damaged parts. Even the brand(s) of spa chemicals that claim that they are not as harsh as chlorine or bromine, in fact, are. If you venture off some of these chemicals plans, the damage to your spa can be twice what chlorine or bromine damage would be.

The Bottom line:
It pays to stick with a simple chemical plan and use a measuring cup rather than the conventional, “Yep, that looks like about 2 ounces”.

It sounds funny... but it is a huge issue, that can be easily avoided.
Stay with the Plan

Staying with the Plan:
Spa owners who enjoy the cleanest water with a minimum time investment, all have one thing in common: they use, and stay with a simple chemical plan. Most chemical manufactures offer a maintenance plan printed in a small booklet, which contains nothing more than how much to use. The Cal Spas’ Clear Water Plan describes not only what and when, but why you need to use a particular chemical.

Avoiding Problems:
Spa water issues cannot be fixed immediately. It is much easier, less expensive, and a lot less time consuming to maintain spa water, than it is to troubleshoot and correct water issues. Ask yourself, which is easier, less expensive, and more convenient? Changing the oil in your car four (4) times a year, or replacing the car every two (2) years.
A chemical maintenance plan for your spa is not much different. Follow the Cal Spas’ Clear Water Plan, or replace your spa every two years. We know you don’t want to become a chemists. You just to enjoy your new spa. That is why the Cal Spas’ Clear Water plan is so effective. Just 15 minutes, three days a week and you are ensuring your spa’s future.

Clear Water Plan Advantages:
1. Chemical use is minimal.
2. Chemical odor is almost non-existent.
3. Pillows, Spa Covers, and Filter lids last for years.
4. Spa usage is more enjoyable.
5. Water is always clean, clear and safe.
6. Little time invested.
7. No smock required (Chemist Joke).

Spa vs. Small Pool?
Most people think of spas as nothing more than a small pool. In fact, nothing could be further from the truth. If anything, spas are more like an overgrown bathtub.

An average pool contains 30,000 gallons of water and operates at approximately 70˚ F (20˚ C).
An average spa only contains 350 gallons of water and operates at 100˚ F (38˚ C).

Since spas have more than 100 times less water than a swimming pool, they are very easily contaminated by bathers.

Example:
Although spa users don’t realize it, they perspire a lot. An average person using a spa for one hour will leave approximately 3 pints of perspiration per 350 gallons. A swimmer exercising in a pool leaves approximately one pint of perspiration per 30,000 gallons.

This and other body waste such as skin, oil, and personal hygiene products are left in a very small amount of hot water. The spa becomes prime environment for bacterial growth. In addition, water evaporates leaving a stronger concentration of T.D.S. (Total Dissolved Solids).

As stated before, spas are nothing like swimming pools. The former needs more attention than you may have first thought.

This information is not meant to scare you. It is to make you aware of why a chemical maintenance plan is so important.

Most chemical programs don’t provide this type of information to the average spa user. When in reality, without knowing what the possibilities are, you won’t be able to prevent problems from occurring or correct them easily.

Cal Spas believes educated spa owners are more able of recognizing a potential problem and correcting it with little effort. Thus, improving the overall spa experience.
Filters and Filtration:

Exclusive Bio-Clean Filter Cartridge:
The average filter cartridge is designed to remove dirt, sand, minerals, phosphates, bather waste and other solids from the spa. Unfortunately, some spa owners fail to include filter cleaning as part of their chemical maintenance plan. Filters accumulate debris and become prime areas for bacteria growth.

The Cal Spas Exclusive Bio-Clean filter is the only antibacterial filter cartridge on the market today. What does this mean to you? Having a filter cartridge that prevents bacteria growth is simply added protection for those times you forget to clean the filter. We recommend that you only replace your spa s filter cartridge with a Bio-Clean filter cartridge for ensured protection and peace of mind.

Why do I need to Clean the Filter Cartridge?
Even though the Bio-Clean filter can protect itself from bacterial growth, it still needs to be cleaned on a regular basis to maximize your spa s performance and ensure that heating and filtration systems are functioning correctly. Most filter canisters are manufactured with a bypass. When a filter becomes full of debris, the bypass will open allowing water to flow around rather than through the filter. When this happens, your daily filtration cycles are no longer effective. Another casualty of a dirty filter cartridge, is the loss of water temperature. The spas heating system will only function with the proper amount of water flow through the system. An overloaded filter, can cause the heating system to become inoperable.

Cleaning the Filter Cartridge:
In addition to spraying the filter with a high pressure nozzle, deep cleaning the filter cartridge is also necessary. Even if the filter cartridge may appear clean, you will still need to deep clean it regularly. Minerals and other contaminates are very difficult to see and can get lodged deep into the filter fibers causing water flow issues.

You will need to have an extra filter cartridge on hand for the deep cleaning process. It is necessary to always have one filter either cleaning or drying, and the other installed in the spa. This process will double the filter cartridges overall life and performance.

Filter Cleaning:
1. Place the dirty filter into a bucket with 8 oz. of Liquid Filter Cartridge Clean.
2. Soak for a minimum of 24 hours.
3. Remove filter and spray clean with a water hose, and allow the filter to dry thoroughly. (Drying time should be a minimum of two days prior to reinstalling.)
4. Reinstall as described in the Clear Water plan.

Filtration:
Filtration is one of the most important steps you can take ensuring clean, clear water. Regardless of what some people may think, it is far more inexpensive to fix water clarity problems by filtering your spa than it is to use excessive amounts of chemicals, filtration times, and/or water replacement.

Cal Spas filtration system simply draws contaminated water through the (Exclusive) Bio-Clean filter removing debris from the water. It then pumps the newly cleaned water back into the spa through various jets.

Spas equipped with the optional, Quest 2000 Ozonator will also receive ozone injection into the filtered water for further protection against contaminates during filtration cycles.

Filtration also ensures that chemicals are mixed thoroughly through the water, increasing performance.

Filtration Cycles:
All electronically controlled spas run two filter cycles every day, one every twelve hours. Either the low speed of a two speed pump or separate filter pump will perform the filtration function. We strongly recommend that you set your spas filtration time to the “F4” setting. (See the “Setting Filtration Cycles” section in the owner’s manual.) This will allow the spa to filter for four (4) hours every twelve hours. If it seems like a lot, just remember the pool analogy.
Cloudy Water:

Cloudy Water:
Everyone experiences cloudy water at one time or another.

The number one cause of cloudy water is the spa user and the things they bring into the spa. As discussed before, the average spa holds only 350 gallons of water. What you bring into the spa will stay in the water for some time. Think of the spa as a thorough body wash. Everything that is in your clothes, skin and hair will be washed off and left in the spa water causing cloudy water.

1. Never wash the clothes that you wear into the spa in laundry detergent or fabric softener. Laundry detergent and fabric softener stays in your clothes no matter how well you rinse them. This causes cloudy and foamy water that is almost impossible to clean up. The only thing you can do is wait for it to filter out. Adding Spa Brite, in this case, will only further delay the spas ability to clear up.

2. Never enter the spa with sunscreen or lotion on your skin. Oil is very difficult to remove from the water, and can cause a reaction with some of the chemicals that you may add to your spa, further causing a cloudy water condition. It is best to rinse off prior to entering the spa.

3. Use caution when adding any chemicals to correct a problem. Most cloudy water problems are made worse by the spa owner adding chemical after chemical to correct a cloudy water problem that normally would have cleared up with a little Oxidizer Shock and filtration time.

4. Remember, swimming pool chemicals are completely different than spa chemicals. Entering a spa with wet clothes from a swimming pool can cause a possible chemical reaction to either the spa user and/or the spa water. Always rinse thoroughly when transferring between a swimming pool and a spa.

5. Clean the spas filter(s) regularly as described in the Cal Spas Clear Water Plan.

Spa Brite: (Water Clarifier)

Spa Brite:
This chemical is used to help clear up cloudy water.
The problem that most spa owners run into is being able to identify when Spa Brite should be used and when it should not be used.

Spa Brite’s only purpose is to draw very light debris together and making them large enough to be caught in the filter.

If your water clarity issue is caused by excessive amounts of oils, soap, or bacteria elements, Spa Brite will only add to the clarity problem; an oily, clumpy mess will form around the entire water level of the spa.

How to use Spa Brite:
1. Make sure that your clarity issue is not of an oily, soapy, or bacterial nature. (See Filter, Enzyme Oil Gone, or Oxidizer Shock sections for these issues.)

2. Add 2 oz. of Spa Brite to a spa running on filter speed. Allow spa to filter until water is clear. We recommend placing your spa in filter mode “FC” (24Hour filtration Mode) during this time. (This may take some time, so be patient. See the Setting Filtration Cycles section in your owner’s manual.)

3. Clean filter thoroughly between, and after each application of Spa Brite.
Enzyme Oil Gone: (Oil Remover)

Enzyme Oil Gone:
This chemical will help break-down excessive amounts of body and other oils in the spa water.

Body oil, perspiration, lotions and tanning oil will quickly accumulate in your spa if you’re not careful.

The best solution is prevention. Always watch what goes onto your body because it will eventually end up in your spa water.

How to Use Enzyme Oil Gone:
1. Add 1/2 oz. of Enzyme Oil Gone to a spa running on filter speed. Allow spa to filter until the spa water no longer feels or looks oily. We recommend placing your spa in filter mode “FC” (24 Hour Filtration Mode) during this time.
   (See the Setting Filtration Cycles section in your owners manual.)
2. You may find the need to add this product to your weekly chemical maintenance plan. If so, simply repeat step one (1) once a week. (Weekly dosages do not generally require additional filtration time.)

Water Temperature and Its Effects:

Water Temperature:
The actual water temperature will greatly effect how efficient your spas chemistry is.

Here is an example of what hot water can do to your water and chemicals.

Hot Spa Water: (100˚ - 104˚ F)
1. Increases water evaporation.
2. Increases chemical dissipation.
3. Increases amount of spa user waste.
4. Accumulation of minerals and salts.
5. Increases Total Dissolved Solids (TDS).

As you can imagine, there is an inverse effect with cooler water temperatures.

Does this mean that you should not operate your spa at higher water temperatures? No. We just want you to be aware that your chemical usage will increase or decrease with the actual water temperature.

Water pH and its Effects:

Water pH: (Potential Hydrogen)
pH is the measurement of the acidic level of water. The normal range of your spas pH level is between 7.2 to 7.8 and can be tested with simple test strips. What will happen to my spa with pH levels either too high or too low?

Low pH:
The lower your pH, the more acidic your water will become. That’s right. Acid! Effects of low pH are, dissolving or pitting heaters, manifolds, pump seals, and in some cases the acrylic finish itself.

High pH:
The effects of high pH are increased scaling, calcium deposits, cloudy water, clogged filters and effectiveness of you sanitizers: Chlorine and Bromine.

What Affects the pH:
Everything that is introduced into the spa water has its own pH level, including you. All of these different pH levels can cause conflict with the spa waters ability to maintain its correct pH levels.
Water pH and its Effects: (Cont.)

Example:
Spa owners that use their spa three (3) or four (4) times a week will have lower pH than spa owners who use their spa once or twice a week. Even the sanitizers (Bromine, Chlorine, etc.) that you use can effect the water’s pH levels. Did you know that Bromine has a pH level of 3.0 while chlorine has a pH level of 7.1. Other types of sanitizers have pH levels so low, it’s like adding straight acid to your spa.

Be very careful of what you are putting into your water.

Chlorine Users:
Chlorine is very sensitive to pH levels. Readings higher than 7.8 will cause chlorine users to use twice the amount of chlorine to maintain a proper level. If your are using excessive amounts of chlorine with little effect, check the pH and Total Alkalinity levels.

Controlling pH:

Controlling pH: (Potential Hydrogen)
1. Always follow printed instructions on the bottle and/or packages.
2. Always adjust Total Alkalinity and Sanitizers first.
3. Chlorine users will generally use more “pH / Alkalinity Down.”
4. Bromine users will generally use more “pH / Alkalinity Up.”
5. Make sure test strips are not wet or outdated prior to testing.
   (Allow 30 minutes of circulation with the spa cover half off prior to testing.)
7. Always add chemicals when the pump(s) are on high speed.
8. Always premix “pH Alkalinity Down” chemicals in half a bucket of water prior to introducing them to the spa.
9. Never attempt to adjust pH or Total Alkalinity in large increments. Adjustments are made easier, and will stay set longer if you make them in small increments.

Do Not Use Vinegar or Baking Soda to adjust pH and Total Alkalinity:

Vinegar:
You would need to use 100 times the amount of vinegar to equal 1/2 oz. of Cal Spas “pH / Alkalinity Down”. Vinegar will also add a large amount of organic waste in the spa water requiring the need for more sanitizers.

Baking Soda:
Although very similar to common baking soda, “pH / Alkalinity Up” is different. The primary difference is pH Alkalinity Up’s ability to dissolve quickly. Common baking soda will cause a paste like substance to accumulate on the floor and seats of your spa.

What is Total Alkalinity?

Water Total Alkalinity:
Total Alkalinity is the basic capacity of the spa water to resist change in the pH.

When the alkalinity is low, the pH and alkalinity will change very easily with bather use or chemical adjustment. The opposite will happen when the alkalinity is high. It will take a lot of bathers or chemicals to change the pH and alkalinity levels.

The optimum Total Alkalinity level is between 80 to 100 parts per million (ppm).
Controlling The Total Alkalinity:

1. Always follow printed instructions on the bottle and/or packages.
2. Always adjust Total Alkalinity and Sanitizers first even if it throws the pH further off.
3. Chlorine users will generally use more “pH / Alkalinity Down.”
4. Bromine users will generally use more “pH / Alkalinity Up.”
5. Make sure test strips are not wet or outdated prior to testing.
6. Never test immediately after using oxidizer shock. (Allow 30 minutes of circulation with the spa cover half off prior to testing.)
7. Always add chemicals when the pump(s) are on high speed.
8. Always premix “pH Alkalinity Down” chemicals in half a bucket of water prior to introducing them to the spa.
9. Never attempt to adjust pH or Total Alkalinity in large increments. Adjustments are made easier, and will stay set longer if you make them in small increments.

You will be using the same chemicals to lower the pH and Total Alkalinity. (Cal “Spas pH / Alkalinity Down” and “pH / Alkalinity UP.”)

This does create concern with some people of throwing off one level to correct another.

It is recommended to throw off the pH level in an effort to adjust the alkalinity level properly first. This will make it easier to adjust and maintain the pH.

Questions and Answers

Q: My pH is low and the Total Alkalinity is high. What do I do?
A: Add small amounts of “pH / Alkalinity Down” to bring down the alkalinity level first. Be sure to allow plenty of circulation and standing time for the waters chemical levels to change. This may take anywhere from one (1) to three (3) hours depending on the size of the adjustment. (Smaller adjustment amounts are always better than larger adjustments.) Then you may start adjusting the pH back up, by using “pH / Alkalinity Up” in small amounts at a time.

Q: My pH is high and the Total Alkalinity is low. What do I do?
A: Add small amounts of “pH / Alkalinity UP” to bring up the alkalinity level first. Be sure to allow plenty of circulation and standing time for the waters chemical levels to change. This may take anywhere from one (1) to three (3) hours depending on the size of the adjustment. (Smaller adjustment amounts are always better than larger adjustments.) Then you may start adjusting the pH back down by using “pH / Alkalinity Down” in small amounts at a time.

Calcium and Scale:

Calcium is one of the few minerals that does not dissolve in hot water. In fact, hotter water makes calcium more of a solid, gritty, chalky substance that attaches itself to the acrylic finish, heater, and everywhere else in the spa. We refer to these conditions as “Scaling”. High pH can also increase the effects of this condition. If left untreated, scaling causes heater, pump, and jet failures; all, of which, are not covered by the spa warranty.

Prevention and Treatment:

1. Never allow the spas water temperature to exceed 104˚F.
2. Check the pH levels and adjust if necessary at least 3 times a week.
3. Never allow the pH level to exceed 7.8.
4. Use “Metal Protector” every time you fill your spa. (See printed instructions on Bottle.)
5. Use “Stain and Scale Defense” weekly as described in the Clear Water Plan.
6. Applying Cal Spas “Fast Sheen” to the spas acrylic surface when you drain and clean your spa will greatly help your spas finish protect itself from scale build-up.

Calcium Clean-up:
Unfortunately, there is very little that can help you remove calcium or scale completely in a spa. Prevention is the key.

Cleaning:
When you drain the spa, clean the surface with Cal Spas “All Purpose Cleaner” and rinse well.
Calcium Hardness: (Hard and Soft Water)

Do Not Use Soft Water When Filling Your Spa

This is primarily for two reasons.
1. Soft water tends to be very unstable. This means that locking-in pH and Total Alkalinity levels becomes difficult.
2. Soft water becomes quite foamy with very little turbulence. No amount of “Foam Gone” will stop it from foaming for very long.

What does this mean?

Your spas water needs to have some hardness to it. If you live in an area where the water source is soft, you will need to add 1 oz. of “Liquid Hardness Increaser” to raise water hardness level 7 ppm at a time. This will make your water more manageable.

Please follow all printed instructions on the bottle and use in very small increments.

Well Water (Very Hard Water)

In some areas, the water that you have may be very hard (i.e. well water). If this is so, fill half of the spa with hard water and the other half with soft water from a water softener.

Metal Protector (Mineral Control at Start-up)

Your Cal Spas’ Clear Water Plan recommends draining and refilling of your spa every three (3) to four (4) months. Upon doing so, you will want to add 3 oz. of Metal Protector to the center of the spa. Make sure all of the jets are on high speed.

Metal Protector will hold the active minerals in the newly added spa water in a state of “Solution”. The term solution means that minerals in the water are being held in a suspended state, keeping them from bonding to anything in the spa and causing damage. Mineral control is a critical part of maintaining spa components’ performance and longevity.

In addition to fill-up protection from minerals, the Clear Water Plan also recommends the weekly maintenance of mineral protection. This is accomplished by a adding a weekly dosage of Stain and Scale Defense. (See the following page for more information.)

DO NOT USE SPA BRITE OR LIKE PRODUCTS, ON THE SAME DAY YOU ADD METAL PROTECTOR TO THE WATER. Adding these chemicals on the same day will result in cloudy water.

Stain and Scale Prevention (Weekly Mineral Control)

As part of your Cal Spas’ Clear Water Plan, weekly protection from minerals are also highly recommended. Add water to your spa weekly, replacing water that has evaporated or spilled over.

Due to water replacement and overall chemical fluctuation, Stain and Scale Defense is an important part of weekly spa maintenance to prevent minerals from damaging spa components and effecting performance.

Weekly Dosage:
Add 2 oz. of Stain and Scale Defense weekly directly to the center of the spa with all of the jets on high speed.

DO NOT USE SPA BRITE OR LIKE PRODUCTS, ON THE SAME DAY YOU ADD STAIN AND SCALE DEFENSE TO THE WATER. Doing so will result in cloudy water.
**Foam Gone (Foam Prevention and Assistance)**

As mentioned on previous pages, foamy spa water can be caused by soft water. However, the most common causes of foamy water are the users themselves and the things they bring into the spa. (i.e. clothes, shampoo, and oils.)

Products such as Foam Gone, only mask the problem of foamy water. There is no single chemical that will remove foam from your spa water. The only thing that removes contaminant’s that cause foamy water is plenty of filtration, future prevention, and patience.

**Foamy Water Prevention:**
1. Never wash the clothes that you wear into the spa in laundry detergent or fabric softener. Laundry detergent and fabric softener stays in your clothes no matter how well you rinse them. This causes cloudy and foamy water that is almost impossible to clean up. The only thing you can do is wait for it to eventually filter out.

   Note: Adding water clarifier in this case will only further delay the spas ability to clear-up.

2. Never enter the spa with sunscreen or lotion on your skin. Oil is very difficult to remove from the spa water, and can cause a reaction with some of the chemicals that you may add to your spa. In addition, soap and shampoo residues that are normally left on your body after a shower, only increase foamy and cloudy water. It is best to rinse off prior to entering the spa in these cases.

**Use of Foam Gone:**
Foam Gone should be used sparingly. This product does not remove foam from your water, it only offers a temporary solution.

The recommended amount requires one gentle squeeze of the Foam Gone bottle to each of the heavy foaming areas.

Be sure to avoid applying Foam Gone near the immediate filter area of your spa; it is only effective in the main area. Once filtered out, the water will start to foam in a short amount of time, causing you to use more Foam Gone.

Tip: Add 3 oz. of Foam Gone and 29 oz. of water into a 32 oz. spray bottle and spray where needed.

**Vinyl & Leather Cleaner (Cover and pillow maintenance)**

Due to the constant punishment your spa cover and pillows receive, you should protect them by applying Vinyl & Leather Cleaner as a part of monthly maintenance. Cal Spas’ Vinyl & Leather Cleaner is specifically designed to protect spa covers and pillows from chemical and ultraviolet damage. It accomplishes this without leaving an oily residue behind that is normally associated with common automotive vinyl protectants.

**Use of Vinyl & Leather Cleaner:**
Cal Spas’ Vinyl & Leather Cleaner should be used sparingly. Incorrect product usage may cause water clarity issues.

**Spa Covers:**
1. Remove spa cover from spa.
2. Allow spa cover to dry completely.
3. Spray Vinyl & Leather Cleaner to cover evenly and wipe dry.
4. Allow spa cover to dry completely.
5. Reinstall cover on spa.

**Pillows:**
1. Wipe pillows dry with a soft cloth.
2. Carefully spray Vinyl & Leather Cleaner directly onto pillow.
3. Wipe pillows dry.
4. Allow pillows to dry completely.

**Important:** Do not use automotive vinyl protectants on spa covers or pillows. These products are generally oil based and will cause severe water clarity issues that are difficult to correct.
Multi-Purpose Cleaner (Spa finish cleaning)

Cal Spas’ Multi-Purpose Cleaner is an essential part of maintaining your spas finish. Through normal use, the spa’s finish can accumulate dirt, oil, and calcium causing a rough feel and unsightly scum lines. Cal Spas’ Multi-Purpose Cleaner is a low detergent, non-abrasive cleaner specifically formulated to clean the spa without damaging its acrylic finish. The most effective solution to minimize cleaning time is prevention. When the following steps are followed, the spas finish will actually start to resist most of the elements that cause calcium build-up and make scum line cleanup easier:

Prior to Spa Start-up and Refilling:
1. Spray Cal Spas’ Multi-Purpose Cleaner directly to the spas finish.
2. Wipe clean with a clean soft cloth.
3. Repeat on heavily calcified areas.
4. Wipe spa thoroughly with a wet sponge, rinsing often in a bucket of clean water.
5. Allow spa to dry completely.
6. Apply a coat of Cal Spas’ Fast Sheen to the spa entire finish with a soft cloth or sponge.
7. Allow Fast Sheen to dry until white and powdery.
8. Buff clean with a soft cloth, rotating frequently.

Periodic Maintenance:
1. Spray Cal Spas’ Multi-Purpose Cleaner directly to the spas finish.
2. Wipe clean with a clean soft cloth.
3. Wipe spa thoroughly with a wet sponge, rinsing often in a bucket of clean water.

Use of Cal Spas’ Multi-Purpose Cleaner:
Cal Spas’ Multi-Purpose Cleaner should not be spayed directly into the spa water. Incorrect product usage may cause water clarity issues.

Fast Sheen: (Spa finish protecting wax)

Cal Spas Fast Sheen is an essential part of maintaining your spas finish. Through normal use, the spas finish can accumulate dirt, oil, and calcium causing a rough feel and unsightly scum lines.

Cal Spas Fast Sheen is a non-oil based wax that is specifically formulated to protect the spas finish from the chemicals and minerals associated with normal spa use.

The most effective solution to minimize cleaning time, is prevention. When the following steps are followed, the spas finish will actually start to resist most of the elements that cause calcium build-up and make scum line cleanup easier:

Prior to Spa Start-up and Refilling:
1. Spray Cal Spas’ Multi-Purpose Cleaner directly to the spas finish.
2. Wipe clean with a clean soft cloth.
3. Repeat on heavily calcified areas.
4. Wipe spa thoroughly with a wet sponge, rinsing often in a bucket of clean water.
5. Allow spa to dry completely.
6. Apply a coat of Cal Spas’ Fast Sheen to the spa’s entire finish with a soft cloth or sponge.
7. Allow Fast Sheen to dry until white and powdery.
8. Buff clean with a soft cloth, rotating frequently.

Important:
Cal Spas Fast Sheen should not be used on spas full of water. Only apply to a clean, cool, dry surfaces. Incorrect product usage may cause water clarity issues.
Sanitizers: (Bromine and Chlorine)

How Sanitizers Work:
Sanitizers such as Bromine and Chlorine, basically kill bacteria and other organic waste by breaking them down to unharmful levels, thus eliminating them from the water.

You will need to know how each sanitizer performs this task to maximize their efficiency.

Bromine:
Bromine is generally in tablet form, and requires a small plastic floater to dissolve slowly into the spa water.

With a proper understanding of how it works, it is quite an effective sanitizer, with a bonus of low chemical orders.

Unlike chlorine, bromine can breakdown bacteria and other contaminate to a safe level, then move on to other contaminate with a low burnout rate.

The problem that most spa owners have with bromine is that they don’t follow a chemical plan, allowing the bromine tablets to completely dissolve out of the floater. This causes bromine level to go up and down like a Yo Yo.

Not what you want from a sanitizer.

As mentioned before, bromine dissolves slowly into the water. The proper way to manage a bromine system is the following:

Sanitizers: (Bromine and Chlorine)

**Bromine Management:** (500 Gallon Spas at 100˚ F)

**Start-up:**
1. Add 2 oz. of Go Bro into the spa with all of the jets on high speed. This is your base bromine level as the tablets will take awhile to dissolve enough to manage 500 gallons of water.
2. Add 2 oz. of Oxidizer Shock into the spa with all of the jets on high speed and the spa cover at least half off for 30 min. This will remove any organic materials that may have been left in the plumbing lines after its last draining.
3. Start by placing 3 to 4 bromine tablets into 95% closed plastic floater and place into the spa. (Do not place bromine tablets into the filter basket.)

**Weekly:**
1. Test Bromine level with test strips. Note: Bromine Test levels will vary if spa is equipped with Quest 2000 Ozonator.
   - Test Levels With Quest 2000 Ozonator: 1 to 3 Parts Per Million (ppm)
   - Test Levels Without Quest 2000 Ozonator: 3 to 5 Parts Per Million (ppm)

2. Add one or two bromine tablets to the floater weekly. You want to replenish the same amount of bromine tablets equal to the tablet dissolve rate. (Dissolve rate will be faster at higher water temperatures and slower at lower temperatures.) NEVER LET BROMINE TABLETS RUN COMPLETELY OUT OF THE FLOATER.

3. Add 2 oz. of Oxidizer Shock weekly into the spa with all of the jets on high speed and the spa cover at least half off for 30 minutes. This will remove organic material from the spa water, freeing-up your sanitizer to attack more bacteria, and other waste. This improves your sanitizers performance level, reduces spa odor, and refreshes your spa water.
Sanitizers: (Bromine and Chlorine)

Chlorine:
Chlorine is generally in liquid form. However, in spa applications you will only want to use Granular Chlorine. This is primarily due to Chlorine type and strengths. Unlike Bromine, chlorine can only breakdown bacteria and other contaminates to a safe level once, prior to burning out. The problem that most spa owners have with chlorine, is that levels either get too low from neglect, or too high from trying to play chemical catch-up. As with all spa chemicals, LESS IS MORE. Take your time whenever adding chemicals to the spa water. Allowing proper filtration time and adding chemicals slowly, will greatly improve the length of your spa life and performance. You cannot super chlorinate spas and expect them to last. Be patient and stay with the plan.

Granular Chlorine:
Weekly:
1. Test Chlorine level with test strips. Note: Chlorine Test levels will vary if spa is equipped with Quest 2000 Ozonator.
   - Test Levels With Quest 2000 Ozonator: 0.5 to 1 Parts Per Million (ppm)
   - Test Levels Without Quest 2000 Ozonator: 1 to 3 Parts Per Million (ppm)
2. Add 1 to 2 tablespoons of Cal Spas’ Granular Chlorine to the spa water weekly. Chlorine dissipation rate will be faster at higher water temperatures and slower at lower temperatures.
3. Add 2 oz. of Oxidizer Shock weekly into the spa with all of the jets on high speed and the spa cover at least half off for 30 minutes. This will remove organic material from the spa water, freeing-up your sanitizer to attack more bacteria, and other user waste. This act greatly improves your sanitizers performance level and reduces spa odor.

Oxidizer Shock:

Shock:
All shock is not created equal. The most common shock you will find in pool and home improvement stores is Chlorinating Shock. This will destroy your spas Jets, Pillows, Pump Seals and worse. The only shock that you should put in your spa is Cal Spas’ Oxidizer Shock! Oxidizer shock is the safe, easy way to maintain either Bromine or Chlorine spa chemical plans. By using 1 oz. weekly, you are removing burnt-out chemicals, bacteria, and other organic material from you spas water. This will drastically improve chemical productiveness, spa odor, and minimize chemical irritation.

Using Oxidizer Shock:
1. 1 oz. of Cal Spas Oxidizer Shock* Weekly.
2. 1 oz. of Cal Spas Oxidizer Shock* after heavy bather loads.
3. 1 oz. of Cal Spas Oxidizer Shock* if water has a strong odor.

*Spa must be running with all of the jets on high for 30 minutes with the cover half off. If necessary you may repeat Oxidizer Shock treatments in 30 minute intervals.

Big Water Clarity Issue?
1. Identify the water clarity issue first: Is it Soap, Oil, Bacterial, or Chemical Imbalance.
2. Select the proper treatment.
3. Clean the filter cartridge and increase the amount of filtration until the water clears-up.
4. Add 1 oz. of Oxidizer Shock at a time, in 30 minute intervals, with the spa cover at least half off. Make sure all of the jets are on high.
5. Be patient! With few exceptions, spa water will not clean or clear-up overnight. Cloudy water requires proper identification, the correct treatment, and plenty of filtration.
Cal Spas Clear Water Plan (Start up)

Prior to filling a spa for the first time or after a routine draining, you will want to follow this start-up plan to extend water life and performance.

If you are following either Bromine or Chlorine Clear Water plans, you will notice that both start up processes are the same with the exception of step 4.

As with all chemical dosages listed in the Clear Water Plan, start up dosages are intended for 500 gallon spas. Please adjust chemical dosages to the gallon capacity of your particular spa.

**Start up: (500 Gallon Spas)**
1. Clean spa thoroughly with Cal Spas Multi-Purpose Cleaner.
2. Apply a protective coat of Cal Spas Fast Sheen to the Acrylic surface.
3. Fill spa to proper water level with normal tap water. (Do not use soft water.)
5. Pour in 3 oz. of Cal Spas Metal Protector to the center of the spa.
6. Sprinkle 2 oz. of Cal Spas Oxidizer Shock in the center of the spa and leave spa uncovered and turn on the jets for 30 minutes prior to recovering.
7. Allow 24 hours prior to testing and implementing the Bromine or Chlorine Clear Water Plans.

Cal Spas Clear Water Plan (Bromine)

**Bromine users**
This plan and its chemical dosages are intended for Cal Spas’ Chemicals only. Most chemical manufactures use different chemical formulas and strengths. Only Cal Spas’ chemicals are specially formulated to provide proper chemical balance at lower dosages. Compare labels and dosages and see for yourself. You will get greater protection and performance with Cal Spas’ Chemicals.

Always read and follow all printed instruction on chemical bottles and packages.

**Day One (Monday)**
1. Test spa water using test strips. (Be sure to check the expiration date prior to use.)
2. Add two bromine tablets to floater. (Amount of tablets needed will vary with water temperature.)
3. Adjust Total Alkalinity, then pH if needed. (See pH and Alkalinity sections for more information)
4. Add 2 oz. of **Stain and Scale Defense**.
5. Pull the dirty filter from the spa and place into **Liquid Filter Cleaner** solution.
6. Place your extra, cleaned, fully dried filter cartridge in the spa.
7. Vacuum your spa with the **Cal Spas Vac**.

**Day Two (Wednesday)**
1. Test spa water using test strips. (Be sure to check the expiration date prior to use.)
2. Adjust Total Alkalinity, then pH if needed. (See pH and Alkalinity sections for more information.)
4. Pull the filter from **Liquid Filter Cleaner** solution, hose it off and allow to dry.
Cal Spas Clear Water Plan (Bromine cont.)

Day Three (Friday)
1. Test spa water using test strips. (Be sure to check the expiration date prior to use.)
2. Check bromine floater for sufficient amount of bromine tablets. (Add one if necessary.)
3. Adjust Total Alkalinity, then pH if needed. (See pH and Alkalinity sections for more information.)
4. Add 1 oz. of Oxidizer Shock. (See Oxidizer Shock section for more information.)

Every Month:
1. Inspect equipment area for leaks, rodents, and insects.

Every 3 to 4 Months:
1. Drain and clean your spa with Multi Purpose Cleaner.
2. Polish the acrylic surface with Fast Sheen.
3. Clean and treat spa cover, pillows and Ultra Spa Cabinets with Cover Protector.

Every 6 Months:
1. Clean and treat redwood spa cabinets and gazebos with Nu-Spa redwood stain renewer & brightener.

Cal Spas Clear Water Plan (Chlorine)

This plan and its chemical dosages are intended for Cal Spas’ Chemicals only. Most chemical manufacturers use different chemical formulas and strengths. Only Cal Spas’ chemicals are specially formulated to provide proper chemical balance at lower dosages. Compare labels and dosages and see for yourself. You will get greater protection and performance with Cal Spas’ Chemicals.

Always read and follow all printed instruction on chemical bottles and packages.

Day One (Monday)
1. Test spa water using test strips. (Be sure to check the expiration date prior to use.)
2. Add two tablespoons Granular Chlorine. (Chlorine dissipation will vary with water temperature.)
3. Adjust Total Alkalinity, then pH if needed. (See pH and Alkalinity sections for more information.)
4. Add 2 oz. of Stain and Scale Defense.
5. Pull the dirty filter from the spa and place into Liquid Filter Cleaner solution.
6. Place your extra, cleaned, fully dried filter cartridge in the spa.
7. Vacuum your spa with the Cal Spas Vac.

Day Two (Wednesday)
1. Test spa water using test strips. (Be sure to check the expiration date prior to use.)
2. Adjust Total Alkalinity, then pH if needed. (See pH and Alkalinity sections for more information.)
4. Pull the filter from Liquid Filter Cleaner solution hose it off and allow to dry.

Cal Spas Clear Water Plan (Chlorine cont.)

Day Three (Friday)
1. Test spa water using test strips. (Be sure to check the expiration date prior to use.)
2. Add two tablespoons Granular Chlorine. (Chlorine dissipation will vary with water temperature.)
3. Adjust Total Alkalinity, then pH if needed. (See pH and Alkalinity sections for more information.)
4. Add 1 oz. of Oxidizer Shock (See Oxidizer Shock section for more information.)

Every Month:
1. Inspect equipment area for leaks, rodents, and insects.

Every 3 to 4 Months:
1. Drain and clean your spa with Multi Purpose Cleaner.
2. Polish the acrylic surface with Fast Sheen.
3. Clean and treat spa cover, pillows and Ultra Spa Cabinets with Cover Protector.

Every 6 Months:
1. Clean and treat redwood spa cabinets and gazebos with Nu-Spa redwood stain, renewer & brightener.
Frequently Asked Chemical Questions:

Q: **My pH is High and my Alkalinity is low, What do I do?**
A: Adjust your Alkalinity first, even if it throws the pH further off. Use “pH / Alkalinity Up” or “pH / Alkalinity Down” adjust and stabilize you Total Alkalinity level. This will make it easier to adjust you pH levels later and allow them to remain stable longer.

Q: **When is the best time to use Oxidizer Shock?**
A: Every week, as described in Cal Spas’ Clear Water Plan, and after heavy bather loads. You may use Cal Spas’ Oxidizer Shock as often as you like, as long as you allow you spa to run for 30 minutes with the spa cover at least half off.

Q: **How long is the shelf life of Bromine?**
A: As with any chemical you will want to store them in a cool, dry place. When properly stored, bromine will last one year.

Q: **Do I need Metal Protector and Stain and Scale Defense?**
A: Yes. Water sources are becoming more and more mineralized. These chemicals are every bit as important to your spa as Bromine or Chlorine are.

Q: **My skin is becoming irritated after spa use. Why?**
A: You are not using your Cal Spas’ Oxidizer Shock enough and/or your sanitizer level is too high. Because the spa and its chemicals will strip some of your bodies oils away. We recommend that you use a moisturizer after spa use. If you still have skin irritation after these steps, see your doctor.

Q: **How long should I wait to enter the spa after adding chemicals?**
A: With Cal Spas’ Chemicals, the longest you will need to wait is one (1) hour.

Q: **What is the sand like substance in the bottom of my spa?**
A: Oxidized contaminant’s. Spas equipped with the Quest 2000 Ozonator will produce this generally after initial fill up and water additions. The debris is just oxidized solids that were in the water that are now visible. Simply vacuum them out as a part of you weekly plan.

If you have any questions that were not answered in this guide, please call your local Cal Spas Dealer. They have plenty experience dealing with your local water chemistry and can offer the most efficient solution for you water issues.
**Cal Spas Chemicals**

- **Bromine/Chlorine Starter Kit**
  
  #CHE07000290/#CHE07000295
  
  When used as directed, this product is effective as a spa and hot tub sanitizer disinfectant. Treats 250 gallons for up to 3 weeks.

- **Vinyl & Leather Cleaner**
  
  #CHE07000620
  
  Specifically designed to protect spa covers and pillows from chemical and ultraviolet damage.

- **Fast Sheen**
  
  #CHE07000810
  
  Unique water-based, chemically reactive silicone sealant and polish. Seals, shines, and protects spa surfaces.

- **Brominating Tablets**
  
  #CHE07000760/#CHE07000770
  
  Sanitizer, disinfectant for spas and hot tubs.

- **Chlorinating Granules**
  
  #CHE07000865/#CHE07000880
  
  When used as directed, this product is effective as a spa and hot tub water disinfecting agent.

- **Go Brom**
  
  #CHE07000830
  
  Establishes a bromide bank in spas and hot tubs.

- **Filter Cartridge Cleaner**
  
  #CHE07000690
  
  Breaks down organic and inorganic material. Removes calcium scale and mineral deposits.

- **Liquid Hardness Increaser**
  
  #CHE07000250
  
  Increases water hardness to reduce corrosion. Helps reduce foaming.

- **Spa Brite**
  
  #CHE07000580/#CHE07000590
  
  Clears up cloudy water in spas and hot tubs. Effective at all spa and hot tub temperatures.

- **Foam Gone**
  
  #CHE07000800/#CHE07000810
  
  Breaks up existing foam in spa water. Effective at all spa and hot tub temperatures.

- **pH-Alkalinity Up**
  
  #CHE07000720/#CHE07000730
  
  Helps maintain pH in spas and hot tubs.

- **pH-Alkalinity Down**
  
  #CHE07000750
  
  Lowers pH in spas and hot tubs.

- **Enzyme Formula**
  
  #CHE07000600/#CHE07000605
  
  Emulsifies and biodegrades bodily oils, suntan lotion, and other contaminants found in spas and hot tubs.

- **Metal Protector**
  
  #CHE07000630/#CHE07000640
  
  Controls water discoloration caused by minerals. Special Extra Strength formula for spas and hot tubs.

- **Stan and Scale Prevention**
  
  #CHE07000650/#CHE07000660
  
  Prevents minerals from damaging spa components and effecting performance.

- **Oxidizer Shock**
  
  #CHE07000680/#CHE07000710
  
  Destroys organic contaminates and odor-causing wastes.

TO ORDER CAL SPAS’ CHEMICALS, PLEASE CALL 1-800-CALSPAS

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WARRANTY

LIMITED
This limited warranty is effective for Classic Series spas manufactured after January 1, 2004

Spa Shell / Structural Warranty
Classic Spas: C.A.I. warranties against the loose of water through the spa shell due to defects in materials and workmanship for a period of 10 years from the original date of purchase.

Equipment Warranty
Classic Series Spas: C.A.I. warranties the spa electrical and electronic component-specific, the control system, pumps and air blowers against malfunction due to defects in materials and workmanship for a period of five years from the original date of purchase.

5 Year Interior Surface Warranty
Classic Series Spas: C.A.I. warranties the standard acrylic/standard quarte interior surfaces from cracks, blisters, peeling, discoloration and lamination for a period of 5 years from the original date of purchase. This warranty excludes replaceable ozone cartridge, which has a 1-year warranty from the original purchase date of spa.

Plumbing Warranty:
C.A.I. warranties the sure-fo jet inserts and all factory installed plumbing and 'Eliminator' wet end from loss of water due to defects and workmanship for a period of 5 years from the original date of purchase.

Component Warranty:
C.A.I. warranties the XL heater and Cal Zone Quest Ozoneator against malfunction due to defects in materials and workmanship for 5 years from the original date of purchase. This warranty excludes replaceable ozone cartridge, which has a 1-year warranty from the original purchase date of spa.

Cal Select Spa Cabinet:
C.A.I. warranties the spa cabinet to be free from defects in material and workmanship for a period of 90 days from the original date of purchase. Seasonal check and surface cracks are not considered defects in material and workmanship, as they are normal characteristics of all wood. Surface stain is specifically excluded from this warranty.

Extent of Warranty
This limited warranty is only valid on portable models delivered in the continental United States and extends through the selling dealer to the original purchaser at the original site of installation. This guarantee becomes valid at time of purchase and ends either by specified time-frame listed above, owner-transfer, or relocation.

Warranty Exclusions & Limitations
This guarantee is void if the spa has been subjected to negligence, alteration, misuse, abuse, repairs by non-C.A.I. authorized personnel, incorrect electrical installation, acts of God, and any other cases beyond the control of C.A.I. Please refer to the Owner's Manual for examples of exclusions and of common acts invalidating this guarantee.

Legal Remedies
This limited warranty gives you specific legal rights and you may have other rights, which may vary from state-to-state.

Disclaimers
This limited warranty provided herein is made with the express understanding that the spa is not an essential device of medical device as defined under State and Federal Law. C.A.I. shall not be liable for loss of use of the spa or other incidental or consequential costs, expense or damages, which may include but are not limited to removal of permanent deck or other custom fixtures or the necessity for crane removal. Any implied guarantee shall have duration equal of the applicable guarantee stated above. Under no circumstances shall C.A.I. or any of its representatives be held liable for injury to any person or damage to any property, however arising.

Warranty Performance
In the event of a malfunction or defect covered under the terms of this guarantee, the factory authorized selling dealer is responsible for performing all necessary repairs. To obtain service, contact the selling dealer. In the event the consumer is unable to obtain satisfactory customer service from the selling dealer, written notification must be given to the C.A.I. Customer Relations Department within 10 days of the reported failure. There will be no charge for parts or labor on a covered item. However, the service agent may assess a reasonable travel or mileage charge per service call. If C.A.I. determines that repair of a covered item is not feasible, C.A.I. reserves the right to replace the defective merchandise with merchandise equal in value to the original purchase price. In the event of any guarantee replacement, all removal, replacement, installation and shipping costs are the responsibility of the spa owner.

Customer Service
For customer service, contact the authorized selling dealer immediately. If you need additional information or assistance, please contact the C.A.I. Customer Relations Department at 1462 E. Ninth St., Pomona, CA 91766 OR CALL (800) 225-7727

www.calspas.com
1462 E. Ninth St.
Pomona, CA 91766
(909)623-8781

Owner's Manual
WARRANTY INFORMATION
See your Cal Spas dealer for a copy of the applicable warranty, details, and any questions you may have regarding the warranty coverage on your spa.

Warranty Limitations
The 2004 Limited Warranty is void if the spa has been subject to negligence, alteration, misuse, abuse, repairs by non-C.A.I. authorized representatives, incorrect electrical installation, acts of God and any other cases beyond the control of C.A.I. Examples of common acts invalidating this warranty include, but are not limited to:
Use of spa in a non-residential application.
Scratches caused by normal use.
Operation of spas water temperature out of the normal operating range of 32˚F to 118˚F.
Damage caused by incorrect water level (low, overflow, etc.).
Damage caused by extreme weather conditions (hot, cold, etc.).
Damage caused by dirt, sand and calcium.
Damage caused by clogged filter cartridges. See filter cleaning recommendations in this Owner’s Manual.
Damage caused by continued operation of this spa with either a known or an unknown problem.
Damage caused by tri-chlor, acids, chlorine tablets, and any other spa chemicals not authorized by C.A.I.
Damage caused by improper water chemistry. (High levels of chlorine, bromine, calcium, pH and other excessive chemical levels.)
Damage caused by direct sunlight. Spas should always be covered when not in use.
Damage caused as a result of failure to follow operating instructions as defined within this Owner’s Manual.
Spas improperly installed in-ground or placed on non-approved surfaces.
The Limited Warranty applies only to spas normally used for personal, family or household purposes.

Warranty Exclusions
Replaceable service items such as filters, pump seals, light bulbs, ozonator cartridge, jet inserts, spa covers, and filter covers are specifically excluded for the limited warranty.

Spa covers and stereo systems are delivered with their own manufacturer’s warranty. For more info, please see their warranties in the owner’s information package that was delivered with your spa for more information.

Customer Service
For customer service, contact the authorized selling dealer immediately. If you need additional information and assistance, please contact the C.A.I. Customer Relations Department at 1462 East Ninth Street, Pomona, CA. 91766, or call 909-6238781
Winterizing

In many areas of the country, the temperature drops below 32°F. C.A.I. recommends that you always have your spa full of water and running at normal spa temperatures (80°F to 100°F). This will help reduce the risk of freezing in your spa and your spas equipment.

**WARNING:** IF YOU FIND THE NEED TO DRAIN YOUR SPA, PLEASE BE AWARE OF THE POTENTIAL OF FREEZING IN YOUR SPAS EQUIPMENT AND PLUMBING. EVEN IF THE DIRECTIONS BELOW ARE FOLLOWED PERFECTLY, THERE IS NO GUARANTEE THAT YOUR SPA WILL NOT SUFFER FREEZE DAMAGE AND VOID THE WARRANTY COVERAGE.

Cold Climate Draining

Open all filters and filter baskets.
Remove filter(s).
Drain your spa completely.
Remove drain plugs from the front of the pumps.
Disconnect the unions from both sides of the pump.
Use a wet/dry vacuum to blow any remaining water out of the jets and equipment area.
Cover your spa with a good spa cover and all-weather tarp, to ensure that neither rain nor snow enter the spa. If your spa has a gas heater, you will need to follow the winterizing instructions for your particular heater in the Owner’s Manual. This manual will be inside your gas heater.

Draining Your Spa

Your spa should be drained every four to six months, and refilled with fresh tap water. The following is the recommended method for draining your spa.

Portable spas

Turn off power.
Open all filters.
Remove all filter(s).
Hook up the female end to a garden hose to the Cal Spas drain fitting and the other end in a convenient place for draining.
Let spa drain completely, then remove garden hose and replace the drain cap.
APPENDIX

The items that will be covered in this section will consist of the following:

- Chemicals
- Warranty Information
- Cal Spas Entertainment System
- Part Numbers

In order for your retailer to expedite your order, for parts and accessories, it is recommended that you have the information that you attained in the Set-Up and Delivery section. Customer Service will want all this information for warranty purposes.
This system can be used to listen to AM or FM Stereo signals, CD’s and also audio from the optional DVD and TV Tuner on our Entertainment Cal Flame unit.

Each Cal Flame unit that is equipped with the Splash Stereo system is delivered with the manufacturers operating instructions. We strongly recommend that you read these instructions prior to operating this unit.

**NOTE:** Although this unit is marine grade, you will still need to protect it from water and the elements.
- Do not place wet CD’s into this unit at any time.
- Always close the CD protection door.

Remember, water damage is not covered by the warranty.

**Entertainment Systems**
Cal Flame units equipped with the TV / DVD systems use this Splash stereo to broadcast the TV or DVD audio signals.

Set Up:
1. Program preset station #1 to 88.7FM to receive the audio signal that the TV and DVD systems are transmitting on.
2. Set Base to +3. (As described in the stereos operating manual.)
3. Set Treble to +4. (As described in the stereos operating manual.)
4. Do Not Use the Z music enhance feature of the Splash Stereo System.
5. Set the volume between 15 and 28.

**NOTE:** If the Cal Flame unit should lose power for any reason, it will be necessary to reset these settings.
17” TV Monitor Operation: (Optional)

Turning On the TV Monitor:

Once the TV has been opened (either by manual or automatic operation) you will be able to operate the TV with the silver TV remote control.

Front Panel Features (Figure 39)
1. Power Button - Bright red when system is ON, dim when system is OFF.
2. Volume Up/Down - Controls volume to external speakers, if connected. Also, used to adjust picture control setting when “contrast”, “bright”, “sharpness”, color” or “tint” is displayed on the screen.
3. TV/AV - Any video equipment connected to the AUDIO/VIDEO inputs can be used with the TV by pressing this button. Each time the button is pressed the Audio/Video source will change in the following sequence: TV, AV1, AV2, and AUX.
4. Sensor Eye - Allows the remote control to operate the LCM1502TV’s OSD system (On Screen Display), volume Wired Headphone Jacks (and optional external speakers), and for control of Video Media Player connected through a source component harness.
5. Three Position Dome Light Switch -
   - Auto - Automatically switched on the dome lights in conjunction with the vehicle’s interior illumination.
   - Off - The dome lights will not turn on in this position.
   - On - Turns on the dome lights.
6. Screen Release - Slides in the direction of the arrow to release the drop down screen.
   **NOTE:** For safety, hand hold the screen before you slide the screen release to drop down screen.
7. Menu Button - Gives you access to the OSD Main Menu.
8. Channel Up/Down - Changes the TV channel.
9. ENTER Button - Use this button to end the choice on the menu.
10. Dome Lights - Provides additional information.
1. Power - Turns the TV Off/On.
2. Memory - Store favorite channels or teletext pages.
3. Display - Shows current status of TV.
4A. CH/Page Up - Go up to the next channel/page.
4B. CH/Page Down - Go back to the last channel/page.
5A. Volume Up - Adjust volume up.
5B. Volume Down - Adjust volume down.
6. Numeric Key Pad - Select TV channels.
7. Enter - Push button to confirm changes within the menus.
8. Return - Switch between current channel and last viewed channel.
9. Mute - Turn off the volume completely.
10. Ch. Add - Press this button to save currently viewed channel.
11. S-Video - Switch to S-Video mode.
12. Video - Change to video mode.
13. Aspect - Switch the screen ratio between 4:3 and 16:9.
14. Ch. Erase - Erases the currently viewed channel.
15. Exit - Press this button to exit any menu setup.
16. Text - Switch teletext off/on.
17. TV - Switch to TV mode.
18. PC - Switch to PV mode.
19. Menu Pad - Activate OSD menu.
20. Auto Scan - Scans all available channels.
42” TV Monitor and Lift Operation: (Optional)

![Image of 42" Plasma Display Screen]

Figure 13. 42” Plasma Display Screen

This system can be used to listen to AM or FM Stereo signals, CD’s and also audio from the optional DVD and TV Tuner on our Entertainment Cal Flame unit.

Each Cal Flame unit that is equipped with the Splash Stereo system is delivered with the manufacturers operating instructions. We strongly recommend that you read these instructions prior to operating this unit.

**NOTE:** Although this unit is marine grade, you will still need to protect it from water and the elements.

- Do not place wet CD’s into this unit at any time.
- Always close the CD protection door.

Remember, water damage is not covered by the warranty.
1. Remote Control Cable Jack (not included)
2. Display - Press button and the menu display will appear on the screen. Press again and it disappears.
3. Video A, Video B, Compo./ RGB B and RGB A - Use this button to switch between components.
5. Menu/ Exit - Use this button to display or erase menus.
6. Remote Signal Transmission Window
7. Aspect - Use this button to switch between aspect ratios.
8. Power - Use this button to turn on/off the power.
10. Use these buttons to select menu items or make adjustments.
Cal Spas Entertainment System Operation

DVD Player and Surround Sound Processor (Optional)

This system contains the DVD player and DVD remote controller.

**NOTE:** Although encased in a plastic housing with weather seals, this system and remote control are not waterproof. You must take every step necessary to keep this system dry. Water damage is not covered by the manufacturer’s warranty.

These instructions are to describe basic functions. Please see the DVD manufacturer’s operating instructions for other features and functions. These instructions are delivered with the Cal Flame owners manual in a clear plastic bag inside the stainless steel cabinet.

Operation

1. Press the **POWER** button on the DVD unit or remote control to turn the system on. A “Welcome DVD Video” banner will be displayed across the screen.
2. Press **POWER** on the Stereo / CD player.
3. Move the DVD selector switch (Located next to the DVD player) to the **ON** position. This will allow the audio signal to be received by the Stereo / CD player.

   **NOTE:** When not using the DVD player the Audio selector switch must be in the of position to receive regular AM an FM broadcasts.

4. Tune the Stereo / CD player to 88.7 FM to receive the audio signal.
5. Press the **OPEN** button on the DVD player and insert a DVD.

   **CAUTION:** DO NOT INSERT WET DVD’S.

6. Press either the **ENTER** button on the DVD player or the Play button on the remote control to start the DVD.

   **IMPORTANT:** Recommended stereo settings are BASS +3, TREBLE +4 and stereo volume not to exceed 28. Exceeding these settings or using the Z-enhanced feature on the stereo will cause the system to distort and damage speakers.

**WARNING:** DVD System and remote control are NOT waterproof or water-resistant. Water damage is not covered by the manufacturer’s warranty. Please make sure that hands and DVD’s are dry before coming in contact with this or any electronic option.
Operating the DVD System In TV Mode:

Figure 16. DVD Player

The DVD system is used to feed the audio signal from the TV Tuner to the stereo. You will need to switch the audio and Video modes with DVD remote to properly receive picture and sound.

**NOTE**: The Stereo must be tuned to 88.7FM to receive audio signals from either the DVD or TV Tuner.

**Instructions**:

1. Turn on DVD system as mentioned on the previous pages.
2. Press the **SELECT** button on the TV Remote Control to switch Video to **COMPOSITE TV**.
3. Press the **A/V** button on the DVD Remote Control to switch the Video from **OUT** to **IN**.
4. Press the Channel Up or Down buttons on the TV remote control to select TV Channel.

**Switching Back to DVD Operation**:

1. Press the **SELECT** button on the TV Remote Control to switch Video to **COMPOSITE VIDEO**.
2. Press the **A/V** button on the DVD Remote Control to switch the Video from **IN** to **OUT**.
3. Press the **PLAY** on the DVD remote Control.

**WARNING**: DVD System, Tuner System and their remote control’s are NOT waterproof or water-resistant. Water damage is not covered by the manufacturers warranty. Please make sure that hands and DVD’s are dry before coming in contact with this or any electronic option.
## PARTS LIST

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<th>Description</th>
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<tr>
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<td>ACRYLIC REPAIR KIT</td>
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<td>ACR034000094</td>
<td>QUARITE REPAIR KIT SPRUCE</td>
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<td>ACR034000095</td>
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<td>AROMATHERAPY SILVER, TEARDROP HANDLE '03</td>
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<td>SURE-FLO, STAINLESS STEEL, JET INSERT, BEARINGLESS '03</td>
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<td>MINI STORM (MICRO FLOW) JET, DIR, LG.FACE, 2 TONE [CS2127829-2S]</td>
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<td>MAXI FLOW, LRG FACE JET, POLY STORM, DIR., 2 TONE [CS2128169-2S]</td>
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<td>SPACER, MINI STORM (MICRO FLOW/SWIRL) JET BODY</td>
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<td>ADJ CLUSTER STORM BODY ASSY (212-1580CS)</td>
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<td>PUM22000912</td>
<td>PUMP 4 HP DUALLY, DBL SEAL SWITCHLESS 2&quot; ULTIMA</td>
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<tr>
<td>PUM22000925</td>
<td>5.0 HP 2SP 56 DOUBLE SEAL WET END ASSEMBLY</td>
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<td>PUM22000939</td>
<td>PUMP, 6 HP 2 SP SWITCHLESS, DBL SEAL, NO DRESS UP KIT - PARTS</td>
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<td>PUM22000970</td>
<td>PUMP GRUNDFOS 115V [PARTS USE PUM22000975]</td>
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<td>PUM22100945</td>
<td>SPA CAL FILTRATION CIRC PUMP, ASSEMBLY</td>
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### PILLOWS

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<td>STD PILLOW, #965 RECTANGULAR '03, J SERIES ONLY</td>
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<tr>
<td>ACC01400873</td>
<td>NECK JET/ BLASTER PILLOW, ELONGATED #918 '03</td>
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<tr>
<td>ACC01400883</td>
<td>QUAD BLASTER PILLOW, W/Massage Points, #NECK '03</td>
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LITE
LIT16100150  5" SPA LIGHT(2EA) ASSEMBLY COMPLETE '03
LIT16100151  BULB, #912 12.8V 100A 12.8W, JUMBO SPA LIGHT, '03 [813-4370]
LIT16100153  WALLFITTING, CLEAR LENS CAP, JUMBO SPA LIGHT, 5" SCALLOP '03 [215-4370]
LIT16100154  BACK CAP, JUMBO SPA LIGHT, '03 [611-4110]
LIT16100155  RED LENS INSERT, JUMBO SPA LIGHT, '03 [611-4304]
LIT16100156  BLUE LENS INSERT, JUMBO SPA LIGHT, '03 [611-4303]

OZONE
OZO18000200  CAL ZONE QUEST w/ GREY PLU
OZO18100020  OZONE REPLACEMENT CARTRIDGE

HEATERS
HEA14100401  XL HEATER 5.5
HEA14100430  XL HEATER, 5.5 KW 240 CENTERED '03
HEA14700070  SPLIT UNION 2"
HEA14700080  HEATER UNION 2"
HEA14700030  HEATER GASKET

FILTERS
FIL11100190  FILTER CARTRIDGE ANTI-BACTERIAL
FIL11300250  FILTER LID, DUAL 2003
FIL11300251  FILTER LID, SINGLE 2003
FIL11700134  FILTER LOCKING FLANGE, GREY, 4 SCALLOP TRIM RING, LOW VOL.
FIL11700138  FILTER SKIM DYNAFLO, TOP MT BASKET ASSY, GREY
FIL11700139  FILTER DYNAFLO, 5" FLOATING WEIR, GREY, EXT/BTM ASSY
FIL1100124  FILTER CARTRIDGE 75 SQ FT, 2" ANTI-BACTERIAL, DYNAFLOW II

ELECTRICAL
ELE09000192  PARTS ONLY - CONTROL BOX W/ 1 ATS PLUG, CS 5000 '03
ELE09000193  PARTS ONLY - CONTROL BOX W/ 2 ATS PLUGS, CS 5000 '03
ELE09000194  CONTROL BOX CS 5300 '03, [3 PUMP]
ELE09000197  CONTROL BOX CS 5000 '03
ELE09000199  CONTROL BOX, 1500 , 1 PUMP END LITE LEADER SYSTEM
ELE09000201  CONTROL BOX, 1500 , 2 PUMP LITE LEADER SYSTEM
ELE09000202  CONTROL BOX, 1500-1J [1-PUMP] W/ CIRC CONN. '03
ELE09000203  CONTROL BOX, 1500-2J [2-PUMP] W/ CIRC CONN. '03
ELE09018097  CONTROL BOX, 7000 MACH 2, '04
ELE09018092  CONTROL PANEL GENESIS 7000 '03
ELE09018098  CONTROL BOX, 9000 MACH 2, '04
ELE09018094  CONTROL PANEL SYSTEM 9000 '03
ELE09022073  TOP SIDE PNL, ATS GEL, SPARE PARTS ONLY, 6'03
ELE09022074  CONTROL BOX, ATS GEL, SPARE PARTS ONLY, 220V W/ FREEZE PRO-
TECT, 6'03
ELE09900310  SENSOR ASSY 96"3/8"& 48"1/4"
ELE09900390  FUSE 30A POWER INPUT
### ELECTRICAL
- ELE09900395 FUSE 25A POWER INPUT
- ELE09900400 FUSE 20A POWER INPUT
- ELE09700085 220/110V CONVERSION KIT, PNEUMATIC

### CABINET
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WOO27513359  CAB FRNT PNL 24 1/2 X 7, CAL SELECT, GREY

WOO27513361  CAB FRNT PNL 24 1/2 X 7, CAL SELECT, RED

WOO27513362  CAB FRNT PNL 26 X 1 1/2, CAL SELECT, GREY

WOO27513363  CAB FRNT PNL 26 X 1 1/2, CAL SELECT, RED

WOO27513364  CAB FRNT PNL 26 X 4 1/4, CAL SELECT, GREY

WOO27513365  CAB FRNT PNL 26 X 4 1/4, CAL SELECT, RED

WOO27513366  CAB FRNT PNL 26 X 7 1/2, CAL SELECT, GREY

WOO27513367  CAB FRNT PNL 26 X 7 1/2, CAL SELECT, RED

WOO27513368  CAB FRNT PNL 26 X 7, CAL SELECT, GREY

WOO27513369  CAB FRNT PNL 26 X 7, CAL SELECT, RED

WOO27513370  CAB FRNT PNL 26 X 9 1/2, CAL SELECT, GREY

WOO27513371  CAB FRNT PNL 26 X 9 1/2, CAL SELECT, RED

WOO27513372  CAB FRNT PNL 32 1/2 X 7 1/2, CAL SELECT, GREY

WOO27513373  CAB FRNT PNL 32 1/2 X 7 1/2, CAL SELECT, RED

WOO27513374  CAB FRNT PNL 34 X 12, CAL SELECT, GREY, 7.5'

WOO27513375  CAB FRNT PNL 34 X 12, CAL SELECT, RED, 7.5'

WOO27513376  CAB FRNT PNL 34 X 16 3/4, CAL SELECT, GREY

WOO27513377  CAB FRNT PNL 34 X 16 3/4, CAL SELECT, RED

WOO27513378  CAB FRNT PNL 34 X 7 1/2, CAL SELECT, GREY

WOO27513379  CAB FRNT PNL 34 X 7 1/2, CAL SELECT, RED

WOO27513381  CAB FRNT PNL 34 X 9, CAL SELECT, GREY

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WOO27513391  CAB FRNT PNL 32 1/2 X 16 3/4, CAL SELECT, GREY

WOO27513392  CAB FRNT PNL 32 1/2 X 16 3/4, CAL SELECT, RED

WOO27513393  CAB FRNT STEREO ACCESS PNL 34 X 12, CAL SELECT, GREY, 7.5'

WOO27513394  CAB FRNT STEREO ACCESS PNL 34 X 12, CAL SELECT, RED, 7.5'

WOO27513395  CAB FRNT STEREO ACCESS PNL 34 X 16 3/4, CAL SELECT, GREY

WOO27513396  CAB FRNT STEREO ACCESS PNL 34 X 16 3/4, CAL SELECT, RED

WOO27513397  CAB FRNT STEREO ACCESS PNL 32 1/2 X 12, CAL SELECT, GREY

WOO27513398  CAB FRNT STEREO ACCESS PNL 32 1/2 X 12, CAL SELECT, RED

WOO27513399  CAB FRNT STEREO ACCESS PNL 32 1/2 X 16 3/4, CAL SELECT, GREY

WOO27513401  CAB FRNT STEREO ACCESS PNL 32 1/2 X 16 3/4, CAL SELECT, RED

WOO27513403  CAB SIDE PNL 24 1/2 X 24 1/2, CAL SELECT, GREY

WOO27513404  CAB SIDE PNL 24 1/2 X 24 1/2, CAL SELECT, RED

WOO27513405  CAB SIDE PNL 24 1/2 X 48 1/4, CAL SELECT, GREY
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